



Solidcom C1 Single Remote Headset User Guide

[Home](#) » [Solidcom](#) » Solidcom C1 Single Remote Headset User Guide 

Contents

1 Solidcom C1 Single Remote Headset

2 Product Information

3 Product Usage Instructions

4 Solidcom C1 Headset Upgrade

5 Documents / Resources

5.1 References

6 Related Posts

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Solidcom C1 Single Remote Headset



Product Information

Specifications

- Product Name: Solidcom C1 Headset
- Firmware Version: 1.0.4.5
- Released Date: August 15, 2023
- Compatibility: Windows system

Product Usage Instructions

1. Download the upgrade file and unzip it.
2. Install the USB driver for Windows system only. Download link: [USB Driver Download Link](#)
3. Turn on the headset and connect it to the laptop via USB-A to Type-C cable.
4. Open the I5802_Headset_Upgrade.exe application.
5. The application will automatically recognize the headset. Click “YES” for the upgrade. (Do not unplug the USB cable during the upgrade process.)
6. After the upgrade, pair the master headset and remote headset again by long-pressing the A button on both headsets.

FAQ:

- **Q: Can I use this headset with Mac systems?**
A: The headset is compatible with Windows systems only.
- **Q: How often should I check for firmware updates?**
A: It is recommended to periodically check for firmware updates to ensure optimal performance of the headset.
- **Q: What should I do if the upgrade process gets interrupted?**
A: If the upgrade process gets interrupted, restart the upgrade process from the beginning to avoid any issues.

Solidcom C1 Headset Upgrade

Firmware Version Records

Released date	Firmware Version	Release Log	Download Link
2023.08.15	1.0.4.5	/	Download

Upgrade Step

Download the upgrade file and unzip the file Install the USB driver

Windows system only. download link https://download-hollyland.oss-us-east-1.yuncs.com/Firmware/Wireless/Intercoms/USBDriver/STSW_STM32102_V1.5.0.zip


- VCP_V1..5.0_Setup_W8_x64_64!bits.exe
- VCP_V1..5.0_Setup_W8_x86_32!bits.exe

- Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



- Open the **【I5802_Headset_Upgrade.exe】** application


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Name	Date modified	Type	Size
Font	9/23/2022 6:51 PM	File folder	
internal_upg	9/23/2022 6:51 PM	File folder	
settings	9/28/2022 4:19 PM	File folder	
debuglog.log	9/7/2022 1:39 PM	Text Document	11 KB
debuglog.txt	9/28/2022 4:23 PM	Text Document	3 KB
 I5802_Headset_Upgrade.exe	4/28/2022 4:45 PM	Application	17,285 KB

It will recognize the headset automatically, and then Click YES for upgrade.(Please do not unplug the USB cable during the upgrade.)

- After the upgrade, pair the master headset and remote headset again by long-press the A button on both headsets

Documents / Resources

	<p>Solidcom C1 Single Remote Headset [pdf] User Guide C1, C1 Single Remote Headset, Single Remote Headset, Remote Headset, Headset</p>
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References

- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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