

SONY SL-MG5 External SSD Data Recording Device Instruction Manual

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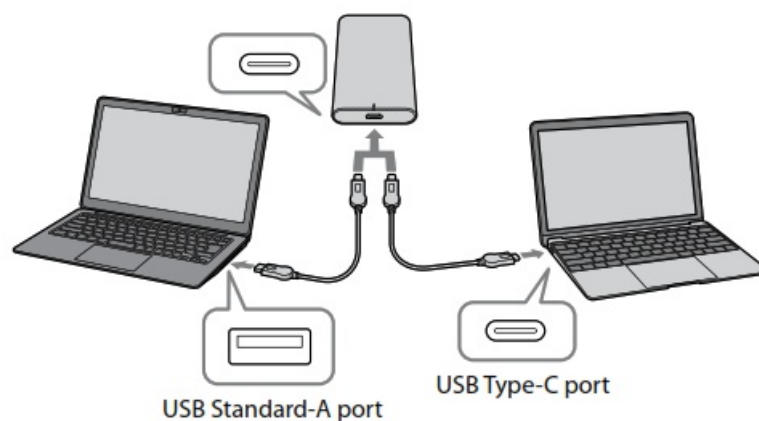
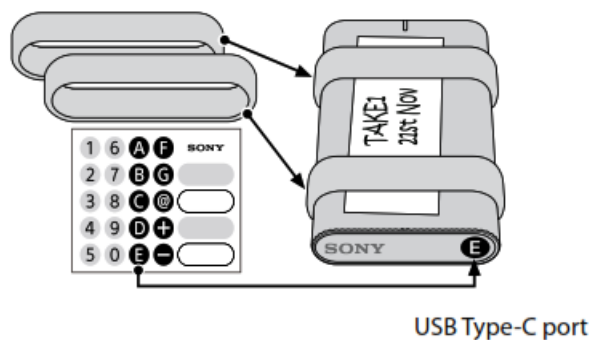
SONY[®]

5-003-174-B2 (1)

External SSD
Lecteur SSD externe
SSD external
SSD external
Operating Instructions



SL-MG5, SL-M1, SL-M2
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A**B**

Data recording device

WARNING

Keep away from children. If swallowed, promptly see a doctor.

To reduce fire or shock hazards, do not expose the unit to rain or moisture.

To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.

For the Customers in the U.S.A

NOT APPLICABLE IN CANADA, INCLUDING IN THE PROVINCE OF QUEBEC (POUR LES CONSOMMATEURS AUX ÉTATS-UNIS. NON APPLICABLE AU CANADA, Y COMPRIS LA PROVINCE DE QUÉBEC)

For questions regarding your product or for the Sony Service Center nearest you: Sony Electronics Inc. Media Services, 11302 Eastpoint Drive Building B, Suite 600 Laredo, TX

78045; mediaservices@am.sony.com or (877) 440-3453 The number below is for FCC-related matters only.

Regulatory Information

Supplier's Declaration of Conformity

Trade Name:	SONY
Model No.:	SL-MG5, SL-M1, SL-M2
Responsible P	Sony Electronics Inc.
Address:	16535 Via Esprillo, San Diego, CA 92127 U.S.A.
Telephone No.:	858-942-2230

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAUTION

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

Notes: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on,

the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

The telephone number shown above pertains to the declaration of conformity, not the contact for our customer support. See contact information for customer support on the warranty card.

For the Customers in Canada

CAN ICES-3(B)/NMB-3(B)

Operating Environment Requirements

Supported OS: Windows 10, Windows 8.1, macOS 10.13-10.15

- An OS listed above must be factory-installed.
- Operation is not guaranteed for all devices.
- Please check the latest compatibility list at the following URL:

https://www.sony.net/SLM_cmpt/

When Using this Unit on the PC

- See illustration A for the connection method.
- Be careful when handling this unit after extended periods of use as the surface may be hot.
- If this unit is not recognized by the PC or the host device you are using, remove the device, shutdown or restart your PC or host device, and try plugging this unit again.
- When the data transfer is in progress, the LED indicator is flashing. Please do not remove this unit while flashing.

Disconnecting this Unit from the PC

In this section, we describe the procedure for disconnecting this unit from the PC while the PC is switched on.

Windows PC users

1. Click **“Safely Remove Hardware and Eject Media”** in the notification area at the bottom right of the desktop. This unit currently connected to the PC appears on the screen.
2. Click on this unit.
3. Wait until the message **“Safe to Remove Hardware”** appears, and disconnect the USB cable from the PC.

Mac users

1. Drag and drop this unit's icon on the desktop into [Trash].
2. After the icon has disappeared from the desktop, disconnect the USB cable from the PC.

Supplied software

Download the latest software from the following URL

https://www.sony.net/SLM_app/

For details, please refer to the web page above.

Notes on Use

This unit is a precision instrument. Saved data may be lost due to sudden failure. As a precaution against possible failure, periodically save the data in this unit elsewhere. Sony will not repair, restore or replicate recorded contents under any circumstances. Furthermore, Sony shall not be responsible for any damage to or loss of recorded data for any cause.

- Note the following when using other USB devices while connecting this unit to equipment. — The transfer speed of this unit may become slower. — You may be unable to use this unit if it is connected to equipment via a USB hub. If this happens, reconnect this unit directly to the USB port of the equipment.
- Do not connect a wrong USB cable to this unit, which may damage the socket.
- Do not remove this unit from the equipment while writing, reading or deleting data. Doing so may damage the data.
- If this unit is still connected to the PC in the following situations, the PC may not operate correctly. — When you start or restart the PC. — When the PC enters sleep or hibernation, or returns from either. Disconnect this unit from the PC before doing these operations.
- It is strongly recommended that you periodically back up the data written on this unit.
- The supplied product warranty is limited only to this External Solid State Drive itself, when used normally in accordance with these operating instructions and with the accessories that were included with this unit in the specified or recommended system environment. Services provided by the Company, such as user support, are also subject to these restrictions.

Handling this unit

- Do not use or store this unit in the following locations. Doing so may cause this unit to malfunction. — Somewhere extremely hot, cold or humid Never leave this unit exposed to high temperature, such as in direct sunlight, near a heater, or inside a closed car in summer. Doing so may cause this unit to malfunction or become deformed. — In a badly ventilated place — In a dusty or humid place, High temperature of this unit While using this unit, the main body of this unit becomes hot. This is not a malfunction. Depending on the

operating status, their temperature may rise to 40 °C or higher. Touching them for a long time in this condition may cause a low-temperature burn.

For detail on operations and support-related information, see the following UAL. www.sony.net/memorycard

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Specifications

Interface	USB 3.2 Gen 2
Dimensions (Approx.)	55 mm × 13 mm × 110 mm (2.16 in × 0.51 in × 4.33 in)
This unit only (Approx.):	(W × H × D, without protrusions)
With supplied rubber bands (Approx.)	59 mm × 17 mm × 110 mm (2.32 in × 0.66 in × 4.33 in)
Mass (Approx.)	130 g (4.6 oz) (main body only)
Water / Dustproof*:	IP67
Shock Proof*:	3 m drop
Operating environment	5 °C to 40 °C (41 °F to 104 °F)
Temperature:	95% or less (non-condensing)
Humidity:	
Storage environment	
Temperature:	−25 °C to +60 °C (−13 °F to +140 °F)
Humidity:	95% or less (non-condensing)

conditions. Please use this unit in the proper environment. Liquid damage and rough handling are not covered by the warranty.

This unit is shock, water, and dust resistant and was tested under a controlled laboratory

Included items:

USB Type-C to USB Type-C cable (45 cm) (1)

USB Type-C to USB Standard-A cable (45 cm) (1)

Rubber bands (2), Label sticker sheet (1): See illustration B for their usage. Rubber bands for securing your label or memo.

Set of printed documentation

Design and specifications are subject to change without notice.

Trademarks

- USB Type-C6 and USB-C® are registered trademarks of USB Implementers Forum.
- Microsoft and Windows are registered trademarks and/or trademarks of Microsoft Corporation in the United

States and/or other countries.

- Mac, macOS, and OS X have registered trademarks and/or trademarks of Apple Inc. in the U.S. and other countries.
- All other system names and product names mentioned in these operating instructions are the trademarks or registered trademarks of their respective development companies. lid and
- are not mentioned in each case in these instructions.
- Our product warranty is limited only to the data recording device itself, when used normally in accordance with these operating instructions and with the accessories that were included with this unit in the specified or recommended system environment. Services provided by the Company, such as user support, are also subject to these restrictions.
- The Company cannot accept liability for damage or loss resulting from the use of this unit, or for any claim from a third party.
- The Company cannot accept any liability for problems with your PC or other hardware arising from the use of this product; the suitability of this product for specific hardware, software, or peripherals; operating conflicts with other installed software; data loss; or other accidental or unavoidable damages.
- The Company cannot accept any liability for financial damages, lost profits, claims from third parties, etc., arising from the use of the software provided with this unit.

Capacity is based on 1 GB = 1 billion bytes. A portion of the memory is used for data management functions and therefore usable storage capacity will be less.

LIMITED WARRANTY

U.S. and Canada only – 3 years

Sony Electronics Inc. solely for purchases made in the United States and Sony of Canada Ltd. solely for purchases made in Canada (collectively “Sony”) warrants this product against defects in material or workmanship for the original owner and any subsequent end user owner(s) (“You” or “Your”) for the time period set forth above as set forth herein. Pursuant to this Limited Warranty, Sony will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or recertified/refurbished product of the same (or similar) model. For purposes of this Limited Warranty, “recertified” or “refurbished” means a product or part that has been returned to its original specifications. In the event of a defect, these are Your exclusive remedies. Sony does not warrant that the operation of the product will be uninterrupted or error-free.

Term: For the time period set forth above from the original date of purchase of the product when purchased directly from Sony or Sony authorized dealer (To determine

if a dealer is in the Sony authorized dealer network, please visit US: www.sony.com/retailers; Canada: <https://dealerlocator.sony.ca/locator;orcontactSonydirectly>), Sony

will, at its option, repair or replace with a new, recertified or refurbished product or part, any product or part determined to be defective.

This Limited Warranty covers only the hardware components packaged with the product. It does not cover separate accessories, technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the product, and other included content; any such software or other included

content is provided “AS IS” unless expressly provided for in any enclosed software Limited Warranty or End User License Agreement. Please refer to the End User License

Agreement(s) included with the product for Your rights and obligations with respect to the software or other included content. If You purchased an extended service plan,

please refer to the service plan for the coverage, duration and terms of service. Extended service plans are not governed by this Limited Warranty.

To obtain warranty service, You must deliver the product, in either its original packaging or packaging affording an equal degree of protection to a Sony authorized service center together with a dated purchase receipt in order to obtain warranty service. Sony cannot guarantee that it will be able to repair any product under this warranty or make a product exchange without risk to or loss of software or data.

It is Your responsibility to remove or backup any removable media or parts, data, software or other

materials You may have stored or preserved on Your product. It is likely that any media or parts, data, software, or other materials (like pictures, music, videos, etc.) will be lost or reformatted during service and Sony will not be responsible for any such damage or loss. Contact the following for specific instructions on how to obtain warranty service for Your product:

For purchases made in the UNITED STATES:

Visit Sony's Website: www.sony.com/support

Or call the Customer Experience Center: 1-800-222-SONY (7669)

To register Your product or for contact information to purchase accessories or parts go to Sony's Website

Repair/Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement, recertified or refurbished product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become the property of Sony. Any replacement, recertified or refurbished product provided under this Limited Warranty may, at Sony's option, vary in color and/or cosmetic design from the original product and may not include any original engraving or similar customization/ personalization.

Sony is not responsible for, and this Limited Warranty does not cover, any damage arising from a failure to operate the product within its intended uses, or otherwise follow the owner's manual and safety instructions relating to the product's use and installation. Sony is not responsible for any labor or parts costs you incur relating to repairs or services from providers/servicers other than from a Sony authorized service center. This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use. This Limited Warranty does not cover products purchased from sources other than Sony or a Sony authorized dealer (including non-authorized online auctions), or issues due to: (i) outdoor exposure and other acts of nature; (ii) power surges; (iii) accidental damage; (iv) abuse; (v) limitations of technology; (vi) cosmetic damage; (vii) contact with liquid, heat, humidity or perspiration, sand, smoke, or foreign materials; (viii) damage, malfunction and/or failure to product resulting from use of parts or supplies not sold or authorized by Sony; (ix) damage, malfunction and/or failure to product resulting from servicing not authorized or performed by Sony or a Sony authorized service center; (x) computer or internet viruses, bugs, worms, or Trojan Horses; (xi) malfunctions due to peripherals/ accessories; (xii) modifications of or to any part of the product, including "rooting" or other modifications to control the behavior of the product or any factory installed operating system; (xiii) consumable parts such as batteries; or (xiv) any product where the factory-applied serial number has been altered or removed from the product. Further, to the extent this product incorporates use of a display, please note that a display contains hundreds of thousands of individual pixels, and displays typically contain a small number of pixels that do not function properly. This Limited Warranty does not cover up to .01% pixel outages (small dot picture elements that are dark or incorrectly illuminated).

This Limited Warranty does not cover Sony products sold "AS IS" or "WITH ALL FAULTS" or consumables (such as fuses or disposable batteries). Sony will not replace missing components from any package purchased "Open Box" or "AS IS". This Limited Warranty is valid only in the United States and Canada (as applicable).

LIMITATION ON DAMAGES: SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION ON THIS PRODUCT. NOR SHALL RECOVERY OF ANY KIND AGAINST SONY BE GREATER THAN THE ORIGINAL PURCHASE PRICE OF THE PRODUCT FROM SONY OR AN AUTHORIZED SONY DEALER.

DURATION OF IMPLIED WARRANTIES OR CONDITIONS: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to You. This Limited Warranty gives You specific legal rights and You may have other rights which vary from jurisdiction to jurisdiction.


For purchases made in the U.S.: Read the following Dispute Resolution/Arbitration provision carefully. It details Your rights and instructions should a dispute related to the product arise. What Happens If We Have A Dispute: Should a dispute or claim arise related to the product, Your purchase and/or use of the product, the terms of this Limited Warranty, or any service provided under the terms of this Limited Warranty (including any repair or replacement) ("Dispute"), You and Sony agree that the **Dispute shall be resolved exclusively through binding arbitration. YOU UNDERSTAND AND ACKNOWLEDGE THAT BY AGREEING TO ARBITRATION, YOU ARE GIVING UP THE RIGHT TO LITIGATE (OR PARTICIPATE IN AS A PARTY OR CLASS MEMBER) IN ANY DISPUTES IN COURT.** You also agree that **ANY DISPUTE**

RESOLUTION PROCEEDING WILL ONLY CONSIDER YOUR INDIVIDUAL CLAIMS, AND BOTH PARTIES AGREE NOT TO HAVE ANY DISPUTE HEARD AS A CLASS ACTION, REPRESENTATIVE ACTION, CONSOLIDATED ACTION, OR PRIVATE ATTORNEY GENERAL ACTION. Despite the above, You have the right to litigate any Dispute on an individual basis in small claims court or another similar court of limited jurisdiction, to the extent, the amount at issue does not exceed \$15,000, and as long as such court has proper jurisdiction and all other requirements (including the amount in controversy) are satisfied. **Arbitration Instructions.**

To begin Arbitration, either You or Sony must make a written demand to the other for arbitration. The Arbitration will take place before a single arbitrator. The arbitration will be administered in keeping with the Expedited Procedures of the Commercial Arbitration Rules and the Supplementary Proceedings for Consumer-Related disputes (“Rules”) of the American Arbitration Association (“AAA”), when applicable and in effect when the claim is filed. You may get a copy of AAA’s Rules by contacting AAA at (800) 778-7879 or visiting www.adr.org. The filing fees to begin and carry out arbitration will be shared between You and Sony, but in no event shall Your fees ever exceed the amount allowable by the special rules for Consumers Disputes provided for by AAA, at which point Sony will cover all additional administrative fees and expenses. This does not prohibit the Arbitrator from giving the winning party their fees and expenses of the arbitration when appropriate pursuant to the Rules. Unless You and Sony agree differently, the arbitration will take place in the county and state where You live, and applicable federal or state law shall govern the substance of any Dispute during the arbitration. However, the Federal Arbitration Act, 9 U.S.C. § 1, et seq., will govern the arbitration itself and not any state law on arbitration. The Arbitrator’s decision will be binding and final, except for a limited right of appeal under the Federal Arbitration Act.

Opt-Out Instructions. IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION PROVISION, THEN: (1) You must notify Sony in writing within 30 days of the date that You purchased the product; (2) Your written notification must be mailed to Sony Electronics Inc., 16535 Via Esprillo, MZ 1105, San Diego CA 92127, Attn: Legal Department; AND (3) Your written notification must include (a) Your NAME, (b) Your ADDRESS, (c) the DATE You purchased the product, and (d) a clear statement that “YOU DO NOT WISH TO RESOLVE DISPUTES WITH ANY SONY ELECTRONICS ENTITY THROUGH ARBITRATION AND/OR BE BOUND BY THE CLASS ACTION WAIVER.” Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and You will continue to enjoy the benefits of the Limited Warranty.(T31-2)

Documents / Resources

	SONY SL-MG5 External SSD Data Recording Device [pdf] Instruction Manual SL-MG5, SL-M1, SL-M2, External SSD Data Recording Device
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