

Solidcom

Solidcom C1 Pro
Headset



Solidcom C1 Pro Headset Instructions

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Solidcom C1 Pro Headset



Product Information

Specifications:

- Product Name: Solidcom C1 Pro Headset
- Firmware Version: V1.0.2.8
- Release Date: 2023-08-15
- Compatibility: Windows system
- Connection: USB-A to Type-C cable

Product Usage Instructions

1. Upgrade Steps:

1. Download the upgrade file and unzip the file.
2. Install the USB driver (Windows system only). Download link: [USB Driver Download](#)
3. Turn on the headset one by one and connect it to a laptop via USB-A to Type-C cable.
4. Open the I5803_Headset_Upgrade.exe application.
5. It will recognize the headset automatically, then click YES for upgrade. (Do not unplug the USB cable during the upgrade.)
6. After the upgrade, pair the master headset and remote headset again by long-pressing the A button on both headsets.

FAQ:

- **Q: Can I use the Solidcom C1 Pro Headset with a Mac system?**
A: The headset is compatible with Windows systems only.
- **Q: How often should I check for firmware updates?**
A: It is recommended to check for firmware updates periodically to ensure optimal performance of the headset.
- **Q: What should I do if the upgrade process is interrupted?**
A: If the upgrade process is interrupted, restart the upgrade process from the beginning to avoid any issues

with the headset.

Solidcom C1 Pro Headset Upgrade

Firmware Version Records

Released date	Firmware Version	Release Log	Download Link
2023-08-15	V1.0.2.8	/	Download

Upgrade Steps

- Download the upgrade file and unzip the file
- Install the USB driver
- Windows system only. download link https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless_Intercoms/USB_Driver/STSW_STM32102_V1.5.0.zip



- VCP_V1.5.0_Setup_W8_x64_64bits.exe




- VCP V1.5.0 Setup W8 x86 32bits.exe

Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



Open the I5803_Headset_Upgrade.exe application


Name	Date modified	Type	Size
Font	2/25/2023 4:49 PM	File folder	
internal_upg	2/25/2023 4:49 PM	File folder	
settings	2/25/2023 5:31 PM	File folder	
debuglog	2/25/2023 5:31 PM	Text Document	5 KB
 I5803_Headset_Upgrade	10/10/2022 3:15 PM	Application	17,300 KB

- It will recognize the headset automatically, and then Click YES for upgrade.(Please do not unplug the USB

cable during the upgrade.)

- After the upgrade, pair the master headset and remote headset again by long-press the **A** button on both headsets.

Documents / Resources

	Solidcom C1 Pro Headset [pdf] Instructions I5803, C1 Pro Headset, C1 Pro, Headset
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References

- [User Manual](#)

[Manuals+.](#) [Privacy Policy](#)

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