



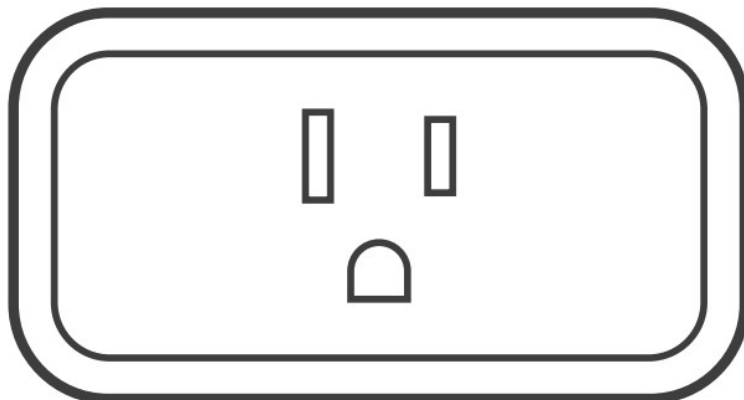
SONOFF iPlug WiFi Smart Plug User Manual

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SONOFF
iPlug



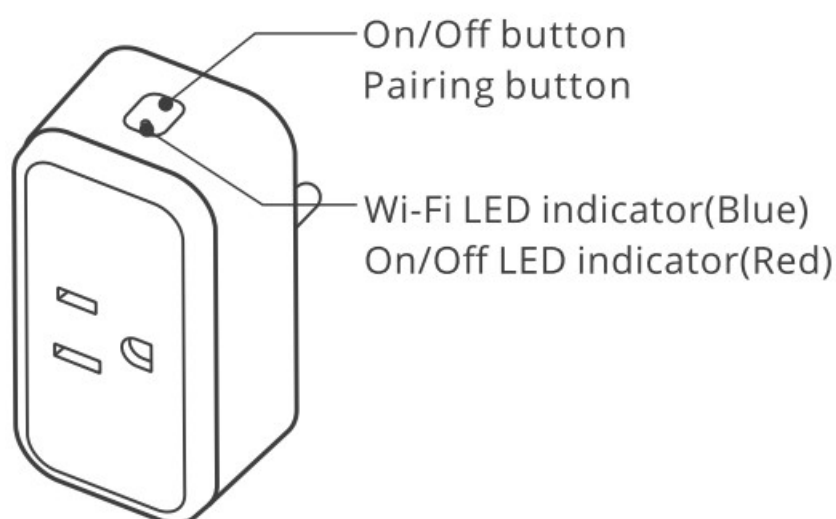
Works with everything
User manual V1.1
Wi-Fi Smart Plug



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Product Introduction



! The device weight is less than 1kg. The installation height of less than 2 mis recommended.

Features

This is a smart plug. After pairing it with eWeLink App, you can turn on/off the connected devices via the smart phone wherever you are, schedule its on/off, share it with your families to control together, etc.



Remote Control



Single/Countdown
Timing



Voice Control



Share Control



Smart Scene



Inching Mode



Power Monitoring

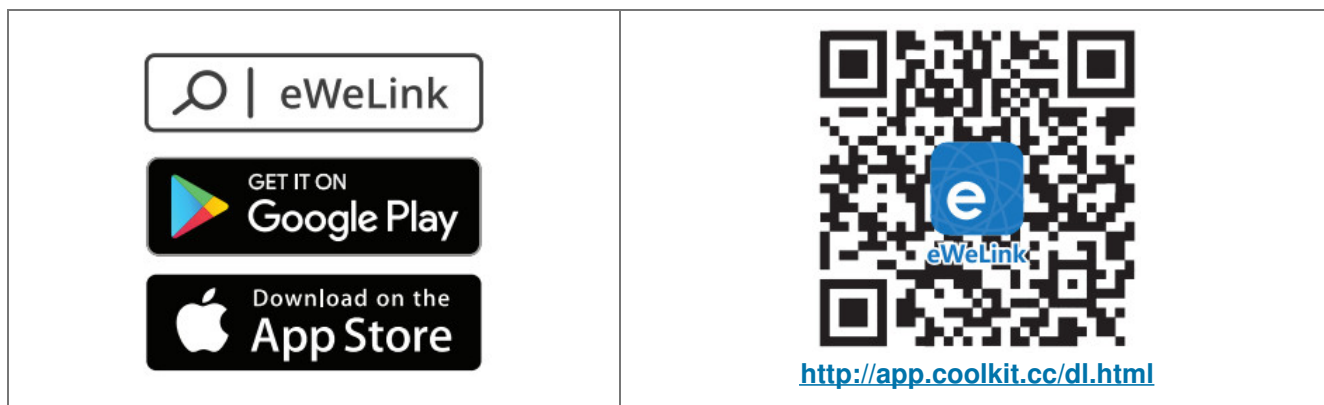


Over-load
Protection

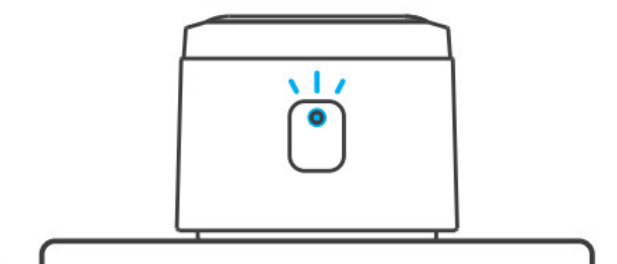
! Power monitoring and over-load protection are only available for 540TPB.

eWeLink App pairing

1. Download the eWeLink App



2. Power on



After powering on, the device will enter the Bluetooth Pairing Mode during the first use. The Wi-Fi LED indicator changes in a cycle of two short and one long flash and release.



The device will exit the Bluetooth Pairing Mode if not be paired within 3mins. If you want to enter this mode again, please long press the pairing button for about 5s until the Wi-Fi LED indicator changes in a cycle of two short and one long flash and release.

3. Add device



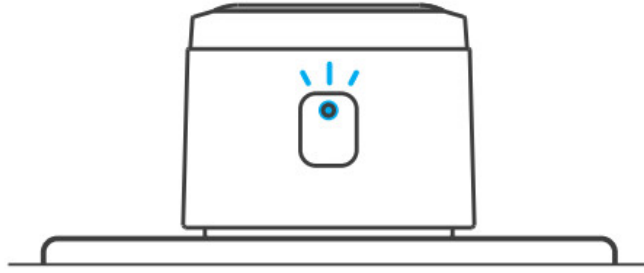
Tap "+" and select "Bluetooth Pairing", then operate following the prompt on the App. D

Amazon Frustration-Free Setup (FFS)

Applicable situation: The account you use to purchase this device on Amazon.com is the same as the account you sign in the smart speaker (with Certified for Humans badge).

1. Power on the device, it will enter the FFS pairing mode by default (Wi-Fi LED indicator flashes twice short and

one long)



2. When you hear “New plug found” about 1-2 mins after powering on, refresh the device list in the Alexa App and you will see the device is added successfully.



<https://sonoff.tech/product-review/tutorial/works-with-alexa-instruction-guide/>

1. The device will exit FFS pairing mode if it had not been paired within 3mins. If it needs to enter the pairing mode again, please long press the device button for about 5s until the Wi-Fi LED indicator flashes twice short and one long, then release.
2. If the device is failed to be paired through FFS pairing mode for a long time, please pair the device by method (1) eWeLink App pairing.
3. The method of FFS pairing can only be used to add devices to the Alexa App.
4. If you want to synchronize this device between the eWeLink App and the Alexa App, please connect the accounts of eWeLink and Alexa through Account Linking, scan the QR code or enter the URL to check the guideline of Account Linking.

Specifications

Model	S40TPB, S40TPB Lite
Input	120V-60Hz
Max. Load	15A/1800W
Wi-Fi	IEEE 802.11 b/g/n 2.4GHz
App operating systems	Android & iOS
Bluetooth Standard	4.2 BLE
Color	White
Working temperature	-10-40°C
Shell material	PC VO
Dimension	76x40x32mm

Wi-Fi LED indicator status instruction

Flashes (one long and two short): Bluetooth pairing mode

Keeps on: Device is on line

Flashes quickly once: Fail to connect to router

Flashes quickly twice: Connected to router but fail to connect to Serve

Flashes quickly three times: Firmware updating

Switch Network

Select the “Wi-Fi Settings” in the “Device Settings” interface on the eWeLink App to change.

Factory Reset

Deleting the device on the eWeLink App indicates you restore it to factory setting.

Common Problems

Fall to pair WI-FI devices with eWeLink App

1. Make sure the device is in pairing mode. The device will automatically exit the pairing mode if not paired within 3mins.
2. Please turn on the location service on your mobile phone and give the permission. Before choosing the Wi-Fi network, the location service should be turned on and the permission is given. Location information permission is used to obtain WI-FI list Information. If you tap “Disable”, the device will not be added.
3. Make sure your WI-FI network runs on the 2.4GHz band.
4. Make sure you entered a correct WI-FI SSID and password, no special characters contained. A wrong password is a very common reason for pairing failure.
5. You may get the device close to the router for a good signal transmission while pairing.

WI-FI devices “Offline” issues

Please check the following issues by the Wi-Fi LED indicator status: The LED indicator blinks once every 2s means you fail to connect to the router.

1. Maybe you entered a wrong Wi-Fi SSID and password.
2. Make sure your WI-FI SSID and password don't contain special characters, for example, the Hebrew, Arabic

characters. Our system can't recognize these characters so that fail to connect to the

3. Maybe your router has a lower carrying capacity.
4. Maybe the Wi-Fi signal strength is weak. Your router is too far away from your device, or there maybe some obstacles between the router and the device so that the signal transmission is blocked.

The LED indicator flashes twice on repeated means you fail to connect to the server.

1. Make sure the Internet connection is normal. You can use your phone or PC to connect to the Internet, and if you fail to access, please check the availability of the Internet connection.
2. Maybe your router has a low carrying capacity. The number of devices connected to the router exceeds its maximum value.

Please check the maximum number of devices that your router can carry. If the number of connected devices exceeds the maximum value, please delete some devices or change a larger router and try again

If none of the above methods solved this problem, please submit your issue via help & feedback on the eWeLinkApp

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

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<https://sonoff.tech/usermanuals>

Scan the QR code or visit the website to check the latest user manual and help.



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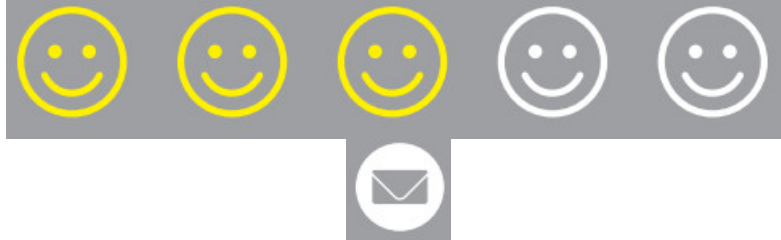
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HAVE A PROBLEM

We are so sorry for the inconvenience caused by the product. Please contact us for help via the email address below.



support@itead.cc

We will get back to you as soon as possible.

Documents / Resources

	<p>SONOFF iPlug WiFi Smart Plug [pdf] User Manual iPlug WiFi Smart Plug, iPlug, iPlug Smart Plug, WiFi Smart Plug, Smart Plug, WiFi Plug, Plug</p>
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[Manuals+.](#)