T-Mobile SD-7000T1 SyncUP Drive Device User Guide

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Let's get started

The SyncUP DRIVE® device plugs into the OBD-II (On-Board Diagnostics) port. Most cars and light-duty trucks that are model year 1996 or newer in the USA have an OBD-II port.

If you're still not sure of your vehicle's compatibility, you can check it here: **www.syncupdrive.com**
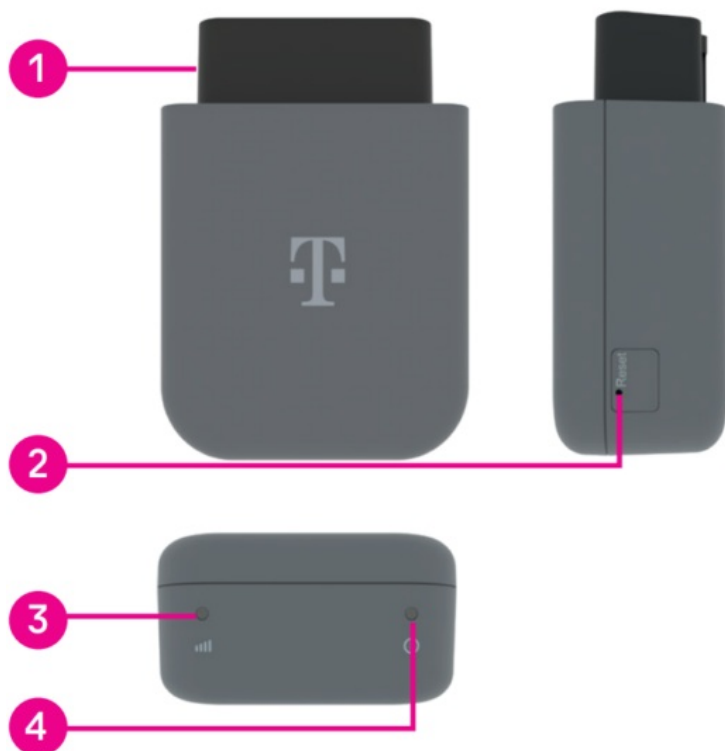
Download the app & install the device

The SyncUP DRIVE app is available on the Apple App Store and on Google Play. Search for "SyncUP DRIVE."

Follow the instructions in the app to install the device.

Helpful tip: Make sure you are running the latest version of your operating system and that your phone meets the minimum technical requirements to run the app.

Your SyncUP DRIVE device

1. OBD-II interface
2. Reset
3. LED 1 (Signal)
4. LED 2 (Power)

LED status lights

Color	Meaning
ᵢₗₗ	LED 1 (Signal)
🟢	Green Solid – Device is connected to cellular, data and GPS.
🟢	Green Blinking – Device is not yet connected to cellular network or GPS network. Open app to check status via Bluetooth.
🔴	Red Solid – The device has power but no cellular connection.

Color	Meaning
⏻	LED 2 (Power)
🟢	Green Blinking – The internal battery is powering the device.
🟢	Green Solid – The vehicle is powering the device.

Support

Still need help? Reach out to T-Mobile General Customer Care & Technical Support. Customer Care representatives are available 24/7. Call us at 1- 800-937- 8997.

Call Us – TTY
TTY service is available for the hearing and speech impaired. Hours are 3:00am to 10:00pm PT, daily. Call us via TTY toll free at 1-877- 296-1018.

For access to our T-Mobile Support Community please visit: **https://support.t-mobile.com**

Additional information

Use of some content or features requires qualifying service, GPS or access to Wi-Fi connection.

Wi-Fi: Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to Terms and Conditions. Device images simulated. Coverage not available in some areas. See Terms and Conditions (including arbitration provision) at T-Mobile.com, MetrobyT Mobile.com, or Sprint.com, for additional information, restrictions and details. T-Mobile, the T logo, Magenta and the magenta color are registered trademarks of Deutsche Telekom AG. SyncUP DRIVE and the SyncUP DRIVE logo are registered trademarks of T-Mobile USA, Inc. For more information about T-Mobile Roadside Assistance, visit: **www. syncupdrive.com**/roadside ©2021 T-Mobile USA, Inc.

Approved firmware versions

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it will not function

Information about safeguarding devices

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

Documents / Resources

	T-Mobile SD-7000T1 SyncUP Drive Device [pdf] User Guide SD-7000T1, SyncUP Drive Device
	T-Mobile SD-7000T1 SyncUP Drive Device [pdf] User Manual SD-7000T1 SyncUP Drive Device, SD-7000T1, SyncUP Drive Device

References

- 🌐 **byT-Mobile.com**
- **T̶ AutoForward**
- 🌐 **SyncUP DRIVE - Car Wi-Fi Hotspot & Tracking App | T-Mobile**
- **T̶ T-Mobile® Official Site: Get Even More Without Paying More | T-Mobile & Sprint Merged to Give You More**
- **FC̶C̶ FCC ID Search | Federal Communications Commission**
- 🌐 **SyncUP DRIVE - Car Wi-Fi Hotspot & Tracking App | T-Mobile**
- **T̶ Wireless | T-Mobile Support**
- **T̶ SyncUP DRIVE - Car Wi-Fi Hotspot & Tracking App | T-Mobile**
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