SwitchBot 919348 Smart Lock User Manual

Contents

SwitchBot Lock

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Package Contents
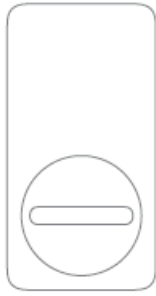
SwitchBot Lock
Main Body
(Batteries included)

PH1 Cross Head
Screwdriver

Spare Double
Sided Tape

SwitchBot Tag
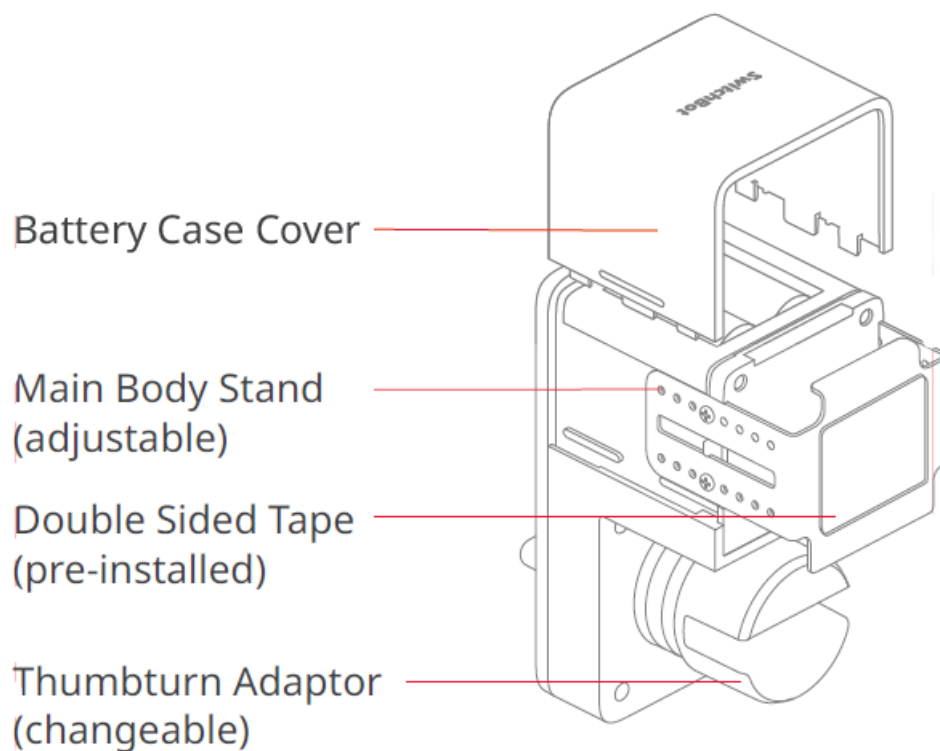
Thumbturn
Adaptor

Spare Screws

Wet Wipe

User Manual

Name of Parts

LED Indicator Light

Thumbturn

Battery Case Cover

Main Body Stand
(adjustable)

Double Sided Tape
(pre-installed)

Thumbturn Adaptor
(changeable)
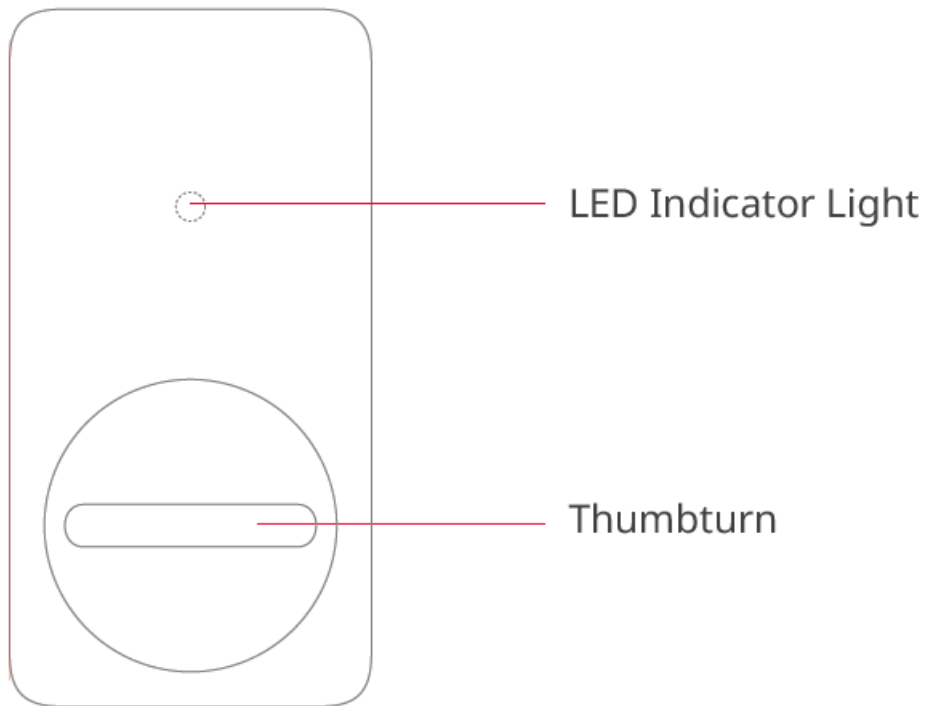
Specifications

- **Color:** Black
- **Material:** PC+ABS
- **Size:** 111.6 x 59 x 73.2mm (4.4 x 2.3 x 2.9 in)
- **Weight:** 253 g (8.9 oz) (with batteries)
- **Power Source:** 2 CR123A batteries
- **Battery Life:** Approximately 6 months
- **Operating Environment:** Indoor only
- **OS Compatibility:** iOS 11.0+, Android 5.0+

- **Communication Method:** Bluetooth 5.0
- **Operating Temperature:** -10 ºC to 45 ºC (14 ºF to 113 ºF)
- **Relative Humidity:** 10 % to 90 %

Preparation

- A smartphone or tablet with Bluetooth 4.2 or above.
- Download the SwitchBot app on App Store or Google Play Store.
- Open SwitchBot app and register for a SwitchBot account or sign in directly if you have an account.
- (Optional) If you need to control SwitchBot Lock remotely, receive notifications or use third-party services, you must first set up SwitchBot Hub Mini.
- Cross head screwdriver (included in the package).
- Wet wipe (included in the package).

Safety Information

- Keep the device away from humid or hot environments, water and fire sources.
- This product is a precision-based electronic product. Please avoid applying physical damages.
- Do not attempt to disassemble, repair, or modify the device.
- Do not use the device where wireless devices are not allowed.

Precautions

- The product cannot unlock if the battery runs out entirely. Please regularly check on the app or the LED indicator light to ensure that the battery level is not too low and replace when needed. Please also bring your key to avoid being locked out.
- This product is for indoor use only.
- If you notice any product malfunction, please stop using immediately and contact our Customer Support Team.

Installation Guide

Step 1: Clean the Installation Surface
Before installing SwitchBot Lock, please make sure that the surface for installation is free from dirt and dust, or this may weaken the stickiness of the lock and increase the chance of falling later.
Use the wet wipe provided in the package or a cloth with neutral detergent to clean the installation area on your
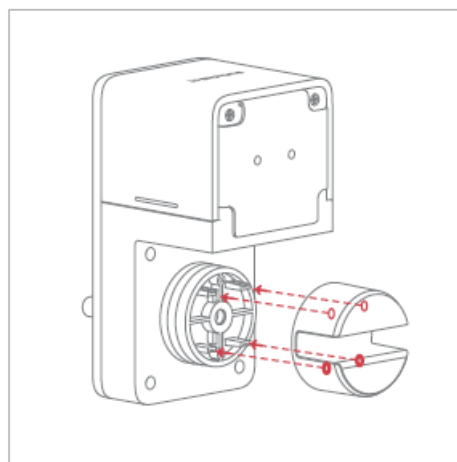
door.
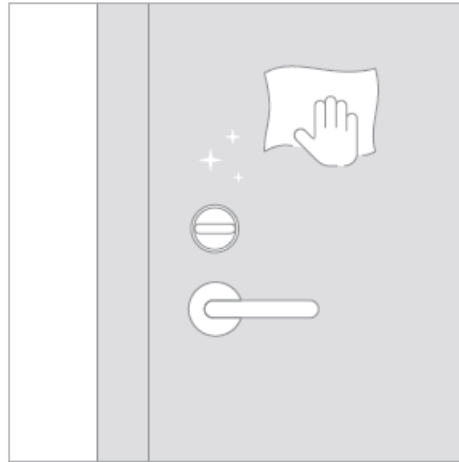
Step 2: Install SwitchBot Lock

1. **Choose the thumb turn adaptor of the appropriate size.**
   The package provides thumb turn adaptor in 3 different sizes and one of them has already been installed on SwitchBot Lock.


   Install the thumb turn adaptor of the right size onto the main body of the SwitchBot Lock. You should be able to hear a click when it is firmly installed.

2. **Confirm the place of installation and direction of the SwitchBot Lock.**
   Confirm the following based on the position of your lock and handle:

   - Sufficient space near the thumb turn for installing the back of SwitchBot Lock's main body stand.
   - SwitchBot Lock does not affect the use of the door handle.
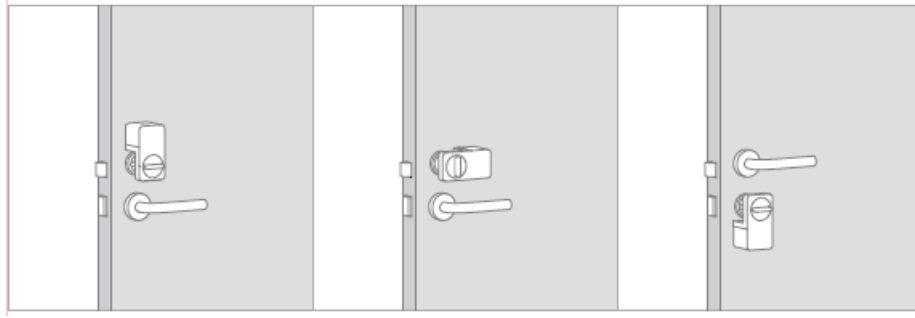
3. **Adjust the height of SwitchBot Lock**

You can match the height of your thumb turn by adjusting the main body stand.

Open the battery case cover, use the cross head screwdriver to unscrew the screws on the stand, pull the stand outwards to change the height.
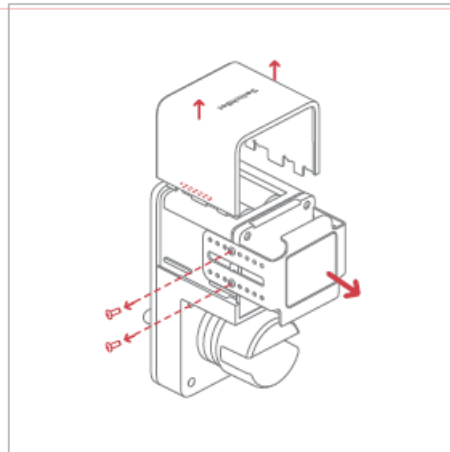

Put the main body stand next to your door, don't remove the protective layer of the double-sided tape yet. For smooth operation, keep a 1 to 2 mm gap between the inside of the thumb turn adaptor and the thumb turn. The thumb turn adaptor should cover more than half the depth of the thumb turn.
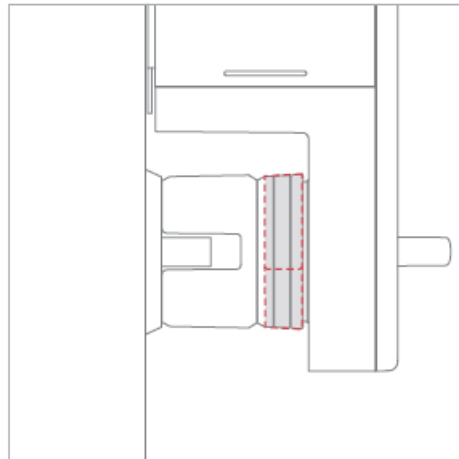
Hold SwitchBot Lock firmly, turn the thumbturn and check if you can lock and unlock your door smoothly.

Once confirmed with the appropriate height of the stand, screw all the screws and close the battery case cover.
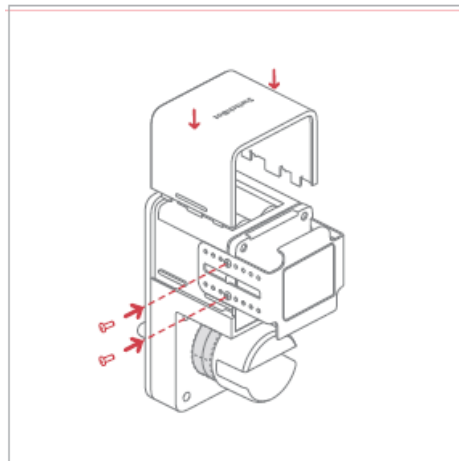

4. **Install SwitchBot Lock on your door**

   Attention: Please make sure that the surface for installation is free from dirt and dust. Or this may weaken the stickiness of the lock and increase the chance of falling later.

   Remove the double sided tape on the main body stand, align the center of the adaptor to the thumbturn's axis and install it on the door as before.
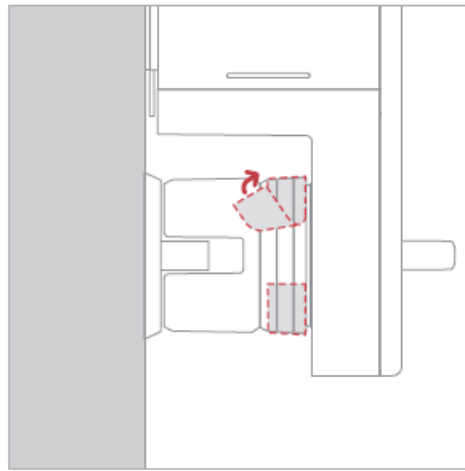
   The axes of different adaptors may differ, please try to align them as precisely as you can.
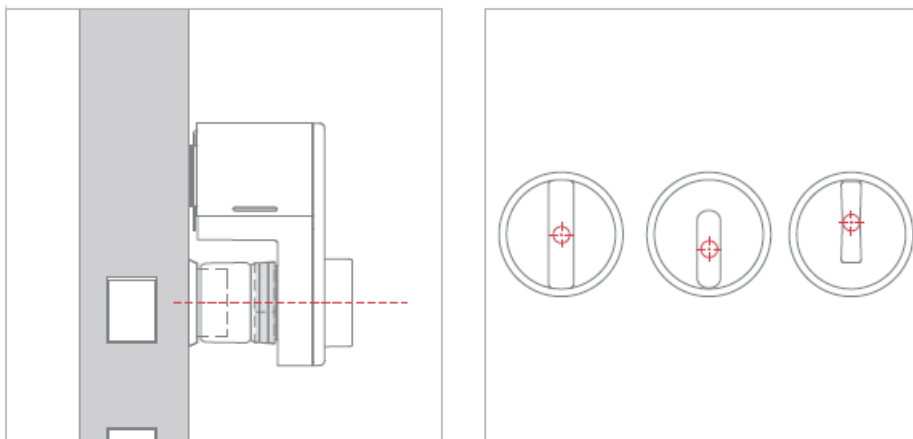
Push SwitchBot Lock's main body against the door for at least 2 minutes.
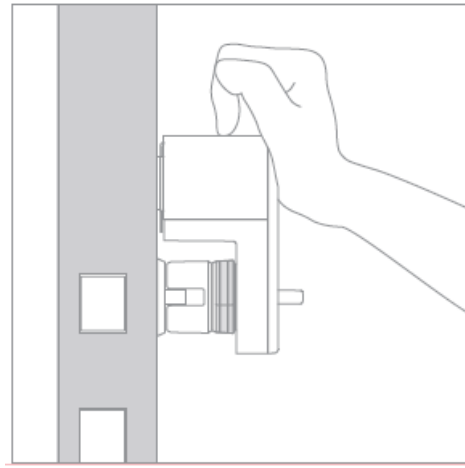
After installing the main body of SwitchBot Lock, you must remove the fixing tape on the side of the adaptor.

Congratulations! You have completed SwitchBot Lock's installation.

Step 3: Add Device and Calibrate
Remove the battery insulation sheet. After SwitchBot Lock gets its power, the LED indicator light on the front will blink, meaning that the device is waiting for pairing.
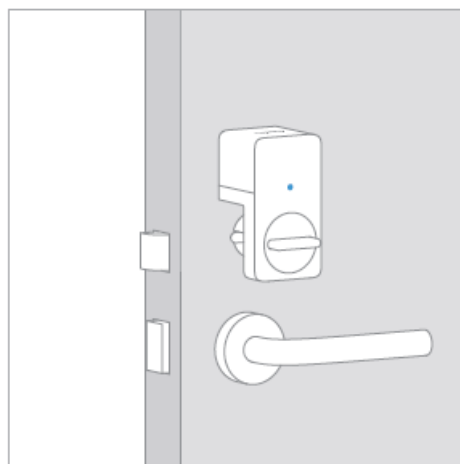
Open the SwitchBot app and tap the + icon on the top right corner of the homepage, choose the lock icon and add the device. Please follow the instructions on the app to complete adding the device and adjusting its position.

LED Indicator Light

LED Indicator Light	Description
🔵 Blue light flashes slowly	Waiting for pairing/ upgrading firmware
🔵 Blue and red light flash 🔴 slowly and alternately	Pairing failed/firmware upgrade failed
🟢 Steady green light	Successful locking/unlocking
🔴 Steady red light	Low battery/unusual activity
🔵 Steady blue light	Pause Auto-lock activated

Battery Replacement

When the battery level drops to lower than 20%, the device will notify you by flashing red and making a sound every time you lock/unlock the device. Please replace the 2 CR123A batteries by opening the main body's battery case cover as soon as possible.

Reset to Factory Settings

If you will not be using SwitchBot Lock, please delete it on the SwitchBot app's Lock page. Once the device is deleted, all data you had would reset to its factory settings. Please be careful when doing so.
Please visit **support.switch-bot.com** for more details.

Return and Refund Policy

This product has a one-year warranty which begins from the date of purchase. The following situations do not fit the Return and Refund Policy.

- Intended damage or abuse.
- Inappropriate storage (damages caused by dropping or soaking in water).
- Modify or repair of product.
- Natural wearing of product.
- Natural disasters.

More Functions

Please visit **https://support.switch-bot.com/hc/en-us/articles/4410510590359** for more details.

Troubleshooting

Please visit **support.switch-bot.com/hc/en-us/sections/4408365197079** for more details.

Disclaimer

This product is only used as a door-locking control device and cannot avoid theft completely. In the event of a burglary, the company assumes no responsibility or liability for any loss or damage suffered by any person as a result of using the product.

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure condition without restriction.

FCC RF exposure statement:

The equipment complies with FCC Radiation exposure limit set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

Contact & Support

Setup and Troubleshooting:
support.switch-bot.com
Support Email:
support@wondertechlabs.com
Feedback: If you have any concern or problem when using our product, please kindly send feedback from the Profile > Feedback page in the SwitchBot app.

www.switch-bot.com

Documents / Resources

SwitchBot 919348 Smart Lock [pdf] User Manual
919348 Smart Lock, 919348, Smart Lock, Lock