

# **SolisCloud Customer Monitoring Account Setup User Manual**

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## **Inductions**

## STEP 1:

- Go to www.soliscloud.com.
- First time users who do not have an account, click [Sign Up Now] to create an account.

For the users who have finished the registration or already have the account setup. Please enter the email
address or username and password to log in. You may click the [Remember] option to save the data in the
browser.



Figure 1 SolisCloud Login Page

## STEP 2:

- If you are the owner of the system, please select [Register Owner].
- If you are the installer or retailer and want to monitor all the system you installed or sold, please select [Registered Organization]. The organization register procedure can be found in the "SolisCloud Monitoring System Organization Manual" available on our website.



Figure 2 SolisCloud Registration

# STEP 3:

- Fill in valid email address and the **Verification code** option will be clickable.
- Click the "Verification code" and you will receive an email from "Solis Cloud" with a verification code.
- Enter the Verification code and user information, please review and select the "User Privacy Agreement".
- Click "Register" to finish the registration.
  - \*Note If you cannot find the email in your inbox, please check your spam and junk folder as well.

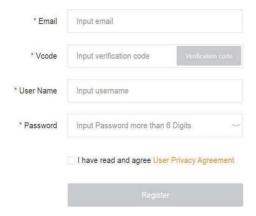


Figure 3 Owner Registration Page

#### STEP 4:

- Once you are registered and logged in, you will see Plant overview page, see Fig 4.
- Users will need to add a plant when logging into SolisCloud platform for the first time. Click [Add Plant] to enter the plant creation interface.

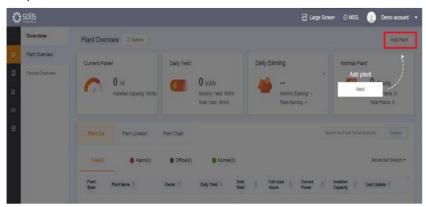


Figure 4 Plant Overview Screen

# STEP 5:

- Plant Creation Interface page will appear as shown below, Fig.5
- The information in this page can be completed with the help of your installer.
- Search and enter the [Organization Code] to connect your DNSP or Installer, then your plant will be linked to the DNSP or installer's account. (DNSP Distribution Network Service Provider)
  - \*Note If the installer is not available, you can fill the information to the best of your knowledge, as it DOES NOT affect the data logging capabilities or the performance of the system.

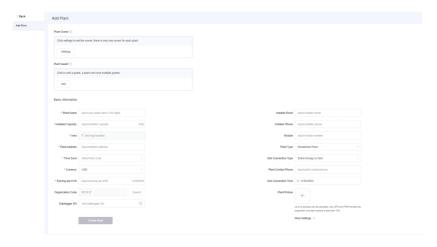


Figure 5 Fill plant information

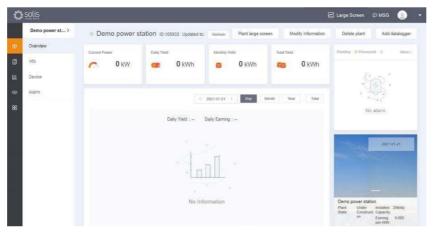
Please click on [Create Plant] in Fig.5 after filling in all the required information, to add plant successfully, see
 Fig.6



Figure 6 Successful plant creation

#### STEP 6:

- Users can add dataloggers after the plant has been created successfully.
- Please click [Add Datalogger] in the upper right corner of [Plant Overview]. See Fig.7
  - \*Note To connect the Data logger to WIFI, please follow WIFI setup instructions available on our website.



# STEP 8:

- Please click [ + Add ] after entering the Serial Number of the datalogger.
- Then click Ok to confirm the step.

\*Note – Datalogger can also be added by scanning QR code through SolisCloud APP when users login the registered account on their mobile phone App.



Figure 8 Add data logger screen

If you have any question or need further assistance, please contact Solis official After-Sales Service Department.

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## **Documents / Resources**



<u>Solis Solis Cloud Customer Monitoring Account Setup</u> [pdf] User Manual Solis Cloud Customer Monitoring Account Setup, Customer Monitoring Account Setup, Monitoring Account Setup, Account Setup, Setup

## References

- Solis Cloud Monitoring
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Manuals+, home privacy