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# STARLINK Standard X-Frame Base Mount Stand Installation Guide

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#### STARLINK Standard X-Frame Base Mount Stand

#### **Product Information**

#### **Specifications:**

- Product: X-Frame Base
- Included in the Box: X-Frame Base, Mast Adapter, Mast

### **Product Usage Instructions**

- 1. Download the Starlink App
  - Scan the QR code to download the Starlink App.
- 2. Find Mounting Location
  - Your Starlink needs a clear view of the sky to stay connected with satellites. Use the obstruction tool in the App to select a suitable mounting location.
- 3. Remove Kickstand
  - Squeeze the release tab and pull the kickstand away from its fixed location.
- 4. Insert Mast
  - Insert the mast into the adapter until it clicks into place.

- 5. Route Cable Through Mast
  - Insert the Starlink cable through the hole in the mast and up through the slot in the adapter.
- 6. Plug in Cable and Install Mast Adapter
  - Plug the cable into your Starlink ensuring it's fully inserted. Then, slide the adapter in until it clicks into place.
- 7. Install Starlink into X-Frame Base
  - Slide the mast into the X-Frame Base and rotate your Starlink to face a clear view of the sky.
- 8. Align Your Starlink
  - Use the alignment tool in the App to ensure your Starlink is properly aligned for optimal performance.

#### **FAQ**

### • Q: What should I do if my Starlink connection is interrupted?

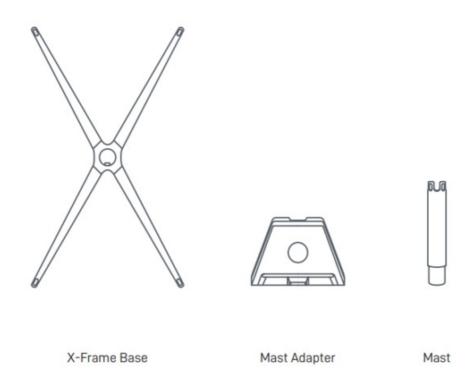
A: Check for any obstructions blocking the connection between your Starlink and the satellite. Ensure your mounting location has a clear view of the sky.

### • Q: How do I know if my Starlink needs to be realigned

A: The Starlink App will provide an alert if realignment is needed. Follow the instructions on the App to adjust the alignment.

### STANDARD X-FRAME BASE INSTALL GUIDE

#### What's in the Box



### **Download the Starlink App**

Scan the QR code to download the Starlink App.







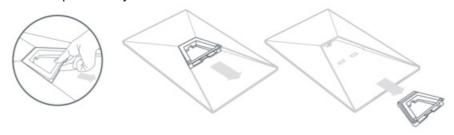
### **Find Mounting Location**

Your Starlink needs a clear view of the sky so it can stay connected with satellites as they move overhead. Objects that obstruct the connection between your Starlink and the satellite, such as a tree branch, pole, or roof, will cause service interruptions. Use the obstruction tool in the App to ensure you have selected a suitable mounting location.



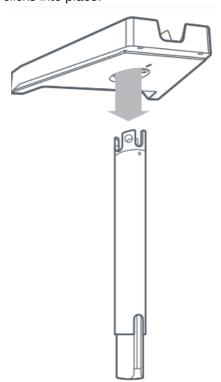
#### **Remove Kickstand**

Squeeze the release tab and pull it away from its fixed location.



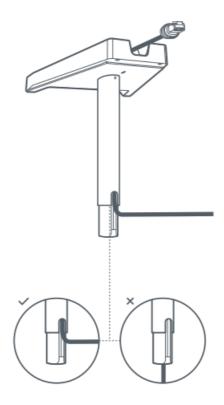
#### **Insert Mast**

Insert the mast into the adapter until it clicks into place.



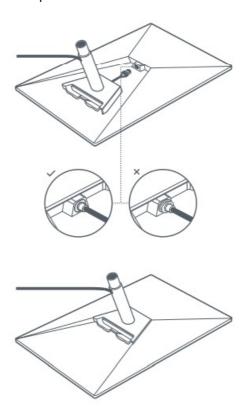
### **Route Cable Through Mast**

Insert the Starlink cable through the hole in the side of the mast and up through the slot in the adapter.



## Plug in Cable and Install Mast Adapter

- Plug the cable into your Starlink.
- Ensure the plug is fully inserted such that the plug face is flush with the surface.
- Next, slide the adapter in until it clicks into place.



### • Install Starlink into X-Frame Base

Slide the mast into the X-Frame Base. Rotate your Starlink to face a clear view of sky.



### Align Your Starlink

- An alert on the App will show if you need to rotate Starlink to be properly aligned.
- Click the alert to use the alignment tool.



### **Documents / Resources**



<u>STARLINK Standard X-Frame Base Mount Stand</u> [pdf] Installation Guide Standard X-Frame Base Mount Stand, X-Frame Base Mount Stand, Base Mount Stand, Mount Stand, Stand

### References

User Manual

#### Manuals+, Privacy Policy