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SUB-ZERO 736 Series Built-in Bottom Freezer Refrigerator



#### INTRODUCTION

This Technical Service Manual has been compiled to provide the most recent service information for 736 Series Tall units, starting with Serial #2970000. This information will enable the service technician to troubleshoot and diagnose malfunctions, perform necessary repairs, and return a unit to proper operational condition. The service technician should read the complete instructions contained in this manual before initiating any repairs.

#### IMPORTANT SAFETY INFORMATION

Below are the Product Safety Labels used in this manual. The "Signal Words" used are WARNING or CAUTION. When reviewing this manual, please note these different Product Safety Labels placed at the beginning of certain sections of this manual. You must follow the instructions given in the boxes below the Product Safety Labels in order to avoid personal injury and/or product damage. The sample Product Safety Labels below illustrate the precautions that should be taken when the signal word is observed.

**WARNING** THAT HAZARDOUS OR UNSAFE PRACTICES COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH

**CAUTION** that hazardous or unsafe practices could result in minor personal injury or product and/or property damage

In addition, please pay attention to the signal word

"NOTE", which highlights information that is especially important for the topic being covered.

#### TECHNICAL ASSISTANCE

If you should have any questions regarding the 736 Series starting with Serial #2970000 and/or this manual, please contact:

#### Sub-Zero, Inc.

- ATTN: Service Department
- P.O. Box 44988
- Madison, WI 53744 4988
- Customer Assistance
- Phone #: (800) 222 7820
- Facsimile #: (608) 441 5887
- Technical Assistance (For Technicians in Customer's Homes Only)
- Phone #: (800) 919 8324
- Warranty Claims
- Phone #: (800) 332 9513 Facsimile #: (608) 441 5886
- Service Department e-Mail Address: <a href="mailto:customerservice@subzero.com">customerservice@subzero.com</a>
- Office Hours: 7:00 AM to 6:00 PM Central Time Monday through Friday

This manual was designed to be used by Authorized Service Personnel only. Sub-Zero, Inc. assumes no responsibility for any repairs made on Sub-Zero refrigeration units by anyone other than Authorized Service Technicians.

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# **MODEL DESCRIPTIONS**

This page briefly describes the models covered in this 736 Tall SWS #2970000 Unit Technical Service Manual.

- MODEL 736TCI
- DESCRIPTION 736 Series, 36" Wide Tall Combination Refrigerator/Freezer, w/lcemaker

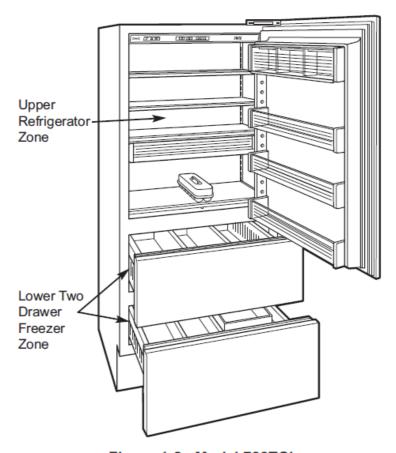


Figure 1-2. Model 736TCI

- MODEL 736TR
- DESCRIPTION 736 Series, 36" Wide Tall Refrigerator

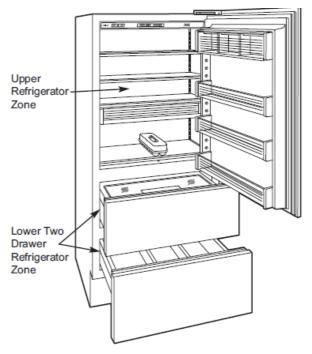


Figure 1-3. Model 736TR

- MODEL 736TFI
- DESCRIPTION 736 Series, 36" Wide Tall Freezer, w/Icemaker

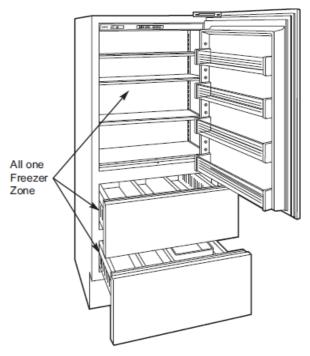


Figure 1-4. Model 736TFI

## WARRANTY INFORMATION

This page summarizes the 2, 5 & 12 Year Residential Warranty provided with every Sub-Zero, as well as two special warranties:

- Non-Residential Warranty Applies to units installed in non-residential applications.
- Display/Model Home Warranty Applies to distributor or dealer display units, and

units in model homes, sold three years after date of manufacture.

Following the warranty summaries are details and notes about the warranties.

## TWO, FIVE & TWELVE YEAR Warranty

- 2 year TOTAL PRODUCT, \*parts and labor.
- 5 Year SEALED SYSTEM, \*\*parts and labor.
- 6th 12th year LIMITED SEALED SYSTEM, \*\*parts only.

#### ONE & FIVE YEAR Non-Residential Warranty (Example: Office, Yacht, etc.)

- 1 Year TOTAL PRODUCT, \*parts and labor.
- 5 Year SEALED SYSTEM, \*\*parts and labor.

# ONE & FIVE YEAR Display/Model Home Warranty (Display units sold three years after date of manufacture)

- 1 Year TOTAL PRODUCT, \*parts and labor.
- 5 Year SEALED SYSTEM, \*\*parts and labor.

## **Warranty Details:**

- Includes, but is not limited to the following: Electronic Control System Components,
   Fan & Light Switches, Fan Motors & Blades, Defrost & Drain Heaters, Defrost
   Terminator, Drain Pan, Drain Tubes, Wiring, Light sockets & bulbs, Icemaker, Water
   Valve, Door hinges, Door closers & Cams, Compressor Electricals, etc. . .
- Stainless Steel doors, panels and product frames are covered by a limited 60 day parts and labor warranty for cosmetic defects.

## Includes the following:

Compressors, Condenser, Evaporators, Filter-Driers, Heat-exchangers, All Tubing that Carries the Freon.

**NOTE:** Condenser Fan Motors, Freon, Solder and compressor electricals are NOT considered sealed system parts.

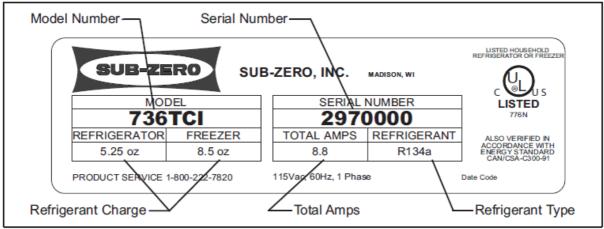


Figure 1-1. Serial Tag Layout

(The serial number tag is located on the left side wall of the upper drawer compartment.)

#### **Warranty Notes:**

- All warranties begin at unit's initial installation date.
- All Warranty and Service information collected by Sub-Zero is arranged and stored under the unit serial number, and the customer's last name.
- Sub-Zero requests that you have the model and serial number available whenever contacting the factory or parts distributor.
- The serial tag is located on the left wall of the upper drawer compartment.

## **Warranty Claims**

- Phone #: (800) 332 9513 Facsimile #: (608) 441 5886
- Service Department e-Mail Address: <u>customerservice@subzero.com</u>
- Office Hours: 7:00 AM to 6:00 PM Central Time Monday through Friday

#### **FAQ**

# Q: Can non-authorized personnel repair Sub-Zero refrigeration units?

A: No, only Authorized Service Technicians should perform repairs on Sub-Zero refrigeration units to maintain warranty validity and ensure proper service.

# **Documents / Resources**



# SUB-ZERO 736 Series Built-in Bottom Freezer Refrigerator [pdf] Instructi

on Manual

736 Series Built-in Bottom Freezer Refrigerator, 736 Series, Built-in Botto m Freezer Refrigerator, Bottom Freezer Refrigerator, Freezer Refrigerator, Refrigerator

#### References

- User Manual
- **■** SUB-ZERO
- ◆ 736 Series, 736 Series Built-in Bottom Freezer Refrigerator, Bottom Freezer Refrigerator, Built In Bottom Freezer Refrigerator, Freezer Refrigerator, Refrigerator, SUB-ZERO

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