

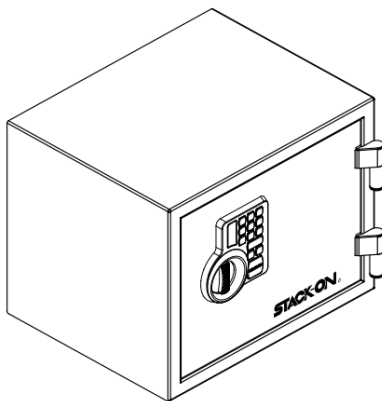


STACK-ON PFS-012-BG-E Personal Fireproof Safes with Electronic Lock Owner's Manual

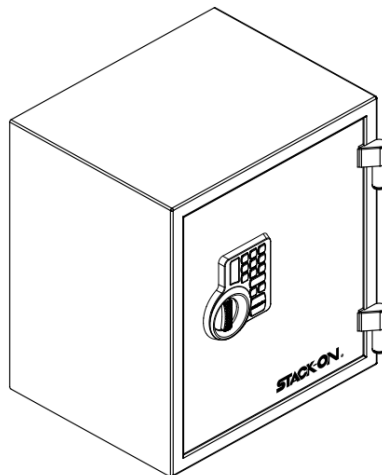
[Home](#) » [STACK-ON](#) » STACK-ON PFS-012-BG-E Personal Fireproof Safes with Electronic Lock Owner's Manual



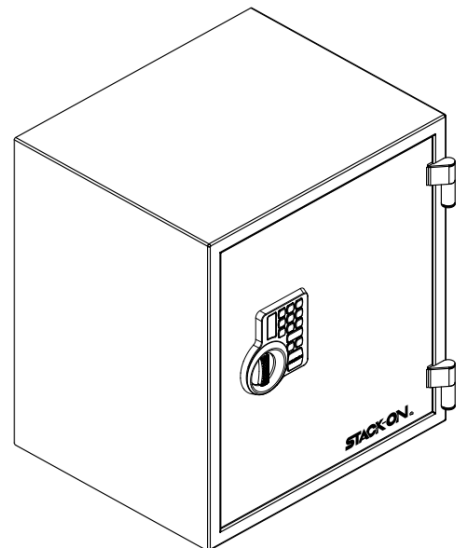
STACK-ON®



PFS-012-BG-E



PFS-016-BG-E



PFS-019-BG-E

PERSONAL FIREPROOF SAFES WITH ELECTRONIC LOCK
Owner's Manual

Contents

- 1 **IMPORTANT**
- 2 **Tools Needed, Hardware Included**
- 3 **GETTING STARTED**
- 4 **BATTERY INSTALLATION AND REPLACEMENT**
- 5 **ENTERING YOUR SECURITY CODE**
- 6 **LOCKING THE SAFE**
- 7 **SELECTING A LOCATION AND SECURING THE SAFE**
- 8 **SHELF PLACEMENT**
- 9 **TURNING THE KEYPAD SOUND OFF/ON**
- 10 **FREQUENTLY ASKED QUESTIONS**
- 11 **Documents / Resources**
 - 11.1 **References**
- 12 **Related Posts**

IMPORTANT

Record the serial number from the tag on the back of the safe or from the tag inside of the lock cover plate on the front of the safe.

Record your combination number.

Keep keys and combinations in a secure place away from children.

WARNING: Keep your safe closed and locked at all times when not in use.

DO NOT STORE THIS DOCUMENT, KEYS, OR YOUR COMBINATION INSIDE THE SAFE.

Do not store electronic media, computer disks, audio-visual media, or photographic negatives in this safe. These materials will not survive the rated internal temperature of the safe.

They may be damaged or destroyed.

If you intend to store jewelry with moving parts, we recommend storage in an air-tight container prior to storing them in the safe.

Do not store pearls in this safe. The internal temperature of this safe is rated up to 350° F.

Pearls can be damaged at much lower temperatures.

Note: Stack-On Products Co. is not responsible for damage or loss of items placed in this safe due to moisture.

NOTE: This safe must be mounted to a wall stud and floor or permanent shelf. Failure to do so will compromise the safety and security of the safe.

SERIAL #:

PLACE SERIAL # HERE

YOUR ELECTRONIC COMBINATION #

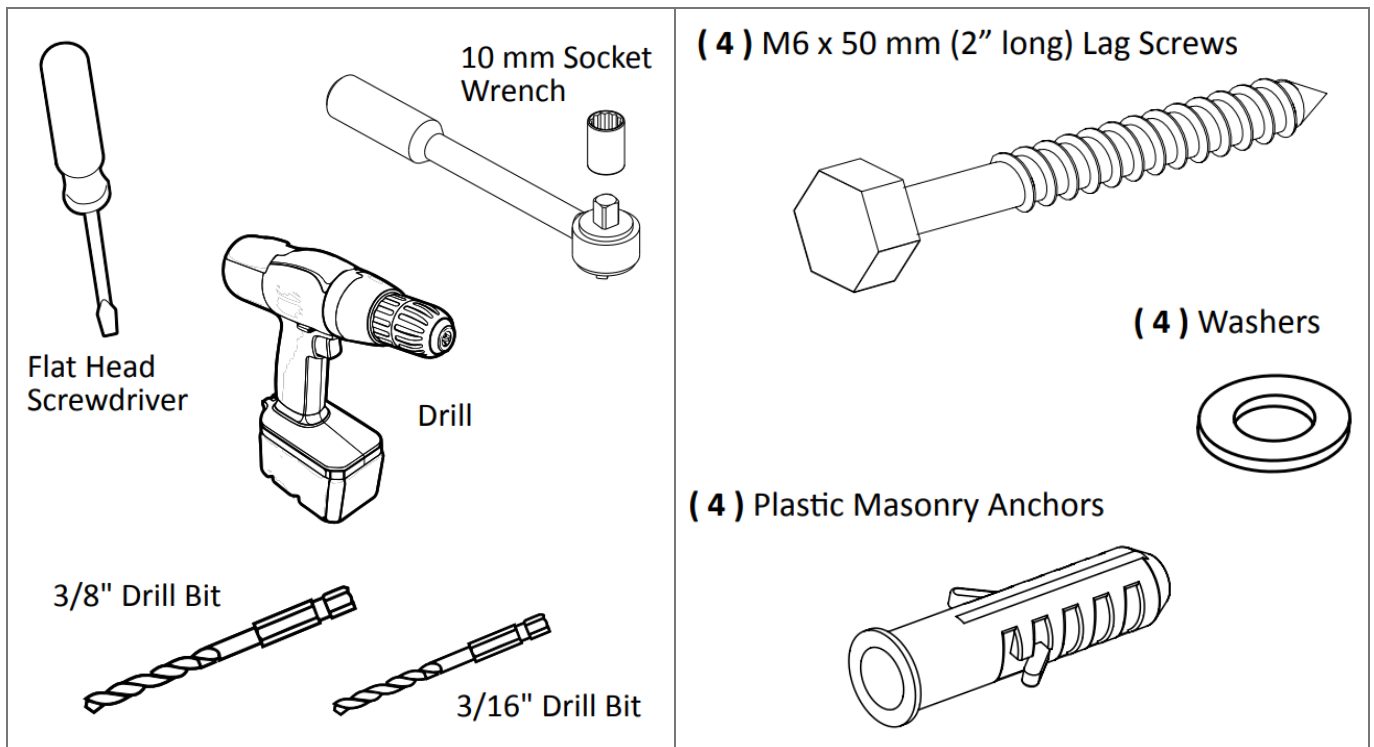
COMBINATION HERE

WARNING: This product can expose you to chemicals including Di(2-Ethylhexyl)phthalate (DEHP) which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov

REGISTER THIS PRODUCT

For warranty and customer support, please register this product at www.Stack-On.com/product-registration

Tools Needed, Hardware Included



GETTING STARTED

You will need to open the door with the key in order to install the batteries. Batteries are included and located inside the safe.

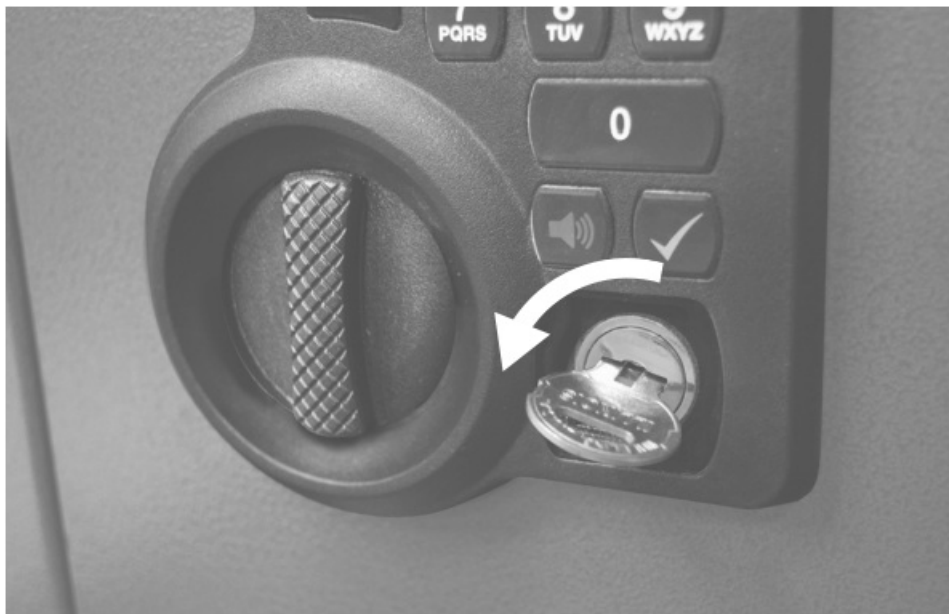
STEP 1

To open the door with the key, first, remove the lock cover from the front of the faceplate using a thin flathead screwdriver.



STEP 2

Insert the key and turn counterclockwise.



STEP 3

Hold the key in the open position and turn the knob clockwise to open the door.

Locate the batteries inside the safe. Follow the steps on the next page for battery installation.



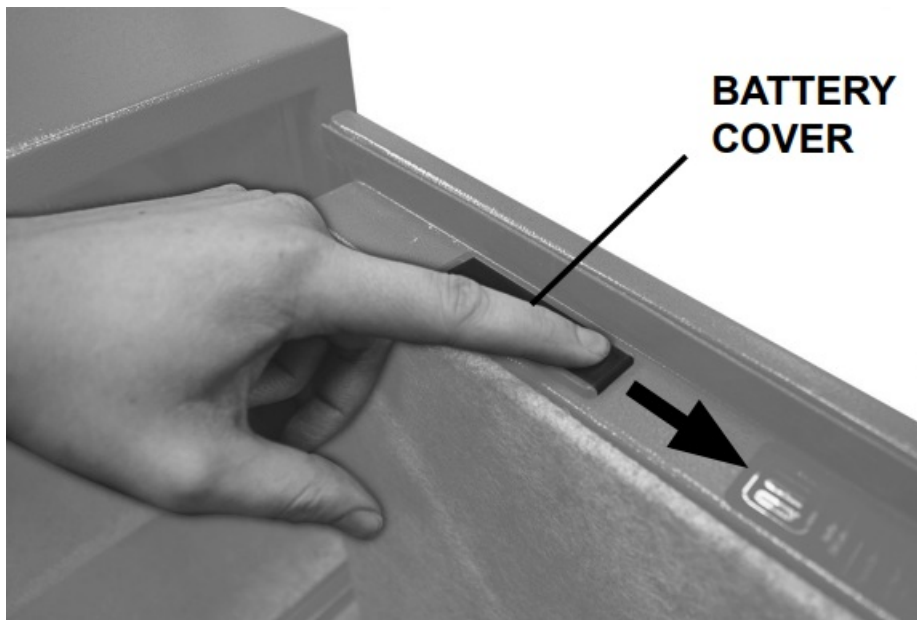
NOTE: The key has been provided in case you lose or forget your security code or the batteries run low. If you lose your key, you may purchase a replacement key by referencing the serial number located under the removable lock cover. See the section at the end of this instruction regarding replacement keys.

BATTERY INSTALLATION AND REPLACEMENT

STEP 1

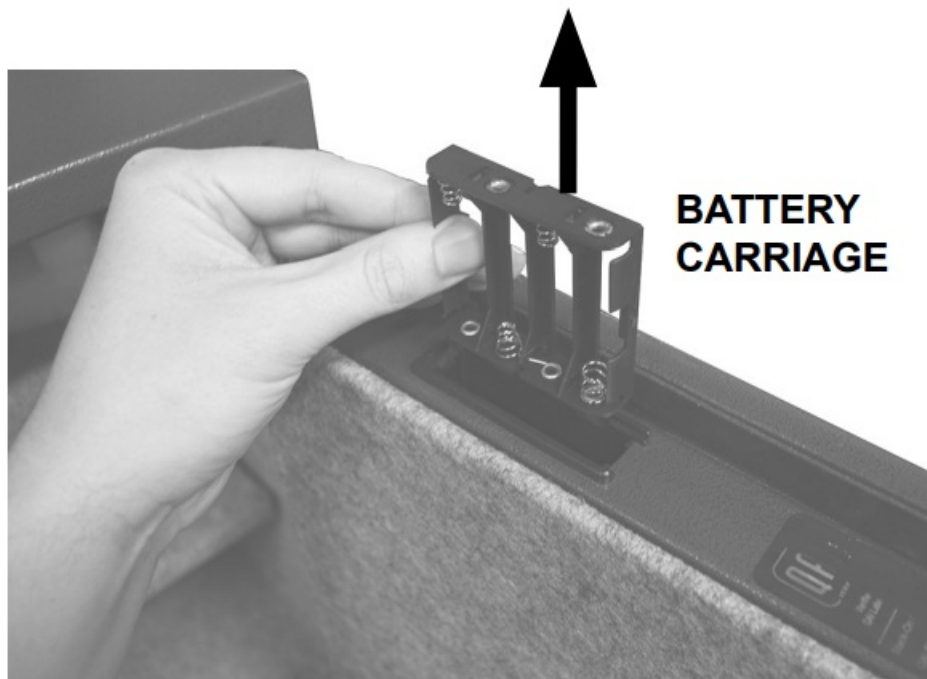
To install or replace the batteries, open the battery compartment on the back of the door by pushing the battery cover plate in the direction of the arrow and install all new batteries as shown.

NOTE: Do not mix old and new batteries. Do not mix alkaline, standard, or rechargeable batteries.



STEP 2

Remove carriage

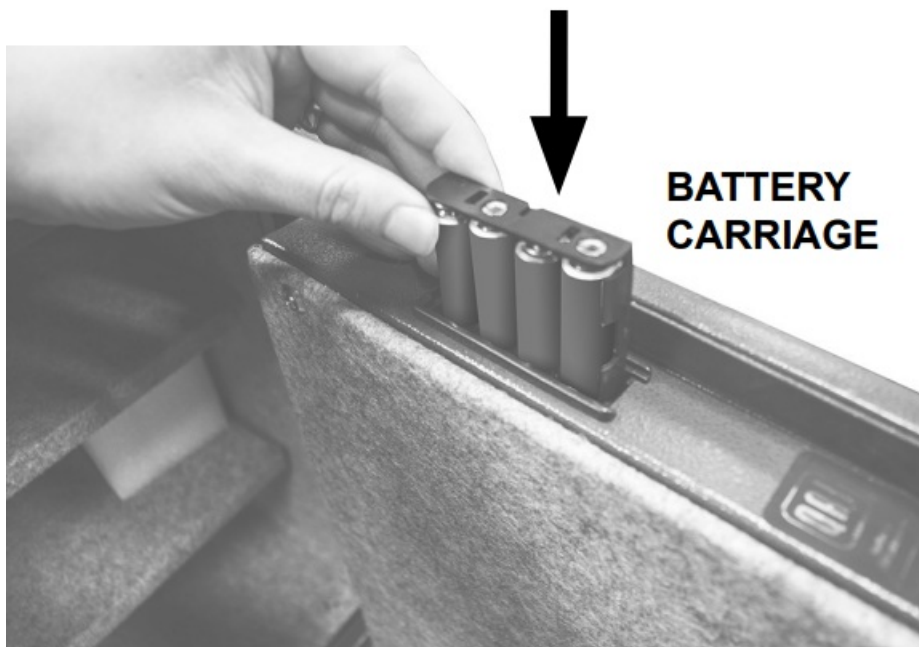


STEP 3

Make sure the battery carriage is in the correct orientation as shown.

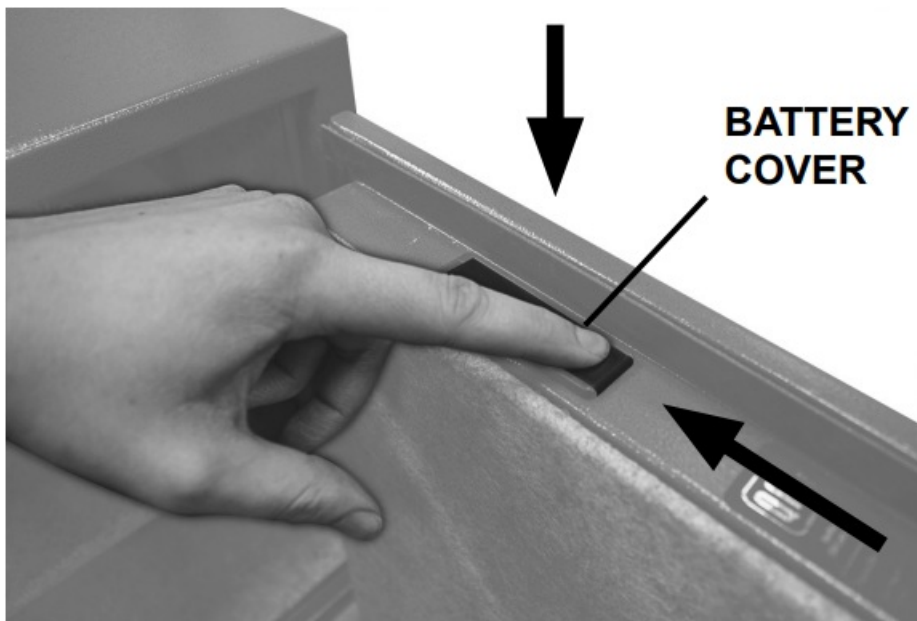
This safe uses 4 – AA batteries. Under normal use, batteries will last about 1 year.

NOTE: If the batteries are low, the yellow light will flash on the faceplate when you start to enter your code.



STEP 4

Replace the battery cover as shown.
Position the battery cover in the middle of the battery opening.
Press down and back toward the closed position.
Make sure the cover is secured before closing the safe.

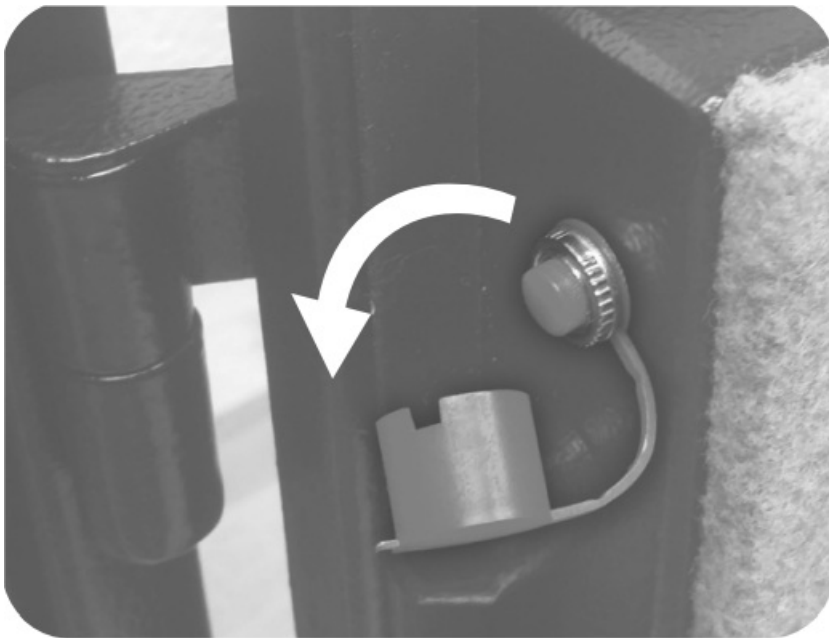


ENTERING YOUR SECURITY CODE

STEP 1


To enter your own security code you will need to follow the steps listed below:
After installing the batteries, locate the reset button on the edge of the hinge side of the door.
Press the red reset button and then release it, you will hear a beep.

NOTE: The red reset button located on the inside of the door, is covered with a removable red cap. When you use the red reset button while setting your own combination, remove the cap to access the button.
Replace the cap securely over the red reset button after setting your combination. Failure to do so will compromise the safety and security of the safe.





DO NOT SHUT THE DOOR UNTIL YOU HAVE CONFIRMED YOUR NEW SECURITY CODE HAS BEEN ENTERED CORRECTLY.

STEP 2


With the door open, enter your own personal security code, which can be 3-8 digits long, and confirm your new code by pressing the green  key on the electronic touchpad.



You will have 3 seconds to press the green  key otherwise you will have to start over from step one. There will be 2 beeps (if the sound is turned on) and the green light will flash twice if your code has been entered successfully.

Before you close the door, enter your new security code and press the green  key to make sure the lock releases the knob so you can turn it and retract the live-action locking bolts.

If the code fails, go to Step 1 and start again. If the code works successfully, then you should lock the safe.

When you open the safe in the future, enter the security code you have set followed by the green  key, and turn the knob.

If an incorrect security code is entered 3 times the safe will beep 5 times (if the sound is turned on) and the red light will flash 5 times resulting in the safe being automatically locked out for 60 seconds before you can try your code again. The safe will beep one time (if the sound is turned on) and the green light will flash once when the lockout period is over.

If an incorrect security code is entered 1 additional time the safe will beep 5 times (if the sound is turned on) and the red light will flash 5 times resulting in the safe being automatically locked out for 5 minutes before the code can be tried again. The safe will beep one time (if the sound is turned on) and the green light will flash once when the lockout period is over.

Write your new combination on this form or store your combination at stackon.com under Customer Service. If you write down your combination you must keep this information in a secure place, away from children, not inside the safe.

LOCKING THE SAFE



12:00 POSITION

To lock the safe, close the door and turn the knob counterclockwise to the 12:00 position.

NOTE ON LOCKING THE SAFE:

Because the locking mechanism is deactivated for approximately 3 to 6 seconds after the combination is entered, wait a minimum of 6 seconds from the time the combination is entered to lock the safe. Also, when locking the safe, always make sure the knob is turned completely to the left (counterclockwise) to the 12:00 position. If the knob is not turned to the 12:00 position during the locking process, the locking mechanism will not lock.

SELECTING A LOCATION AND SECURING THE SAFE

⚠ THE SAFE SHOULD ALWAYS BE KEPT OUT OF THE REACH OF CHILDREN

The safe must be mounted to a wall stud and floor or a permanent shelf. For optimal safety and security, the safe should be installed in an isolated, dry, and secure area.

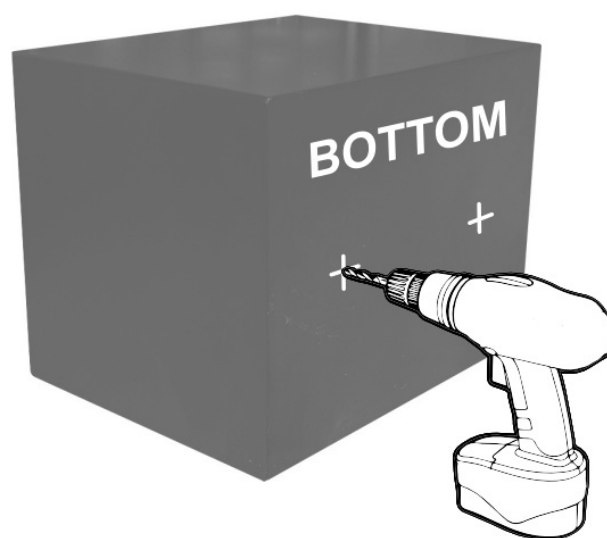
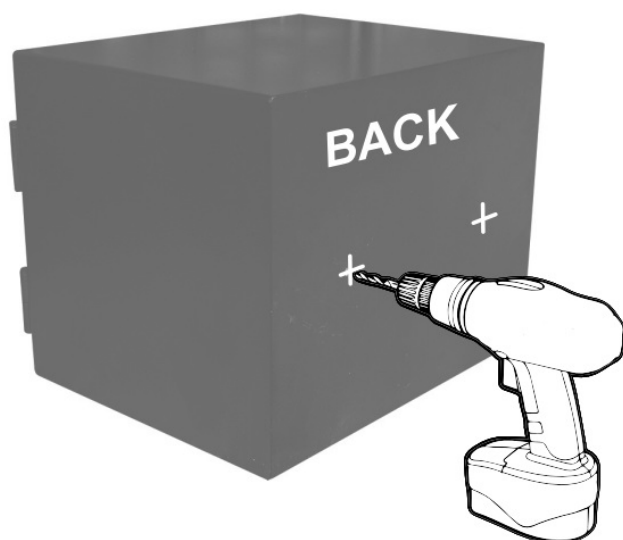
NOTE ON LOCKING THE SAFE: The safe must be in an upright position for the locking mechanism to function properly. Failure to mount the safe in the correct upright position will compromise the safety and security of the safe.

NOTE: The safe must be secured to a wall stud on one side of the safe in one of the holes in the back of the safe so it is anchored to a wall stud. A wall anchor should be used on the other side. The safe should also be mounted to a permanent shelf or to the floor. Use the hardware provided or consult your hardware retailer for fastening hardware for your particular mounting surfaces.

STEP 1

Slowly drill out all mounting holes located on the back and bottom of the safe as shown below.

DO NOT DRILL FROM A RANDOM LOCATION FROM INSIDE THE SAFE.



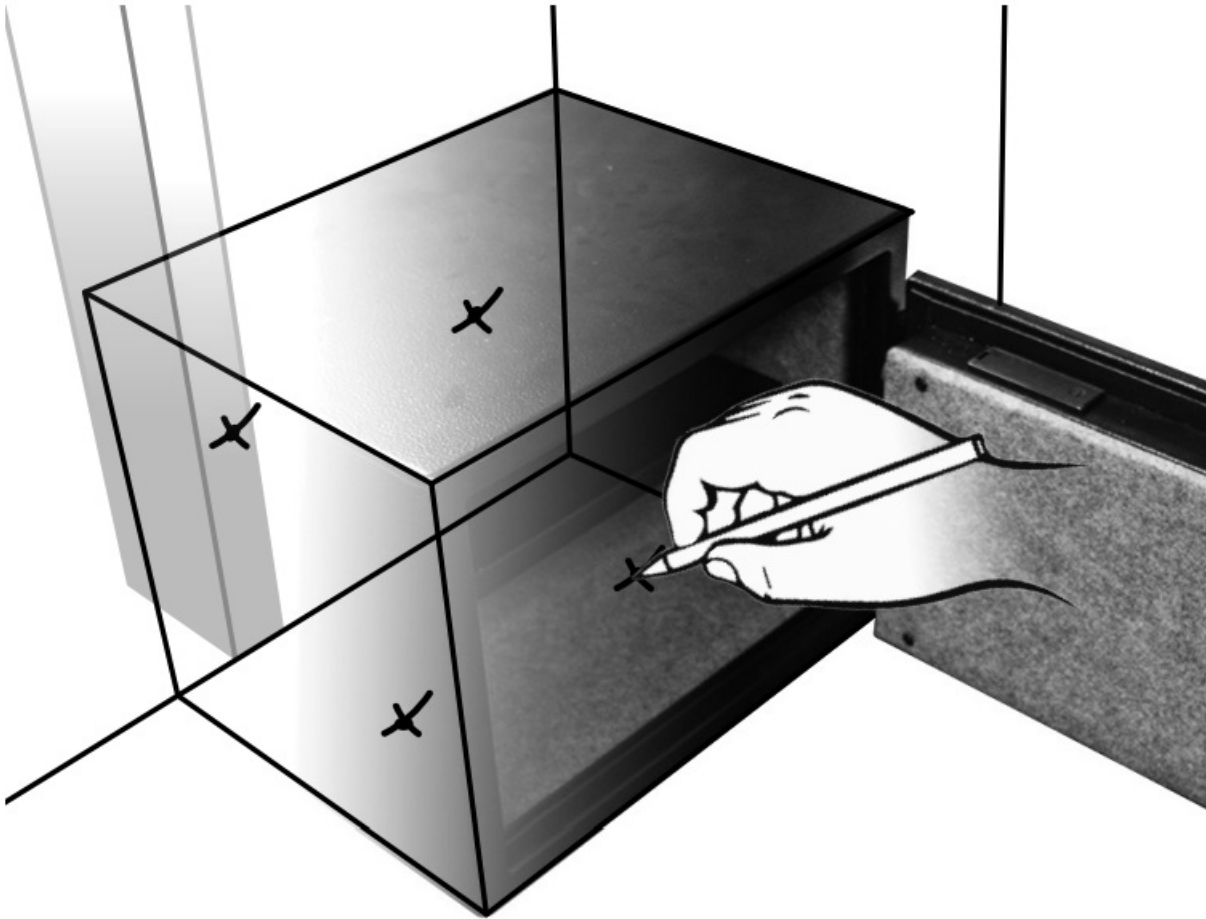
STEP 2

Position the safe in the desired location.

Use a screw or pencil to mark the 4 mounting locations on the floor and wall.

NOTE: Make sure to mark and secure to one wall stud as shown.

WALL STUD



Remove safe from marked location.

STEP 3

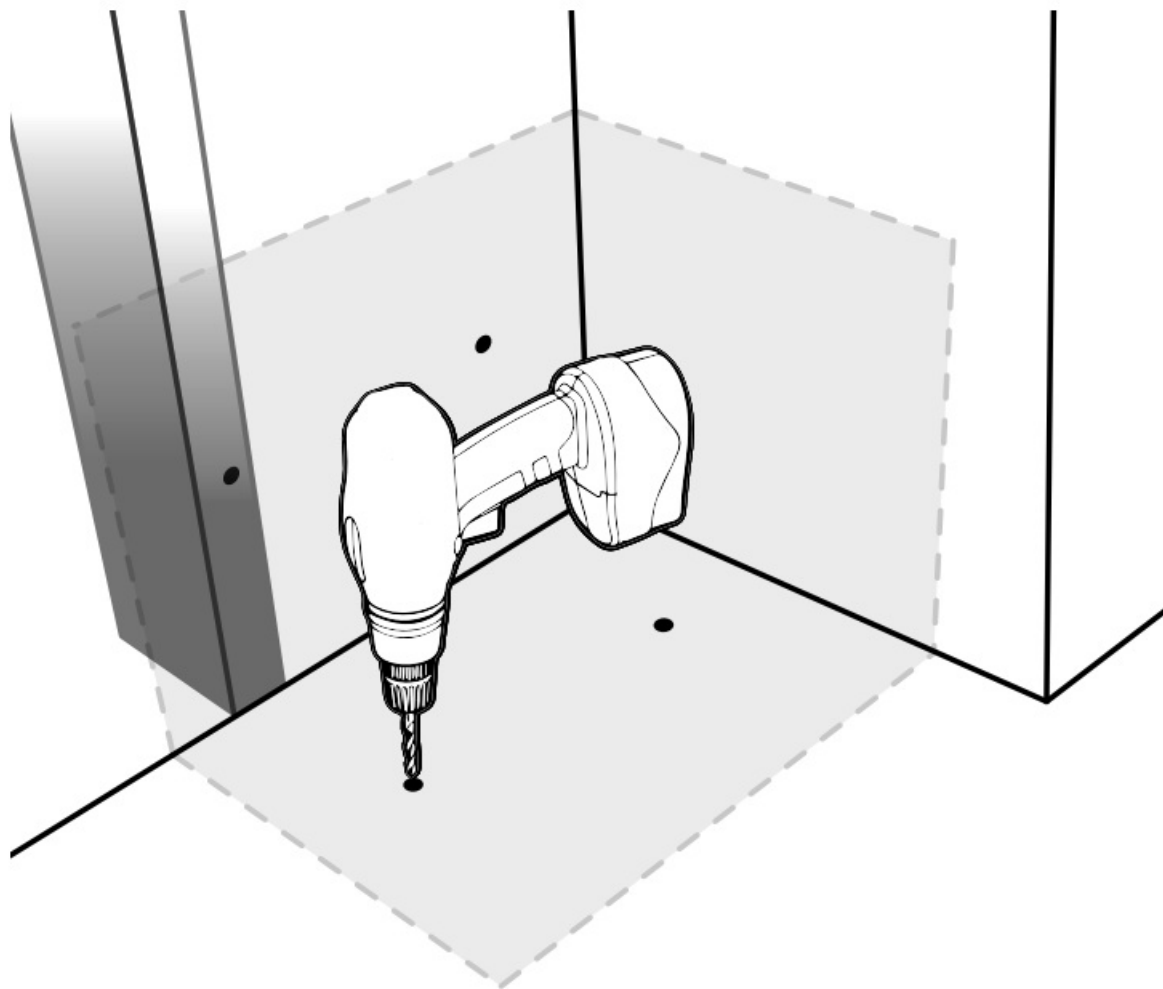
SECURING TO WOOD:

Using a 3/16" drill bit, drill a 2.5" hole in a marked location.

SECURING TO MASONRY:

Using a 3/8" drill bit, drill a 2.5" hole in a marked location.

WALL STUD



STEP 4

SECURING TO WALLS AND WOOD FLOOR OR PERMANENT SHELF:

NOTE: Position plastic wall anchor in the wall before placing safe in mounting location.
Use a plastic wall anchor to secure the other back hole that is not centered on a wall stud.
Position safe in mounting location.
Position lag screws through washers and safe as shown in FIGURE 1.
Tighten screws using a socket wrench.

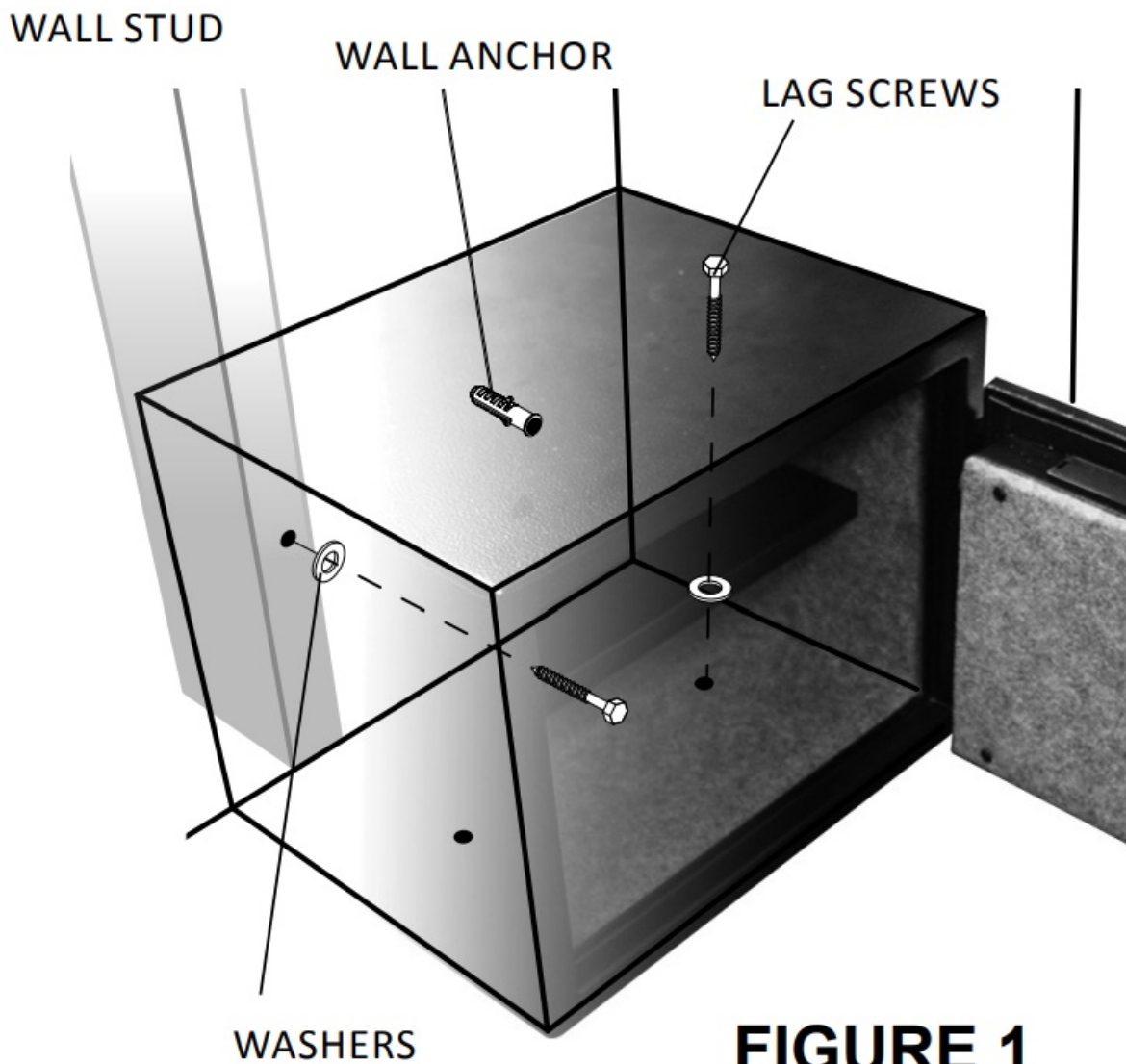


FIGURE 1

SECURING TO MASONRY FLOOR:

Insert plastic wall anchors into pre-drilled holes in masonry as shown in FIGURE 2.
Use a plastic wall anchor to secure the other back hole that is not centered on a wall stud.
Position safe in mounting location.
Position lag screws through washers and safe as shown in FIGURE 1.
Tighten lag screws into masonry anchors using a socket wrench.

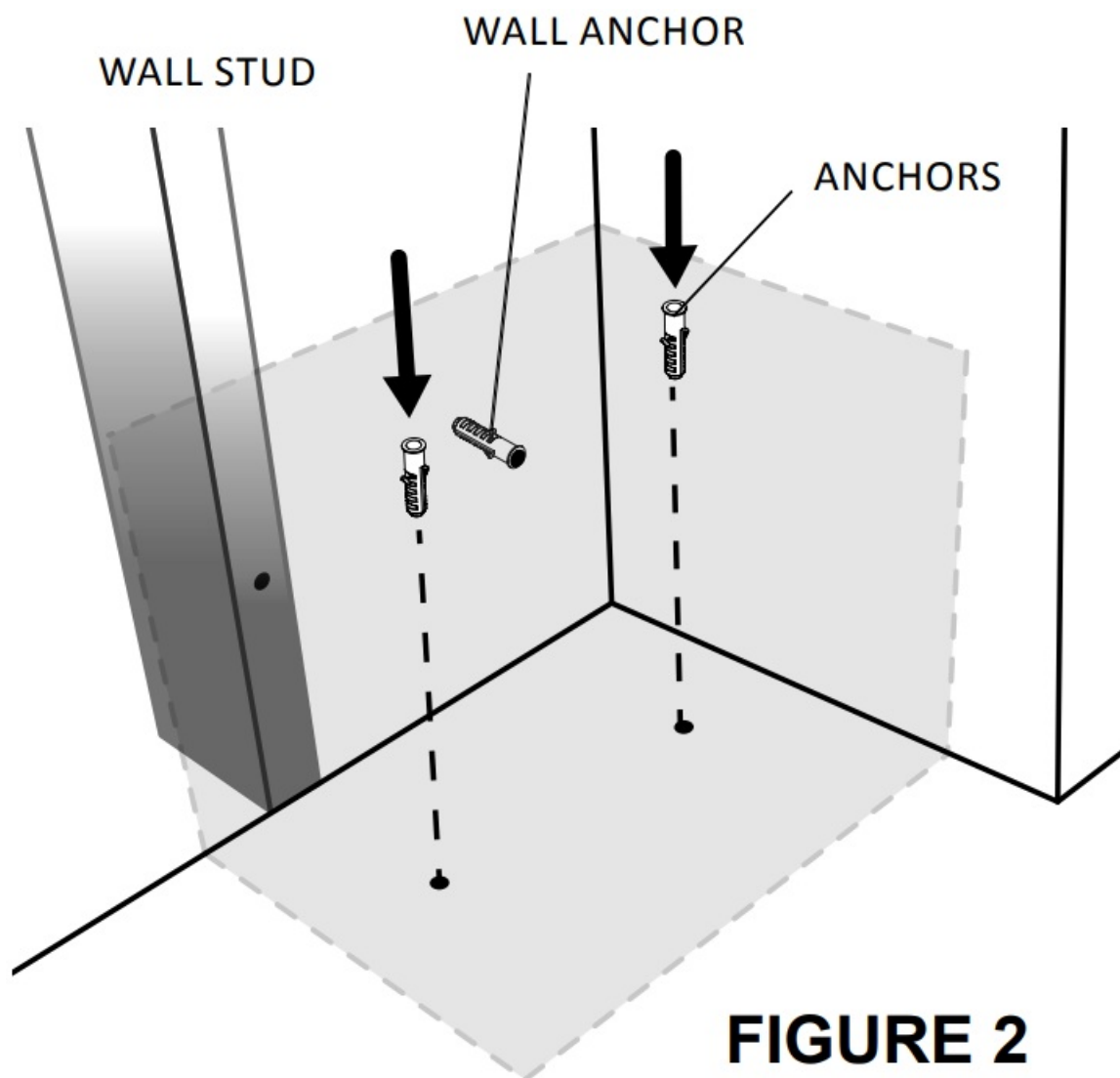


FIGURE 2

SHELF PLACEMENT

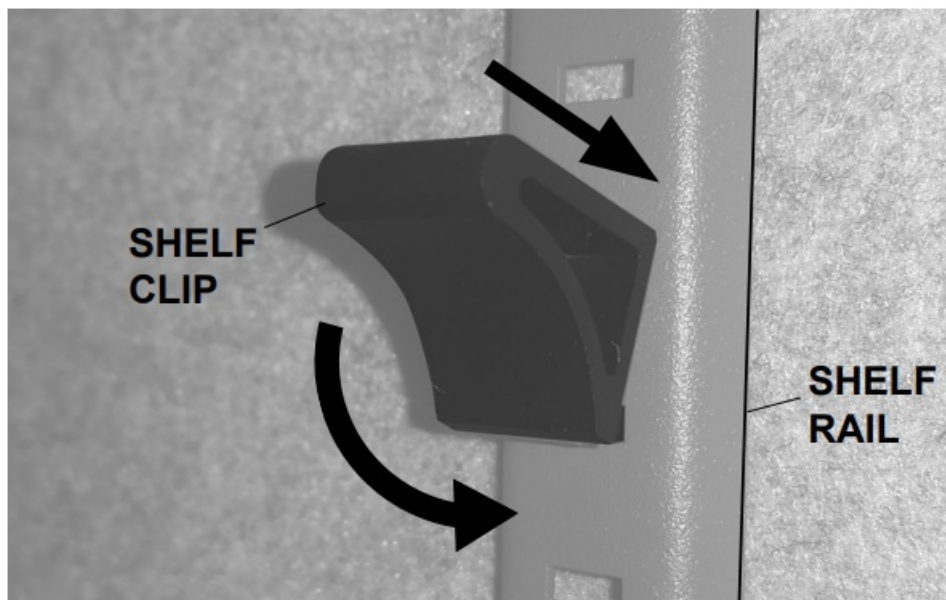
PFS-016-BG-E, PFS-019-BG-E

NOTE: PFS-012-BG-E does not have an adjustable shelf, the shelf is removable to meet your storage needs.

STEP 1

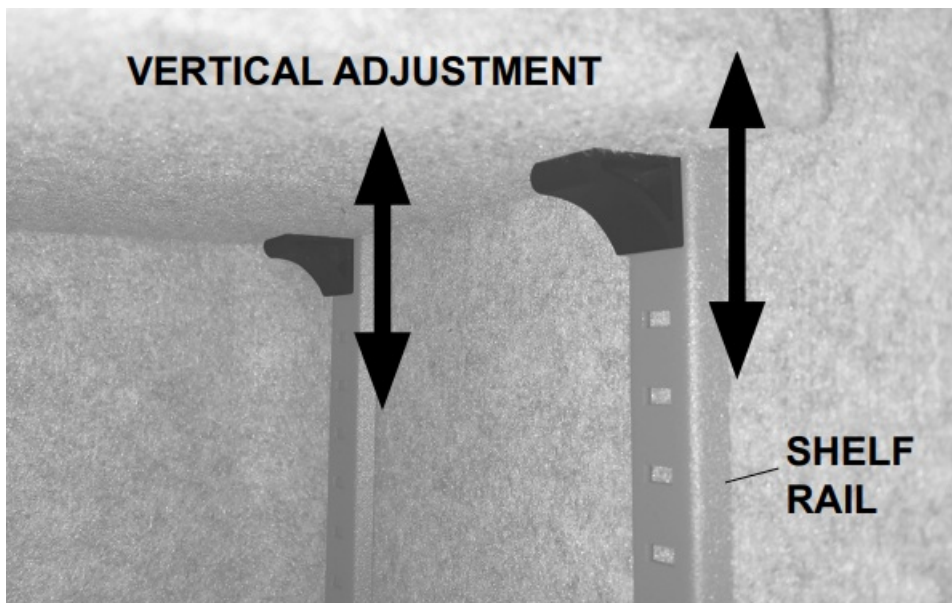
Determine the shelf location, and place 4 Shelf Clips as shown.

Push top of Shelf Clip into Shelf Rail on inside of safe. Rotate the clip bottom tab and push it into the next hole in the shelf rail.





STEP 2

To adjust shelf height, remove and reposition shelf clips vertically on the shelf rail.



TURNING THE KEYPAD SOUND OFF/ON

You can turn off the “Beep” sound of the keypad by pressing the red  key. To turn the “Beep” sound on, press the red  key again.



FREQUENTLY ASKED QUESTIONS

Q: Where can I purchase Stack-On products in my area?

- **A:** Retailers across the country carry Stack-On products but don't always carry all models.
- If you are buying online, you can find our products on most large online retailers. If you want to buy a product in a brick-and-mortar store, we recommend doing a Google search on a specific item to find a retailer near you.

Q: Are extra shelves available for purchase?

- **A:** No.

Q: Can the Electronic Lock be replaced with a Combination Dial Lock?

- **A:** No. The parts are not interchangeable.

Q: Can the door be removed?

- **A:** No. In order to maintain the fire rating, the door cannot be removed or adjusted.

Q: How do I register my safe?

- **A:** You can register your Stack-On safe on our website at stack-on.com/product_registration/new
- Please note this is not a secure location to store your key or combination numbers.

Q: Why is this safe not recommended for media storage?

- **A:** This fireproof safe has been built to protect firearms and documents during a fire. The internal temperature of the safe will not exceed 350° F. Media such as CDs, DVDs, videotapes, jump drives, floppy drives, cassettes or photo negatives can be damaged when temperatures exceed 180° F. This safe will not protect these items if a fire occurs.

Q: What is the Warranty for my safe?

- **A:** Refer to the Warranty information attached to this instruction sheet.

Q: How do I order a new backup key?

- **A:** Complete the Key Request Form included with this instruction sheet. You can also obtain a copy of the form at stackon.com under the Customer Service tab.

Q: How long does the battery usually last?

– **A:** Approximately 1 year under normal usage. Normal usage would be accessing the contents of the safe twice a day.

Q: The electronic keypad on my lock does not respond.

– **A:** First, replace the battery and try the keypad again. If the keypad is still not responding, follow the directions on your instruction sheet for using the troubled key that came with your electronic safe.

– Once the door is open, test your combination with the door open. If your keypad is still unresponsive, please contact Stack-On's Customer Service Department at 1-800-323-9601 (M-F, 8 am to 4:30 pm CST).

Q: The electronic lock will not accept my security code?

– **A:** Make sure the code is NOT longer than 8 digits.

– When you enter your new code, you will need to make sure you confirm your code by entering the green key



on your keypad.

Q: The batteries only lasted a few days or weeks?

– **A:** Make sure the batteries are new and have not expired. If you have installed new batteries and this problem persists, please contact our Customer Service Department at 1-800-323-9601 (M-F, 8 am to 4:30 pm CST).

Q: Questions using the backup key.

– **A:** Please refer to your instruction sheet for additional information.

Q: The electronic lock beeps by itself.

– **A:** Please contact Stack-On's Customer Service Department at 1-800-323-9601 (M-F, 8 am to 4:30 pm CST).

Q: What should I do if I lose my instruction sheet?

– **A:** If you misplace your instruction sheet, you can download a copy from the Stack-On website at stackon.com/instruction-sheets. All instruction sheets are listed by model number. We recommend you store the model number of your safe, along with the key number at stackon.com/Customer Service – Secure – Combinations which will make it easier to retrieve your instruction sheet from the Stack-On website.

LIMITED LIFETIME WARRANTY AND GUARANTEE
(Valid Only for Purchases in North America)

If your Stack-On Fire Resistant Steel Safe suffers damage due to theft or fire at any time while still owned by the original owner, Stack-On will either repair or replace (at Stack-On's discretion) your safe free of charge. If Stack-On chooses to repair the safe, such repair work may be performed by a local technician approved by Stack-On. Depending on the extent of the damage, Stack-On may require the safe be returned to the factory for repair. If the safe is so returned, Stack-On will pay the freight to the factory as well as the return freight. If the safe is replaced, Stack-On will pay the freight. This guarantee does not cover labor costs for the removal or installation of the safe and its contents. Any repair, dismantling, or tampering undertaken without the prior written approval or direction of Stack-On will nullify this guarantee. Personal property in the safe is not covered under this guarantee. In addition, Stack-On Fire Resistant Steel Safes are warranted to be free from defects in material and workmanship for as long as the original consumer owns the product (unless shorter periods are provided below). Locks and paint are warranted for a period of five (5) years from the date of original consumer purchase. This warranty extends to the initial consumer only. If you believe there is a defect in material or workmanship in your Stack-On Fire Resistant Steel Safe during the warranty period, please contact our customer service department at the address and in the manner set forth below. If Stack-On is properly notified during the warranty period and, after inspection confirms there is a defect, Stack-On will, at its sole option, provide repair parts or exchange the product at no charge, or refund the purchase price of the product.

THIS WARRANTY DOES NOT COVER ANY PRODUCT, OR ANY PART OF ANY PRODUCT, WHICH HAS BEEN SUBJECT TO EXCESSIVE USE, ACCIDENT, NEGLIGENCE, IMPROPER INSTALLATION, INCORRECT

MAINTENANCE, ALTERATION, OR REPAIR BY ANYONE OTHER THAN STACK-ON, ABUSE, OR MISUSE. THIS WARRANTY IS EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH IS HEREBY DISCLAIMED AND EXCLUDED. STACK-ON SHALL NOT BE SUBJECT TO ANY OTHER OBLIGATIONS OR LIABILITIES. STACK-ON NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF STACK-ON'S FIRE-RESISTANT STEEL SAFES.

STACK-ON WILL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO THE INITIAL CONSUMER FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES ARISING OUT OF THE PURCHASE OR USE OF ANY STACK-ON PRODUCT, INCLUDING THE FIRE-RESISTANT STEEL SAFES. STACK-ON'S LIABILITY FOR ANY BREACH OF THIS WARRANTY SHALL BE LIMITED EXCLUSIVELY TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT, AS DESCRIBED ABOVE, OR A REFUND OF THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL STACK-ON'S OBLIGATION UNDER THIS WARRANTY EXCEED THE PRICE OF THE PRODUCT.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Please send your claim pursuant to the above guarantee or warranty in writing by regular mail or email to:

Cannon Security Products
2895 W. Capovilla Ave.
Suite 140
Las Vegas, NV 89119
customerservice@stack-on.com

Be sure to include:


- Your name and address
- A description of the warranty claim, fire, or theft
- The model number and photographs of the safe
- The serial number off the front or back of the safe
- A copy of the report from the fire department, police or insurance company within 30 days of damage (applies to units damaged by theft or fire)
- Proof of purchase information of the safe

This product is not designed for the storage of computer disks, SD Cards, CDs, DVDs, audio-visual materials, or photographs/negatives.







Please visit us at stackon.com for more information.

PERSONAL FIREPROOF SAFES 40714-2110

Documents / Resources

 <p>PERSONAL FIREPROOF SAFES WITH ELECTRONIC LOCK</p> <p>Stack-On</p> <p>Stack-On is a registered trademark of Cannon Security Products, Inc. All other trademarks are the property of their respective owners. ©2015 Cannon Security Products, Inc. All rights reserved.</p>	<p>STACK-ON PFS-012-BG-E Personal Fireproof Safes with Electronic Lock [pdf] Owner's Manual</p> <p>PFS-012-BG-E, PFS-016-BG-E, PFS-019-BG-E, Personal Fireproof Safes with Electronic Lock, Personal Fireproof Safes, Fireproof Safes, PFS-012-BG-E, Safes</p>
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

References

-  [Domov - Elos Kozmetični studio Dermal](#)
-  [STACK-ON – Stack-On Products – Safes, Gun Safes, Gun Security...](#)
-  [Customer Service – STACK-ON](#)
-  [STACK-ON – Stack-On Products – Safes, Gun Safes, Gun Security...](#)
-  [P65Warnings.ca.gov](#)
-  [STACK-ON – Stack-On Products – Safes, Gun Safes, Gun Security...](#)

Manuals+.