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SMONET Keypad and Remote Deadbolt Lock User Manual

Contents

SMONET Keypad and Remote Deadbolt Lock

User Manual

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General information

- This user manual will guide you through the functions and usages of our remote control smart deadbolt. Please read this manual carefully and keep it in a secure place.
- Consult this manual before you attempt to use the lock. If you have questions not answered by this manual or are in need of non-routine service, contact our customer service.
- This manual MUST BE READ, understood and obeyed to prevent injury or damage.

IMPORTANT SAFETY INSTRUCTIONS

- This lock shall only be used as described in this manual.
- Verify that all parts of the lock are account for. If any parts are missing, contact our customer service.
- There is a protective film on the front touch panel, if there are some scratches on the film, don't be scared. The protective film can be removed if you need.

- Use only four AA batteries. Do not mix old and new batteries or batteries from different brands. Never insert objects into the lock other than batteries as described in this manual.
- Verify all surfaces are flat and level before beginning installation, installation on doors or surface with any types of deformity such as gaps or warping may cause the lock to malfunction or fail to operate entirely.
- Never apply any cleaner directly to any part of the lock. Only use clean water and mild cleaner on a soft non-abra-sive cloth when cleaning.
- Potential shock warning: do not allow water or liquids to get into lock's electric parts.
- The lock is used with TT Lock app. The lock will function without the app but full functionality may only be achieved when the app is used.

Specifications

- Weight : 1.5 kg
- Material : Zinc Alloy
- Static current : ≤30uA
- Working current : ≤200mA
- Gateway : Gateway included
- Support System : Android 4.3 / IOS 7.0 above
- Power supply : 4pcs AA batteries

Package Included

- Lock body
- G2 Gateway
- 5 keys
- Screwdriver
- Screws pack

Lock/Unlock

- Unlock using Passcode, Bluetooth app (iOS and Android) or remotely using Wi-Fi (optional)
- The SMONET remote Lock unlocks with a permanent Master Passcode
- Bluetooth keys based on duration can be generated and shared with guests. The mobile app can generate user passcodes, with validity duration from One-Time, Permanent, or a Duration based on Date-Time
- Manual key can be used to lock and unlock the door.
- Auto locking time setting option: After successfully unlocking the SMONET remote Lock will re-lock after a period of time (between 5 to 120 seconds). The owner sets this function
- Voice guided lock/unlock alert

MAINTENANCE

1. Please keep the lock away from corrosives.
2. Please replace batteries when the low power alarm is activated.
3. Please keep your mechanical keys in a secure place.

4. Please lubricate the lock body and the cylinder from time to time to ensure smooth operation.
5. Please check whether the lock is properly fastened every 6 months.

Connection Management

- Make sure there is no problem with WiFi communication. After connecting your phone to the door lock, click "key symbol" to unlock (the phone needs to be within 16 feet of the door to unlock)

Setting Your Passcode

- Passcodes can also be used to unlock the door. After entering the passcode, press the unlock button in the lower right corner to unlock.
- Passcode can be: permanent, time-limited, single, clear, cycle and custom.

Passcode Management

- All generated passwords can be viewed and managed in the password management module. This includes a password change, password deletion, password reset and password unlock record.

FAQ videos

1. How to install the lock (Please note L/R side has different install method): **https://youtu.be/Ih06ObqA8bw**
2. Determine the direction of the lock (Please note L/R side has different install method): **https://youtu.be/0zy5aTL1ex8**
3. Paring step: **https://youtu.be/X1Qb9RunbBY**
4. How to Reset the SMONET lock (Uninstall the back panel): **https://youtu.be/szmmuQdRmqI**
5. How to Delete lock when you have reset the smart lock: **https://youtu.be/UYEuaRx_oEc**
6. TTLock & Gateway & Alexa Connection (Gateway does not support 5G networks): **https://youtu.be/3I_ZVDuybsg**

Trouble Shooting

Question: Is it possible to have two separate phones continually be able to unlock the door?
Answer: You can if you can get the Ekeys to work. I could not even after many calls with tech support. So the wife just uses the Epad.

Question: I have set up the autolock through the app but it is not locking. Is there something else I need to do?
Answer: I had similar issues. Called their customer service and received excellent help. Solved the issue and she walked me through some other things that were needed. Love the lock and now have it linked to my Alexa. So nice.

Question: Does it know if door is open or closed?
Answer: I ask Alexa and she can tell if the door is unlocked or look at the Alexa app on my phone and she can lock it for you. She will let you know or you can look at the lock to see if locked. I am not sure if this answers your question

Hello Dear Customer, Greetings from SMONET Support Team, thank you for your love and support, please feel free to tell us if you have any question about the lock or Gateway. SMONET has a very professional customer service team, we will definitely be abletosolve your problem. E-mail: **smonet01@hotmail.com**
Toll Free: +1-888-605-1615 (Smonet Support Team) | iMessage: +8613420074782

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