



STAR COMMUNICATIONS Setting Up WiFi and CommandIQ App Owner's Manual

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STAR COMMUNICATIONS Setting Up WiFi and CommandIQ App

← Network Details

Smart Home 

Router Name

Network Name (SSID)

AES

Enter the Password

Confirm the Password

SUBMIT

Setting up your Wi-Fi and App

1. Download the app., You can search either the Apple App Store or Google Play Store for: 'CommandIQ™', then install it on your mobile device.



2. Select "SIGN UP" towards the bottom of the screen.

9:41

Welcome to

CommandIQ

Log In

Everything you need to secure and control your home network and connected devices.

Email

tanyawilliams@email.com

Password

.....

Location

USA

Log In

[Forgot Password](#)

Don't have an account? [Sign Up](#)

3. Enter your personal information. The password you enter here will be used to access the app.

CommandIQ

Sign Up

First Name

Tanya

Last Name


Williams

Email

tanyawilliams@email.com


Password

.....



Location ⓘ

USA



☒ I accept the [terms & conditons](#) & [privacy policy](#)

Sign Up

Note:

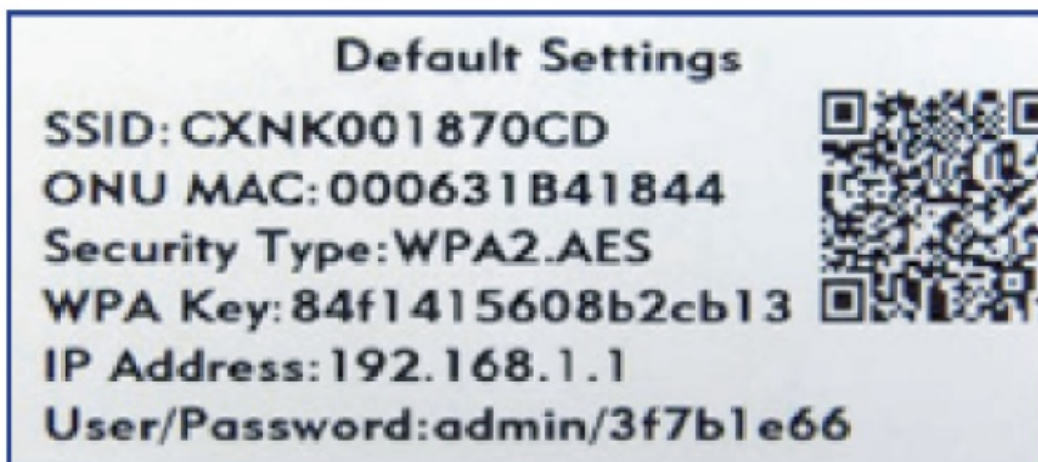
Please wait at least 10 minutes after your BLAST System has been ‘turned up’ before attempting step 4

4. If your system is plugged in and connected select “Yes” to continue.



Otherwise, select “Not Sure?” at the bottom of the screen and skip to steps 4a-4e on the next page to get things connected.

5. Tap the QR code that appears within the app. (You will be asked to allow the app to access your camera). Point your camera at the QR Code found on the bottom of your GigaSpire BLAST System, or on the sticker that came in your box (example shown below). Select OK. After you select “Submit”; you may be asked to enter your account number.



9:41

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Step 2 of 2

Setup Wi-Fi

Replacing Router ✕

If you are replacing a router, make sure to use the same Network Name and Password

Network Name (SSID)

Home Wi-fi

Password

.....

Security Type

WPA2-Personal

Place (Optional)

Where is this equipment located in your home

Done



6. Note: Step 2 of 2

If your system is already operating with Wi-Fi, tap the “Click here to skip” text. Otherwise, complete these steps to set-up your Wi-Fi. Name your network and create a

1. The Router Name will be used throughout the app.
2. The Network Name (SSID) is what you will use as your wireless connection name.
3. Select a password for your wireless network, if you do not want to change it on all the devices in your home, use your existing wireless SSID and Password from your current router.


Step 2 of 2


Setup Wi-Fi

 **Replacing Router** 


If you are replacing a router, make sure to use the same Network Name and Password

Network Name (SSID)
Home Wi-fi

Password
..... 

Security Type
WPA2-Personal 

Place (Optional)



Device Setup Complete

Okay

Click Submit and you're all done

Need help?

Contact support: starcom.net

1.800.706.6538

Getting started with the App.


The App allows you to manage your home or small business Wi-Fi network. You can self-install and be managing your home or business within a few minutes.

Download the app and start managing your home network today!

Next:

Refer to the CommandIQ Customer Product Guide for details on how to use specific features.

Documents / Resources

	<p>STAR COMMUNICATIONS Setting Up WiFi and CommandIQ App [pdf] Owner's Manual Setting Up WiFi and CommandIQ App, WiFi and CommandIQ App, CommandIQ App</p>
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