

# SPACEX STARLINK App Business User Guide

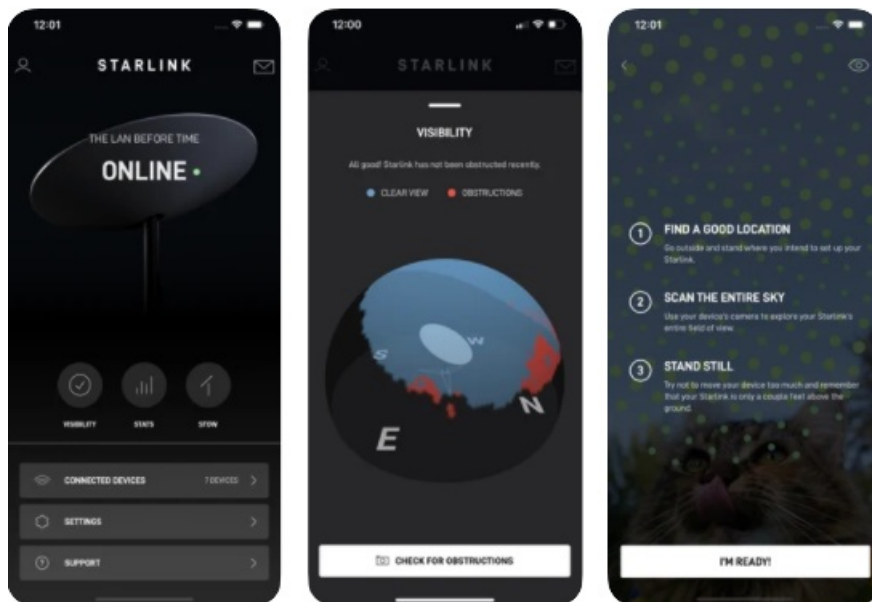
[Home](#) » [SpaceX](#) » **SPACEX STARLINK App Business User Guide** 

## Contents

- [1 SPACEX STARLINK App Business](#)
- [2 Find A Clear View of the Sky](#)
- [3 Plug Starlink In](#)
- [4 Connect to WiFi](#)
- [5 Can't Get Online](#)
- [6 Documents / Resources](#)
  - [6.1 References](#)
- [7 Related Posts](#)



**SPACEX STARLINK App Business**



## Specifications

- Product Name: Starlink Business
- Language: English

## Install Guide

Your Starlink needs a clear view of the sky so it can stay connected with satellites as they move overhead. Objects that obstruct the connection between your Starlink and the satellite, such as a tree branch, pole, or roof, will cause service interruptions.

### To find a location with a clear view of the sky:

1. Download the Starlink App.
2. Use the Check for Obstructions tool to find an install location that will deliver the best service.
3. For best results, Starlink should be installed as close to vertical as possible.

If you could not find a clear field of view from the ground level, consider installing in an elevated location, like a roof, pole, or wall. Additional mounts and accessories are available for purchase on the Starlink Shop.

## Plug Starlink In

1. Put Starlink into base and plug into power.
2. Starlink will automatically level itself to search for satellites overhead. Do NOT attempt to manually adjust your Starlink.
3. After a few minutes, Starlink will make an initial connection to the Starlink constellation and tilt to the optimum angle for satellite coverage (slightly north or south based on your location in the northern or southern hemisphere).

## Installation

Connect to WiFi

1. On your device, find and connect to the STARLINK network in your WiFi settings.
2. Once connected, a browser window will open prompting you to enter a new SSID (Network name) and password. This step is optional but recommended.
3. You are now connected! Open the Starlink App to customize additional settings, check your connection, and more.

## **Can't Get Online?**

- Solid light: Power connected. No light: No power connected.
- Open the Starlink App to check for any alerts, outages, or obstructions.
- Check the WiFi router light.
- Make sure everything is securely plugged in and there is no damage to hardware or cables.
- Confirm you are at the correct service address listed on your account.
- Power cycle Starlink by unplugging from power and then plugging back in.
- If none of these works, contact Starlink Customer Support by logging into your account on [starlink.com](https://starlink.com).

## **For Further Assistance**

Find answers to frequently asked questions, installation education, and additional troubleshooting in the Starlink App and the Support section of [starlink.com](https://starlink.com).

## **FAQ**

What should I do if I cannot find a clear view of the sky for my Starlink installation?

If you cannot find a clear field of view from the ground level, consider installing in an elevated location, like a roof, pole, or wall. Additional mounts and accessories are available for purchase on the Starlink Shop.

What should I do if I can't get online with my Starlink?

If you can't get online with your Starlink, try the following steps:

Open the Starlink App to check for any alerts, outages, or obstructions.

1. Check the WiFi router light.
2. Make sure everything is securely plugged in and there is no damage to hardware or cables.
3. Confirm you are at the correct service address listed on your account.
4. Power cycle Starlink by unplugging from power and then plugging back in.
5. If none of these works, contact Starlink Customer Support by logging into your account on [starlink.com](https://starlink.com).

## **Find A Clear View of the Sky**

Your Starlink needs a clear view of the sky so it can stay connected with satellites as they move overhead. Objects that obstruct the connection between your Starlink and the satellite, such as a tree branch, pole, or roof, will cause service interruptions.



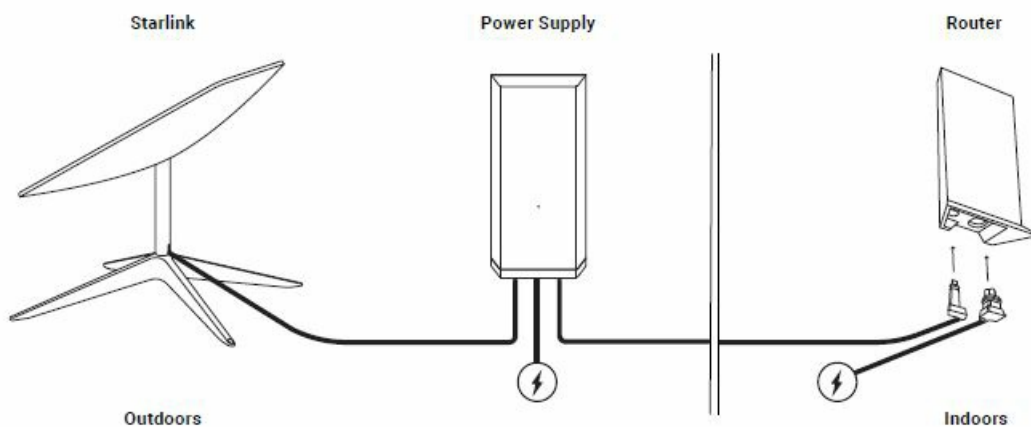
To find a location with a clear view of the sky:

1. Download the Starlink App.
2. Use the “Check for Obstructions” tool to find an install location that will deliver the best service.
3. For best results, Starlink should be installed as close to vertical as possible.

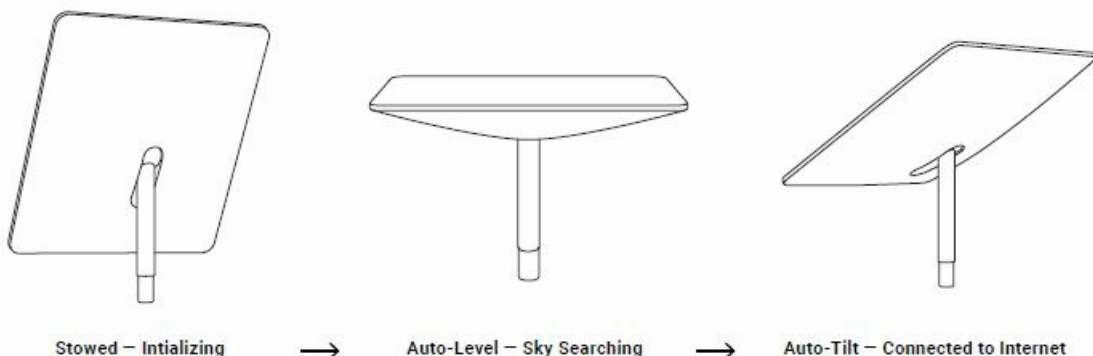
If you could not find a clear field of view from the ground level, consider installing in an elevated location, like a roof, pole, or wall. Additional mounts and accessories are available for purchase on the Starlink Shop.

## Plug Starlink In

1. Put Starlink into base and plug it into the power



2. Starlink will automatically level itself to search for satellites overhead. Do NOT attempt to manually adjust your Starlink.
3. After a few minutes, Starlink will make an initial connection to the Starlink constellation and tilt to the optimum angle for satellite coverage (slightly north or south based on your location in the northern or southern hemisphere)



Stowed – Initializing



Auto-Level – Sky Searching



Auto-Tilt – Connected to Internet

## Connect to WiFi

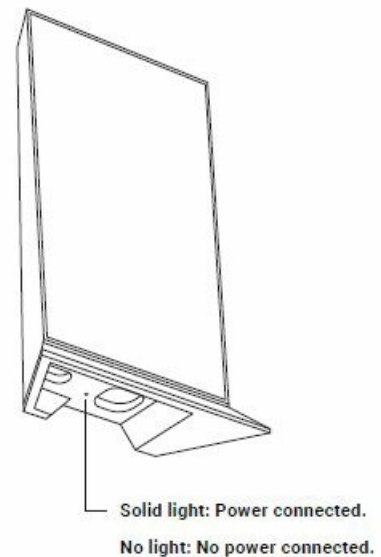
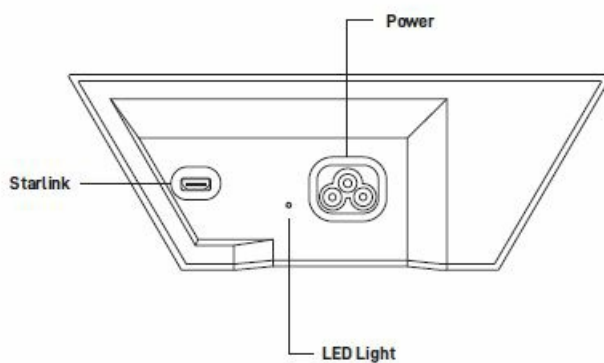
1. On your device, find and connect to the STARLINK network in your WiFi settings.



2. Once connected, a browser window will open prompting you to enter a new SSID (Network name) and password.

This step is optional but recommended.

3. You are now connected! Open the Starlink App to customize additional settings, check your connection, and more




## Can't Get Online

1. Open the Starlink App to check for any alerts, outages, or obstructions.
2. Check the WiFi router light.
3. Make sure everything is securely plugged in and there is no damage to hardware or cables.
4. Confirm you are at the correct service address listed on your account.
5. Power cycle Starlink by unplugging from the power and then plugging back in.
6. If none of these works, contact Starlink Customer Support by logging into your account on [starlink.com](https://starlink.com).

## For Further Assistance

Find answers to frequently asked questions, installation education, and additional troubleshooting in the Starlink App and the Support section of [starlink.com](https://starlink.com).

## Documents / Resources

	<p><a href="#">SPACEX STARLINK App Business</a> [pdf] User Guide</p> <p>STARLINK App Business, STARLINK App Business, App Business, Business</p>
---	--

## References

-  [Starlink](#)
- [User Manual](#)