



SPECTRA Network Setup Tips User Guide

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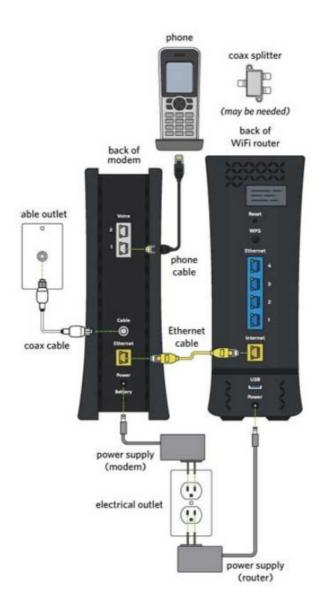
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SPECTRA Network Setup Tips



Product Information

Specifications

• Model: BlackPearl System

• PN: 90990096 Rev E

• MTU Support: 1500-9000

• Link Aggregation Support: Yes

• Management Port: Separate from data ports

Product Usage Instructions

Configuration Method

• Use the BlackPearl management interface or the command line interface to configure the management and data ports. Do not attempt direct system access with the root console.

Supported Network Connectivity

• The BlackPearl system supports various network configurations for data paths. Ensure proper network setup

for optimal performance.

MTU Settings

 Configure MTU values between 1500-9000. Verify switch and network host support for larger MTU settings to prevent performance impact.

Link Aggregation

 If using link aggregation, ensure network switches support LACP and proper configuration for higher bandwidth.

Link Aggregation Port Utilization

 Optimize data transfer by connecting multiple hosts or shares to utilize all physical ports for maximum performance.

Network Connectivity Tools

• Use the ping command to verify connectivity and measure round trip time for network nodes.

FAQ

Q: What should I do if I cannot ping the BlackPearl System?

• A: Check network configurations, IP addresses, and connectivity settings. Ensure proper routing and firewall rules are in place.

NETWORK SETUP TIPS

- The basic steps for configuring the management and data ports for access to your network are straightforward.
- However, each network environment is unique and may require some additional troubleshooting to properly
 connect to the BlackPearl system and utilize the Ethernet interfaces correctly.
- Note: The BlackPearl management port is separate from the data ports. The management port and data ports
 have their default routes.

Configuration Method

- Use the BlackPearl management interface or the command line interface to configure the management and data ports.
- Do not attempt to access the system directly and use the root console to modify interfaces.
- The management and command line interfaces are tightly integrated with the base operating system and configure additional features based on network changes.

Supported Network Connectivity

The following configurations are supported for the data path

Recommended:

- A single logical connection using a network interface card. Use either one physical port or two ports in link aggregation.
- For information on supported connection speeds, see Specifications.

Not Recommended:

Single gigabit logical connection utilizing one of the on-board motherboard ports and a Category 5e Ethernet
cable.

MTU Settings

- The BlackPearl system supports MTU values of 1500-9000.
- If you configure the MTU value to something other than the 1500 default value, make sure that your switch
 configuration and all the hosts on the network support the larger MTU settings, to avoid an impact on
 performance.

Link Aggregation

- If link aggregation is configured for the BlackPearl system, then network switches must support link aggregation to aggregate or "trunk" the data ports together to provide higher bandwidth to the system.
- Network switches must support link aggregation using LACP (Link Aggregation Control Protocol), and hash the
 destination IP addresses. Typically you must manually configure LACP on the switch ports.
- If you are using link aggregation, the switch must be configured to use LACP on those ports.
- If you are not using link aggregation, the switch must be configured to not use LACP on those ports.
- Network switches use different methods of routing traffic from hosts to NAS servers.
- For example, some switches route traffic based on both the MAC address and the IP address.
- Using DHCP link aggregation, the BlackPearl system presents only one MAC address and one IP address.
- Using static link aggregation, the BlackPearl system presents only one MAC address but can have up to 16 IP addresses aliased to the MAC address.

Link Aggregation Port Utilization

- The network switch rotates data transfers among the physical ports on the BlackPearl system to achieve the highest throughput possible.
- If only a single host is connected to the BlackPearl system through a link aggregation connection, the
 measured performance is lower than the potential maximum transfer rate because only one physical port of the
 two-port link aggregation is being utilized by the switch.
- If a single share is configured with two different IP addresses, when two separate hosts begin data transfers, the resulting throughput is approximately twice that of a single host connection.
- Note: You may need to configure more than two IP addresses on the BlackPearl system to force the switch

hashing algorithm to utilize all physical ports to maximize performance.

Network Connectivity Tools

Ping

- The ping command uses a request-response mechanism to verify connectivity to a remote network node.
- For example, to verify the connectivity from the switch to the BlackPearl system at IP address 192.168.2.10, run the command shown below from the switch command line or client: ping 192.168.2.10
- All ICMP Echo requests should receive replies including information about the round trip time it took to receive the response. If the request times out, see Cannot Ping the BlackPearl System on the next page.
- Note: A response of 0 msec means that the time was less than 1 ms.

Traceroute

- You can use the traceroute command to not only verify connectivity to a remote network node but to track the responses from intermediate nodes as well.
- For example, for a BlackPearl system at IP address 192.168.2.10, run the command shown below: traceroute 192.168.2.10
- The output of the command shows a numbered list indicating the number of hops encountered when tracing the packet from the switch to the BlackPearl system.
- If the command fails to reach the BlackPearl system, see Cannot Ping the BlackPearl System on the next page.

Troubleshooting

No Port Link LED Light

• When the management and data ports are configured correctly and attached to the network, the link lights on the network ports should be illuminated on both the BlackPearl system and the network switch.

If the port lights are not illuminated:

- Make sure that the cables are connected. Verify you are using the correct cable type and connectors.
- This is especially critical for connections utilizing SFPs.
- Check the port configuration on the network switch. The BlackPearl system only supports auto-negotiation.
- Make sure the switch is configured to match speeds on both ends of the connection.
- Verify that the switch ports are not administratively disabled. Consult the Switch User Guide for information.

Cannot Ping the BlackPearl System

 When the network ports are configured correctly, you should be able to ping the BlackPearl system from your network.

If you cannot ping the BlackPearl system:

- Check the LACP settings on the switch.
- If you are using link aggregation, the switch must be configured to use LACP on those ports.
- If you are not using link aggregation, the switch must be configured to not use LACP on those ports.
- Check the VLAN (Virtual Local Area Network) settings on the switch. Ensure that the ports are assigned to the correct VLAN.
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Documents / Resources



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References

• User Manual

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