Solid State Logic Live V5.2.18 SOLSA Remote Control and Offline Setup Software Instruction Manual

Contents

Solid State Logic

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Product Information: SOLSA V5.2.18

The SOLSA V5.2.18 is an installation and setup application provided by SSL (Solid State Logic). It allows users to create and edit Live console Showfiles on their laptop, desktop, or tablet PC. SOLSA provides offline manipulation and configuration capabilities when access to a console is not possible. It also allows remote control of a console, providing real-time access to all audio processing parameters. The connection to SOLSA can be established via Ethernet or Wi-Fi with the addition of a wireless router or access point.
SOLSA supports Microsoft Windows 10 64-bit or Windows 11 operating systems. It can be installed on Intel-based Apple Mac computers using a multi-boot utility such as Bootcamp or virtual environments like Parallels. The hardware requirements remain the same for these environments.
For first-time installations, an active internet connection is no longer necessary for authentication.
It is important to note that SOLSA is supported on Windows 8.1 64-bit and Windows 10 64-bit, but not on Windows 7, as Microsoft ended support for Windows 7 in January 2020.
The installation requires .NET V4.7.2 or later to be installed on the Windows machine.

Product Usage Instructions: SOLSA V5.2.18 Installation

1. Download the zipped V5.2.18 SOLSA package.
2. Extract the .exe installer from the downloaded package.
3. Double-click on the .exe installer file. If prompted, click Yes to allow the program to make changes to your PC.
4. Read and follow the onscreen instructions carefully, then select Install to begin the installation.
5. A window referring to FTDI CDM Drivers will appear. Click Extract and follow the onscreen instructions.
6. Once returned to the ‘SSL Live Setup’ installer, select Finish. You may be prompted to restart your PC upon completion.
7. The SOLSA application can be launched from the Start menu by typing ‘Live SOLSA’.
8. [Optional] To create a desktop shortcut, right-click on ‘Live SOLSA’ in the Start menu, then select Open file location. Copy and paste the app shortcut to the Desktop.

If you encounter any issues during the installation or require troubleshooting assistance, please refer to the troubleshooting section in the SSL Live V5.2.18 SOLSA Update Instructions manual.

Note: Ensure you have an internet connection to download and install/update Microsoft .NET Framework 4.7.2 or later if required. Follow the instructions in the installer and click Finish once the installation is complete.

Introduction

The SSL Off/On-Line Setup Application, or SOLSA, allows creation and editing of Live console Showfiles on your laptop, desktop, or tablet PC.
Almost anything that can be done on a console can be manipulated and configured 'offline' when access to a console is not possible. SOLSA also includes the ability to remotely control a console, giving real time access to all audio processing parameters. Connection is via Ethernet or, with the addition of a wireless router or access point, via Wi-Fi. Instructions on how to connect SOLSA to a console are described in the SSL Live Help System
http://livehelp.solidstatelogic.com/Help/RemoteControl.html
Following Microsoft advice for apps within Windows 10 there are some changes to the installer; no automatic Desktop shortcut, no version numbers in Start Menu shortcuts, no Start Menu shortcuts to the uninstallers.

Requirements

Note that it is no longer necessary to have an active internet connection to authenticate a first time SOLSA installation on a computer.

Supported Operating Systems

- Microsoft Windows 10 64-bit or Windows 11 operating system.
- Installations of the Windows operating systems listed above may be run on Intel-based Apple Mac computers using a multi-boot utility such as Bootcamp or virtual environments such as Parallels. The hardware requirements
- listed below still apply to these environments.
- Note that the Windows Data Protection API implementation means a new installation of Windows on the same PC will not be able to decrypt data from a previous install. For example, DDM or SNMP passwords will need to be input again after Windows reinstallation.

Windows 7 Support

- Microsoft ended support for Windows 7 in January 2020.
- SOLSA will continue to be supported on Windows 8.1 64-bit and Windows 10 64-bit.

Hardware

- Recommended minimum of 16 GB RAM
- 2.6 GHz Dual core CPU or higher
- 200 MB hard disk space
- Minimum screen resolution of 1280 x 1024 recommended

Required Software

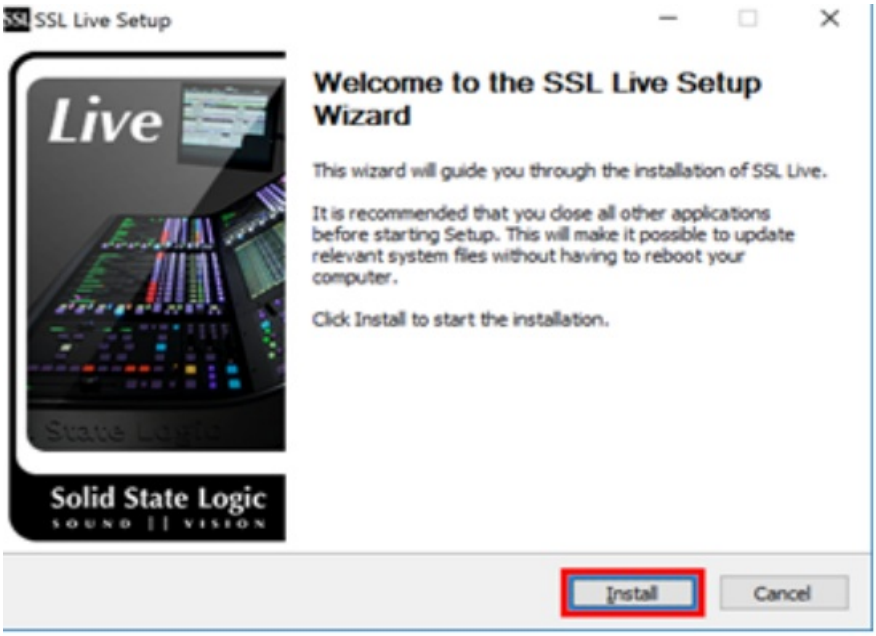
This version of SOLSA requires that .NET V4.7.2 or later is installed on your Windows machine.

Installer File

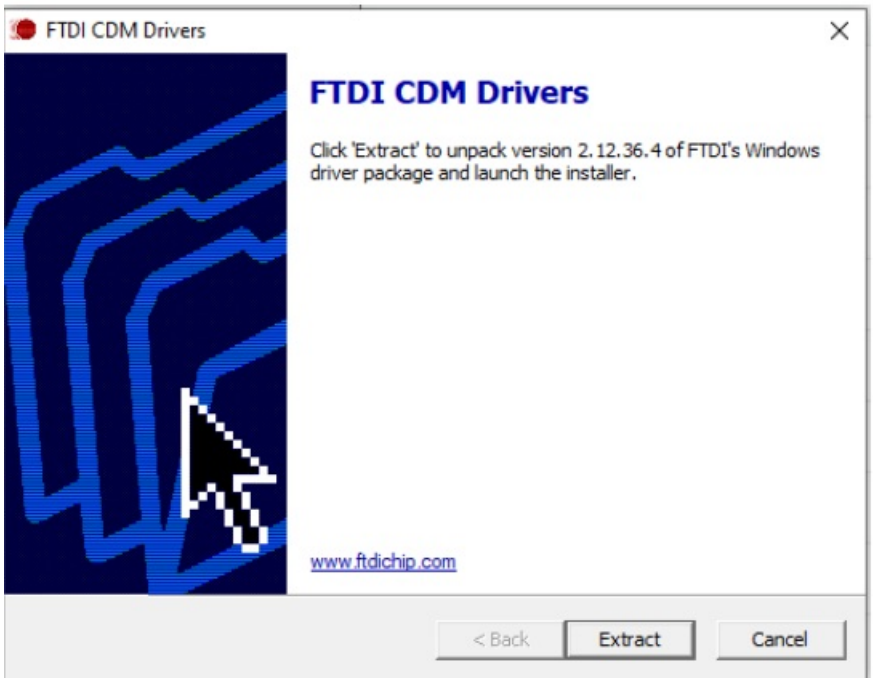
Having downloaded the zipped V5.2.18 SOLSA package, extract the .exe installer.

Installation Procedure

1. Double-click on the .exe installer file. If prompted, click Yes to allow the program to make changes to your PC.
2. Read and follow the onscreen instructions carefully, then select Install to begin.



3. A window referring to FTDI CDM Drivers will appear. Click Extract and follow the onscreen instructions.



4. Once returned to the ‘SSL Live Setup’ installer, select Finish. You may be prompted to restart your PC upon completion. The app can be launched from the Start menu by typing ‘Live SOLSA’.
5. [Optional] Right-click on ‘Live SOLSA’ in the Start menu then Open file location. Copy and paste the app shortcut to the Desktop.

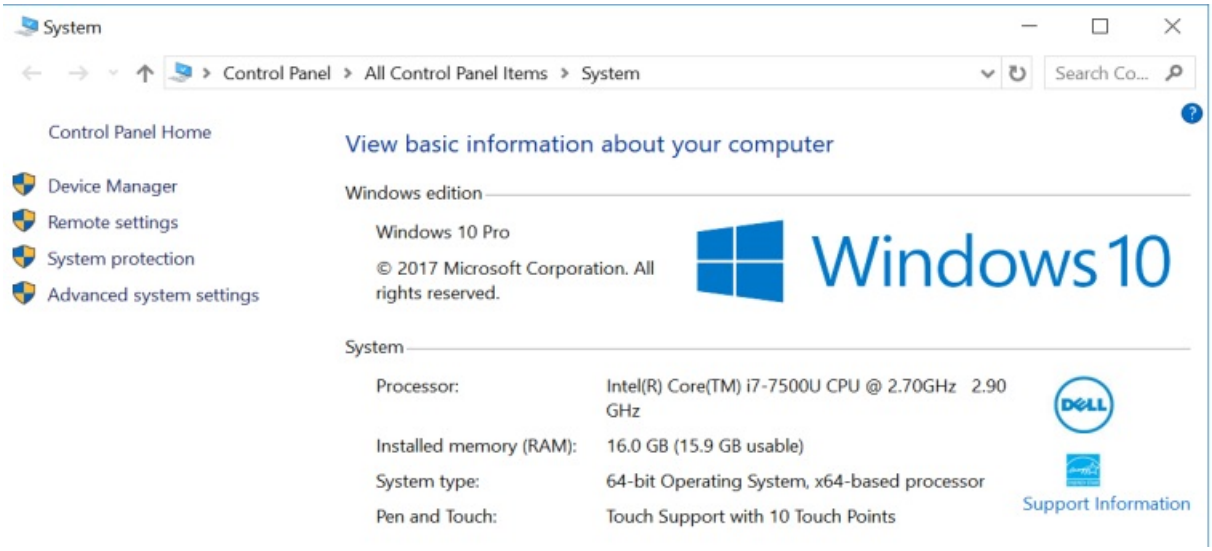
Troubleshooting

Starting the Application for the First Time
When launching, if presented with a Windows User Account Control prompt, click Yes to proceed.

SOLSA Slow to Start or Does Not Start at All
Ensure you have met the minimum system requirements listed at the beginning of this document. A 64-bit version of Windows and 16 GB RAM is required to run SOLSA. If you are running SOLSA under a Windows virtual

machine (e.g. Parallels or VMware Fusion) please ensure you have allocated sufficient resources to the virtual machine.

Confirm Windows System Specifications
In Windows, open the Run dialog (Windows key + R), type “control system” (or right-click on the Windows start icon and select “System” if running Windows 10) and click OK.
This will open the System window, in which information about your computer can be found. Ensure that your system information meets the minimum recommended requirements for SOLSA. Below is an example of what you should see on a Windows 10 installation



Set RAM Allocation In Parallels

1. Shut down the Windows virtual machine
2. From within Parallels, choose Virtual Machine > Configure > General
3. Move the Memory slider to 16GB
4. Restart Windows

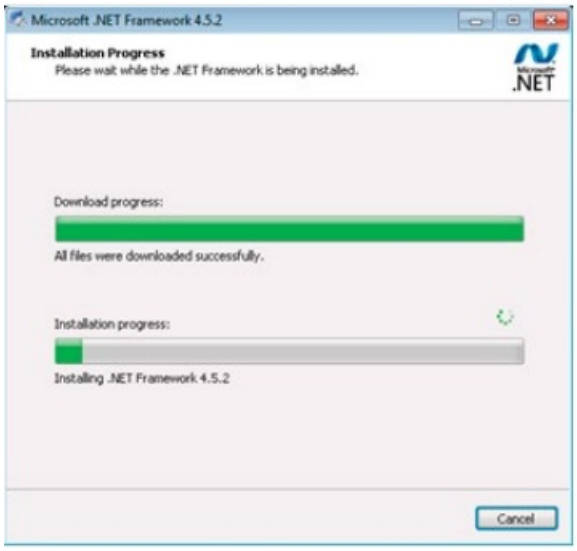
Refer to Parallels support pages for further information.

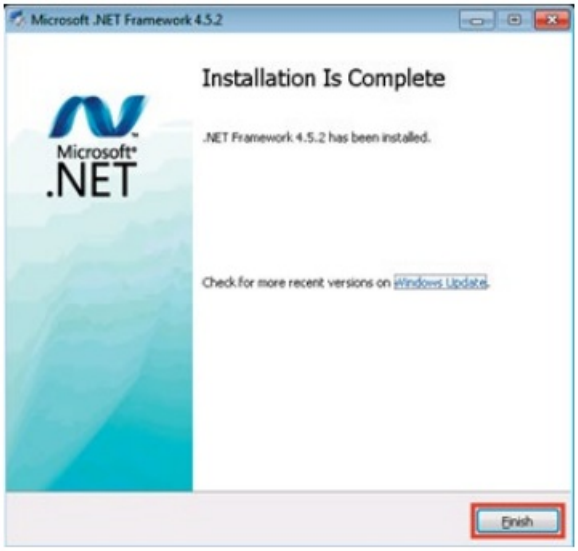
Set RAM Allocation In VMware Fusion

1. In VMware Fusion, select Window > Virtual Machine Library from the menu bar
2. Select the Windows virtual machine and click Settings
3. Navigate to System Settings > Processors & Memory
4. Use the slider to allocate a minimum of 16GB RAM

Refer to VMware support pages for further information.

Microsoft .NET Version
You may need to download and install/update to Microsoft .NET Framework 4.7.2 or later. Ensure you have an Internet connection to download the required files then follow instructions in the installer. Click Finish once the installation is complete.





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Documents / Resources

Solid State Logic *Live* SOLSA V5.2.18 Installation Instructions	**Solid State Logic Live V5.2.18 SOLSA Remote Control and Offline Setup Software** [pdf] Instruction Manual Live V5.2.18 SOLSA Remote Control and Offline Setup Software, Live V5.2.18 SOLSA, Remote Control and Offline Setup Software, Control and Offline Setup Software, Offline Setup Software, Setup Software, Software

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