



## Snapchat App User Guide

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### Snapchat App



## Product Information

### Specifications

- **Product Name:** Snapchat Family Center
- **Designed for:** Parents to monitor and manage their teens' Snapchat activity

## Product Usage Instructions

### Getting Started

1. Download Snapchat from the Apple App Store or Google Play Store.
2. Open the app and create an account by tapping 'Sign Up' and entering relevant information.
3. Ask your teen for their username to add them as a friend.
4. Search for your teen's username using the search bar.
5. Once your teen accepts your friend request, you can begin using Family Center.
6. Access Family Center by searching relevant terms or through Settings on your Profile Page.
7. Invite your teen to join Family Center.
8. Your teen needs to accept the invitation to participate.
9. Start using Family Center to monitor your teens' activity and set Content Controls.

## Frequently Asked Questions

### Q: What is Snapchat's Family Center?

**A:** Snapchat's Family Center is a set of parental controls designed to help parents monitor and manage their teens' Snapchat usage.

### Q: How do I access the Family Center?

**A:** You can access Family Center by searching relevant terms or through Settings on your Profile Page within the Snapchat app.

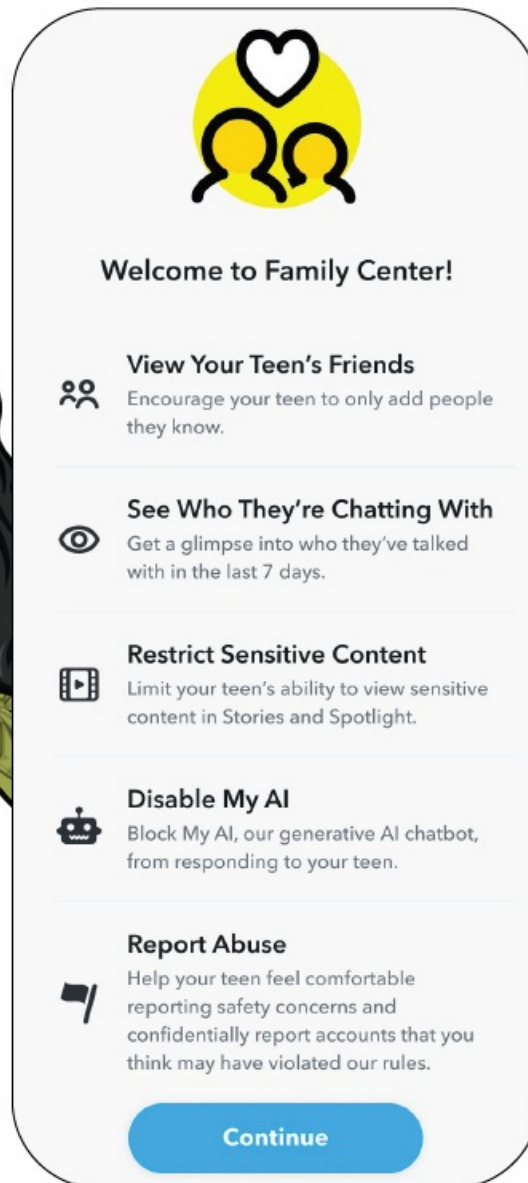
**Q: What can parents do with Family Center?**

**A:** Parents can see who their teens are talking to, manage parental controls, and report any concerns to Snapchat's safety teams.

## FAMILY CENTER

### TOOLS AND RESOURCES FOR PARENTS

- We take our responsibility to help protect teens on Snapchat extremely seriously. As part of this, we want to arm parents with tools and resources to help their teens use Snapchat safely.
- Visit [parents.snapchat.com](https://parents.snapchat.com) to learn more about how to use Snapchat's parental controls, download a checklist of key safety tips to discuss with your teens, and access expert resources.



## SNAPCHAT PARENTAL CONTROLS

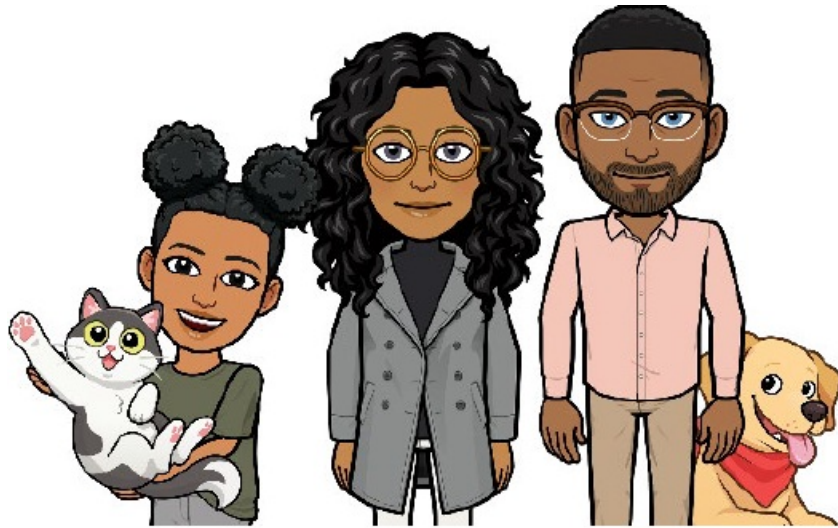
- Snapchat's Family Center is our set of parental controls, designed to help prompt important conversations

about safety.

- Family Center reflects the dynamics of real-world relationships between parents and teens, where parents have insight into who their teens are spending time with, while still respecting teens' privacy.

#### **On Family Center, parents can:**

- See who their teens friends are, and who they've been recently communicating with
- Manage parental controls for My AI
- Easily and confidentially report any concerns directly to our safety teams, who work around the clock to keep Snapchatters safe



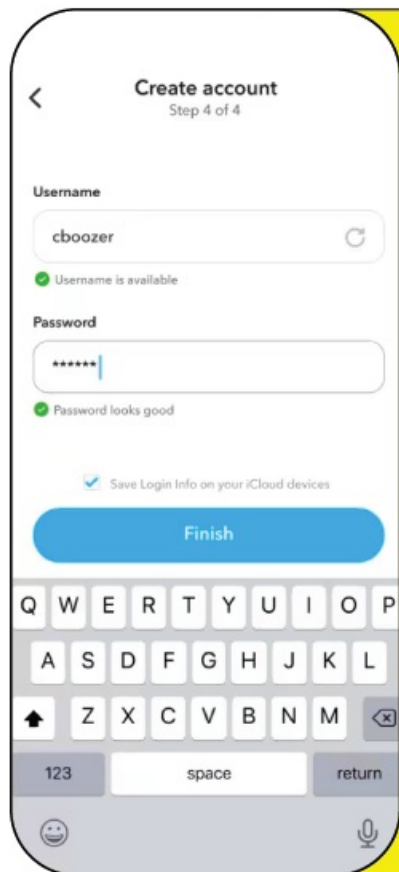
#### **GETTING STARTED ON THE FAMILY CENTER**

- To use Family Center, parents must have a Snapchat account.
- Here are instructions on how to download the app and set up the Family Center.

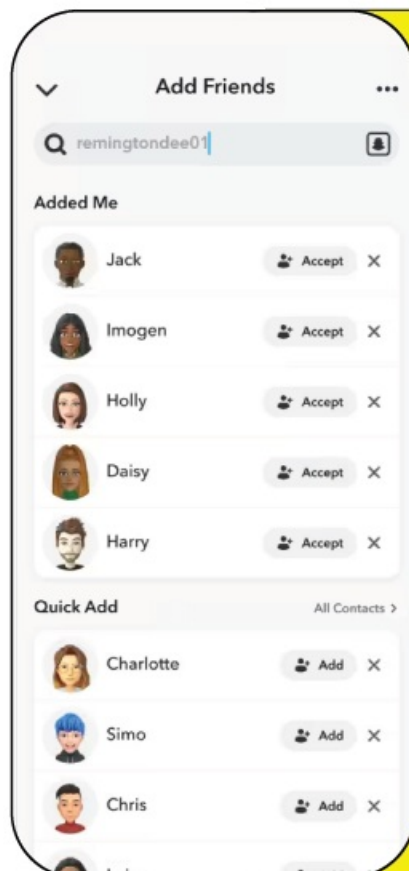
1. **STEP 1** Start by downloading Snapchat from the Apple App Store or Google Play Store to your mobile phone.



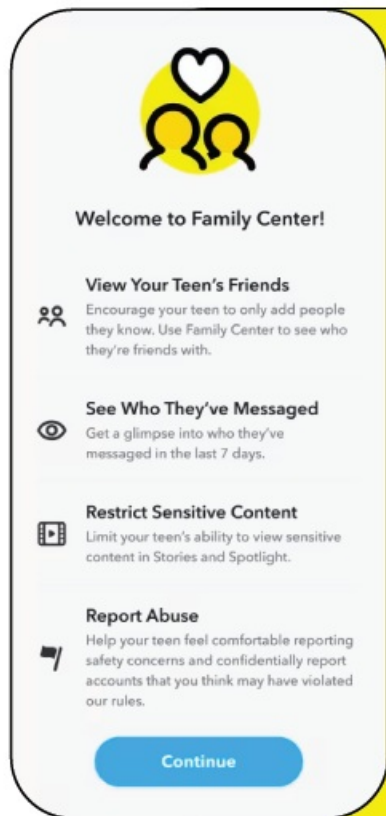
2. **STEP 2** Open the app and tap 'Sign Up' to create an account. Once you enter all the relevant information as prompted, you can create your Snapchat username.



3. **STEP 3** Ask your teen for their username so you can add them as a friend. Once you have their username, you can search for it using the search bar at the Camera screen's top-left corner.

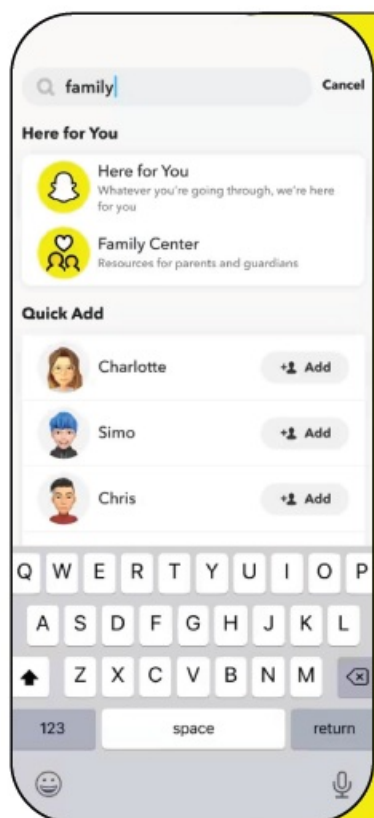


4. **STEP 4** Once your teen has accepted your friend request, you'll be ready to get started with Family Center.

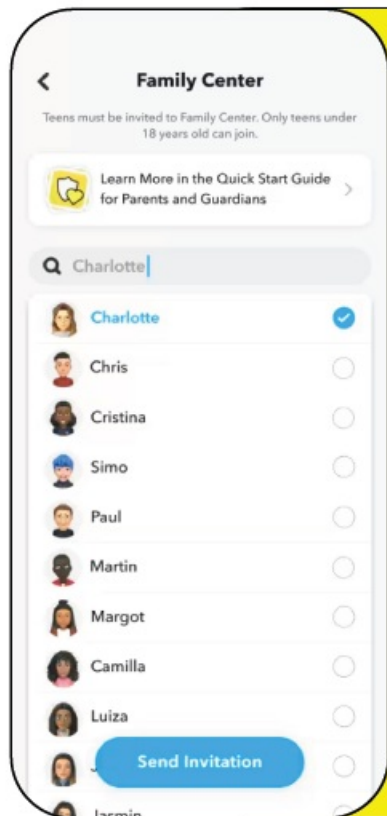


5. **STEP 5** There are two ways to access the Family Center.

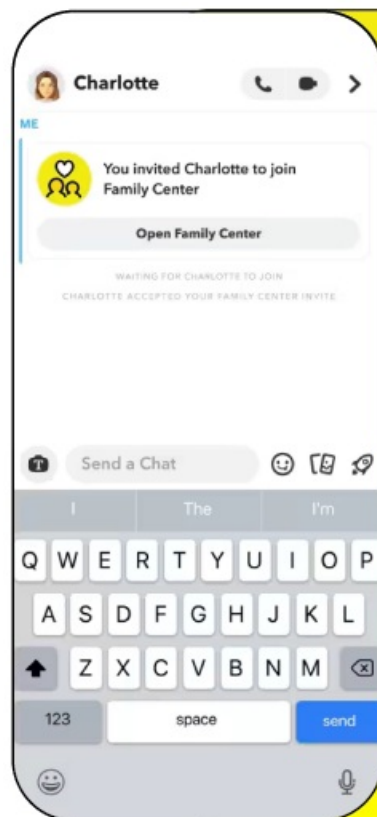
1. Search relevant terms such as “safety,” “family,” or “parent,” and Family Center will appear.
2. Or, head to Settings (gear icon), located in the top-right corner of your Profile Page (located at the top left corner across all tabs), where Family Center has a permanent home.



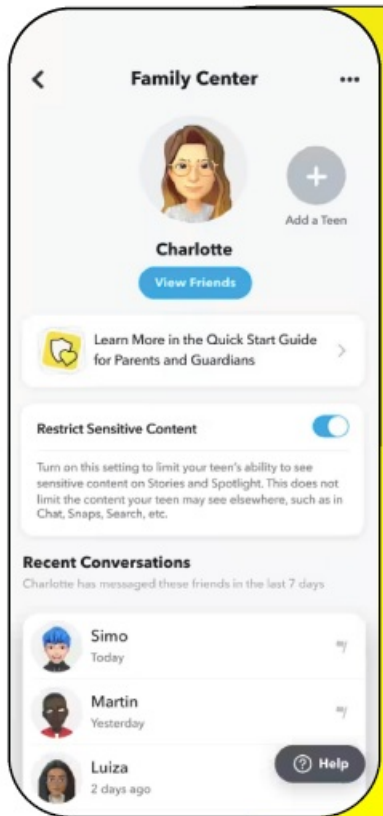
6. **STEP 6** Once you open Family Center, you'll need to invite your teen to join. Your teen will receive an invitation card, and they must opt-in to participate.



7. **STEP 7** Teens need to tap Accept,' and you'll both be notified that the status of the invitation has been updated.

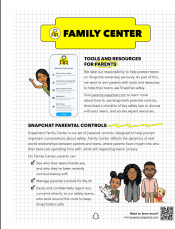


8. **STEP 8** Now, you can use Family Center to see who your teens are talking to and set Content Controls.



Want to learn more? visit [parents.snapchat.com](https://parents.snapchat.com)





## Snapshot Snapchat App [pdf] User Guide

### Snapshot App, Snapshot, App

References

-  [What is Snapchat? | Parentâ€™s Guide to Snapchat](#)
- [User Manual](#)

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