

Sonova Remote Adjust



## Sonova Remote Adjust User Guide

[Home](#) » [sonova](#) » Sonova Remote Adjust User Guide 

### Contents

- [1 Sonova Remote Adjust](#)
- [2 Product Usage Instructions](#)
- [3 How Remote Adjust works](#)
- [4 Performing an adjustment](#)
- [5 FAQ](#)
- [6 Documents / Resources](#)
  - [6.1 References](#)



**Sonova Remote Adjust**



## Specifications

- **Product Name:** Remote Adjust
- **Functionality:** Fine-tuning adjustments for hearing instruments
- **Compatibility:** Works with Unitron TrueFit™ fitting software and Remote Plus app
- **Manufacturer:** Unitron

## Product Usage Instructions

### How Remote Adjust Works

Remote Adjust offers convenient support to your clients with fine-tuning adjustments that can be applied whenever needed. It allows you to extend professional care beyond the clinic, providing an enhanced hearing experience tailored to your clients' real-world listening needs.

### Performing an Adjustment

1. **Step 1:** Activate Insights by navigating to End Fitting > Insights Setup
2. **Step 2:** Start a Remote Adjust session from the Tuning screen > Remote Adjust, then select Start a Remote Adjust session
3. **Step 3:** Start adjusting; note that you cannot begin a session if hearing instruments are connected to the software
4. **Step 4:** Adjust adaptive features; select settings if different from the client's current session in TrueFit fitting software
5. **Step 5:** Send the adjustment
6. **Step 6:** Schedule follow-up appointments

### How Clients Receive and Apply Adjustments

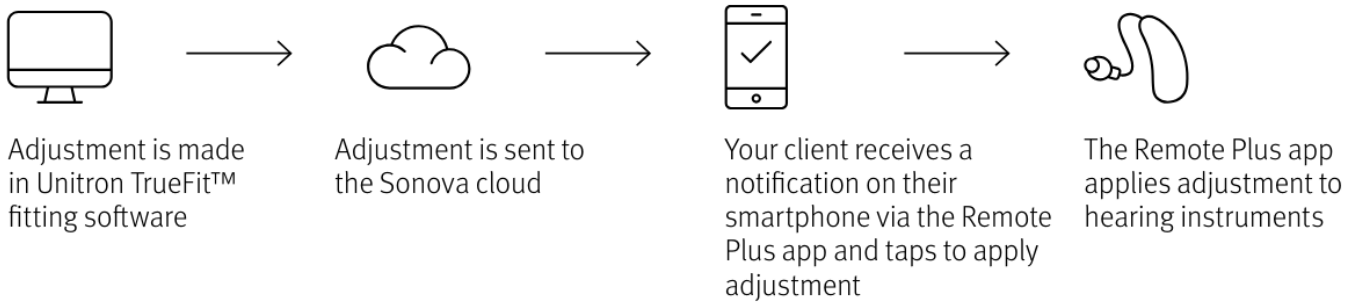
1. **Step 1:** Clients receive a push notification when an adjustment is sent

## 2. Step 2: Clients can apply the adjustment via the Remote Plus app

Remote Adjust offers convenient support to your clients with fine-tuning adjustments that can be applied whenever needed. It gives you the flexibility to provide professional care regardless of your client's location. With Remote Adjust, you can extend your care beyond the clinic to deliver an enhanced hearing experience that is tailored to your clients' real-world listening needs.

### How Remote Adjust works

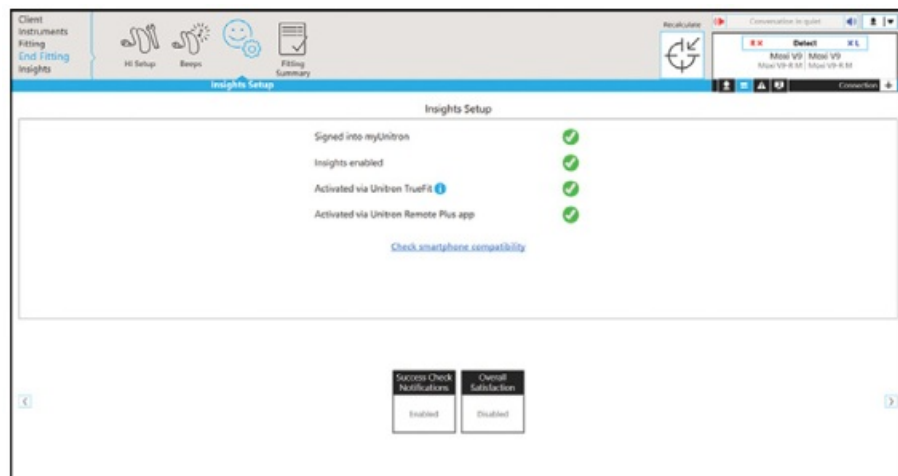
This easy workflow enables you to add simplicity to the hearing journey for you and your client



### Performing an adjustment

#### 1. Step 1: Activate Insights

- To perform an adjustment, ensure you are logged into myUnitron with Insights enabled at the time of the fitting
- Ensure your client installs the Remote Plus app and activates Insights
- You can check that your client has activated Insights on the End Fitting > Insights Setup screen

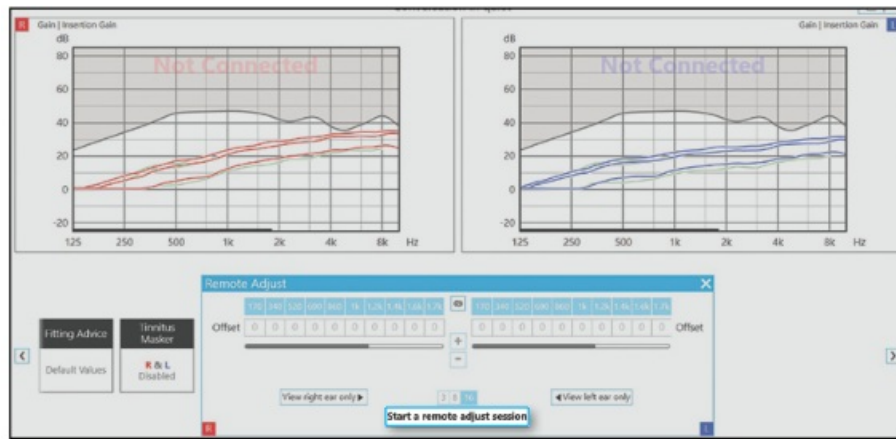


#### End Fitting > Insights Setup

#### 2. Step 2: Start a Remote Adjust session

- To start a Remote Adjust session, open your client's most recent session in Unitron TrueFit fitting software
- Go to Fitting > Tuning
- Click on the Remote Adjust toolbox at the bottom and select the Start a Remote Adjust session button

**Note:** You cannot start a Remote Adjust session if you have hearing instruments connected to the fitting software.



From the Tuning screen > Remote Adjust, select Start a Remote Adjust session

### 3. Step 3: Start adjusting

- TrueFit fitting software will guide you through the adjustments you can make to your client's fitting, step-by-step
- First, make gain offset adjustments as needed

**Note:** if your client is using different settings than the session you have open in TrueFit fitting software, you'll be asked to select which settings to apply the adjustments to. If they are using the same settings, you will skip this.



### 4. Step 4: Adjust adaptive features

Next, make adjustments to adaptive features on the Configure Features screen

Remote Adjust

Configure Features

1 2 3 4  
Tuning Features Message Finish

Integra OS  
Media  
Manual  
Acoustic Telephone  
Wireless  
PartnerMic  
Bluetooth Phone  
RogerDirect  
Optional App  
Television  
Transportation  
Live Music  
Restaurant  
Café  
Outdoors

Max Microphone Mode: Fixed Wide Directional

Speech Enhancement: Max 2.4 dB

Noise Reduction: Max 4.6 dB

Wind Control: R 0 L 0

AntiShock 2: 7 7

Phase Canceller: 8 8

Integra OS  
Back Cancel Next

## 5. Step 5: Send the adjustment

- Send the adjustment, along with an optional custom message, to your client
- Your client will receive a notification letting them know they have an adjustment available

Remote Adjust

Enter a message

1 2 3 4  
Tuning Features Message Finish


Enter a message to send to your client:

Back

Remote Adjust

Finish

1 2 3 4  
Tuning Features Message Finish



Sent.  
Your client is now able to retrieve this adjustment through the app.

Finish

## 6. Step 6: Follow-up appointments

- At follow-up appointments, after you have detected your client's devices, you'll be able to see the gain offset values currently applied
- You'll have the option to reset the gain offset values to zero and can always undo this if needed

Remote Adjust

Offset: 170 140 520 690 860 1k 1.2k 1.4k 1.6k 1.7k 170 140 520 690 860 1k 1.2k 1.4k 1.6k 1.7k

Offset: 0

+

-

View right ear only ▶ 3 8 20 ▶ View left ear only ◀

Start a remote adjust session

## How do your clients receive and apply adjustments

### 1. Step 1: Receive a push notification

We've made it easy and straightforward to use Remote Adjust: when you send an adjustment, your client automatically receives a push notification

### 2. Step 2: Apply the adjustment

Click on the notification or navigate to Devices > Remote Adjust in the Remote Plus app and tap the Apply adjustment button

Your client will hear a beep confirming the adjustment has been applied Your client can easily revert to their previous settings by selecting

## Original Adjustment

**Note:** you can send multiple adjustments. All adjustments are available in the Remote Plus app until the next time the hearing instruments are connected to fitting software.

Unitron makes life vibrant with amazing hearing solutions designed to make the experience easy. Because everyone deserves to Love the experience.™

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[unitron.com](https://unitron.com)

- Sonova AG, Laubisrütistrasse 28, CH-8712 Stäfa, Switzerland
- Sonova Deutschland GmbH Max-Eyth-Str. 20 70736 Fellbach-Oeffingen, Germany

## FAQ

### Q: Can multiple adjustments be sent to a client?

A: Yes, multiple adjustments can be sent, and they remain available in the Remote Plus app until the next connection to fitting software.

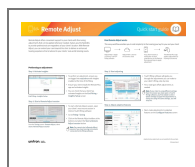
### Q: Are adaptive feature adjustments available for Discover Next hearing instruments?

A: No, adaptive feature adjustments are not available for Discover Next, a Sonova brand.

### Q: What happens if the client's settings differ from the session in TrueFit fitting software?

A: You will be prompted to select which settings to apply the adjustments to if the client is using different settings.

## Documents / Resources



[Sonova Remote Adjust](#) [pdf] User Guide  
Remote Adjust, Adjust

## References

- [User Manual](#)

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