

# **SONOFF S-CAM Smart Home Security Camera User Manual**

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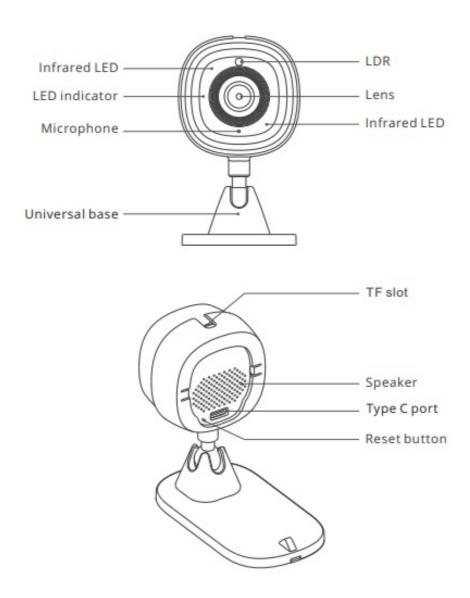
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**SONOFF S-CAM Smart Home Security Camera** 



**Product Information** 

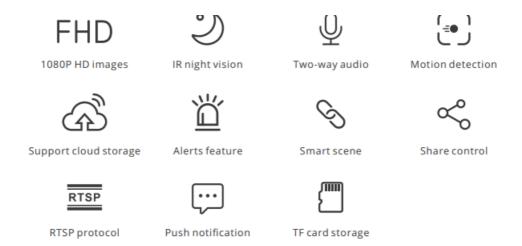


## Wi-Fi LED indicator status instruction

LED indicator status	Status instruction
Red LED indicator keeps on	Pairing mode
Red LED indicator flashed slowly	Firmware Updating
Blue LED indicator keeps on	Device is Oline
Blue LED indicator flashed slowly	Network connecting, network abnormal (no WiFi/no server connection)

## **Features**

S-CAM is a slim smart home security camera. After pairing it with eWeLink App, you can monitor your home situation in real time, talk remotely, set up motion detection to push notifications instantly on the App and share it with your families to control together, etc.



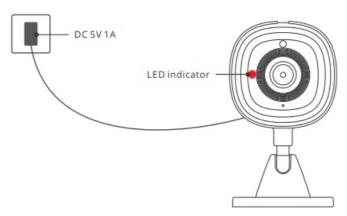
- if the TF card has been inserted, the camera will alarm and push a notification to eWeLinkAPP and automatically records a 40s video and stores in the TF card when motion detection is triggered.
- The TF card is required with a transmission speed of at least class 1 0.

## **Operating Instruction**

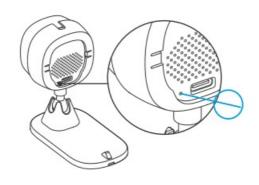
· Download the eWeLink App



Power on



• After powering on, the device is reset by default during the first use. The camera entered the pairing mode successfully when you hear the voice prompt "please use mobile phone for Wi-Fi configuration" and see the LED indicator turns to solid red. Oif the camera is not be added within 5mins, it will exit the pairing mode. If you want to enter the pairing mode again, please llong press the "RESET" button for 3s until you hear "Reset success", then follow the voice prompt for the next step when the device restart.



#### • Add camera



• Tap "+" and select "Sound Pairing", then operate following the prompt on the App.

#### **Compatible Pairing Mode**

If failed to pair through "Sound pairing", please pair it via "Compatible mode": Set the camera in the pairing mode, click "+"on the interface of eWeLink App, select "Compatible mode", then add the device according to the prompt.

## **Specifications**

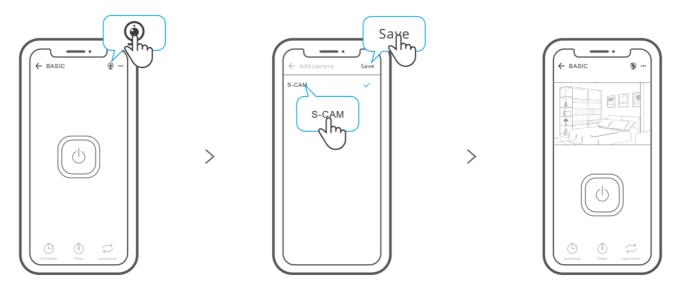
Model	S-CAM
Input	5V==-1A
Interface type	Type-C
Aperture	F2.3
Resolution	1080P
Video compression standard	H.264
Wi-Fi	IEEE 802.11 b/g/n 2.4GHz
Storage methods	Cloud storage and TF card (Max.256GB for TF card)
App operating systems	Android & iOS
Working temperature	-10°C~40°C
Casing material	ABS V0
Dimension	91x53x44.5mm

## Infrared night vision

Built-in 2 infrared night vision LEDs which ensure the night vision distance of 10m. The infrared LEDs will be automatically activated in a low-light condition to provide a clear monitoring image.

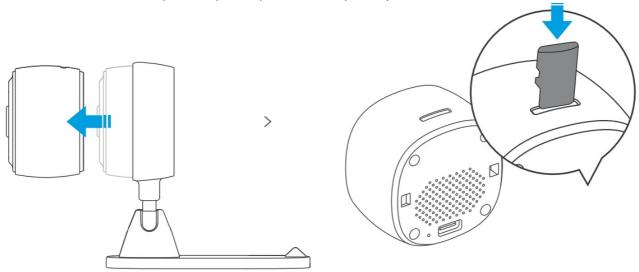
#### Bind camera

You can add it on the APP control page of SONOFF devices, like BASIC, S26, TX, SNZB and more after the camera is connected with the eWeLinkAPP.



## **Insert TF card**

TF card is not included in the product, please purchase it separately.

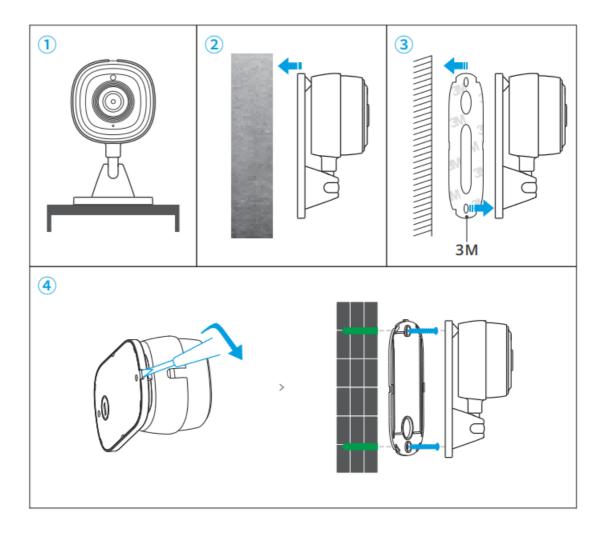


## **Factory Reset**

Deleting the device on the eWe Link app indicates you restore it to factory setting.

## Installations methods

- · Place on the desktop
- Magnetic attraction (attached to the surface of metal materials)
- · Stick with 3M adhesive
- · Fix with screws



#### **Cautions**

- Don't expose the camera to sun for very long.
- Don't get the camera wet or leave it where it can get wet.
- If videos gets blurred, please wipe the lens using a cloth with alcohol to keep clean.
- To avoid to disturb neighbors and ensure the speaker a long lifetime, please don't get motion detection alert on for very long.

#### **Common Problems**

- · Q: Fail to connect Wi-Fi and pair?
  - A: Please check the following problems and re-add the device when you connect Wi-Fi Only support
     2.4GHz Wi-Fi network. Please disable 5GHz Wi-Fi network if you use dual band router; Keep the camera closer to your router; Please pair and connect the camera in an environment without interference.
- Q:Is it normal for the speaker to make squealing sound?
  - A: Your smartphone and the camera maybe cause mutual interference and lead to the squealing sound from speaker when you use "Talk". Please keep your smartphone away form the camera to eliminate interference.
- Q: Why there is no sound when I communicate with the camera on my smartphone?
  - A: Make sure that you enable "Talk" function on your smartphone. If it doesn't receive the sound from the camera, please check if the microphone is muted.
- Q: Howto play back video recordings? Can the videos of TF card be played on my computer?

- A: Power off the camera and insert the TF card on your computer to play back videos.
- Q: How to enable "Activity detection reminder" on the eWeLink APP?
  - A: Tap " "on the upper right corner on the camera page, access setting page and enable "Activity
    detection reminder", then select the right one from "high, medium and low sensitivity" and turn on "Sound
    Alert". The camera will alarm once any motion is detected.
- Q: Why videos get stuck when playing?
  - A: To ensure videos are playing fluently, please connect broadband network. We recommend to use the
    uplink broadband of 2Mbps for the camera and the downlink broadband of 2Mbps for the smartphone.
     The videos may get stuck if the camera is Connected to a Wi-Fi network that many users connected.
- Q: How to avoid triggering false alarms?
  - A: The motion detection is used to monitor object movement rather than human movement, so ray of light, shadow of trees, flying animal can triggeractivity detection reminder. To prevent triggering talse alarms, please set the motion detection sensitivity the "low level".

#### **FCC Warning**

Changes or modifications not expressly approved by the party responsible for compliance could avoid the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- · This device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

#### **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance20cm between the radiator & your body. This transmitter must not be Co-located or operating in conjunction with any other antenna or transmitter.Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: —

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **Documents / Resources**



## SONOFF S-CAM Smart Home Security Camera [pdf] User Manual S-CAM, SCAM, 2APN5S-CAM, 2APN5SCAM, S-CAM Smart Home Security Camera, S-CAM,

Smart Home Security Camera

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