

# Solidcom C1 Single Remote Headset User Guide

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# Solidcom

# **Solidcom C1 Single Remote Headset**



#### **Product Information**

## **Specifications**

Product Name: Solidcom C1 Headset

• Firmware Version: 1.0.4.5

Released Date: August 15, 2023Compatibility: Windows system

# **Product Usage Instructions**

1. Download the upgrade file and unzip it.

- 2. Install the USB driver for Windows system only. Download link: USB Driver Download Link
- 3. Turn on the headset and connect it to the laptop via USB-A to Type-C cable.
- 4. Open the I5802\_Headset\_Upgrade.exe application.
- 5. The application will automatically recognize the headset. Click "YES" for the upgrade. (Do not unplug the USB cable during the upgrade process.)
- 6. After the upgrade, pair the master headset and remote headset again by long-pressing the A button on both headsets.

#### FAQ:

· Q: Can I use this headset with Mac systems?

A: The headset is compatible with Windows systems only.

• Q: How often should I check for firmware updates?

A: It is recommended to periodically check for firmware updates to ensure optimal performance of the headset.

· Q: What should I do if the upgrade process gets interrupted?

A: If the upgrade process gets interrupted, restart the upgrade process from the beginning to avoid any issues.

# Solidcom C1 Headset Upgrade

#### **Firmware Version Records**

Released date	Firmware Version	Release Log	Download Link
2023.08.15	1.0.4.5	1	Download

# **Upgrade Step**

Download the upgrade file and unzip the file Install the USB driver

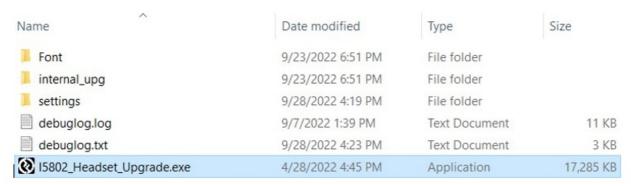
Windows system only. download link <a href="https://download-hollyland.oss-us-east-liyuncs.com/Firmware/Wireles-Intercoms/USBDriver/STSW">https://download-hollyland.oss-us-east-liyuncs.com/Firmware/Wireles-Intercoms/USBDriver/STSW</a> STM32102 V1.5.0.zip

- VCP\_V1..5.0\_Setup\_W8\_x64\_64!bits.exe
- VCP\_V1..5.0\_Setup\_W8\_x86\_321bits.exe

. Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



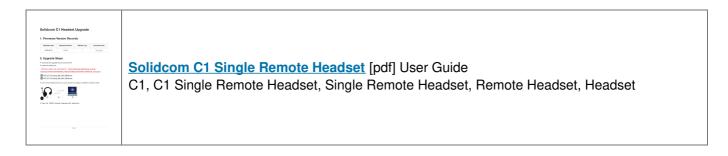
Open the 【I5802\_Headset\_Upgrade.exe】 application



It will recognize the headset automatically, and then Click YES for upgrade.(Please do not unplug the USB cable during the upgrade.)

 After the upgrade, pair the master headset and remote headset again by long-press the A button on both headsets

### **Documents / Resources**



## References

User Manual

#### Manuals+, Privacy Policy

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