

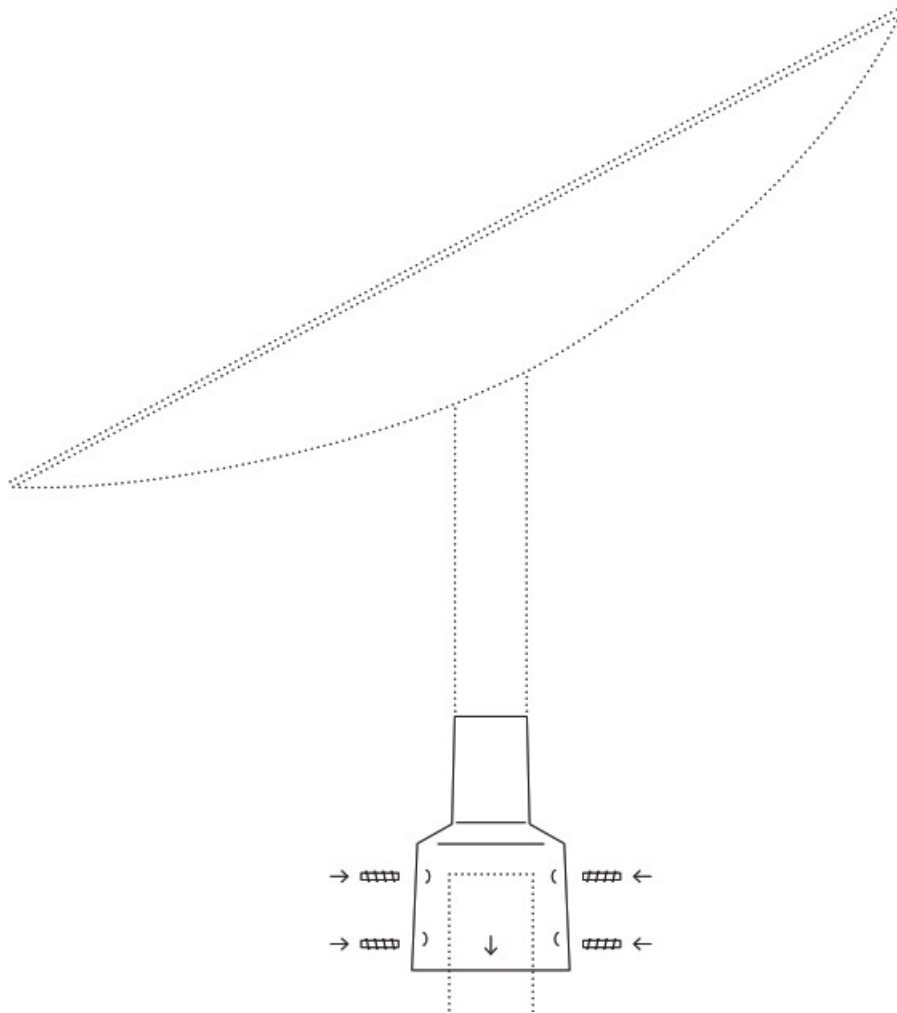



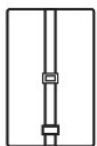




## STARLINK Pipe Adapter User Guide

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# STARLINK

Starlink Pipe Adapter  
User Guide



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If you are uncomfortable with any part of the installation process, do not attempt – contact a professional to install your Starlink. Starlink is not responsible for injury or damage caused to property due to the installation process. Please be aware that inclement weather (e.g., heavy rain, snow, or wind) can affect your satellite internet connection, potentially leading to slower speeds or a rare outage.

The Starlink will detect and melt snow that falls directly on it; however, accumulating snow around the Starlink may block the field of view. We recommend installing Starlink in a location that avoids snow build-up and other obstructions from blocking the field of view.

If your Starlink App displays a “Motors Stuck” alert, your Starlink may be mounted in a way that it cannot reach its optimal angle to connect with the satellites. We advise mounting your Starlink within 5 degrees of vertical. Mounting your Starlink in a horizontal position (e.g., on the side of your chimney), will not allow it to operate.

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## INSTALLATION CONDITIONS



**WARNING!** The Starlink router/power supply is rated for both indoor and outdoor use. See Regulatory Notices in your Starlink internet kit for information on the environmental specifications of your Starlink and accessories.



**WARNING!** Mounts are not designed for high winds or hurricane/tornado wind loads. Tethering should be used in all cases to prevent failure in an unexpected wind event.

## SAFETY NOTICES



**WARNING!** To reduce the risk of injury, electric shock, or fire, follow basic safety precautions, including:

- Make sure the product's power is disconnected before accessing, moving, or installing the Starlink (aka "Dishy McFlatface"). Starlink contains moving parts when powered on.
- Plug the power cord into an AC outlet that is easily accessible at all times. If the power cord has a 3-pin attachment, plug the cord into a grounded (earthed) 3-pin outlet.
- Only use the AC adapter and power cord provided with the system or purchased from SpaceX.
- Do not operate this product with a damaged power cord set. If the power cord is damaged, replace it before using this product.
- During operation, do not allow the AC adapter to contact skin or a soft surface, such as carpet/rug or clothing. The product and the AC adapter comply with the user-accessible surface temperature limits defined by applicable safety standards.
- Avoid using this product during an electrical storm.  
There is a remote risk of electric shock from lightning.



Do not operate this product if you notice crackling, hissing, popping sounds, a strong odor, or smoke coming from any part of the system. Turn off the system, disconnect from the power source, and contact Starlink technical support for assistance.



**WARNING!** To avoid injury to persons and damage to property when drilling, take caution and follow basic safety procedures, including:

- Wear appropriate eye, hand, and face protection.
- Avoid studs, electrical wiring, and water lines when drilling. Drilling into any of these can lead to fire, shock, injury, or death.
- Drill at a slight downward angle from the home interior to the home exterior and thoroughly apply sealant.

Improper drilling and sealing may lead to water and/or bug intrusion and/or damage.

## LIGHTNING PROTECTION

If Starlink is used in a lightning-prone area, an external lightning protection system (lightning rod, ground rod, surge protector, etc.) may reduce product susceptibility to lightning. For added protection during a lightning storm, or when it is left unattended and unused for long periods of time, unplug the product from the wall AC outlet and disconnect the antenna cable. This may prevent damage to the product from lightning and power line surges. The warranty does not cover damage due to:

- Lightning, electrical surges, fires, floods, hail, windstorms, earthquakes, meteors, solar storms, dinosaurs or other forces of Nature.
- Accident, misuse, abuse or alterations.
- Improper or neglected maintenance.

For more safety, regulatory, labeling, and disposal information, refer to the Regulatory Notices in the main internet kit.

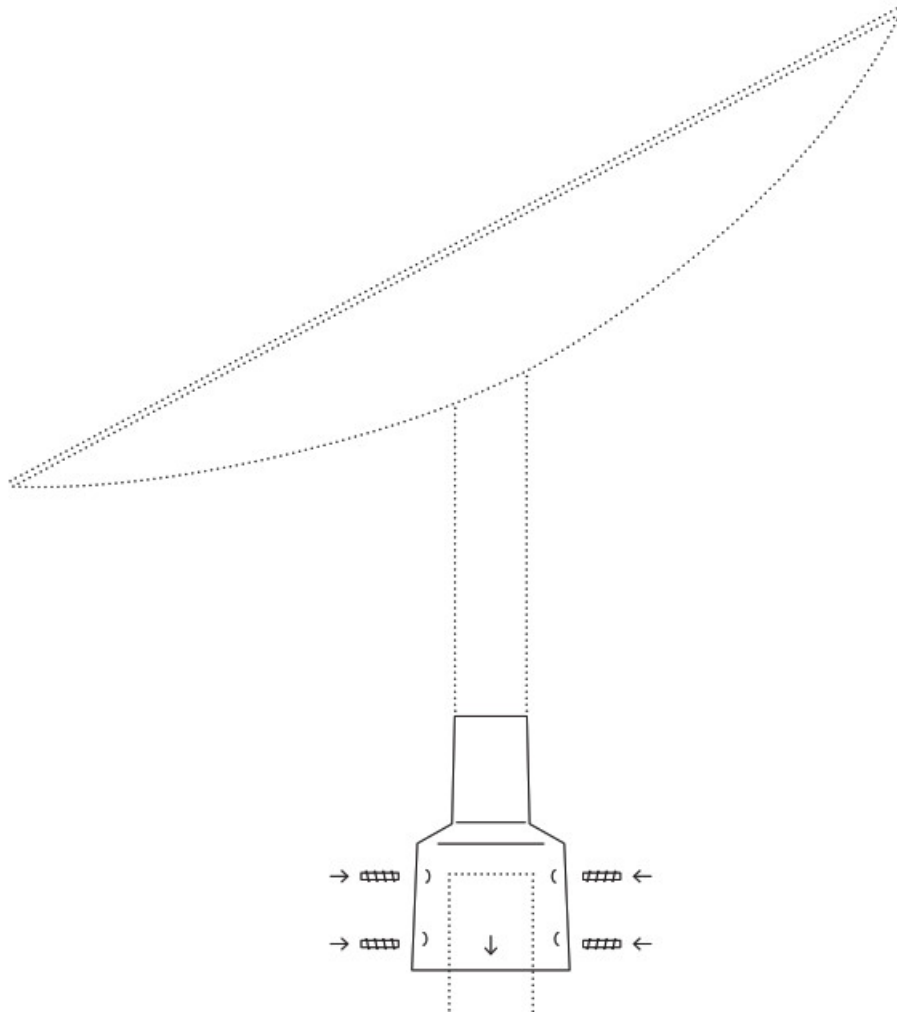
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## SETUP



1. Download the Starlink app on your phone.
2. Before installation, use the “Check for Obstructions” tool in the app to identify the best location for uninterrupted service.

3. Setup your Starlink.
4. After connecting, confirm your setup location is obstruction-free by reviewing the data coming from your Starlink.
5. Additional app features: customize settings, receive updates, troubleshoot issues, and contact Support.

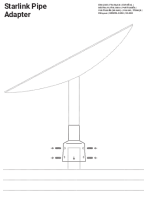
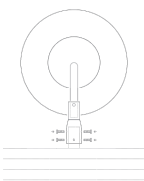


### Starlink Pipe Adapter

[starlink.com](https://starlink.com)

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### Documents / Resources

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