



# supra TRACcess System Remote Entry Management Instructions

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## Intelligence Beyond Access

The TRACcess system brings low-cost access management to offline locations. Mobile keys eliminate the management of physical keys and cards, lowering administrative costs. Authorized key holders may access properties at any time, without obtaining physical keys or sharing combination codes. Real-time data can be used to increase workforce productivity and result in higher ROI from remote operations.

### THE NETWORK IS IN THE KEY

Smartphones equipped with the TRACcess eKEY® app deliver system communications as well as mobile key credentials. Key holders enjoy one-key convenience (no racks, rings, or packs of physical keys to manage) while operations eliminates key audits, distribution, duplication, and rekeying or reprogramming locks.

The TRACcess eKEY app communicates with TRACcess electronic locks via the phone's Bluetooth® signal, independently of cellular coverage at the site. Activity data is transmitted back to the TRACcess system via the phone's Internet signal for a real-time audit trail. Operators can monitor activity online, receive email alerts, or generate routine reports of site activity.

### MANAGEMENT IS IN THE CLOUD

The Traces Manager system provides robust commercial management for your Traces products via a secure Internet portal. Key holder authorization, site permissions, and information management are handled by a powerful user interface with versatile search and reporting capabilities.

### ADMINISTRATION CAN BE SHARED

Property owners who authorize service vendors or other contractors to routinely enter their premises may select Trusted Vendor Access to delegate key management to their vendors. The owner “trusts” a vendor organization with access to specific facilities while the vendor manages day-to-day mobile key permissions. Both parties see the access activity and audit trail while keeping the administrative burden where it belongs.

### TRANSFORMING OPERATIONS

Visibility of site activity can change remote operations.

Travel expenses are slashed when staff is no longer needed to admit vendors, rekey locks, or drive out to check a logbook. Administrative staff is freed from hours of auditing, dispatching, and collecting physical keys. Workforce administration is easier. Job notes provide status updates while Left Site notices confirm when a job is done. Vendor access can be confirmed as a verification of service performance. Authorizing a new contractor is as simple as a phone call and entering a data record.

The TRACcess system transforms entry management for remote operations.



### Leading Features

- Mobile key credentials access Bluetooth® locking points
- Rugged and reliable locking products tailored to the industry
- Real-time data transmission for email alerts and online activity monitoring
- Multiple levels of security
- Online 24/7 management via TRACcess Manager
- Robust data management with flexible search, sort, and inventory management
- API integration with operations systems

### INTELLIGENCE BEYOND ACCESS

Supra, part of Carrier, is a leading global provider of key management solutions. Supra released its first lockbox system in 1955, beginning more than 60 years of producing convenient and secure entry solutions. Supra systems use mobile keys and electronic locking points so that users can monitor entry to their sites, eliminate the cost and inconvenience of managing physical keys, and use activity data to increase productivity. Today, Supra has 18 years of mobile key credentialing experience and over 2.5 million Bluetooth® locking devices deployed in multiple industries. Our customers rely on Supra to provide innovative, collaborative mobile access and entry management solutions that deliver highly efficient, secured entry and powerful information.

For more information, visit [www.suprasystems.com](http://www.suprasystems.com)



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[www.suprasystems.com/traccess](http://www.suprasystems.com/traccess)

Sales: 800-547-0252

## Documents / Resources



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TRACcess System Remote Entry Management, System Remote Entry Management, Remote Entry Management, Entry Management, Management

## References

- [Real Estate Digital Solutions Leader | Key Management| Supra](#)
- [TRACcess System Home | Supra](#)

[Manuals+](#).