Contents [hide]

1 Starkey Audio Key 3 App Audio Link XT User Guide

2 Pairing

3 Documents / Resources

3.1 References

Starkey Audio Key 3 App Audio Link XT User Guide

Prior to pairing, each MED-EL device and hearing aid must be programmed by their respective software. Do not install the My Starkey app until after the devices have been paired in the AudioKey 3 app. If the My Starkey app is already installed on the patient's device, uninstall it and reinstall after successfully pairing with the MED-EL device.

Pairing

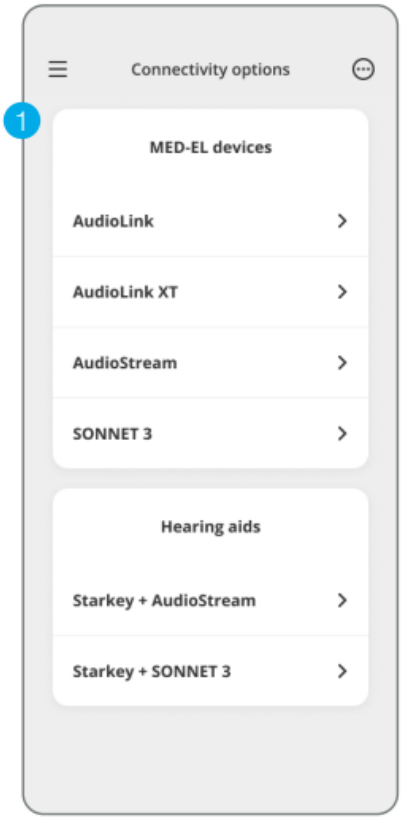
Please refer to www.medel.com/support for information on pairing MED-EL devices to the smartphone and the AudioKey 3 app. Hearing aid pairing should be completed after the hearing aid has been programmed in the Pro Fit software. Ensure that Pro Fit is

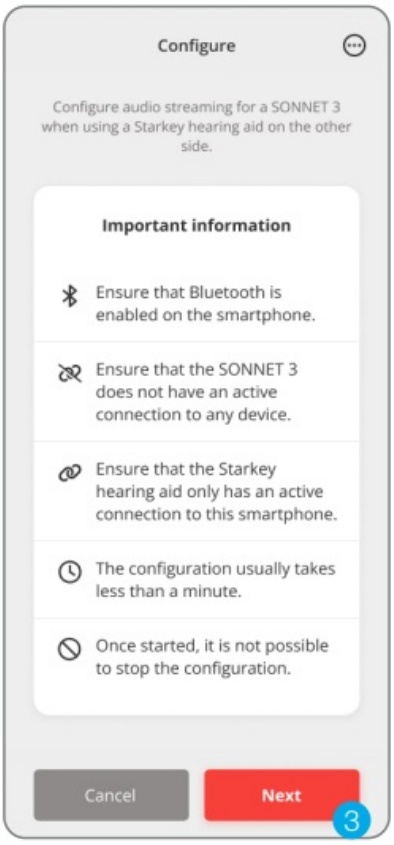
closed prior to pairing with any Apple device. The Apple device must be iOS 16.0 or higher

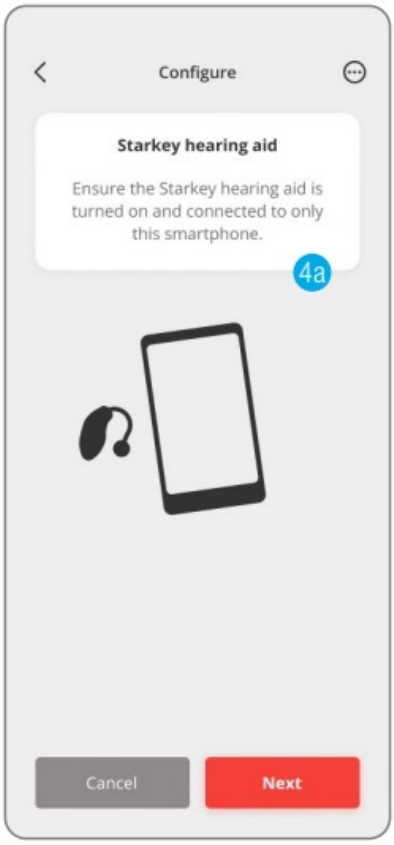
1. Select **Settings > Accessibility > Hearing Devices.**
2. Ensure Bluetooth® setting is on.
3. Power off, then power on the hearing aid to place in pairing mode.
4. Select the hearing aid when it appears on the screen.
5. When prompted, select **Pair.**
6. Ensure it says **“Connected”** after the hearing aid name.

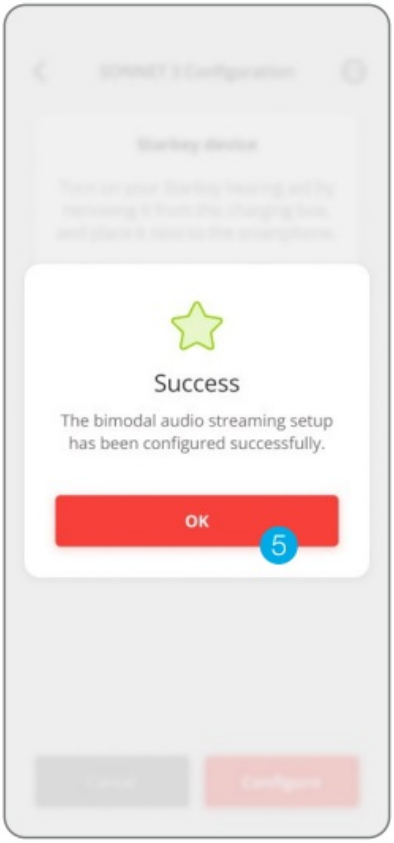
MED-EL AudioKey 3 App Pairing

1. Select **Connectivity Options.**
2. Under **Hearing aids** select the applicable bimodal configuration.
3. Review the **Important Information.** Tap **Next** to continue.
4. Review the provided instructions for the hearing aid and MED-EL device.




Configure
Configure audio streaming for a SONNET 3 when using a Starkey hearing aid on the other side.
Important information
Ensure that Bluetooth is enabled on the smartphone.
Ensure that the SONNET 3 does not have an active connection to any device.
Ensure that the Starkey hearing aid only has an active connection to this smartphone.
The configuration usually takes less than a minute.
Once started, it is not possible to stop the configuration.
Cancel
Next
3


Configure
Starkey hearing aid
Ensure the Starkey hearing aid is turned on and connected to only this smartphone.
4a
Cancel
Next



Tap **Configure** to start the configuration process.

5. A prompt will notify the user the bimodal audio streaming setup has been configured successfully. Select OK

Pairing (Continued)

Bimodal pairing with the AudioLink XT

1. Power off, then power on the hearing aid to place in pairing mode.
2. Place the hearing aid close to the AudioLink XT.
3. Power on the AudioLink XT by pressing the main button for approximately 2 seconds. Only the status light should be active.
4. Place the AudioLink XT in pairing mode by pressing the telecoil and microphone buttons at the same time for approximately 2 seconds. The connection symbols will flash.
5. Once the hearing aid has been found, the connection symbol of the corresponding side turns on permanently while the other side double-flashes continuously.
6. Repeat steps with your audio processor. When the audio processor is found, AudioLink XT will also illuminate the second connection symbol permanently before it leaves pairing mode

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Documents / Resources

	Starkey Audio Key 3 App Audio Link XT [pdf] User Guide Audio Key 3 App Audio Link XT, App Audio Link XT, Audio Link XT

References

- User Manual

Starkey App Audio Link XT, Audio Key 3 App Audio Link XT, Audio Link XT, Starkey

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