



SWAN ST14620WHTN Nordic 4 Slice Toaster Instructions

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SWAN ST14620WHTN Nordic 4 Slice Toaster



Product Information

This product is a toaster with a heating element. It has a crumb tray for easy cleaning and a carriage lever for toasting. The packaging is designed to meet Amazon standards.

Product Usage Instructions

1. Troubleshooting Guide

- If the heating element is not working, it may be due to insufficient power circulation caused by the device tripping out. Check if the device has been damaged during transit.
- Empty the crumb tray after each use, as stated in the manual, as it could also be a reason for the device tripping out.

2. Toasting

- If the toaster is not toasting properly, it could be due to damage to the carriage lever during transit or if the device has been dropped.
- Clean and maintain the device as described on page 6 of the manual. This may solve the issue.
- Empty the crumb tray after each use to prevent crumbs from building up and affecting the device's performance.
- Make sure to hold down the lever for 5 to 10 seconds to ensure it stays in place and connects properly.

3. Dents

- Dents on the product could be due to damage during transit, which may also relate to the above complaints.
- If you encounter any dents, please contact our customer service line, which can be found on the front of the instruction manual. For any additional information or assistance, please refer to the user manual or contact our customer service line.

Troubleshooting guide

- Crumbs jamming the mechanism/magnet will stop the device from fulfilling its capabilities. – empty the crumb tray and ensure the carriage is clear of bread pieces.

- Lever – As mentioned above It is worth making sure that the customer is holding down the lever for a period of 5 to 10 seconds, which should allow the lever to stay in place and connect properly, this will provide a balance toasting of the bread. Any heavy handling to the device may also cause damage to the internal heating element and level, even small damages gradually become worse over time.

Cleaning and maintenance

UNPLUG AND ALLOW TO COOL FULLY BEFORE CLEANING

- Empty the crumb tray and ensure the carriage is clear of bread pieces after each use.
- For cleaning external surfaces, a soft cloth moistened with a mild detergent solution is all that is required.
- DO NOT USE ABRASIVE OR STRONG CHEMICAL
- CLEANERS DO NOT IMMERSE ANY PART OF THE PRODUCT IN WATER

Tripping

- Please check the power supply, please check to ensure the device is plugged in and that the plug socket is working and can fulfil the power of the device. I have found that with high powered electric devices it is important to check what other devices are on the same circuit, i.e. any other high power electric including microwaves, coffee machines, and Kettles, as such devices need a high surge of power for it to properly function. If other devices are on the same circuit, then this will limit the power and could consequently blow the fuse. I would also suggest to the customer to check the electrical outlet of the device to see if it is compatible with the device (1500W).
- The heating element not working could also be linked to the reason for the device tripping out, again we have not received any other reporting of this for this product due to not enough power being circulated by the item. This could well be due to damage in transit. This could also be linked to needing to empty the crumb tray, which as stated in the manual should be done after each use.

Toasting

- The issue at hand could be due to damage to the carriage lever which could have occurred in transit, or if the device has been dropped. We ensure that all packaging is undertaken to Amazon standard.
- A troubleshooting solution is to clean and maintain the device which is found on page 6 of the manual. The defect could be due to needing to empty the crumb tray, it is worth emptying after each use to prohibit a build of crumbs which may affect the performance of the device. It is also worth making sure that the customer is holding down the lever for a period of 5 to 10 seconds, that should allow the lever to stay in place and connect properly.

Dents

This could be due to damage in transit. Such damages could also be linked to the above complaints. As mentioned, we ensure that all packaging is to Amazon Standard. Please contact our customer service line found on the front of the instruction manual.

Additional info

In regard to the customer complaint about heating issues with the device, our customer service team have stated that the placement of the central heating panel will generate higher heat than the outside toasting panels. This is

because there is a lot more heat generated from the combined grills resulting in the inner side of the toast being slightly crisper simply because the bread item will be exposed to a more concentrated amount of heat. Therefore, there may be a slight imbalance when toasting.

Documents / Resources

<p>Troubleshooting guide</p> <p>Before attempting to troubleshoot, please refer to the troubleshooting in operation ...</p> <p>... (text continues with troubleshooting steps) ...</p> <p>Notes</p> <p>... (text continues with notes) ...</p>	<p>SWAN ST14620WHTN Nordic 4 Slice Toaster [pdf] Instructions</p> <p>ST14620WHTN Nordic 4 Slice Toaster, ST14620WHTN, Nordic 4 Slice Toaster, Slice Toaster, T oaster</p>
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References

- User Manual