

**Snailax SL-591R-APP FOOT MASSAGER**



## Snailax SL-591R-APP FOOT MASSAGER User Manual

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# SNAILAX

**Snailax SL-591R-APP FOOT MASSAGER**



## Safety Instructions

Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these instructions for further reference!

- The device conforms to recognized technical principles and the latest safety regulations.
- This item is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons. Do not allow children to play with the product.
- Do not allow more than one person to use this product at a time.
- The device should never be left un-ended when plugged in.
- Never use any power sources other than the UL standard home adapter provided as original equipment with this massage device.
- Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
- Please avoid contact of the device with water, high temperatures and direct sunlight.
- Do not damage, process, excessively bend, pull hard, twist or knot the power cord.
- Do not use any damaged cables, plugs or loose sockets.
- Do not use the product when the power cord is damaged.
- In case of malfunctions, disconnect immediately from the mains.
- Misuse or incorrect use excludes any liability for damage.
- Do not use it while you sleep.
- To avoid excessively stimulating the muscles and nerves, the recommended massage should not exceed 15 minutes at a time.
- Do not use this product for medical treatment.
- People who are insensitive to heat must be accompanied by normal person when using this massage device. During use, if you feel abnormal, please stop using this product immediately, and then consult your doctor.

We recommend that those with any of the following conditions consult a doctor before using this massage device.

1. Those who are using electronic medical instruments imbedded in the body , such as cardiac, pacemaker etc.
2. Those who are being treated by doctors , especially those who feel uncomfortable.
3. Those who are malignant tumor patients,heart disease patients,acute patients.
4. Women who are pregnant or menstruating.
5. Those with osteoporosis or fractured spine.
6. Those with skin disease or those whose skins are injured.
7. Those whose body temperature is over 38 degrees(Febrile Phase).

Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

### **Have question?**

**Tel:** 734-709-6982

Monday-Friday 9:00 AM-4:30 PM

**Email:** [support@snailax.com](mailto:support@snailax.com)

### **Instruction**

Thank you for purchasing the Snailax Massager.

With normal care and proper treatment, it will provide years of reliable service.

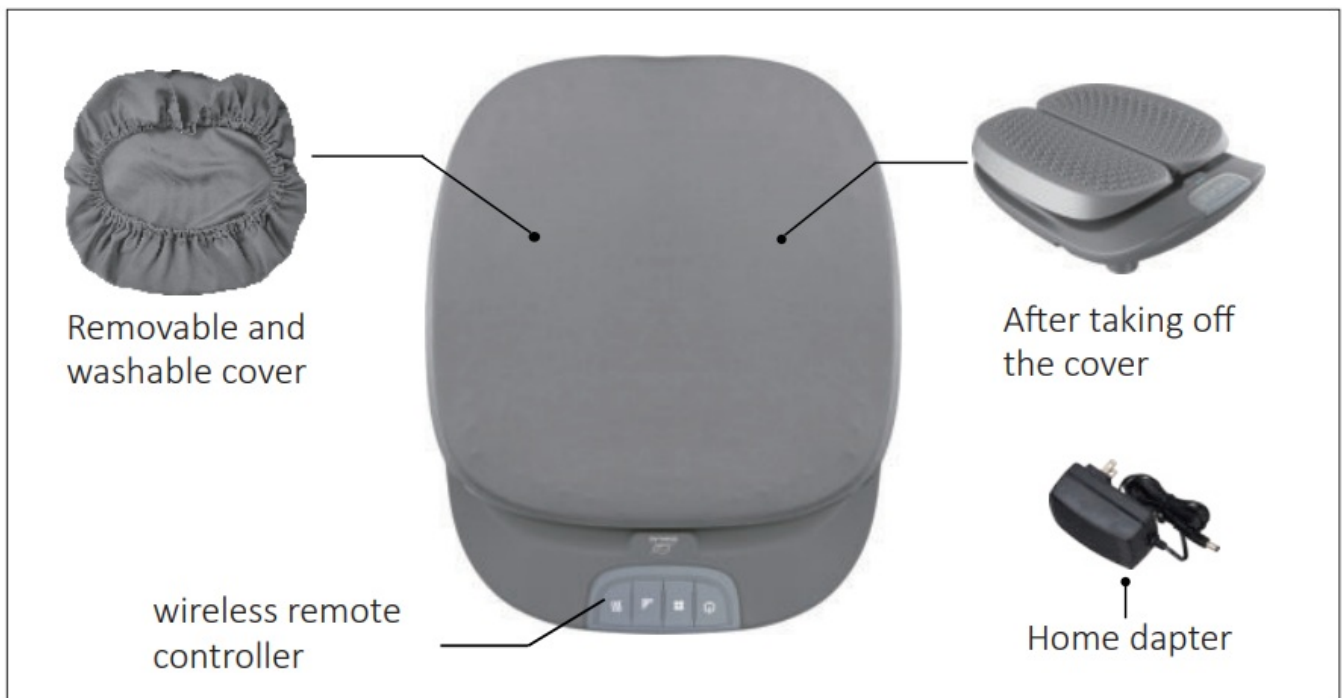
Please read all instructions carefully before using this product.

Please retain this manual for future reference.

### **FEATURES**

- Vibration massage for feet,legs, back
- Optional heat function
- 2 levels of healing
- 3 levels of vibration intensity
- 3 massage modes
- Wireless remote controller
- Removable and washable cover

### **CONTENTS**



## TECHNICAL DATA

- Measurements: 15.4 x 12.7x 4.1 inches
- Weight: 5.8 lbs
- Voltage: Input: AC 100-240V ~50/60Hz  
Output: 24VDC 1500mA
- Nominal Power: max. 36Watt
- Automatic runtime: 15 minutes

## Setup and Operation

1. Place the massager on the floor or support (like a chair, sofa, etc) Please use in the manner shown below.



\*Note, if using the massager by standing posture, the user must stand on the massager with both feet and weigh no more than 200 pounds.

2. Connect the adapter cable to the corresponding port on the foot massager.



3. Plug the home adapter into an electrical outlet ( the adapter is safe to use with both 110-120V & 220-240V)
4. Turn on the massage device by operating the wireless remote controller or control panel (instructions on page 5).
  - This device will switch off automatically after the 15-minute timer runs out.
  - Do not set up or use the device in a bathroom or similar wet/damp areas.

## Warning

- Before plug, please check and make sure the power cord is undamaged.
- Do not use the wet hand to plug in or pull out the adapter to avoid any electric shock
- When moving the product, please don't pull the power cord or drag the product directly to avoid any damaged caused.
- Please don't let children and pets play with the products to prevent any accidents from happening.
- Do not use this product in the damp environment to avoid electric shock.

## Controller Instructions

### Option 1: Use a wireless remote controller



1. Power Button: Press to turn on the device, it starts to work at Mode I, high massage intensity, and high level of heating. Press again to turn off the device.
2. Mode Button: Press to cycle Mode I-> II-> III-> II-> I-> II-> III...
3. Intensity Button: Press to cycle high->medium->low ->medium->high... level of massage intensity
4. Heat Button: Press to cycle the high/low/off settings of the Heating function. And the corresponding indicator will be red/purple/green

### Option 2: Use the control panel on the product



- **Power Button:**
  - **1st press:** turn on the device, it starts to work at Mode I (always on Mode I), high intensity, and high level of heating.

- **2nd press:** shift to medium intensity.
- **3rd Press:** shift to low massage intensity.
- **4th press:** turn off the device.
- **Heat button:** Press to turn on /off heating function.
- **Buzzer:** When pressing Mode button, the buzzer sounds “DI” /”DI DI” /”DI DI DI”, it indicates mode I/mode II/mode III respectively; when pressing Heat button, it respectively indicates low/ medium/high level of heating; when pressing intensity button, it indicates low/medium/high massage intensity

### After use

- Turn off the massager by pressing the power button on the remote controller or control panel
- Remove the plug from the power supply socket.

### Caution

- Please do presate out to Loid minte ate poavoid the program confused.
- When power failure happens during massage, please turn off the power and pull out of the plug from socket
- Please do not let your hand or fingers close to and inserted into the gap of products to prevent any injuries caused.
- Please do not let children and pets play the product for preventing any accident happened.

## SNAILAX App Guide

### STEP 1

1. Download and Install the free SNAILAX App onto your smartphone.

Search SNAILAX in the Apple App Store or Google Play Store, or Scan below QR code

(For IOS: Please ensure that the mobile phone OS version is 11.0 or later )



2. Open the App and follow the set-up pairing instructions:

- Register your account in the SNAILAX App using your email.
- Enable Bluetooth on your smartphone.

For iOS users, please ensure that the iOS version is 11.0 or later, iOS 13 requires Bluetooth permissions:

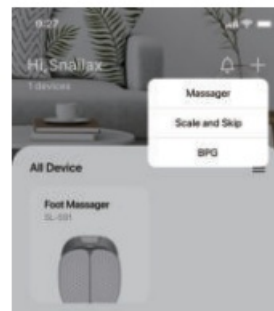
- Go to settings
- Scroll down to find the SNAILAX App,
- Switch on the Bluetooth permissions for the SNAILAX App.

For Android users, ensure locational data is turned ON.

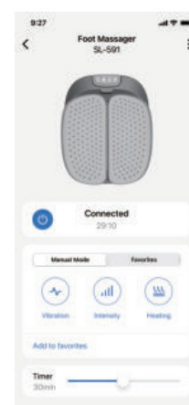
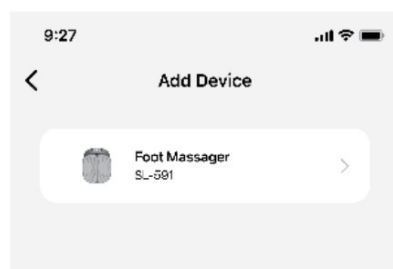
### STEP 2

Pairing the SNAILAX Massager with your smartphone.

- Connect the adapter cable to the foot massager, then open the SNAILAX App.



- Tap+ and Choose "Massager" on the App page.
- Tap the device name on the pairing page.



- Pairing is successful when 'connected' shows on the App page.

## WARRANTY

If the products) is damaged or defective within a reasonable time, Snailax offers the warranty as below.

Period	Return for refund	Return for replacement	Who paid for shipping?
Within 30 Days	Yes	Yes if undamaged	Snailax
31- 90 Days	Yes after being justified	Yes after being justified	Snailax
91 Days – 1 Year	No	Yes after being justified	Buyer
1 Year – 3 Years	No	Only to buyers who have received extended warranty	Buyer

Snailax warrants the product to be free from defects in workmanship and materials, under normal use, for a period of 12 months from the original invoice date, except as noted below. Snailax products can be repaired or replaced within warranty period or returned for refund within 90 days if the products break down in the period of proper use.

The warranty extends only to consumers, NOT to any retailers or resellers. This warranty is effective only if the product is purchased and operated in the country in which the product is purchased. Warranty claims for product defects, unless extended warranty is registered, expire 12 months from the purchase day. Warranty claims CANNOT be processed for items that have exceeded the warranty period. The warranty does NOT cover the replaced, refurbished product. The warranty does have other limitations as below "Warranty Limitations" To obtain warranty service on Snailax products, follow "Warranty Claim Procedures" below.

### Warranty Claim Procedures:



1. Any product the customer believes is defective and seeks for warranty, the customer must provide to Customer Support:
  - Valid proof of purchase (see below the definition of valid proof of purchase);
  - Pictures and/or description are required to claim defective merchandise;
  - Model number and Series Number label attached to each product
2. If the warranty claim is justified by Snailax Customer Support, customer(s) will obtain from Snailax a Warranty/Return Authorization Number (RMA Number)
3. Snailax reserves the right to specify that items be returned to the designated warehouse for inspection or be inspected by our representative in the field or be retained by customer.
4. Any claim for defective merchandise returns must be packed in original packaging
5. The items) will be repaired or replaced or a refund credit will be issued once the items) are delivered. When returning items with RMA# and a prepaid shipping label provided by Snailax, Snailax takes responsibility for any damage or loss incurred in transit.

**Valid proof of purchase under this Warranty:**

Order numbers from online purchases made through Snailax official store ([www.snailax.com](http://www.snailax.com)) or Snailax's direct-authorized resellers, currently only at Amazon/eBay/Walmart. For product(s) obtained from other Channels, please contact the customer service of the Channel directly for appropriate solution.

**Warranty Limitations(this warranty does not include):**

Normal wear and tear; Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use; Any condition resulting from incorrect or inadequate maintenance or care; Damage resulting from misuse, abuse, negligence, accidents or shipping damage, exposed to environmental conditions temperatures, water, improper operation, improper installation, improper use of electrical supply; transportation damage; theft,vandalism or; Damage resulting from the attachment or modification of any unauthorized accessories;Fail to show the valid proof of purchase;Lost or stolen products;Items that have expired their warranty period; No quality-related issues (after 30 days of purchase);Free product/ Gift offer by Snailax; unauthorized repairs or modification; Replaced or refurbished product. Dissatisfaction due to buyer's remorse (after 30 days of purchase).

**Refund Procedures:**

(Refer to <https://www.snailax.com/pages/refund-policy> for detailed instructions)

**Warranty Disclaimer**

THE WARRANTY PROVIDED HEREIN SHALL BE THE SOLE AND EXCLUSIVE WARRANTY. SNAILAX SHALL HAVE NO LIABILITY FOR AND EXPRESSLY DISCLAIMS ANY WARRANTY OR AFFIRMATION OF FACT, EXPRESS OR IMPLIED, OTHER THAN AS OUTLINED IN THIS WARRANTY STATEMENT, INCLUDING, WITHOUT LIMITATION

1. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;
2. ANY WARRANTY OR AFFIRMATION OF FACT RELATED TO MISUSE, IMPROPER SELECTION, RECOMMENDATION, OR MISAPPLICATION OF ANY PRODUCT; AND
3. ANY WARRANTY OR AFFIRMATION OF FACT THAT THE CATALOGS, LITERATURE, AND WEBSITES IT PROVIDES ACCURATELY ILLUSTRATE AND DESCRIBE PRODUCTS. Snailax reserves all the right for final interpretation of these Terms of Warranty and Return Policy above and the right to change, modify, add, or remove portions of these terms at any time without prior notification.

**Extend Warranty for Free**



1. Enter the following URL or scan the QR code below to find the Snailax Facebook page and like it, enter "Warranty" to messenger to extend your warranty from 1 year to 3 years.

<https://www.facebook.com/snailax>.



2. Send message "Warranty" and email us [support@snailax.com](mailto:support@snailax.com) to extend your warranty from 1 year to 3 years.

## FCC STATEMENT

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

**WARNING:** Changes or modifications to this unit is not expressly approved by the party responsible for compliance and could void the user's authority to operate the equipment.

## Know more about Snailax



## SNAILAX CORPORATION

Sated SNAILAX\* 2750 Carpenter Road, Suite 1 B, Ann Arbor, 48108

Tel: 734-709-6982 (Monday-Friday 9:00 AM-4:30 PM)

Email: [support@snailax.com](mailto:support@snailax.com)

Web: [www.snailax.com](http://www.snailax.com)

\*Please provide your order number before contacting customer support.

## FAQs

Does the Snailax SL-591R-APP have a heat function?

Yes, the Snailax SL-591R-APP comes with a soothing heat function that enhances the massage experience and helps to relieve foot soreness.

Can the intensity of the massage be adjusted on the Snailax SL-591R-APP?

Absolutely, the Snailax SL-591R-APP allows users to adjust the intensity of the massage to their comfort level through the app or manual controls.

Is the Snailax SL-591R-APP suitable for all foot sizes?

Yes, the Snailax SL-591R-APP is designed to accommodate various foot sizes, making it suitable for a wide range of users.

What type of massages does the Snailax SL-591R-APP offer?

The Snailax SL-591R-APP offers multiple massage types, including rolling, kneading, and air compression, to mimic the feeling of a professional foot massage.

How does the app integration work with the Snailax SL-591R-APP?

The Snailax SL-591R-APP pairs with a smartphone app, allowing users to control the massage settings and customize their massage experience directly from their phone.

What is the Snailax SL-591R-APP Foot Massager?

The Snailax SL-591R-APP Foot Massager is an electronic device designed to provide relaxing foot massages. It features various massage modes and intensity levels that can be controlled via an app.

Can the Snailax SL-591R-APP be used for areas other than the feet?

While primarily designed for feet, some users may find relief by using the Snailax SL-591R-APP on other parts of the body, like the calves, though it's primarily optimized for foot massages.

What power source does the Snailax SL-591R-APP use?

The Snailax SL-591R-APP typically uses a standard AC power adapter to operate, making it convenient to use in most home or office environments.

How portable is the Snailax SL-591R-APP?

The Snailax SL-591R-APP is relatively lightweight and compact, making it easy to store or transport for use in different locations.

Is the Snailax SL-591R-APP easy to clean?

The Snailax SL-591R-APP is designed with removable and washable foot sleeves, making it easy to keep the massager clean and hygienic.

Is there a warranty on the Snailax SL-591R-APP?

The Snailax SL-591R-APP usually comes with a manufacturer's warranty, but the duration and coverage details may vary, so it's advisable to check with the seller or manufacturer.

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## References

- [User Manual](#)