socket mobile S370 Contactless Membership Card Reader Writer User Guide

Socketscan® S370
Universal NFC & QR Code
Mobile Wallet Reader

User Guide
Bluetooth® wireless technology
NFC Reader/Writer
socketmobile.com

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SocketScan S370

Charging Cable

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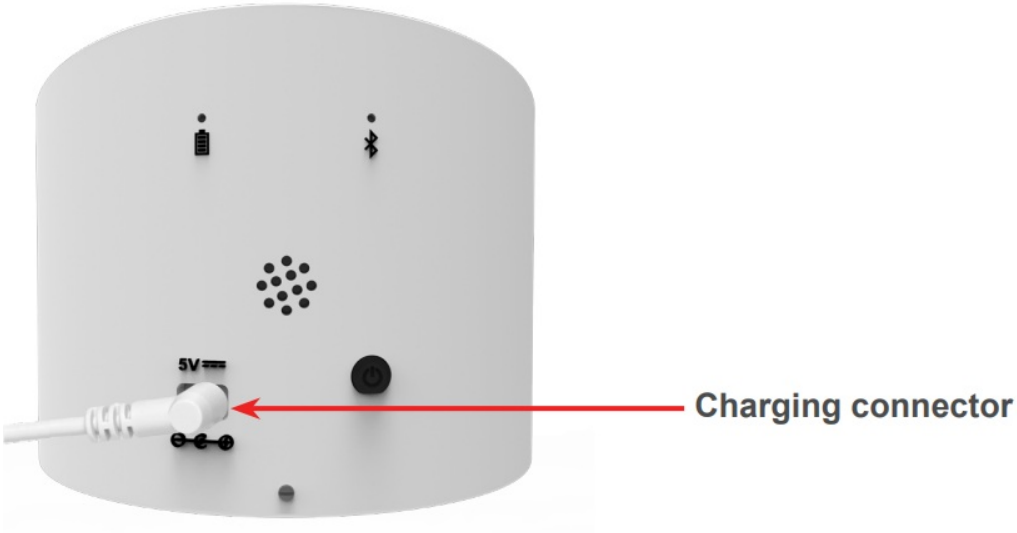
Thank you for choosing Socket Mobile!
Let's get started!

Charge the Battery



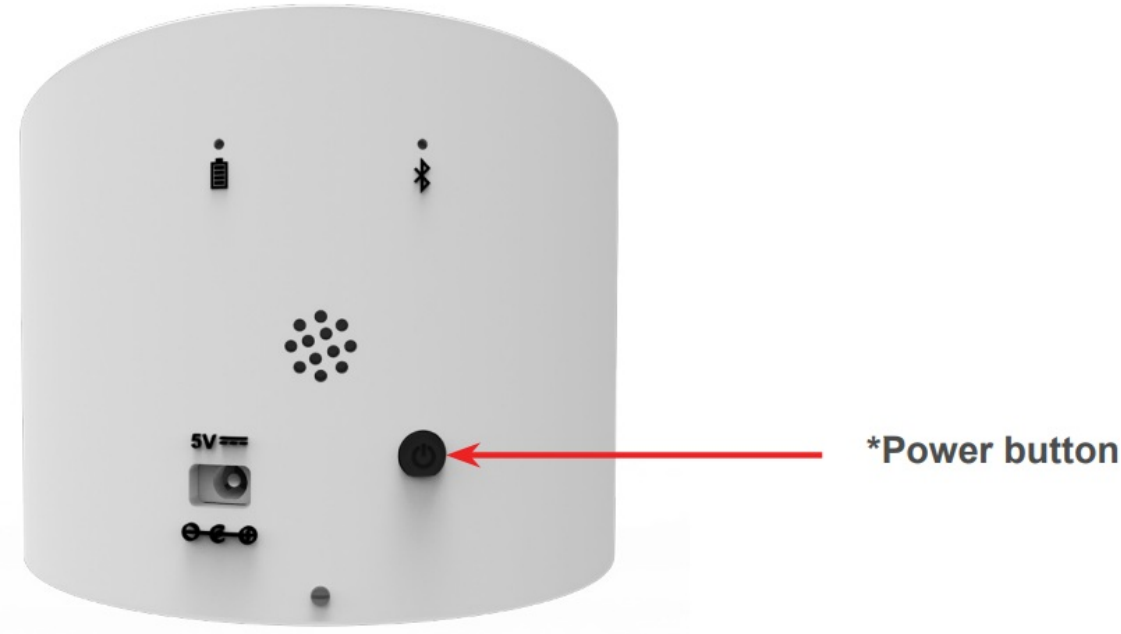
The S370 must be fully charged before first use. Please allow 8 hours uninterrupted charging for the initial battery charge.
The reader can be battery operated for up to 4 hours or connected to power for all day business use.

Yellow Light = Charging

Green Light = Fully charged

Important: Charging from a computer USB port is not reliable and not recommended.

Powering on/off



Powering on:
Press and hold down the power button until the top LED light turns Green and the S370 plays a melody.
The S370 automatically turns on when connected to power.
When disconnected, double tap the power button to initiate a scan.

Socket Mobile coMpanion app

Socket Mobile Companion helps you configure Socket Mobile readers from a mobile device. It is designed to ensure you get the maximum utility benefits from your Socket Mobile readers.

Register a device and extend your warranty by 90 days

- Add multiple devices
- Purchase accessories
- Browse app partners

The Companion app enables you to configure the reader into the faster and more accurate mode, so it can be controlled by other apps.

Download on the App Store	GET IT ON Google Play
Scan this QR code with your mobile device to download our app!	Scan this QR code with your mobile device to dowr
https://apps.apple.com/us/app/socket-mobile-companion/id1175638950	https://play.google.com/store/apps/details?id=com.socketmobile.companion

Check out more apps from Socket Mobile:
https://www.socketmobile.com/support/utility-apps?app=nfc-maintenance

Socket Mobile NFc AppS

Nice 2cu	NFc MaiNteNaNce
Manage guests/members list, create a mobile pass, or even checking in/out with a QR Code based passes	Implements the user interface to upgrade firmware in the D(eader/Writer and perform other maintenance functions.
 Download on the App Store https://apps.apple.com/us/app/socket-mobile-companion/id1175638950	 Download on the App Store https://apps.apple.com/us/app/socket-mobile-companion/id1175638950
GET IT ON Google Play Coming soon...	GET IT ON Google Play https://apps.apple.com/us/app/socket-mobile-compa

Scan this QR code with your mobile device to download our new app!

Bluetooth ConneCtion Profiles

Connect your reader using one of the following Bluetooth connection modes:

Bluetooth Profile	Operational Mode	Description
Reader Only Profile (ROP) *Default	Reader Mode	Must have a current app supporting S370 reader developed with Socket Mobile Capture SDK that sup ports the S370 reader
Keyboard Emulation Profile (KEP)	Keyboard Mode	The S370 interacts with the host device like a keybo ard
Reader/Writer Profile (RWP)	Coupler Mode	Must be used with an app developed with Socket Mo bile Capture SDK Ability to read and write on NFC ta gs Recommended for advanced users

By default, the S370 is set to Reader Only Profile.

OPERATING SYSTEM CONNECTION OPTIONS

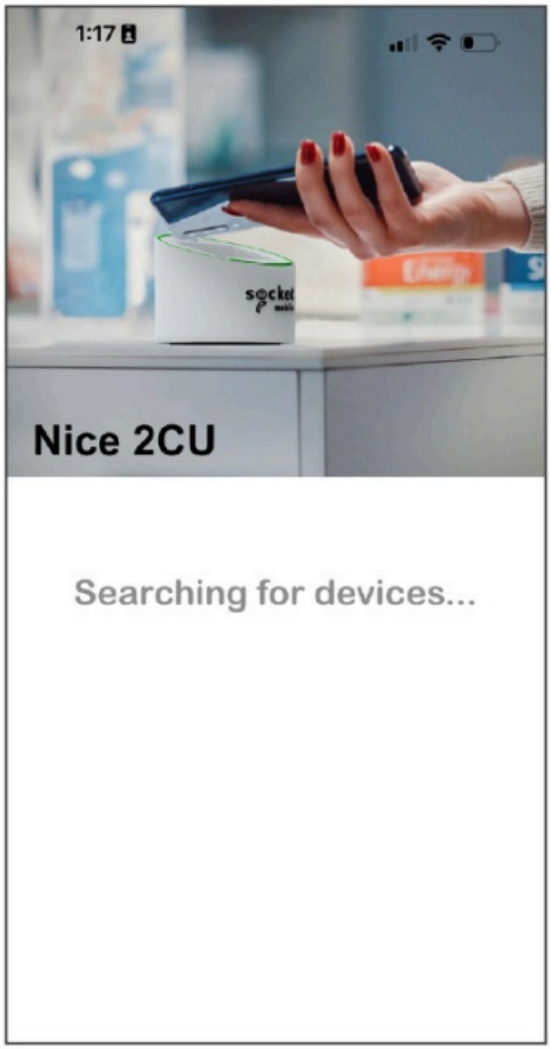
All devices mentioned below are compatible with in Reader Only, Keyboard Emulation and Reader/Writer profiles.

- Android 0.3 & later
- iPod, iPhone and iPad
- Windows 10 and later

Note: *Must have an app developed with Socket Mobile Capture SDK to use in Reader Only Profile and Reader/Writer Profile.*

set up-ReadeR Mode (default)

4. Launch Nice 2CU and select the reader “Socket S370 ROP” to **pair.**



Note: The characters in brackets are the last 6 characters of the Bluetooth Address.
5. The reader will prompt “Connecting” and pair to the host device.
6. Test the reader using the demo’s sample NFC card and/or test barcode.
Now you are ready to use the SocketScan S370 NFC/QR Code reader!
Note: The S370 can also be configured in a connected state. Simply pair your reader to one of Socket Mobile’s NFC apps then scan the required command barcode.

Setup – Keyboard Mode

Made for iPod iPhone iPad Android Windows

Keyboard mode is in the Keyboard Emulation Profile that functions and communicates similar to a keyboard. The reader will work with any browser, text notes, and all applications that support an active cursor.
Configure your S370 to work in keyboard mode.

1. Power off the reader.
2. Place the command barcode in the reader’s field of view to switch to Keyboard mode.

#FNB00F40001#

3. Power the reader back on.
4. The reader will prompt “Please wait”, “Factory Reset”, beep once and power off.
5. Power the reader back on again.
6. Go to Settings|Bluetooth and search for device.
7. Tap on S3XX [xxxxxx].
8. The reader will prompt, “Connecting” and pair to the host device.
9. Launch a browser or an app and select a field for an active cursor.
10. Test the reader using the demo’s sample NFC card and/or test barcode.

Now you are ready to use the SocketScan S370 NFC/Barcode reader!
Note: The S370 can also be configured in a connected state. Simply pair your reader to one of Socket Mobile’s NFC apps then scan the command barcode.

Setup – Coupler mode

Made for iPod iPhone iPad

Coupler mode is in the Reader/Writer Profile that has the ability to read and write on NFC tags. Must be used with an app developed with Socket Mobile Capture SDK.
Configure your S370 to work in CouPler mode.

1. Download NFC Script.

   or

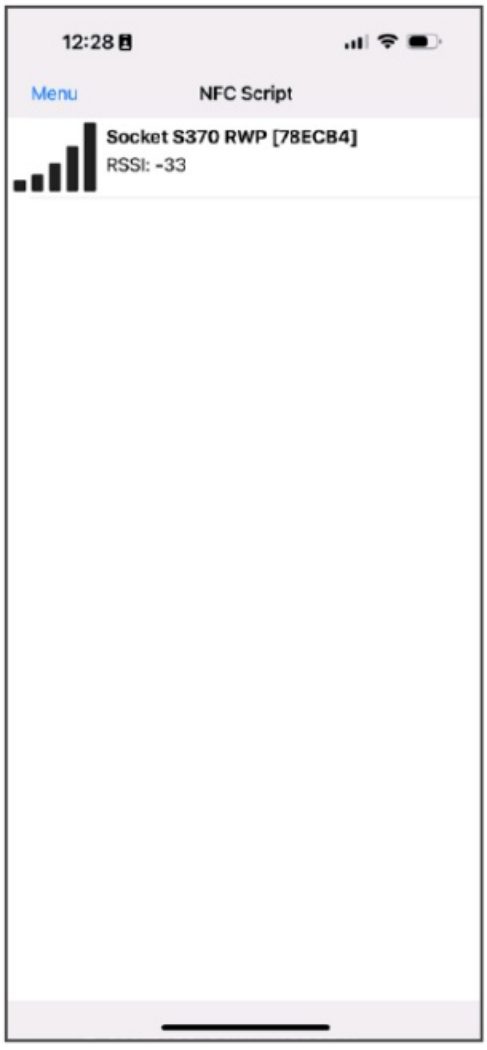
   https://apps.apple.com/us/app/socket-mobile-companion/id1175638950

   Scan QR Code using your host device to download the apps.
2. Power off the reader.
3. Place configuration card on top of the reader; or position the command barcode in the reader’s field of view to

scan.

#FNB00F40001#

4. Power the reader back on.
5. Remove configuration card after the reader prompts, “Please wait, Factory reset”, beeps once and power off.
6. Ensure to scan the command barcode before the reader prompt the operational mode, “Reader, Coupler, or Keyboard” for successful configuration.
7. Power the reader back on.
8. Launch NFC Script app and select the reader “Socket S370 RWP” to pair.



9. The reader will prompt “Connecting” and pair to the host device.
10. Test the reader using the demo’s sample NFC card and/or test barcode.

Now you are ready to use the SocketScan S370 NFC/Barcode reader!
Note: The S370 can also be configured in a connected state. Simply pair the reader to one of Socket Mobile’s NFC apps then read the configuration card or scan the command barcode.
Recommended for advanced users.

Reading nFC Tags and BaRCodes

reading nfC tagS and barCodeS

1. Launch your business application or Nice 2CU.
2. Place NFC tag on top or barcode within the S370's field of view.

By default, the S370 will beep and the ring light will change to Green, to confirm a successful reading.

Quick Programming

Configure the S370 to switch modes and/or change setting. The reader can be configured in both connected and disconnected state using a configuration card, command barcode or menu option.
To configure the reader in a connected state, simply pair the reader with one of Socket Mobile's NFC apps then read the configuration card or scan the command barcode.
Configure your reader in a diSConneCted State

1. Power off the reader.
2. Place configuration card on top of the reader; or position the command barcode in the reader's field of view to scan.
3. Power the reader back on.
4. Remove configuration card after the reader prompts, "Please wait, Factory reset", beeps once and power off.
5. Ensure to scan the command barcode before the reader prompt the operational mode, "Reader, Coupler, or Keyboard" for successful configuration.

Your reader has now been configured

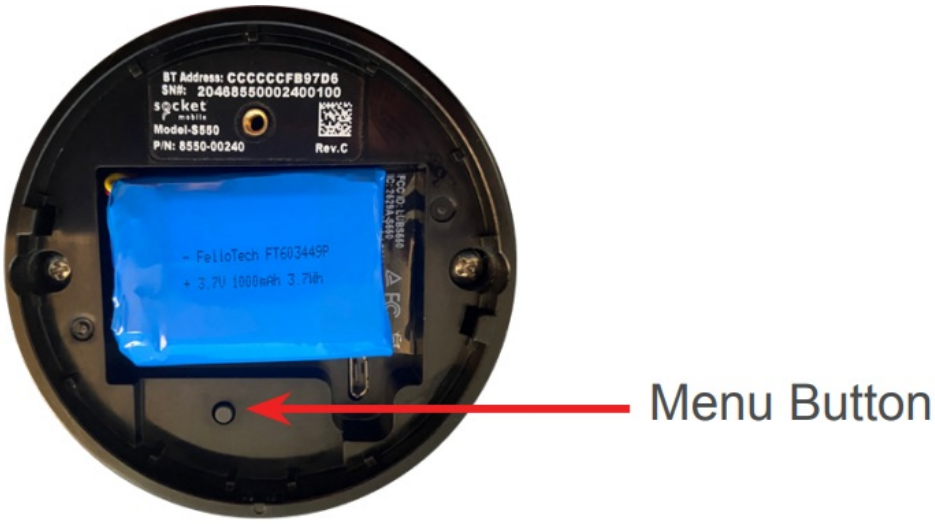
Note: Certain configurations will only play a melody and keep the reader on.
For configuration card or custom command barcode, send a request to https://www.socketmobile.com/about-us/contact-us?form=hardwareSupport.

Factory reset- conFiguration Menu

Follow the button sequence below to configure your reader.

1. Remove the battery door.

2. Enter Configuration Menu by pressing and holding Menu Button for 10s until you hear “menu”.



3. Press the Menu Button until you advance to the second quadrant. (loop if at the end).
4. Press and hold the Power Button for 5 seconds until you hear a melody.

The S370 will implement the configuration, reboot, and resume normal operation.
Note: If no button is pressed after 30 seconds, the S370 will reboot and resume to normal operation with no change.

How to replace your battery

what you’ll need:

- Phillips screwdriver
- Rechargeable battery

How to rePlaCe your battery:

1. Loosen screw with a screw driver.
2. Remove battery door.
3. Remove and replace battery.
4. Attach battery door and tighten screw.

Battery life may vary with usage and work environment. Replace within 2 years.

Prefix and Suffix

Prefix and suffix are used in Keyboard Emulation Profile and is limited up to 8 characters only.
For custom prefix and suffix, contact **dataediting@socketmobile.com**

Prefix/Suffix

Suffix- Carriage Return Configures the barcode reader to add a carriage return after decoded data.	 #FNBOOF 509C60408F FEB01680D0000#
Suffix- Tab Configures the barcode reader to add a tab after decoded data.	 #FNBOOF509C60408F FEB0168090000#
Suffix- Carriage Return & Line Feed Configures the barcode reader to add a carriage return and line feed after deco ded data.	 #FNBOOF50BC60408F FEBO3680D6A0A0000#
Data As Is Configures the barcode reader to retur n only the decoded data. (i.e., no prefix or suffix).	 #FNBOOF507C60408FFEBO00000#

The reader can be configured in a connected and disconnected state. See page 18 for instructions.

Beep and Volume SettingS

Scan one of the barcodes to enable/disable beep and control the volume level.
Note: The reader will not beep, play a melody or power off when scanning the command barcodes below.

Beep ON (default) #FNB01190E000100030078004B#	Beep OFF #FNB01190E000100000078004B#
Volume 0 #FNBSNDVOL0#	Volume 1 #FNBSNDVOL1#
Volume 2 #FNBSNDVOL2#	Volume 3 (default) #FNBSNDVOL3#
Volume 4 #FNBSNDVOL4#	Volume 5 #FNBSNDVOL5#

HID KeyboarD Language

Scan one of the command barcodes to configure the reader's keyboard language (based on Microsoft Windows keyboard layout)

Keyboard mode only.

English (default) #FNB01430001#	English (UK) #FNB01430005#
French #FNB01430002#	German #FNB01430003#
Italian #FNB01430006#	Japanese #FNB01430008#
Polish #FNB01430009#	Spanish #FNB01430004#
Swedish #FNB01430007#	ANSI Emulation #FNB014303E9# *Can be slower on Windows System

Power and ConneCtivity status indiCators

On Power SuPPly

On Power supply	Sound/Voice Prompt	Ring Led
Power On	Startup sound + operation mode (reader, coupler, keyboard)	Red, Green, Blue, Red then off
Power Off	“Reset”	Solid Blue Led off
Disconnected state	N/A	Off
Connected state	“Connecting”	Flashing Blue/Cyan
Reading NFC/RFID tag	Beep	Solid Green
Reading a barcode	Loud beep	Solid Green
Product reset	“Please wait, Factory reset” Beep Restarts (Power On sequence)	

Master Cards

Disconnected State

Programming in a disconnected state using a master card (switching modes) -Do not remove card until you hear factory reset	“Please wait, factory reset” Programming tone- high then low sound (use the wav file)	Flashing Green Flashing Blue/Cyan Flashing Green Led off

On Power supply	Sound/Voice Prompt	Ring Led
Connected State		
Programming in a connected state using a master card (switching modes)	“Please wait, factory reset” Programming tone- high then low sound Restarts (Power On sequence)	Flashing Green Flashing Blue/Cyan Flashing Green Led off
Command Barcodes		
Disconnected State		
Programming in a disconnected state using a command barcode (switching modes)	Programming tone Restarts (Power On sequence)	Flashing Green Solid Blue Led off
Factory reset	Programming tone “Please wait, factory reset” Restarts (Power On sequence)	Flashing Green Flashing Blue/Cyan Led off
Pairing reset (BLE unbonding)	Programming tone	Led off Flashing Blue/Cyan
Connected State		
Programming in a connected state using a command barcode (switching modes)	Programming tone Restarts (Power On sequence)	Flashing Green Solid Blue Led off

On Power supply	Sound/Voice Prompt	Ring Led
Factory reset	Programming tone “Please wait, factory reset” Restarts (Power On sequence)	Flashing Green Flashing Blue/Cyan Led off Flashing Blue/Cyan
Pairing reset (BLE unbonding)	Programming tone “Connecting”	Flashing Blue/Cyan

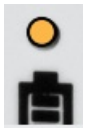
ON BATTERY

On Power supply	Sound/Voice Prompt	Ring Led
Power On	Startup sound + operation mode (reader, coupler, keyboard)	Red, Green, Blue, Red then led off
Power Off	“Shut down”	Solid Blue Led off
Disconnected state	N/A	LED off
Connected state	“Connecting”	Flashing Blue/Cyan
Reading NFC/RFID tag	Beep	Solid Green
Reading a barcode	Loud beep	Solid Green

On Power supply	Sound/Voice Prompt	Ring Led
Product reset	“Please wait, Factory reset“ Beep	Red, Green, Blue, Red then led off
Master Cards		
Disconnected State		
Programming in a disconnected state using a master card (switching modes)	“Please wait, Factory reset” Beep Powers off	Flashing Green Flashing Blue/Cyan Led off
Connected State		
Programming in a connected state using a master card (switching modes)	“Please wait, Factory reset “ Beep Powers off	Flashing Green Flashing Blue/Cyan Led off
Command Barcodes		
Disconnected State		
Programming in a disconnected state using a command barcode	Programming tone, Powers off	Flashing Green Flashing Blue/Cyan Led off
Factory reset	Programming tone “Please wait, Factory Reset” Powers off	Flashing Green Flashing Blue/Cyan Led off

On Power supply	Sound/Voice Prompt	Ring Led
Pairing reset	Programming tone	Led off Flashing Blue/Cyan
Connected State		
Programming in a connected state using a command barcode	Programming tone “Connecting” Powers off	Flashing Green Flashing Blue/Cyan Led off
Factory reset	Programming tone “Please wait, factory reset” Restarts (Power On sequence)	Flashing Green Flashing Blue/Cyan Led off
Pairing reset	Programming tone “Connecting”	Flashing Blue/Cyan

POWER STATUS INDICATOR

On Battery	Event	Power LED
	Battery capacity 100% 25%	Solid Green
	Battery capacity 25% 10%	Solid Yellow
	Battery capacity <10%	Solid Red
	Battery capacity<5%	Quick Blinking Red (1 per second)
	Unknown state (new battery)	Flashing in Red

On External power supply	Event	Power LED
	Battery is charging	Breathing Amber (3 sec fade in/3 sec fade out)
	Battery at full capacity	Solid Green

Product SPecifications

Specifications	S370
Dimensions (L x W x H)	3.65(D) x 2.92 (H) in (92.7 mm x 74.1 mm)
Total Mass	2.6 oz. (74g)
Battery	1000 mAh Lithium Ion Polymer
Charge Time	4 Hours
Battery Life – Per Full Charge	Standby time: 4 hours Active Operation: ~5000 reads Note: Battery life varies depending on operating conditions.
Bluetooth Version	Bluetooth, version 5
Wireless Range	Up to 100 m (330 ft.) depending on environment, range limit is usually due to the Host Device (phone, tablet or notebook)
NFC Reader Type	NFC front-end: NXP PN5180 Carrier frequency: 13.56 MHz (RFID HF, NFC) Read/Write Speed: 26 kbps (ISO 15693), 106kbps (ISO 14443, 212/424kbps (ISO 18092) Antenna: Integrated, Round 54mm x 40mm, balanced

NFC Tags Supported:	• ISO15693: Vicinity Card • ISO/IEC 14443 A and B: Mifare, Sony FeliCA • Compliant with EPC GEN 2 HF and ISO 18000-3 mode 3 • ISO 18000-3 mode 3: EPC GEN 2 HF • NFC: ISO/IEC 18092 • Proprietary: Several • Peer-to-Peer (P2P) Card Emulation
Write Mode:	Write mode is supported using the PCSC protocol over BLE. Compatibility is subject to the card type, content and authentication level. Please, contact Socket Mobile at **https://www.socketmobile.com/about-us/contact-us?orm=hardwareSupport** to discuss your requirements.
Systems/Battery Charging Requirement	With standard USB power supply: Min 5.0V/1A – Max 5.5V/3A
Ambient Light	From 0 to 100 000 lux From pitch black to direct sun light
Operating Temperature	• Plugged into power: -20° to 50° C (-4° to 122° F) • Battery powered: 0° to 38° C (32° to 100° F)
Storage Temperature	-40° to 70° C (-40° to 158° F)
Relative Humidity	95% at 60° C (140° F) (non-condensing)

Helpful ResouRces

Technical Support & Product Registration: **https://www.socketmobile.com/support**

UNITED STATES (TOLL FREE): 8AM – 4PM EST	+1 800-279-1390
WORLDWIDE 8:00AM – 4:00PM EST	+1 510-933-3020
EMEA & RUSSIA: 1:00PM – 10:00PM CET	+41 (800) 555714
UK (TOLL FREE), IRELAND, SOUTH AFRICA: 12PM – 9PM GMT	+44 (800) 0487363
JAPAN TOLL FREE: 9:00AM – 5:00PM JST	+81 (800) 9190303

Warranty Checker:
https://www.socketmobile.com/support/socketcare/warranty-checker
Socket Mobile Developer Program:
Learn more at: **http://www.socketmobile.com/developers**
FAQ's
https://www.socketmobile.com/support/faq/socketscan-300-series

Safety and Handling information

WARNING: Failure to follow these safety instructions could result in fire or other injury or damage to the reader/writers or other property.
Carrying and Handling the reader/writers: The Socket Mobile reader/writer contains sensitive components. Do not disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into this unit.
Do not attempt to disassemble the product. Should your unit need service, contact Socket Mobile technical support at
https://www.socketmobile.com/about-us/contact-us?form=hardwareSupport
Changes or modifications of this product, not expressly approved by Socket Mobile may void the user's authority to use the equipment.
Do not charge the reader/writer using an AC adapter when operating the unit outdoors, or in the rain.
Operating Temperature – this product is designed for a maximum ambient temperature of:

- Plugged into power: -20° to 50° C (-4° to 122° F)
- Battery powered: 0° to 38° C (32° to 100° F)

Pacemaker Disclaimer: For now, we do not have specific information on the effect(s) of Bluetooth devices on pacemakers.
Socket Mobile cannot provide any specific guidance. Individuals who are concerned with using the reader/writer should immediately turn the device off.

Bluetooth Device uniteD States

FCC ID: LUBS370

Federal Communication Commission Interference Statement
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However,

there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example – use only shielded interface cables when connecting to computer or peripheral devices).

FCC Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

Radio Frequency Interference Requirements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation

Bluetooth Device canada

IC ID: 2925A-S370

Industrie Canada Industry Canada

This device complies with Industry Canada license exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Bluetooth Device europe

CE **ukCa & united kingdom ComPlianCe**

Products intended for sale within the United Kingdom are marked with a UKCA, which indicates compliance to applicable Directives and European Normes (EN), as follows.

Amendments to these Directives or ENs are included: Normes (EN), as follows:

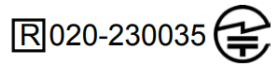
ukCa direCtiveS:

Electromagnetic Compatibility Regulations 2016, SI 2016 No. 1091
Electrical Equipment Safety Regulations 2016, SI 2016 No. 1101
Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012, SI 2012 No. 3032 Waste Electric and Electronic Equipment (WEEE) Regulations 2013, SI 2013 No. 3113

SuPPlementary information:

Safety: EN 62368-1:2020 + A11:2020
EMC: EN 301 489-1 V 2.2.0
EN 55032:2015
EN 55035:2017
EN 61000-4-2:2009
EN 61000-4-3:2006+A1:2008+A2:2010
EN 61000-4-4:2012
EN 61000-4-5:2006
EN 61000-4-6:2009
EN 61000-4-11:2004

Bluetooth Device JAPAN



TeleC marking ComPlianCe
Products intended for sale within the country of Japan are marked with a Telec mark, which indicates compliance to applicable Radio Laws, Articles and Amendments.

Battery Warning Statements


This device contains a rechargeable Lithium-Ion battery.
If any of the following situations arise, immediately discontinue use and contact us at:
https://www.socketmobile.com/about-us/contact-us?form=hardwareSupport

- Stop charging reader/writers if charging is not completed within 24 hours.

Discontinue use immediately and contact us.

- Stop charging the battery if the reader/writer case becomes abnormally hot, or shows signs of odor, discoloration, deformation, or abnormal conditions are detected during use, charge, or storage. Discontinue use immediately and contact us.
- Stop using the reader/writer if the enclosure is cracked, swollen or shows any other signs of mis-use. Discontinue use immediately and contact us.

Your device contains a rechargeable Lithium-Ion battery which may present a risk of fire or chemical burn if mistreated. Do not charge Socket Mobile data readers in temperatures above 100°F/40°C, as the reader may not charge properly.

- Never throw the battery into a fire, as that could cause the battery to explode.
- Never short circuit the battery by bringing the terminals in contact with another metal object. This could cause personal injury, or fire, and could also damage the battery.
- Never dispose of used batteries with other ordinary solid wastes. Batteries contain toxic substances.
- Dispose of used batteries in accordance with the prevailing community regulations that apply to the disposal of batteries.
- Never expose this product or the battery to any liquids.
- Do not shock the battery by dropping it or throwing it.

If this unit shows any type of damage, such as bulging, swelling or disfigurement, discontinue use and immediately and contact **support@socketmobile.com**.
ProduCt diSPoSal


Your device should not be placed in municipal waste. Please check local regulations for disposal of electronic products.

RegulatoRy ComplianCe

UkCa markingS and united kingdom ComPlianCe
Testing for compliance to UKCA requirements was performed by an independent laboratory. The unit under test was found compliant with all the applicable Directives, 2004/108/EC and 2006/95/EC.

WaSte eleCtriCal and eleCtroniC equiPment
The WEEE directive places an obligation on all EU-based manufacturers and importers to take-back electronic products at the end of their useful life.
RohS Statement of ComPlianCe
This product is compliant to Directive 2011/95/EC.
Non-modifiCation Statement
Changes or modifications not expressly approved by the party responsible for compliance.

Limited Warranty

Socket Mobile Incorporated (Socket) warrants this product against defects in material and workmanship, under normal use and service, for one (1) year from the date of purchase. Product must be purchased new from a Socket Authorized Distributor or Reseller. Used products and products purchased through non-authorized channels are not eligible for this warranty support.
Warranty benefits are in addition to rights provided under local consumer laws. You may be required to furnish proof of purchase details when making a claim under this warranty.
Consumables such as batteries, removable cables, cases, straps, and chargers: 90 day coverage only.

ExtEndEd Warranty

SoCketCare extended warranty Coverage
Purchase SocketCare within 60 days from the date of purchase of the reader.
Product Warranty: The barcode reader's warranty period is one year from the date of purchase. Consumables such as batteries and charging cables have a limited warranty of 90 days. Extend your reader's standard one-year limited warranty coverage up to five years from the date of purchase.
Additional service features are available to further enhance your warranty coverage:

1. Warranty period extension only
2. One-Time Accidental Coverage
3. Premium Service

For detailed information visit: socketmobile.com/support/socketcare

Documents / Resources

	**socket mobile S370 Contactless Membership Card Reader Writer** [pdf] User Guide S370 Contactless Membership Card Reader Writer, S370, Contactless Membership Card Reader Writer, Membership Card Reader Writer, Card Reader Writer, Reader Writer

References

- Mobile Data Capture Solutions - Socket Mobile
- SocketCare Extended Warranty & Support - Socket Mobile
- CaptureSDK Developer Portal iOS, Android - Socket Mobile
- Sign-up
- Customer Support and General Inquiries - Socket Mobile
- Barcode Scanner, NFC Reader Writer Support - Socket Mobile
- SocketScan 300 Series FAQs - Socket Mobile
- SocketCare Extended Warranty & Support - Socket Mobile
- Barcode Scanner and Reader Utility Apps - Socket Mobile
- User Manual