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STARLINK 02533005 High Speed Low Latency Internet Standard Kit Installation Guide

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STARLINK

STARLINK 02533005 High Speed Low Latency Internet Standard Kit

SETUP

Find A Clear View of the Sky
Your Starlink needs a clear view of the sky so it can stay connected with satellites as they move overhead. Objects that obstruct the connection between your Starlink and the satellite, such as a tree branch, pole, or roof, will cause service interruptions.
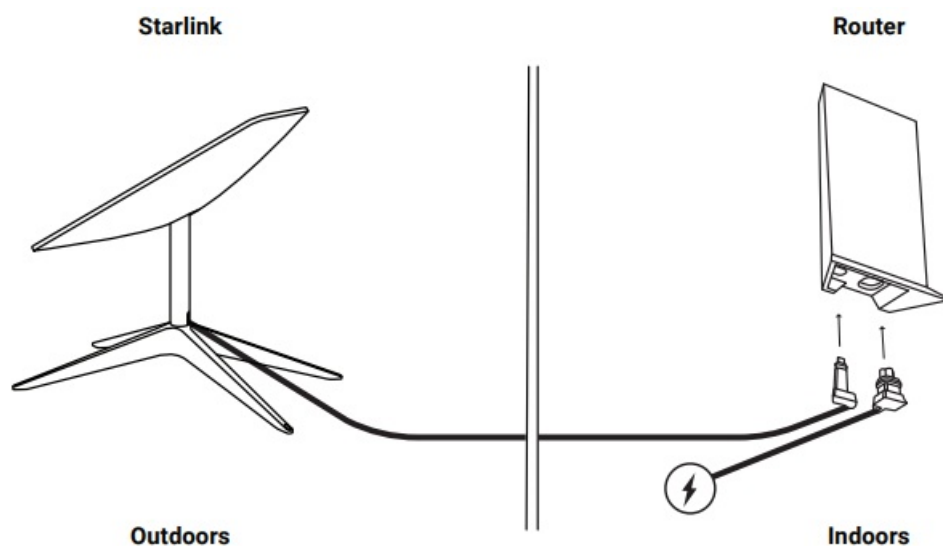

To find a location with a clear view of the sky:

1. Download the Starlink App.
2. Use the "Check for Obstructions" tool to find an install location that will deliver the best service.
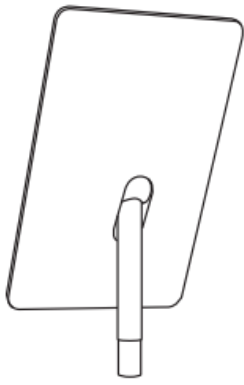3. For best results, Starlink should be installed as close to vertical as possible.

If you could not find a clear field of view from the ground level, consider installing in an elevated location, like a roof, pole, or wall. Additional mounts and accessories are available for purchase on the Starlink Shop.
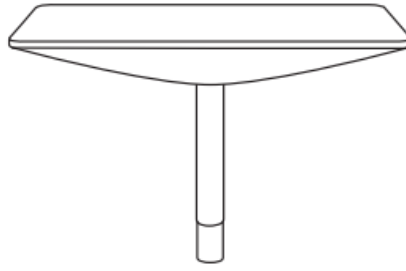
Plug Starlink In

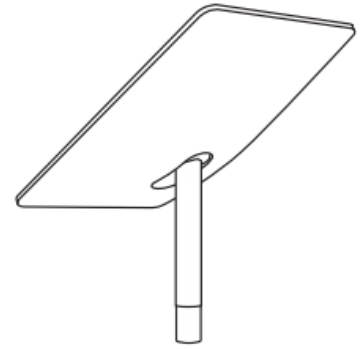1. Put Starlink into base and plug into power.

2. Starlink will automatically level itself to search for satellites overhead. Do NOT attempt to manually adjust your Starlink.
3. After a few minutes, Starlink will make an initial connection to the Starlink constellation and tilt to the optimum angle for satellite coverage (slightly north or south based on your location in the northern or southern hemisphere).

Stowed – Intializing ⟶ Auto-Level – Sky Searching ⟶ Auto-Tilt – Connected to Internet
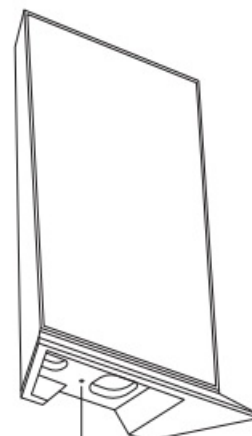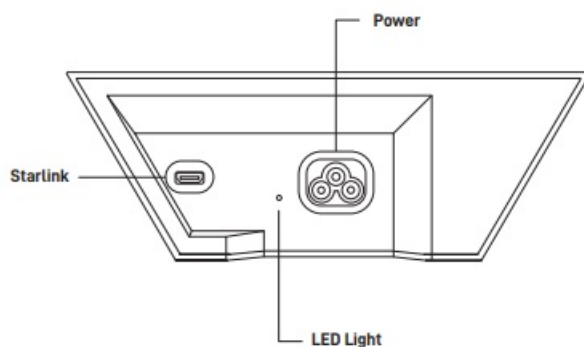
INSTALLATION

Connect to WiFi

1. On your device, find and connect to the STARLINK network in your WiFi settings.

2. Once connected, a browser window will open prompting you to enter a new SSID (Network name) and password. This step is optional but recommended.
3. You are now connected! Open the Starlink App to customize additional settings, check your connection, and more.

Power

Starlink

LED Light

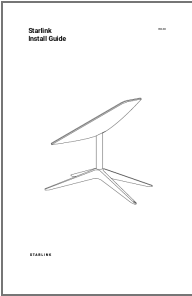Solid light: Power connected.
No light: No power connected.

Can't Get Online?

1. Open the Starlink App to check for any alerts, outages, or obstructions.
2. Check the WiFi router light.
3. Make sure everything is securely plugged in and there is no damage to hardware or cables.
4. Confirm you are at the correct service address listed on your account.
5. Power cycle Starlink by unplugging from power and then plugging back in.
6. If none of these works, contact Starlink Customer Support by logging into your account on **starlink.com**.

For Further Assistance
Find answers to frequently asked questions, installation education, and additional troubleshooting in the Starlink App and the Support section of **starlink.com**.

Documents / Resources

Starlink Install Guide	**STARLINK 02533005 High Speed Low Latency Internet Standard Kit** [pdf] Installation Guide 02533005, 0196852434169, High Speed Low Latency Internet Standard Kit, 02533005 High Speed Low Latency Internet Standard Kit, Low Latency Internet Standard Kit, Internet Standard Kit, Standard Kit

References

- ✉ **Starlink**