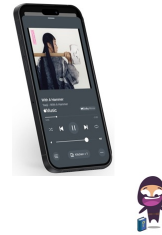


Sonos
SONOS app and Web
Controller



SONOS app and Web Controller User Guide

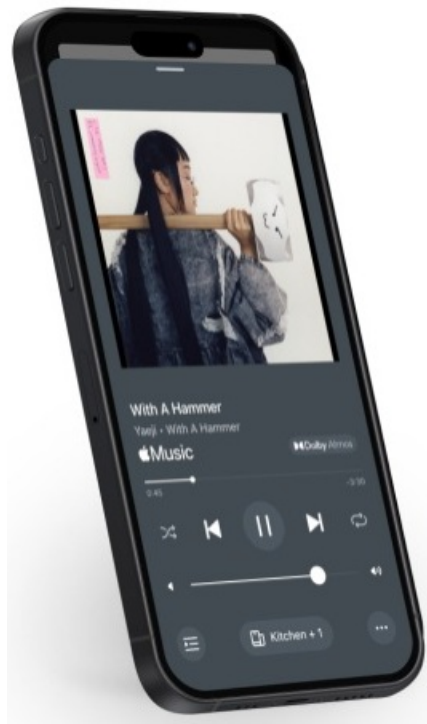
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Sonos

SONOS app and Web Controller



Product Information

Overview

Your key to the ultimate listening experience, the Sonos app brings together all your favorite content services in a single app. Easily browse music, radio, and audiobooks, and listen your way with step-by-step setup instructions.

Features

- All-in-one app for music, radio, and audiobooks
- Step-by-step setup guidance
- Search functionality for quick access to content
- Customizable playlists and favorites
- Grouping of Sonos products for enhanced sound experience
- Remote control capabilities and voice assistant integration

Specifications

- Compatibility: Works with Sonos products
- Control: Remote control via app, voice control compatible
- Features: Customizable playlists, search function, grouping of products

Product Usage Instructions

Getting Started

To begin using the Sonos app:

1. Download and install the Sonos app on your device.
2. Follow the on-screen instructions to set up your products.

3. Explore the Home screen for easy access to your favorite content and settings.

Navigating the App

The Home screen layout includes:

- Your System name for product management.
- Account settings for managing content services.
- Collections for organizing your content.
- Your Services for quick access to manage services.
- Search bar for finding specific content.
- Now Playing bar for playback control.
- Volume control and output selector for audio management.

Customization and Settings

You can customize the app by:

- Setting up groups and stereo pairs for enhanced sound.
- Configuring preferences and settings in the App Preferences section.
- Creating alarms for scheduled playback.
- Adding Sonos Voice Control for hands-free operation.

Frequently Asked Questions (FAQ)

- **How do I change my system name?**

To change your system name, go to System Settings > Manage > System Name, then enter a new name for your system.

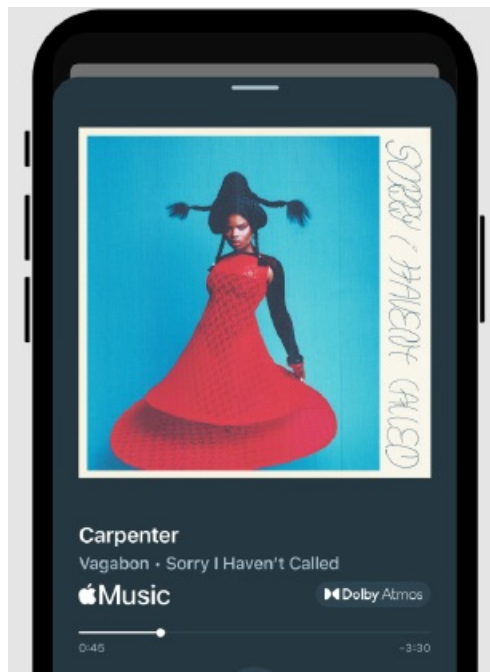
- **How can I group Sonos products together?**

To group two or more speakers, use the output selector in the app and choose the products you want to group for synchronized playback.

- **Where can I get help with my Sonos products?**

If you need assistance with your Sonos products, you can access the Help Center at the bottom of the settings menus to get support and submit diagnostics to Sonos Support.

Overview

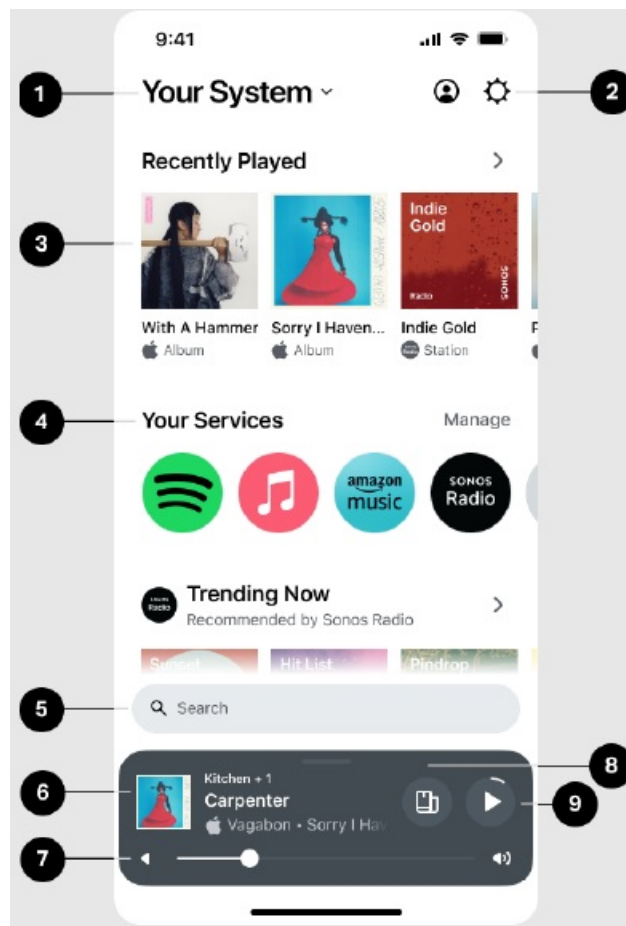


Your key to the ultimate listening experience.


- All your services in a single app. The Sonos app brings together all your favorite content services so you can easily browse music, radio, and audiobooks and listen your way.
- Plug, tap, and play. The Sonos app walks you through new product and feature setup with step-by-step instructions.
- Find everything you want faster. Search is always available at the bottom of the Home screen. Just enter the artist, genre, album, or song you want, and get a set of combined results from all your services.
- Curate and customize. Save playlists, artists, and stations from any service to Sonos Favorites to create the ultimate music library.
- More powerful together. Easily move content around your system with the output selector and group Sonos products to take the sound from room filling to thrilling.
- Total control in the palm of your hand. Adjust volume, group products, save favorites, set alarms, customize settings, and more from anywhere in your home. Add a voice assistant for hands-free control.

The Home screen controls

The intuitive layout of the Sonos app puts your favorite audio content, services, and settings into an easily scrollable Home screen.



System name

- Select to see all the products in your system.
- Go to System Settings  > select Manage > select System Name, then enter a new name for your system.

Account

System Settings

Account

- Manage your content services.
- View and update account details.
- Customize App Preferences

System Settings

- Customize and configure product settings.
- Create groups and stereo pairs.
- Set up a home theater.
- Trueplay™ tuning.

- Set alarms.
- Add Sonos Voice Control.

Need help with your system? Select

Help Center at the bottom of both settings menus to get help with your Sonos products and submit a diagnostic to Sonos Support.

Collections

Content in the Sonos app is sorted by collection. This includes Recently Played , Sonos Favorites , pinned content, and more. Select Edit Home to customize your lay out.

Your Services

Select Manage to make changes to your accessible services.

Preferred Service

Your preferred service will always display first in lists of services in the Sonos app.

Select Manage > Your Preferred Service, then choose a service from the list.

Search

The Search bar is always available at the bottom of the Home screen. Enter the artist, genre, album, or song you want and get a set of combined results from all your services.

Now Playing


The Now Playing bar sticks around as you browse the app, so you can control playback from anywhere in the app:

- Pause or resume streaming content.
- View artist and content details.
- Press once to bring up the full Now Playing screen.
- Swipe up to see all the products in your system. You can pause active streams and change the targeted activity.

Volume

- Drag to adjust volume.
- Tap the left (volume down) or right (volume up) of the bar to adjust volume 1%.

Output selector

- Move content to any product in your system.
- Group two or more speakers to play the same content at the same relative volume. Select the output selector , then choose the products you want to group.
- Adjust volume.

Play/Pause

Pause or resume content from anywhere in the app.



Note: The ring around the play/pause button fills to show the content progression.

Edit Home

Customize the collections that appear on your home screen to more quickly access the content you listen to most. Scroll to the bottom of the Home screen and select **Edit Home**. Then, select **–** to remove a collection or hold and drag to change the order collections appear on the Home screen. Select **Done** when you're happy with the changes.

Content services

Sonos works with most of your favorite content services—Apple Music, Spotify, Amazon Music, Audible, Deezer, Pandora, TuneIn, iHeartRadio, YouTube Music, and many more. Sign in to the accounts you use the most or discover new services in the Sonos app. Learn more about the hundreds of available services on Sonos.

Location	Instructions
Add a service from the Home screen	1. Navigate to Your Services .
	2. Select + at the end of the list of services.
	3. Choose the service you want to set up.
Add a service from Account 	1. Select Account  .
	2. Select Content Services .
	3. Select + Add Content Service .

You can enter the name of your service in the search bar or filter the list by content types, like “Music” and “Audiobooks.”

Note: If Find My Apps is enabled, Suggested Services lists the apps you already use on your mobile device at the top of the list.

Remove a content service

To remove a service from the Home screen, navigate to **Your Services** and select **Manage**. Then, choose the service you want to remove. Select **Remove Service** and follow the instructions to disconnect all accounts and remove the service from your Sonos system.

Note: You will no longer be able to access the service from the Sonos app until you add it again.

Preferred Service

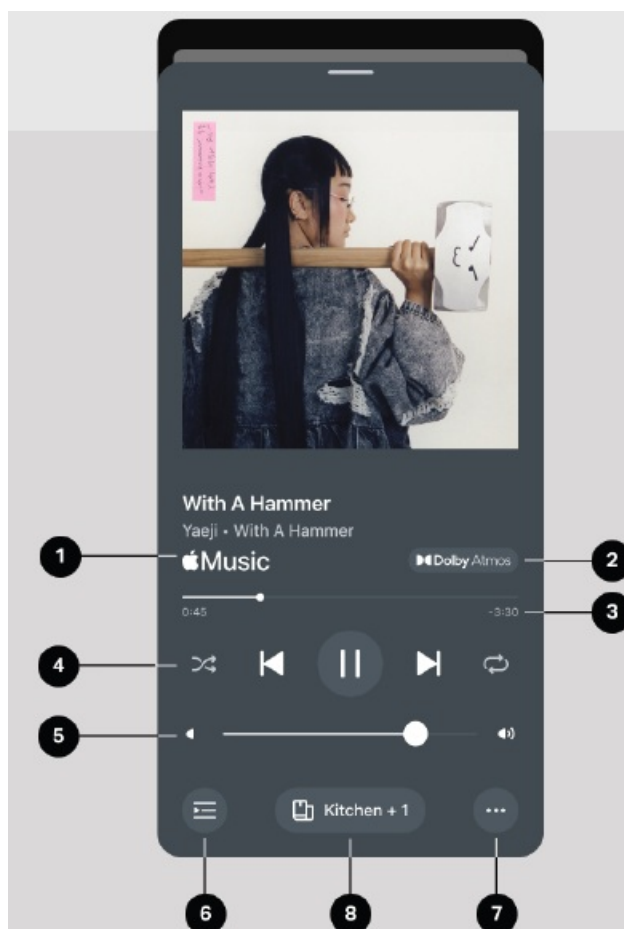
Your preferred service displays first anywhere lists of services appear and search results from your preferred service are always prioritized.

Select **Manage** > **Your Preferred Service**, then choose a service from the list.

Now Playing

Press the Now Playing bar to see all controls and information about your current listening session.

Note: Swipe up on the Now Playing bar to view your System.



Content information

Displays information about your current listening session and the where content is playing from (a service, AirPlay, etc.)

Information can include:

- Song name
- Artist and album name
- Service

Content audio quality




Shows the audio quality and format of your streaming content (when available).

Content time line

Drag to quickly fast forward or rewind content.

Playback controls

- Play ▶
- Pause ||
- Play next ▶▶

- Play previous 
- Shuffle 
- Repeat 

Volume

- Drag to adjust volume.
- Tap the left (volume down) or right (volume up) of the volume bar to adjust volume 1%.

Queue

Add, remove, and reorganize the songs coming up in your active listening session.


Note: Not applicable to all content types.

More menu

Additional content controls and app features.

Note: The controls and features available can change depending on the service you're streaming from.

Output selector

- Move content to any product in your system.
- Group two or more speakers to play the same content at the same relative volume. Select the output selector , then choose the products you want to group.
- Adjust volume.

Search

When you add a service to the Sonos app, you can quickly search the content you love or browse various services to find something new to play.

Note: Select + under Your Services to add a new service.

To search content from all your services, select the Search bar and enter the name of the albums, artists, genres, playlists, or radio stations you're looking for. You can select something to play from the list of results or filter search results based on what content each service offers.

Browse a service in the Sonos app

Navigate to Your Services and select a service to browse. All content that streams from the service you selected is available in the Sonos app, including your library of saved content in that service's app.

Search history

Select the Search bar to view recently searched items. You can select one from the list to quickly play it on the targeted room or speaker, or select x to clear a previous search term from the list.

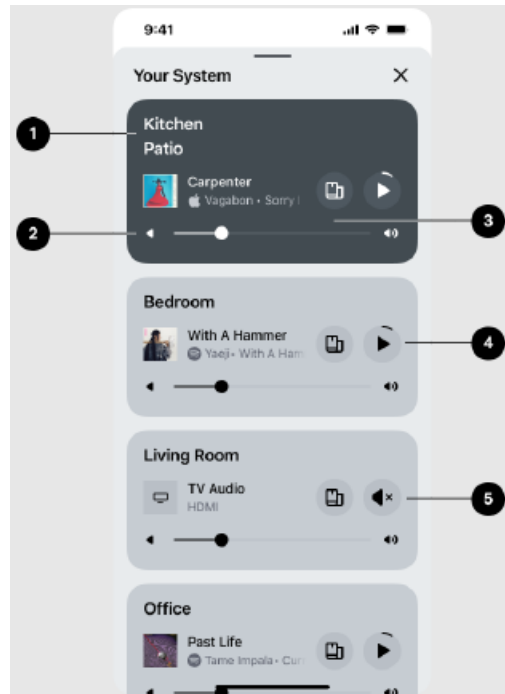
Note: Enable Search History must be active in App Preferences.

System controls

Your system view shows all available outputs in your Sonos system and any active content streams.


To view and control products in your Sonos system:

- Swipe up on the Now Playing bar.
- Select your system name on the Home screen.



Outputs


Select a card to change which output the app is targeting. Outputs are displayed as groups, home theaters, stereo pairs, portables

Note: Choosing an output in your system view will not change where your active content plays. Go to the output selector  to move content around your system.

Volume

- Drag to adjust volume.
- Tap the left (volume down) or right (volume up) of the bar to adjust volume 1%.

Output selector

- Move content to any product in your system.
- Group two or more speakers to play the same content at the same relative volume. Select the output selector , then choose the products you want to group.
- Adjust volume.

Play/Pause

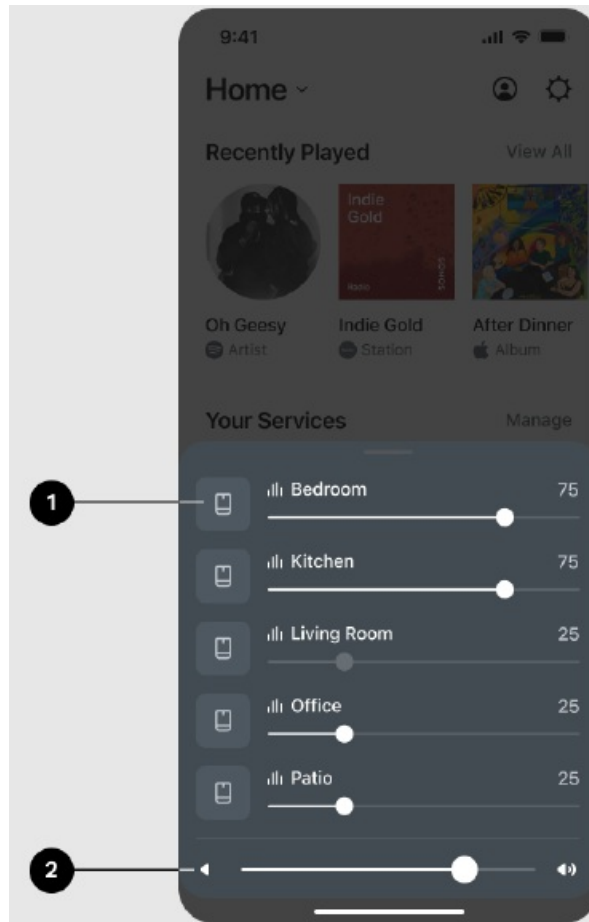
Pause or resume content playing in any room or product in your system.

Mute

Mute and unmute TV audio playing in a room with a home theater setup.

Output selector

The output selector helps you move content to any product in your system. From Now Playing, select a group to adjust where content plays during your active listening session.




View System

Select to view all products and groups in your system.

Preset groups

You can create a group preset if you typically group the same Sonos products, then select it by name in the output selector.

To create or edit a group preset:

1. Go to System Settings .
2. Select Manage.
3. Select Groups.
4. Create a new group preset, remove products from an existing group preset, or delete a group preset altogether.
5. Select Save when you're finished.

Selected product

Add or remove Sonos products from your current listening session.

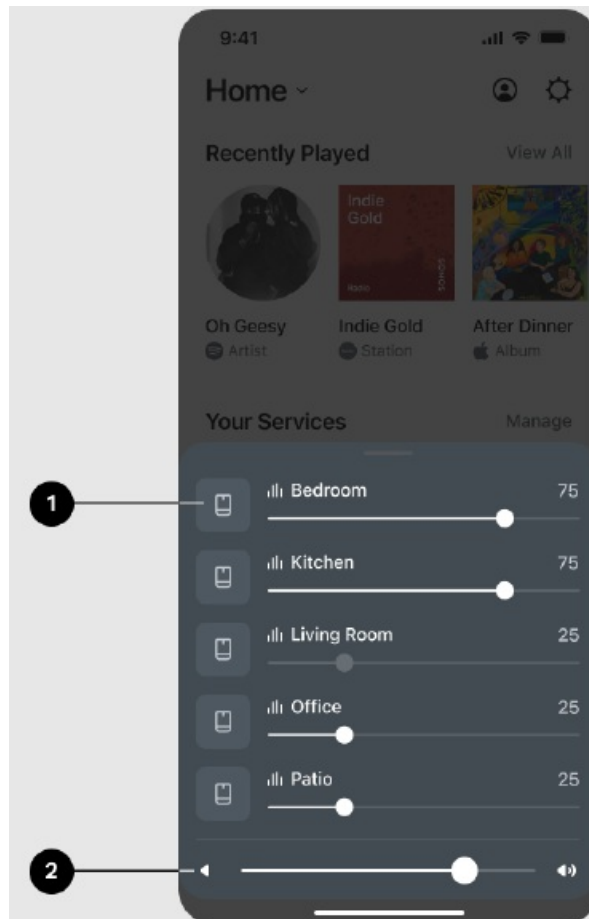
Note: Volume changes live, before applying output selections.

Apply

When you're happy with your output selections, select Apply to return to the previous screen.

Group volume

Press and hold the volume slider on Now Playing to see all active products and their volume levels. You can adjust all products' volumes at once or adjust them individually.



Product volume


- Drag to adjust the volume of an individual product in a group.
- Tap the left (volume down) or right (volume up) of the bar to adjust volume 1%.

Group volume

- Drag to adjust the volume of all products in a group. Product volumes adjust relative to the starting positions.
- Tap the left (volume down) or right (volume up) of the bar to adjust volume 1%.

System Settings

To view and update System Settings:

1. Go to System Settings .
2. Select Manage.

3. Choose the setting or feature you're looking for.

Feature	Description
About My System	<p>Displays detailed information about your system and all the products registered to your Sonos account, like serial numbers and IP addresses.</p> <p>Additionally, you can check Sonos app details, like version and Sonos OS numbers.</p>
AirPlay	<p>Shows all the AirPlay-compatible products in your system.</p> <p>Enable Group Non-AirPlay Products to keep products without AirPlay compatibility grouped with AirPlay-compatible products for multi-room listening.</p>
Alarms	<p>Set an alarm to automatically play content at a specified time in a room or group.</p>
Audio Compression	<p>Choose if you want the Sonos app to compress the audio when using line-in.</p> <p>Sonos presets the best Audio Compression level for your system; this setting overrides the pre-set.</p>
Date & Time	<p>Set your time zone and daylight savings time.</p>
Groups	<p>Create preset groups to quickly play audio to multiple rooms and products.</p>


Feature	Description
Network	Switch your Sonos system to a different wireless network , or, if you have a product wired to your router, you can change your system's wireless channel to reduce interference.
Parental Controls	Restrict access to explicit content. Learn more
System Name	Enter a new name for your system. The system name displays at the top of the Home screen and in System Settings .
System Updates	Select Check for Updates to manually download the latest Sonos software. Enable Update Automatically to schedule updates in the background so your listening experience is never interrupted. Learn more
Voice Assistants	Set up Sonos Voice Control, or a voice assistant like Amazon Alexa and Google Assistant, for hands-free listening and system control. Note: Learn more about Sonos Voice Control

Voice control

You can add Sonos Voice Control, or a voice assistant you use often, for hands-free control of your Sonos system.

Note: If you're adding a voice assistant, download the voice assistant's app before adding it to your Sonos system.

To add voice control in the Sonos app:

1. Go to System Settings .
2. Select Manage.
3. Select + Add a voice assistant.

Name	Description
Sonos Voice Control	<p>Play music and control your system with hands-free ease and unmatched privacy. It all starts with "Hey Sonos."</p> <p>Here's a few things you can do hands-free with Sonos Voice Control:</p> <ul style="list-style-type: none"> • Group products—"Hey Sonos, group the living room and dining room." • Start a playlist—"Hey Sonos, play 'Cooking tunes.'" • Save a favorite—"Hey Sonos, add this song to my favorites."
Amazon Alexa	<ul style="list-style-type: none"> • Before setting up Alexa in the Sonos app, go to the Alexa app and enable the Sonos skill. • You can add Alexa and Sonos Voice Control to the same product.
Google Assistant	<p>Google Assistant is unavailable on the following Sonos products:</p> <ul style="list-style-type: none"> • Era 100 • Era 300 • Move 2

Voice control settings


Settings available in the Sonos app can change depending on the voice assistant you choose.

Feature	Description
Music Services	Manage music services in a voice assistant's app.
Account	Manage your account in the voice assistant's app.
Default service	Set a default content service for Sonos Voice Control to stream from when you make a voice request.
Remove	Choose a room or product, then select X Remove .
Voice Language	Select a language for your voice assistant. Note: Sonos Voice Control available in English (US) and French.
Wake Word Chime	Play a chime when your voice assistant hears the wake word.

Room Settings

The Room Settings displayed are based on the capabilities of the products in a room.

To view and update Room Settings:

1. Go to System Settings .
2. Select a product in your system, then navigate to the settings or features you're looking for.

Name

Feature	Description
Room	Select a new room for your Sonos product or change a portable product's name.

Products

Feature	Description
Speakers	Select to view product details and settings: <ul style="list-style-type: none">• Microphone on/off• Network connection• Disable WiFi• Enable WiFi
	Select Set Up Stereo Pair to connect two compatible Sonos speakers. Select Remove Stereo Pair to disconnect two speakers. Note: An Ethernet cable wired to your router is required to select Disable WiFi .
Feature	Description
Soundbars	Select to view product details and settings: <ul style="list-style-type: none">• Microphone on/off• Network connection• Disable WiFi• Enable WiFi
	Note: An Ethernet cable wired to your router is required to select Disable WiFi .
Subs	Select to view product details and settings: <ul style="list-style-type: none">• Network connection• Disable WiFi• Enable WiFi
	Select Connect Sub to add a subwoofer to a home theater or stereo pair. Select Remove Sub to remove it. You can connect up to two subwoofers at a time. Note: An Ethernet cable wired to your router is required to select Disable WiFi .



Feature	Description
Portables	Select to view product details and settings:
	<ul style="list-style-type: none">Battery lifeMicrophone on/offNetwork connectionBluetooth connection
	Select Set Up Stereo Pair to connect two compatible Sonos speakers. Select Remove Stereo Pair to disconnect two speakers.

Sound

Feature	Description
Trueplay™	Trueplay optimizes the sound for your environment so you get the best listening experience wherever you place your products.
EQ	Adjust the bass, treble, balance, or loudness of your Sonos speakers.


Feature	Description
Surround Audio	<ul style="list-style-type: none"> • Enable or disable the surrounds in this room. • Adjust TV audio playback louder or softer. • Adjust content playback louder or softer. • Set how far your surrounds are away from where you're sitting for increased clarity.
Sub Audio	<ul style="list-style-type: none"> • Enable or disable the sub in this room. • Sub Level • Crossover Frequency • Phase Control
Height Audio	Adjust the height channel audio level during playback of immersive audio formats, when available.
Volume Limit	Limit the maximum volume for each of your Sonos products. The limit can be set on a volume scale from 0—100.
Stereo/Mono	Choose if you want 2 channel audio (stereo) when available or 1 channel audio (mono).
Feature	Description
Spatial Music	Immersive, 3D audio when available. Toggle on or off.

Account Settings

Go to Account  to manage services, view messages from Sonos, and edit account details. On the Home screen, select  to view account information and update App Preferences.

Name	Description
Messages	View messages from Sonos about upcoming features, product launches, and general information to improve your Sonos experience.
Message Preferences	Enable or disable Push Notifications .
Upgrade Program	See if any products in your system are eligible for an upgrade discount.
Content Services	View and manage your content services available in the Sonos app.
Account Details	<ul style="list-style-type: none"> • Reset Password. • Manage Sonos subscriptions. • Delete your account.
App Preferences	Customize Sonos app settings and view details like app version. View more details below in App Preferences .
Data & Privacy	View usage data and Sonos' privacy policy.
Legal	Terms of use for various Sonos touch points.
Name	Description
Sign Out	<p>Sign out of your Sonos account.</p> <p>Note: Some Sonos features are unavailable when you sign out.</p>

App Preferences

In App Preferences, you can customize Sonos app settings and view details like app version. On the Home screen, select Account  , then select App Preferences to get started. Select Reset App to return to default app settings.


General

Feature	Description
Show Notifications (Android only)	Get notified when you get a new message from Sonos.
Enable Search History	Allow recent searches to be saved. Data is stored on-device and is never uploaded to our servers.
Home Screen Volume Control (Android only)	Allow playback controls to appear on your device when you close the Sonos app.

Product Setup

Feature	Description
Allow Pop-Up Messages	Allow messages to automatically display when new products are found or new features are available.

Documents / Resources

	SONOS app and Web Controller [pdf] User Guide app and Web Controller, app and Web Controller, Web Controller, Controller
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References

- [Change your Sonos system's wireless channel | Sonos](#)
- [Filter explicit content on Sonos | Sonos](#)
- [Update your Sonos speakers | Sonos](#)
- [Services on Sonos | Sonos](#)
- [Learn About Sonos Voice Control - Sonos](#)
- [User Manual](#)

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