Manuals+ — User Manuals Simplified.

socket mobile S370 Socket Scan User Guide

Get Started Guide
S370 Universal NFC & QR Code
Mobile Wallet Reader

Contents

Package Contents

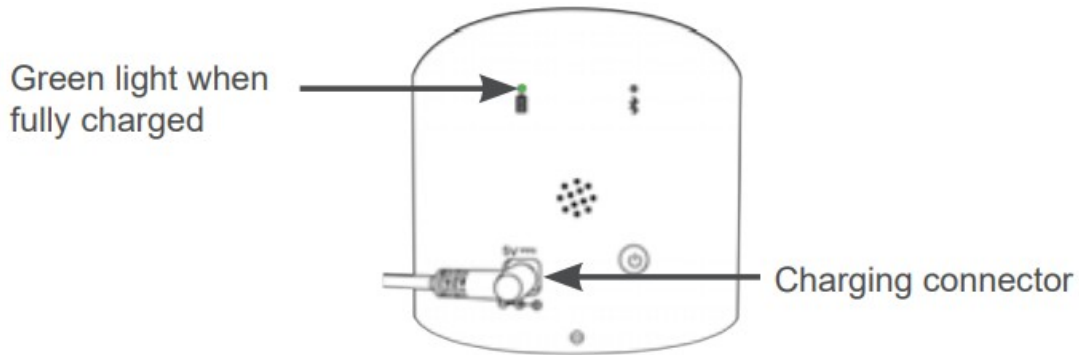SocketScan S370   Charging Cable   Test Cards

How to Setup your S370

1. Prior to first use – Fully charge your reader

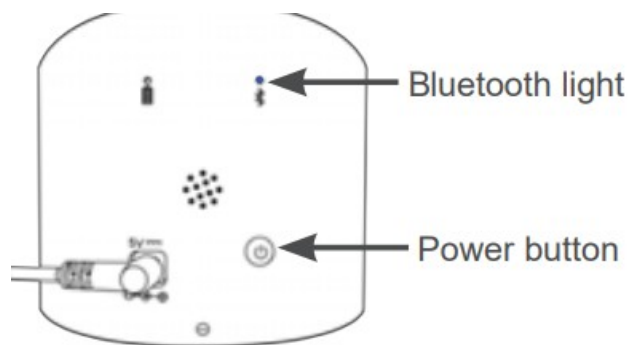Connect to power using the charging cable and charge the battery.

Green light when fully charged

Charging connector

Charging Requirements:

With standard USB power supply: Min 5.0V/1A – Max 5.5V/3A.

Note: Do not charge Socket Mobile data readers in temperatures above 100°F/40°C, as the reader may not charge properly.

2. Power On

   • Connected to external power – automatically turns-on.

   • Battery operated – press the power button to turn on.

   • On power up the S370 announces "Reader" and the Bluetooth light flashes.

   • Top LED will turn Green.

Bluetooth light

Power button

3. Connect the S370 to your App (built with Socket Mobile CaptureSDK)

   • Launch your app.

   • Your app will quickly discover the S370 and connect. The S370 announces "Connected" and the Bluetooth light turns solid.

   • Scanner light will appear in the center.

   • Light ring will pulse Blue/Cyan

4. Ready to Read (Tests if your Application is receiving the data).

   You are ready to scan a barcode or NFC tag – use the barcode below to test.

Thank you for purchasing a Socket Mobile product!

(The barcode when scanned will say – "Thank you for purchasing a Socket Mobile product!")

• To test an NFC tag or Mobile Wallet, follow instructions on the Test Cards included.

Developing an Application?

If you would like to integrate Socket Mobile CaptureSDK and S370 support into your own application, please visit **https://sckt.tech/s370_capturesdk** to create a developer account, where you will find all required information and documentation.

No Supported App?

If you do not have a supported application, please follow the instructions on the included cards to test the S370 with our demo app – Nice2CU.

 Add SocketCare extended warranty coverage: **https://sckt.tech/socketcare**
Purchase SocketCare within 60 days from the date of purchase of the reader.
Product Warranty: The reader's warranty period is one year from the date of purchase. Consumables such as batteries and charging cables have a limited warranty of 90 days. Extend your readers standard one-year limited warranty coverage up to five years from the date of purchase. Additional service features are available to further enhance your warranty coverage:

- Warranty period extension only
- Express Replacement Service
- One-Time Accidental Coverage
- Premium Service

Important Information – Safety, Compliance and Warranty
Safety and Handling
See Safety and Handling in the User Guide: **https://sckt.tech/downloads**
Regulatory Compliance
Regulatory information, certification and compliance marks specific to the Socket Mobile products are available in Regulatory Compliance: **https://sckt.tech/compliance_info**.
IC and FCC Compliance Statement
This device complies with Industry Canada license exempt RSS standard(s). This device complies with part 15 of the FCC rules.
Operation is subject to the following two conditions: (1) this device may cause interference, and (2) this device must accept any interference, including interference that may cause undesired operations.
EU Compliance Statement
Socket Mobile hereby declares that this wireless device is in compliance with the essential requirements and other relevant provisions. Products intended for sale within the European Union are marked with a CE Mark, which indicates compliance to applicable Directives and European Normes (EN), as follows. Amendments to these Directives or ENs are included: Normes (EN), as follows:
CONFORMS TO THE FOLLOWING EUROPEAN DIRECTIVES

- Low Voltage Directives: 2014/35/EU
- RED Directive: 2014/53/EU
- EMC Directive: 2014/30/EU
- RoHS Directive: 2015/863
- WEEE Directive: 2012/19/EC

Battery and Power Supply
The reader contains a rechargeable battery which may present a risk of fire or chemical burn if mistreated. Do not charge or use the unit in a car or similar place where the inside temperature may be over 60 degrees C or 140 degrees F.

Limited Warranty Summary

Socket Mobile Incorporated warrants this product against defects in material and workmanship, under normal use and service, for one (1) year from the date of purchase. Products must be purchased new from a Socket Mobile authorized distributor, reseller or from the SocketStore on Socket Mobile's website: **socketmobile.com**. Used products and products purchased through non-authorized channels are not eligible for this warranty support. Warranty benefits are in addition to rights provided under local consumer laws. You may be required to furnish proof of purchase details when making a claim under this warranty.

For more warranty information: **https://sckt.tech/warranty_info**

Environment

Socket Mobile is committed to combating global climate change. We back up this commitment with sensible, sustainable policies dedicated to achieving tangible results. Learn about the specifics of our environmental practices here: **https://sckt.tech/recycling**

Documents / Resources

(Get Started Guide thumbnail)	**socket mobile S370 Socket Scan** [pdf] User Guide S370 Socket Scan, S370, Socket Scan, Scan

References

- **Mobile Data Capture Solutions - Socket Mobile**
- **Mobile Data Capture Solutions - Socket Mobile**
- **Product Support Manuals & Image Downloads - Socket Mobile**
- **Trade-in or Recycle Old Units, Buy Refurbished - Socket Mobile**
- **CaptureSDK Developer Portal iOS, Android - Socket Mobile**
- **Data Reader Extended Warranty & Registration - Socket Mobile**
- **User Manual**