# Supra eKEY App Instruction Manual

**Contents**

**Supra eKEY App**



**What to do when you're given one-time access to a property**
You'll receive a couple of text messages with links that you'll need to click on first to gain access. Perform the first

four steps before you want to gain access.

1.  Click link in SMS text invitation to download and set up your eKEY.

> Supra lockbox access invite.
> Click to set up: https://
> sleqasrel3ekey.test.suprakim.c
> om/key?
> id=19ef7f28-9f74-4a1c-
> b7f1-45f733618f89

2.  This will take you directly to the Supra eKEY ,app on your phone's app store. Click to download and install.



**Note:**

If you already have eKEY installed, you'll be taken directly to the authorization page in Step 4.

3.  Once app is downloaded, return to your texts; click on the same link to register with eKEY.

Fill out your information and tap Register.

**Note:** Remember your 4-digit PIN as you will need it every time you use eKEY.

4. Once you register, you'll receive a text with a link to an authorization code. Tap on the link and you'll be taken directly to a pre-populated authorization page for eKEY. Read and agree to the EULA (End User License Agreement) and Privacy notices.

5. This will bring up your eKEY. To open the lockbox, select Obtain Key.
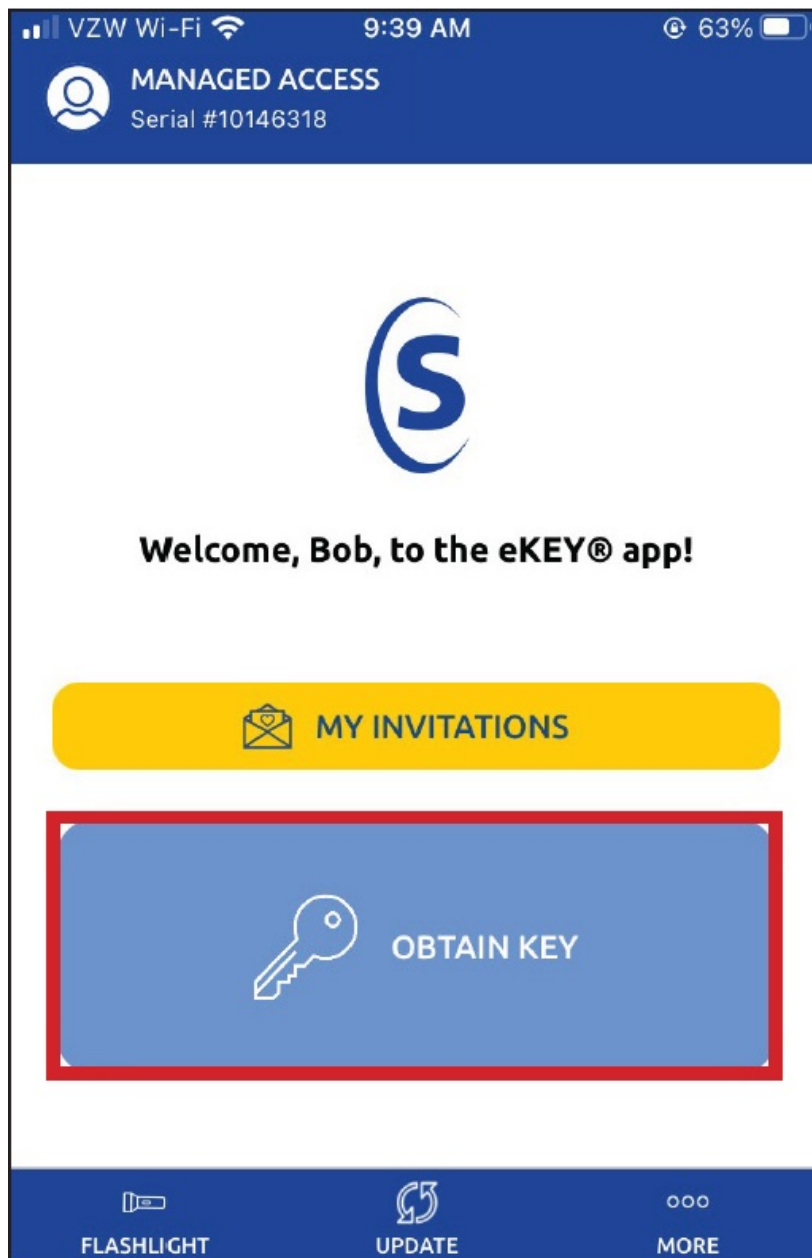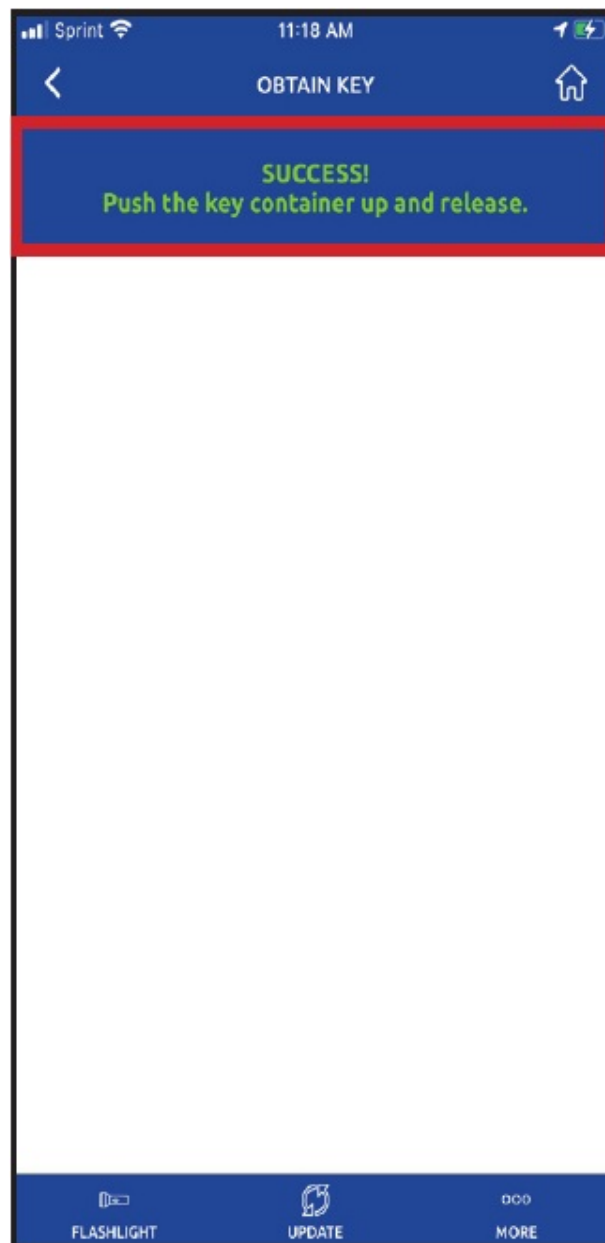
6. Enter the 4-digit PIN you selected during registration and push up on the bottom of the lockbox to turn it on.

Opening the keybox....

PIN CODE

CANCEL

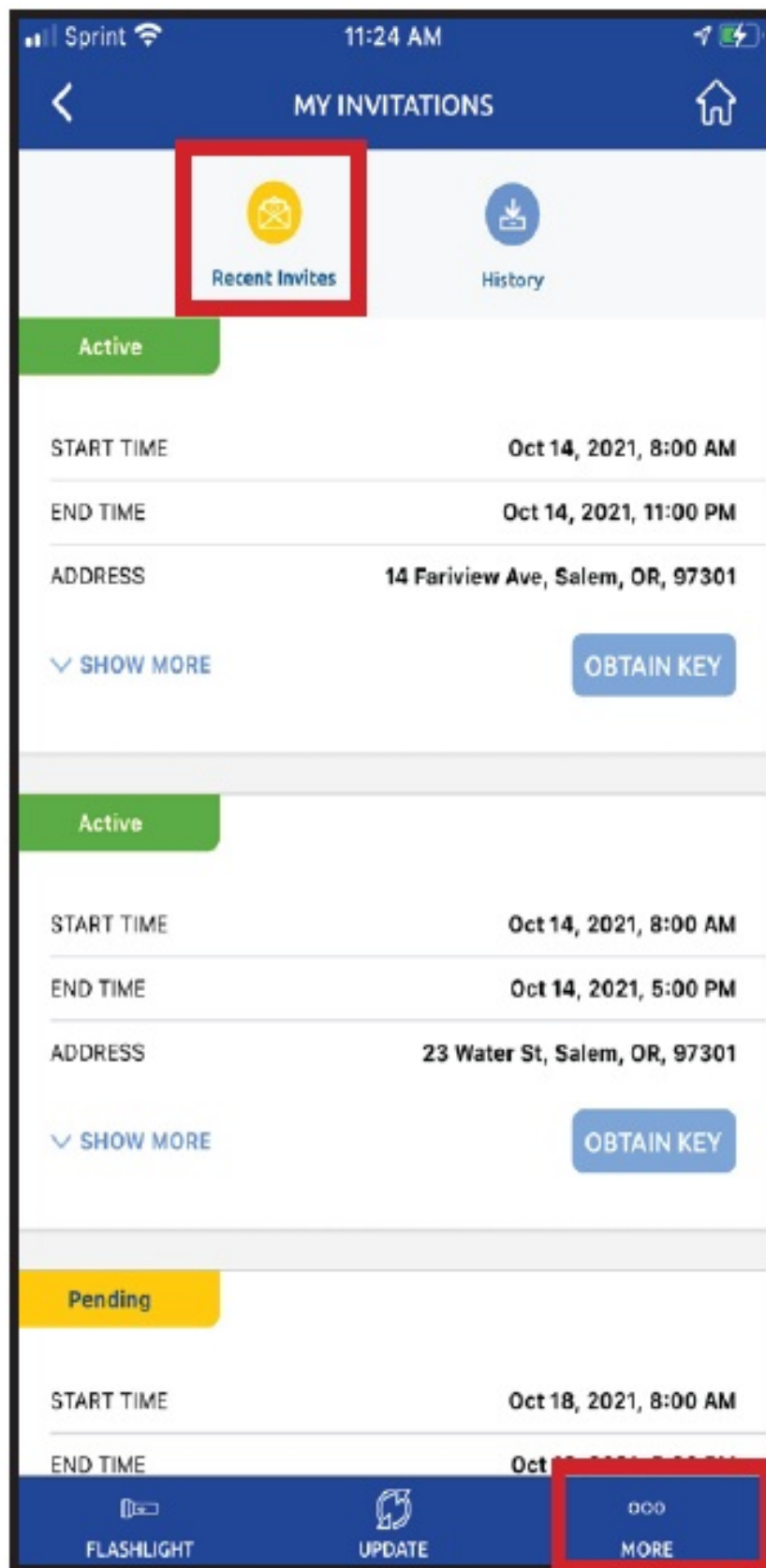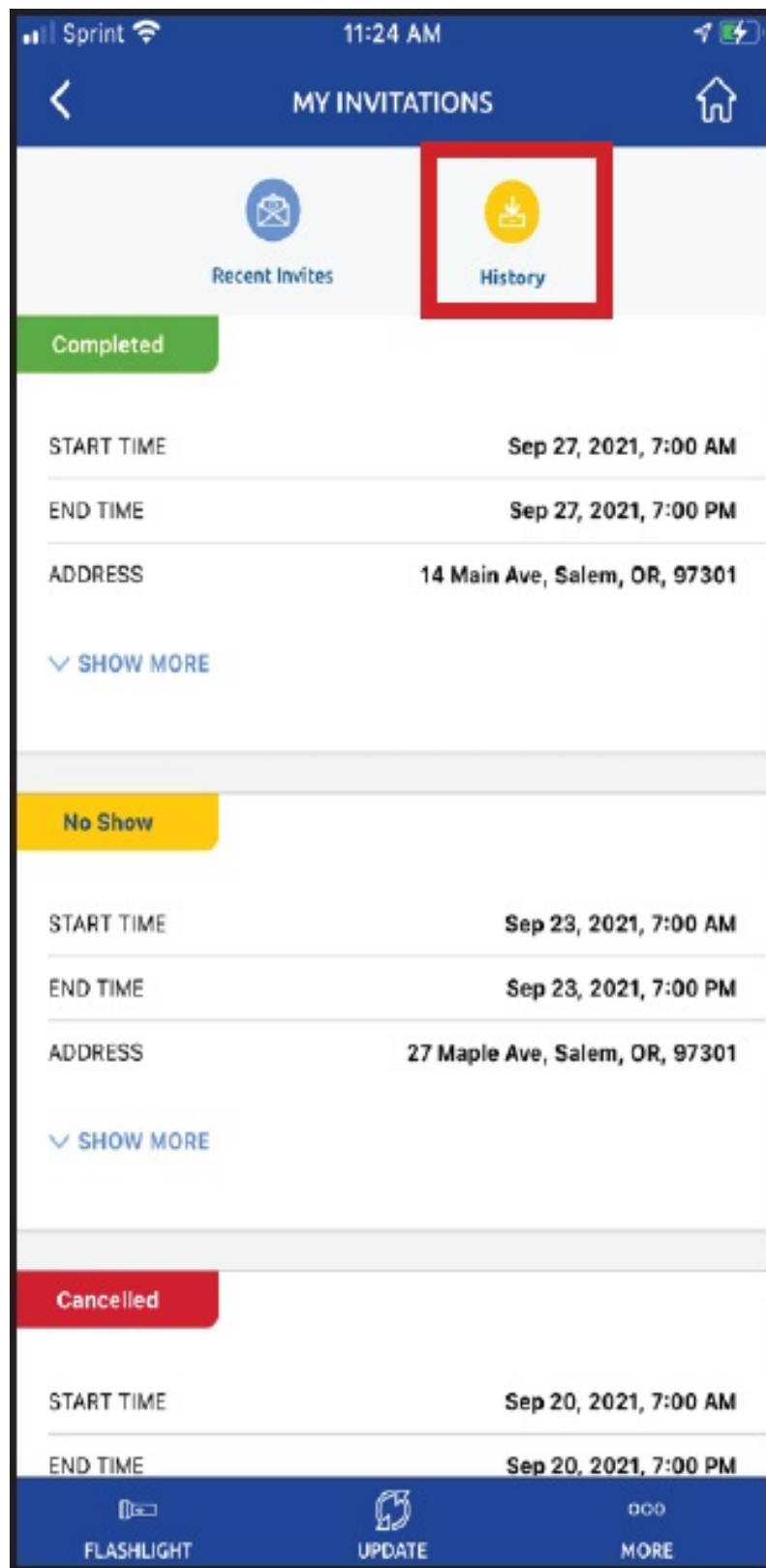SUPRAWEB    FLASHLIGHT    UPDATE    MORE
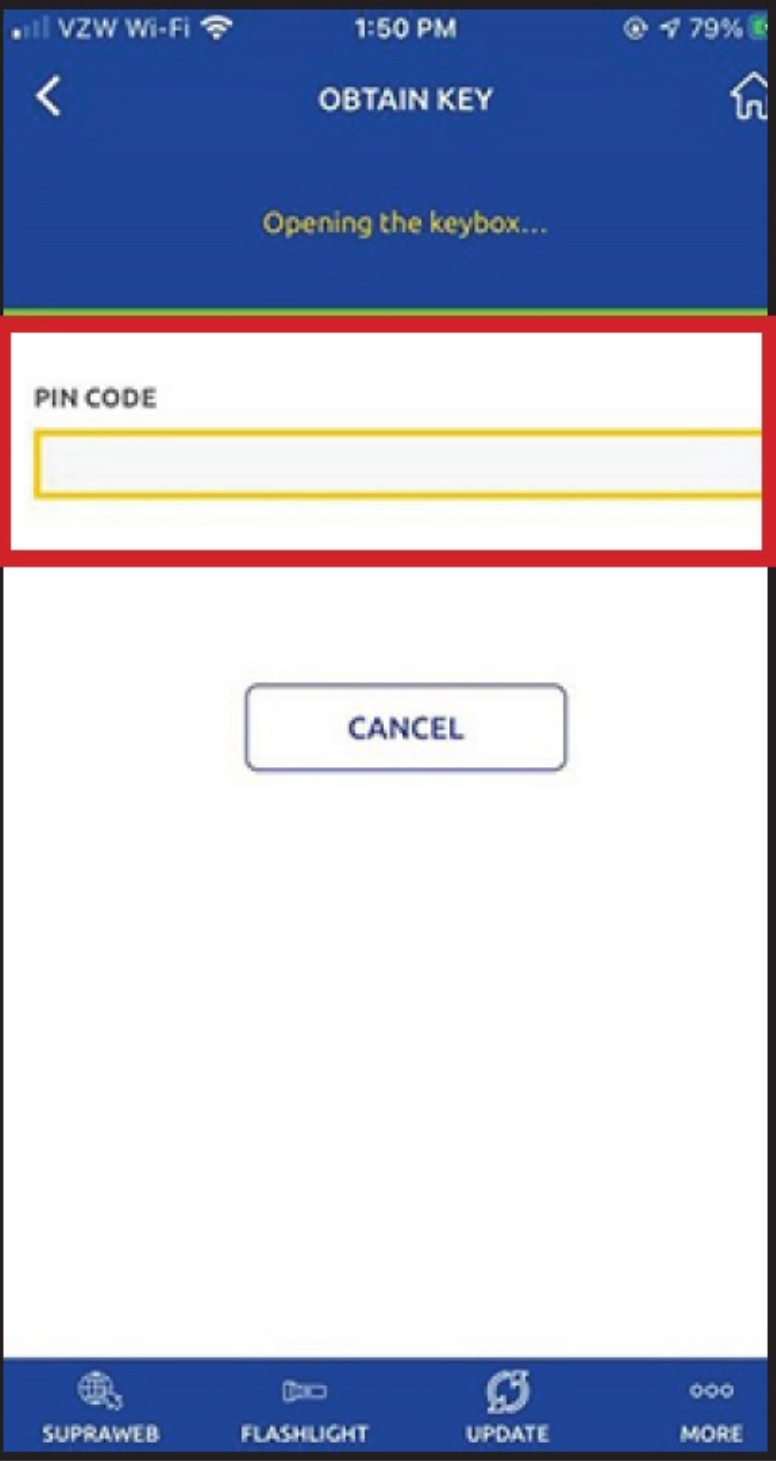
7. You will then get a "Success!" message. Once you see that, push up again on the bottom of the lockbox to access the key(s) inside.
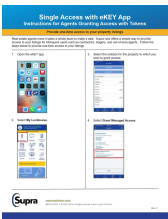
To see all your invitations, tap More > My Invitations.

You can also review previous invitations by tapping History.

**Documents / Resources**

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|---|---|
| | **Supra eKEY App** [pdf] Instruction Manual<br>eKEY App, eKEY, App |
| | **Supra eKEY App** [pdf] User Guide<br>eKEY App, eKEY, App |
| | **Supra eKEY App** [pdf] User Manual<br>eKEY, App, eKEY App |
| | **Supra eKEY App** [pdf] User Guide<br>eKEY App, eKEY, App |

## References

- Ⓢ **Real Estate Digital Solutions Leader | Key Management| Supra**
- Ⓢ **Real Estate Digital Solutions Leader | Key Management| Supra**

**Manuals+**,