



SONICWALL NSv MSSP Partner Program Software Owner's Manual

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SONICWALL NSv MSSP Partner Program Software Owner



Introduction

This Getting Started Guide provides the information on SonicWall NSv products. MSSP program is a monthly service offer that is being extended to support Gen7 NSv models, NSv 270 and NSv 470. Services gets expired on the last day of the month if you do not renew before expiry date. There is a grace period of 14 days to renew the services before the unit gets deactivated. During the grace period security services are expired. SonicWall offers three types of SKUs for NSv 270, and NSv 470 per below:

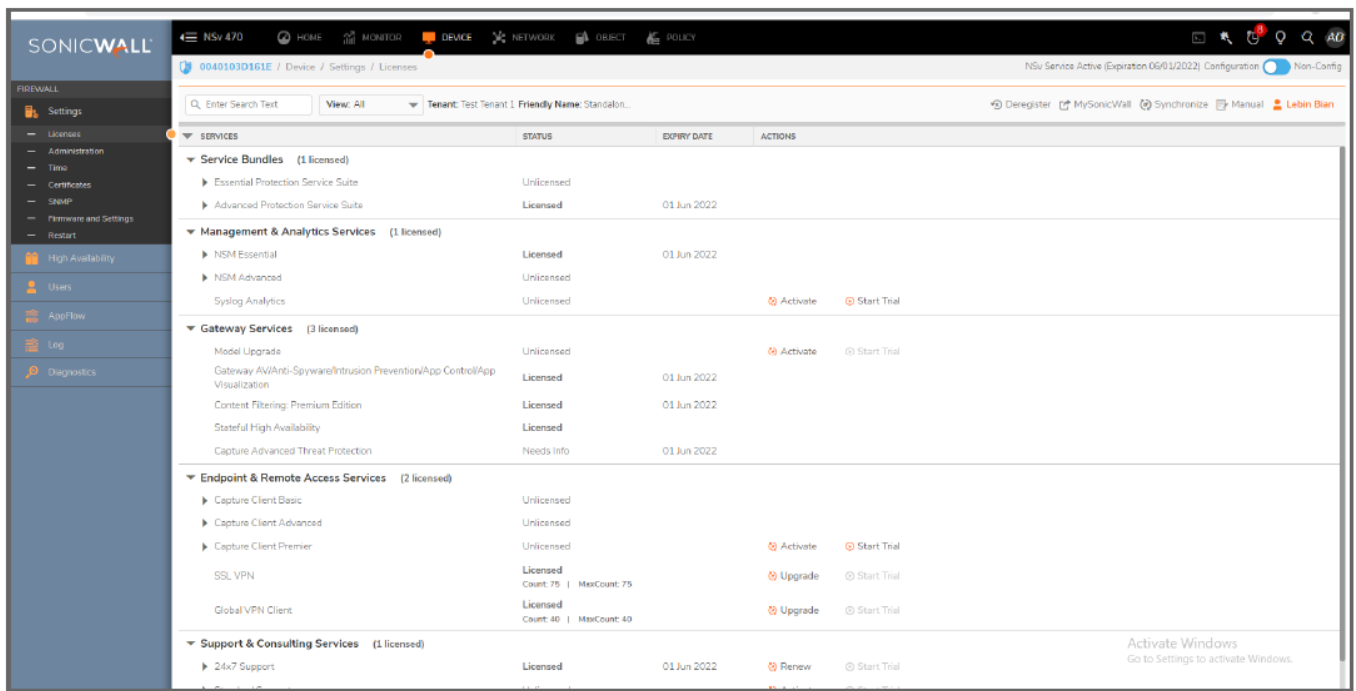
- Total Secure Essential – Provides Software along with Essential Services
- Total Secure Advanced – Provides Software along with Advanced Services
- High Availability Virtual Appliance – Adds redundancy for your primary unit

Below are examples of the NSv service statuses screen shots

Service Expired

SERVICES	STATUS	EXPIRY DATE	ACTIONS
Service Bundles (0 licensed)			
Essential Protection Service Suite	Unlicensed		
Advanced Protection Service Suite	Expired	10 May 2022	
Management & Analytics Services (0 licensed)			
NSM Essential	Expired	10 May 2022	
NSM Advanced	Unlicensed		
Syslog Analytics	Unlicensed		Activate Start Trial
Gateway Services (1 licensed)			
Model Upgrade	Unlicensed		Activate Start Trial
Gateway AV/Anti-Spyware/Intrusion Prevention/App Control/App Visualization	Expired	10 May 2022	
Content Filtering Premium Edition	Expired	10 May 2022	
Stateful High Availability	Licensed		
Capture Advanced Threat Protection	Expired	10 May 2022	
Endpoint & Remote Access Services (2 licensed)			
Capture Client Basic	Unlicensed		
Capture Client Advanced	Unlicensed		
Capture Client Premier	Unlicensed		Activate Start Trial
SSL VPN	Licensed Count: 75 MaxCount: 75		Upgrade Start Trial
Global VPN Client	Licensed Count: 40 MaxCount: 40		Upgrade Start Trial
Support & Consulting Services (0 licensed)			
24x7 Support	Expired	10 May 2022	Renew Start Trial

Service Renewed



Unit Deactivated



Below are the sample descriptions for each type of SKU

- SonicWall NSv 270 Total Secure Essential 1 MO
- SonicWall NSv 270 Total Secure Advanced 1 MO
- SonicWall NSv 270 High Availability Virtual Appliance 1 MO

NSv 270, and 470 are available for all platforms – ESXi, KVM, Azure, AWS, and Hyper-V. For more information, refer to the NSv Series Getting Started Guides available on SonicWall Technical Documentation portal. For NSv 270, 470 products, refer to the Master and Regular MSSP Feature Guides available on SonicWall Technical Documentation portal

- Provisioning MSSP, Tenant, and Product
- License Usage Report
- Inviting a new User

- Creating a new User Group

SonicWall Support

Technical support is available to customers who have purchased SonicWall products with a valid maintenance contract. The Support Portal provides self-help tools you can use to solve problems quickly and independently, 24 hours a day, 365 days a year. To access the Support Portal, go to <https://www.sonicwall.com/support>. The Support Portal enables you to:

- View knowledge base articles and technical documentation
- View and participate in the Community forum discussions at <https://community.sonicwall.com/technology-and-support>.
- View video tutorials
- Access <https://mysonicwall.com>
- Learn about SonicWall professional services
- Review SonicWall Support services and warranty information
- Register for training and certification
- Request technical support or customer service
- To contact SonicWall Support, visit <https://www.sonicwall.com/support/contact-support>.

About This Document

- NSv MSSP Getting Started Guide
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- Software Version –
- 232-005104-00 Rev B
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End User Product Agreement


- To view the SonicWall End User Product Agreement, go to: <https://www.sonicwall.com/legal/end-user-product-agreements/>.

Open Source Code

SonicWall Inc. is able to provide a machine-readable copy of open source code with restrictive licenses such as GPL, LGPL, AGPL when applicable per license requirements. To obtain a complete machine-readable copy, send your written requests, along with certified check or money order in the amount of USD 25.00 payable to "SonicWall Inc.", to:

- General Public License Source Code Request
- Attn: Jennifer Anderson
- 1033 McCarthy Blvd
- Milpitas, CA 95035

Documents / Resources

	SONICWALL NSv MSSP Partner Program Software [pdf] Owner's Manual NSv MSSP, NSv MSSP Partner Program Software, Partner Program Software, Software
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References

- [SonicWall Community | Technology and Support](#)
- [MySonicWall](#)
- [MySonicWall](#)
- [sonicwall.com/legal](#)
- [sonicwall.com/legal/end-user-product-agreements/](#)
- [Support Portal & Downloads - SonicWall](#)
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