

SVAKOM SAM NEO App Controlled Interactive Flashlight



# SVAKOM SAM NEO App Controlled Interactive Flashlight User Manual

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# SVAKOM

**SVAKOM SAM NEO App Controlled Interactive Flashlight**



## Specifications

- **Product Name:** SAM NEO
- **Origin:** Made in China
- **Manufacturer:** SVAKOM
- **Items Included:** Charging Cable, Manual, Fabric Pouch, Sam Neo

## Product Usage Instructions

### Charging

Connect the charging cable to the DC charging port of the device. Make sure to fully charge the device before initial use.

### Power On/Off and Mode Selection

To turn the device on/off, press the S button for 1.5 seconds. The device will enter default Mode 1. Press the S button to switch between 5 modes:

- **Mode 1:** Suction & Vibration 1
- **Mode 2:** Suction & Vibration 2
- **Mode 3:** Suction & Vibration 3
- **Mode 4:** Suction only
- **Mode 5:** Vibration only

## Status Display

The status display indicates different states:

- **Low battery:** Activate status
- **While charging:** Light flashes
- **Fully charged:** Permanent light

## App Connection

To connect the device to the SVAKOM app:

1. Ensure Bluetooth is enabled on your phone/tablet.
2. Turn on the device and open the SVAKOM app.
3. The device should connect automatically.

## FAQ

- **Q: What should I do before using a new SVAKOM device?**
  - **A:** Before using a new SVAKOM device, make sure to fully charge it and clean it with mild unscented soap before using it on your body.
- **Q: How can I connect the device to the SVAKOM app?**
  - **A:** Ensure that Bluetooth is enabled on your phone/tablet, turn on the device, and open the SVAKOM app. The device should connect automatically. For detailed connection instructions, please visit [www.svakom.com/pages/svakom-app-guide](http://www.svakom.com/pages/svakom-app-guide).
- **Q: What are the different modes of the device?**
  - **A:** The device has 5 modes:

1. **Mode 1:** Suction & Vibration 1
2. **Mode 2:** Suction & Vibration 2
3. **Mode 3:** Suction & Vibration 3
4. **Mode 4:** Suction only
5. **Mode 5:** Vibration only

## EN Disclaimer

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This document supersedes and replaces all preceding information.

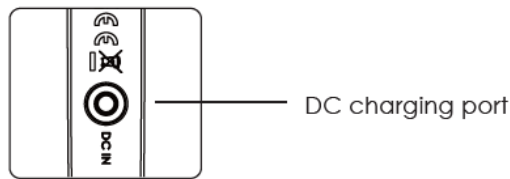
This product is intended for use by adults.

**Items included:**

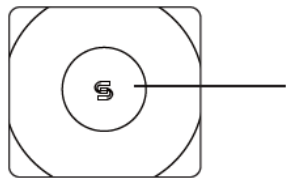
- Charging Cable
- Manual
- Fabric Pouch
- Sam Neo

**Notes:** Before using a new SVAKOM device, please fully charge the device, and clean it with mild unscented soap before using it on your body.

**Charging**

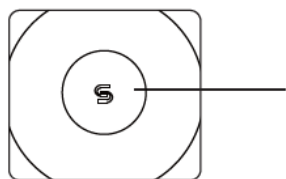


On/Off

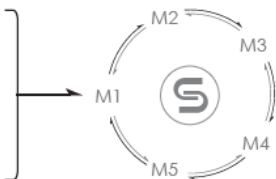


Press the S button for 1.5s to turn the device power On/Off, the device will enter to default Mode 1

Mode (5)



Press the S button to switch between 5 modes.  
Mode 1 Suction&Vibration 1  
Mode 2 Suction&Vibration 2  
Mode 3 Suction&Vibration 3  
Mode 4 Suction only  
Mode 5 Vibration only



**Status Display**

Activate status	Lasting light
Low battery	Light flashes
While charging	Light flashes
Fully-charged	Permanent light

## App Connection



**SVAKOM**

SVAKOM UNITED STATES INC.



**App Store**



**Google Play**

With Bluetooth enabled on your phone/tablet, turn on the device. Open the SVAKOM app, the device should connect automatically. If you have trouble connecting the device, please follow our connection guide: [www.svakom.com/pages/svakom-app-guide](http://www.svakom.com/pages/svakom-app-guide). For long-distance and local control download the "SVAKOM" APP, available on Apple Store and Google Play Store.



**FeelConnect 3**  
Feel Technology



**App Store**



**Google Play**

For long-distance and local control download the "SVAKOM" APP, available on Apple Store and Google Play Store. To sync with interactive videos and camming websites download the "FeelConnect 3.0" APP, available on Apple Store and Google Play Store. With Bluetooth enabled on your phone/tablet, turn on the device. Open the SVAKOM/Feel connect app, the device should connect automatically. If you have trouble connecting the device, please follow our connection guide: [www.connexionseries.com](http://www.connexionseries.com)



Open your phone camera and scan the QR code for our latest  
**APP Guide or visit:** [www.svakom.com/connexion-series](http://www.svakom.com/connexion-series)

**For detailed instructions, visit:** [www.connexionseries.com](http://www.connexionseries.com)

## **WARNING & QUALITY**

- **Compliance with FCC Regulations**

- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- **Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and the receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.
  - The device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure conditions without restriction.
- **Please comply with the following before using the product:**
  - Remove the sleeve from the device following the provided instructions. Thoroughly clean the sleeve before you use it: wash the sleeve with a mild, unscented soap and then rinse with clean mild water; finally, gently wipe it with a towel or soft cloth.

**FCCID:**2A74F-S08A

## **WARNING!**

- Do not use massage oil or hand cream as lubricant The use of these types of items can lead to irritation and/or infection.
- Do not use silicon-based lubricant, oils, or lotions as this will damage the product. Including but not limited to, suntan lotion or sunscreen, lip care products, essential oils, coconut oil, and edible oils of all types.
- Anyone under the age of 18 should refrain from using this product.
- After using the heating function please allow the device to complete cool off before removing and cleaning the sleeve The use of non-water-based lubricant will cause deterioration of the product. Deterioration can provide breeding grounds for harmful bacteria which may lead to irritation/infection when used on the body.

**Reminder:** Do not use any cleaning agent containing alcohol, gasoline, or acetone to clean the product. Avoid

contact with direct sunlight and long-time exposure to high-temperatures. The product should be stored in a clean and dry place with no contact to products made primarily of plastic.

**WARNING!** Please read the following safety information carefully before using the product.

- Keep out of reach of small children and minors. Some parts may cause choking.
- Do not use product on damaged skin or anywhere experiencing irritation.
- Avoid sharing the device with others as this could lead to illness and infections.
- Take careful consideration of the materials displayed on the product packaging in order to avoid direct contact with allergies.
- Do not expose the product to extreme temperatures (i.e. freezing/heat).
- Pay close attention to notes of caution and safety to avoid injury. Failure to do so is at your own risk.
- Injury, accidents, or any harm caused from improper usage or failure to observe safety instructions is not the responsibility of SVAKOM.
- Ensure the device and all functions are shut down after you cease usage

### **Care/storage instructions**

- Allow the product to cool off after every use before putting it away.
- Remove sleeve from the device following the provided instructions. Thoroughly clean the sleeve before you use it: wash the sleeve with a mild, unscented soap and then rinse with clean warm water; finally, gently wipe it with a towel or soft cloth.
- Keep the product in a clean, cool and dry place. Moisture can damage the batteries and motor. Avoid direct sunlight.
- To prevent chemical reactions, store this product by itself. Do not store with other products made from various materials.
- Before storing the device ensure that all functions have been turned off and the device is no longer active in any way.

**Caution!** Do not use this product if you are not of good health. You use this product at your own risk & discretion.

If you experience any discomfort or feel unwell when using this product, cease usage immediately. Be certain to remove any jewelry/piercings on the usage area.

Before using a new SVAKOM product allow the device to fully charge and ensure it has been cleaned thoroughly before using it on your body.

### **Customer Information**

Thank you for choosing to purchase an SVAKOM product. We hope you're ready to enjoy the intense sensations and hours of fun this product is sure to bring you – alone or with a partner(s).

To keep this product for many years to come, we advise that you read all information regarding proper maintenance of the product and the safety information. Please keep this manual in a safe location for future reference. Do not throw out the product packaging, as this may contain useful information regarding batteries, charging, etc.

### **Battery Maintenance:**



- This product uses rechargeable batteries. When replacing the battery, allow the new battery two or three hours to charge and discharge; to perform at its maximum potential.
- A battery can be charged or discharged over 100 times before reaching full maturity. After fully charging the battery it should be disconnected from the charger – overcharging can cause a reduction in the overall battery life.
- When left idle, a fully charged battery will gradually lose its charge.
- If the device is left in a location that is either too hot or too cold there will be a reduction in the overall battery life and the battery capacity. When too hot or too cold, the battery life will be shorter even on a full charge.
- When left idle, a fully charged battery will gradually lose its charge.

Do not puncture or damage the battery. If the battery is damaged, refrain from using the device. Usage of a damaged battery can cause fires and/or cause the device to explode. When replacing the battery, be sure to use a compatible battery. Replacing with an improper battery for the device can lead to malfunction and/or injury/explosion

#### **Note for adapters/chargers included with the product**

- The power adapter/charger is not intended for use by persons (including children) with limited physical, sensory, or mental abilities or those who lack experience and/or knowledge unless they are supervised by a responsible person or have been instructed in the proper use of the power adapter/charger. Children should be supervised to ensure that they do not play with the power adapter/charger or individual parts thereof.

#### **Disposal Information**

- When discarding packaging, be sure to recycle wherever possible – try to avoid unnecessary disposal of recyclable items. Old devices must be taken to the appropriate collection points according to your local legislation and Directives 2012/19/EC and 2006/66/EC.
- The symbol of the crossed-out garbage can on wheels (  ) shows that this product must be taken to an e-waste collection point for disposal so that it can be recycled optimally.
- Batteries do not belong in household waste. As a consumer, you are under a legal obligation to turn in used batteries. You can do this at public collection points or places where batteries are sold. Batteries that contain harmful substances are marked with the  symbol and one of the following

#### **chemical symbols**

- **Pb** = Battery contains more than 0.004 percent lead by mass,
- **Cd** = Battery contains more than 0.002 percent cadmium by mass or
- **Hg** = Battery contains more than 0.0005 percent mercury by mass.

Lithium batteries and battery packs for all systems can only be turned in at collection points if they have been discharged. To prevent short circuits in the event of incomplete discharging, the poles on these types of batteries should be insulated using a substance such as adhesive tape before the batteries are returned.



## Quality

Surpassing standards from Europe and America

## Material Safety

All SVAKOM products are manufactured using environmentally friendly materials including TPE and ABS plastics. They are harmless to humans' body.

## International Certification

SVAKOM products have passed EU ROHS certification and meet EU CE Directive and WEEE Directive. SVAKOM products are "Green" meeting the official safety and environmental protection standards issued by agencies in Europe and North America.



## Product Information

**Additional Information:** The EU CE Directive and the WEEE Directive are referred to as the "Twin Directives for Environmental Protection" or "Double Green Directives" and are used to restrict hazardous substances in electronic products including lead, cadmium, and mercury. ROHS stands for "Restriction of the Use of Certain Hazardous Substances"; and WEEE stands for "Waste Electrical and Electronic Equipment". Products that meet the standards set out in these two directives can be advertised as "Green Products".

**EU CE Directive:** is the collective name of a series of product standards issued by the European Union; enterprises complying with the standard may apply for CE certification marks on their products and labeling. SVAKOM products surpass the standards set out by these directives and are authorized to use the mark identifying that the products comply with all EU requirements.

Sam Neo, declares that this Model is No: S08A,

**Product Name:** Sam Neo, is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.

Use Sam Neo in the environment with a temperature between 0°C and +40°C.

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

The product shall only be connected to a USB interface of version USB2.0

**SAR:** The device complies with RF specifications when the device is used at 5mm from your body.

## Meeting European Standards

### • NOTICE

- Hereby, SVAKOM declares that the radio equipment type vibrator "Sam Neo" is in compliance with Directive 2014/53/EU. The full text of the EU Declaration of conformity is available at the following internet address: [www.svakom.com/de/pdf](http://www.svakom.com/de/pdf)
- The frequency band or bands in which the radio equipment vibrator "Sam Neo" is operated at 2402-2480MHz and the maximum transmitting power emitted in the frequency band or bands is +3.86dBm.



Dear valued customer,

Thank you for choosing SVAKOM!

We are dedicated to bringing you intelligent, sleek, luxurious, and elegant lifestyle products! Once you have registered on our website, you will get the latest updates on our innovative products with creative ways of playing.

Enjoy great pleasure!

### **Warranty**



- [WWW.SVAKOM.COM](http://WWW.SVAKOM.COM)

Each SVAKOM product comes with a 2-year warranty & 10-year quality guarantee. If you experience any problems with your product, visit: [www.svakom.com/warranty-claim](http://www.svakom.com/warranty-claim) There you can enter all the necessary information to claim on your warranty.

### **SVAKOM Customer Service**



WARRANTY CLAIM

HELP CENTER

Support: [customer-service@svakom.com](mailto:customer-service@svakom.com)

- @svakomusa
- @svakomtheofficial
- SVAKOM Official
- @svakom\_usa

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## Documents / Resources

	<a href="#">SVAKOM SAM NEO App Controlled Interactive Fleshlight</a> [pdf] User Manual S08A, SAM NEO App Controlled Interactive Fleshlight, SAM NEO, App Controlled Interactive FI eshlight, Interactive Fleshlight, Fleshlight
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## References

- [Discover Interactive Toys APP Guide](#)
- [Svakom Connexion Series](#)
- [Declaration of Conformity – Svakom](#)
- [Manual – Svakom](#)
- [Svakom App Guide](#)
- [Svakom | Warranty Claims](#)
- [Discover Interactive Toys APP Guide](#)
- [User Manual](#)

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