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# **Spectrum TV Streaming Access User Guide**

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**Spectrum TV Streaming Access** 



### **Product Information**

## **Specifications**

• Product Name: TV Streaming Access

• Supported Devices: Computer, Mobile Devices

• Operating System Compatibility: Multiple OS versions

• Website: enterprise.spectrum.com

## **Product Usage Instructions**

#### **Getting Started**

To start using TV Streaming Access, follow these steps:

- 1. Visit **SpectrumEnterpriseTV.com** on a computer connected to your network.
- 2. Download the designated app from your app store on your mobile device.

## **Adding Channel Packages**

If you wish to add channel packages to your Spectrum Enterprise TV lineup, follow these steps:

1. Contact your sales representative for details on available channel packages.

Streaming video the way your viewers want it.

## Thank you for choosing TV Streaming Access

Your viewers can now stream live and on-demand programming on their devices anywhere at your location with an

internet connection.

## With the Spectrum Enterprise® TV app, your viewers can:

- Watch TV anywhere at your location from their mobile devices (iOS® and Android™), tablets, and computers in addition to Apple TV and Roku devices.
- Enjoy simultaneous streams so each viewer can choose their programming on their device.
- Find content fast with advanced search, filter, and favorites functionality.

### Getting started is fast and easy

Viewers can visit the Apple App Store®, Google Play Store®, or Amazon Appstore to download the Spectrum Enterprise TV app and start streaming anywhere there is an authenticated internet connection.







To view TV Steaming Access on a computer viewers can visit **SpectrumEnterpriseTV.com** while connected to your network.

## We support these devices and OS version numbers

- Android: all major Android™ smartphones and tablets running Android™ 7 or higher.
- iPhone, iPad, or iPod touch running iOS® 13 or higher.
- Kindle Fire Phone: all Kindle Fire models except the first generation.
- Mac: Safari 11 or higher, Firefox 63 or higher, or Chrome 69 or higher.
- PC: Chrome 69 or higher, Firefox 63 or higher, or MS Edge 16 or higher.
- · Roku: All third-generation or higher devices

Your viewers will look for the icon above in their designated app store.

#### TIP

You can choose to add channel packages to your Spectrum Enterprise TV lineup at any time. Contact your sales rep for details.

#### Have questions?

We're here to help.
Contact Spectrum Enterprise® Support

Client care: 1-888-812-2591

Please have your account information available.

## **About Spectrum Enterprise**

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving many of America's largest businesses and communications service providers. The broad

Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, and Voice and TV solutions. The Spectrum Enterprise team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. For more information, visit <a href="mailto:enterprise.spectrum.com">enterprise.spectrum.com</a>.

#### **FAQ**

#### **Have Questions?**

If you have any questions or need further assistance, please visit **enterprise.spectrum.com** or refer to the administrator guide SE-TV-GD008.

#### **Documents / Resources**



<u>Spectrum TV Streaming Access</u> [pdf] User Guide SE-TV-GD008, TV Streaming Access, Streaming Access, Access

### References

- Spectrum TV
- User Manual

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