

Smartbox Grid Pad 13 Touch Screen User Manual



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Smartbox

Smartbox Grid Pad 13 Touch Screen User Manual



Specifications

- Device: Grid Pad 13
- Language: English
- Date of Issue: [Insert Date]

Product Information

The Grid Pad 13 is a communication device with customizable features designed to assist users in accessing and interacting with various applications through the Grid software. It includes a Remote Power Button for easy device control, Smart Buttons for navigation, an adjustable stand for comfortable positioning, and mounting options for versatile use.

Your Grid Pad and Grid

Your Grid Pad has many features that can be customised and controlled in Grid.



For more resources and guides on how to get started with Grid visit the Smartbox Hub.

<qr code>

- Get started with Grid
- Access methods and setup
- Troubleshooting guides
- Videos and webinars

- Resources for grid sets
- ...and much more

Usage Instructions:

Power:

To power on your Grid Pad, press the power button located on the side of the device for just under a second.



A white light on the front of the device will come on and the system will start up. If the device is in sleep mode it will wake up.

Shutting down your Grid Pad

Close any apps you have open and make sure you have saved any work.

- Tap the Start menu
- Select the Power icon
- Select Shut down

The Grid Pad will shut down and any pending Windows updates will be installed. You can also Restart your device from here, which will apply any updates.

Force shut down

If you press and hold the power button for five seconds, your Grid Pad will shut down. Please note that this is only recommended in emergencies, and that any unsaved work will be lost.

Remote Power Button:

The Remote Power Button allows you to turn the Grid Pad on and off. It can also be used to set up switches away from the device. The switch port S3 acts as a power button and can be configured in the Grid settings. The Remote Power Button comes pre-paired with your Grid Pad.

Charging:

To charge your Grid Pad, connect the power lead to the charging port on the left side of the device. The charging indicator will show white while charging, green when the battery is full, and orange when the device requires charging.

Mounting:

Your Grid Pad features an adjustable stand for desk or table positioning. Pull out the stand from the bottom, adjust the angle, and push it back in when finished. For mounting on a desk, floor, or wheelchair, use the supplied

mounting plate and secure it with three screws before attaching your Grid Pad.

Smart Buttons:

The front of your Grid Pad has five Smart Buttons that can be used with eye gaze or touch. Customize Buttons 1, 2, and the Smartbox button for navigation or commands within Grid software. The Smart volume buttons offer eye gaze access and cannot be customized.

FCC Statement

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

For use in North America

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

RF warning for Portable device:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Charging

To charge your Grid Pad, plug the power lead into the charging port on the left side of the device.



When the Grid Pad is charging the charging indicator is illuminated white. When the battery is full the charging indicator is illuminated green. When your Grid Pad requires charging, the charging indicator will be illuminated orange.

Mounting

Adjustable stand

Your Grid Pad has an adjustable stand that can be folded out, to position your device on a desk or table comfortably. Pull the stand from the bottom and adjust the angle to suit you. When finished, simply push the stand back in.

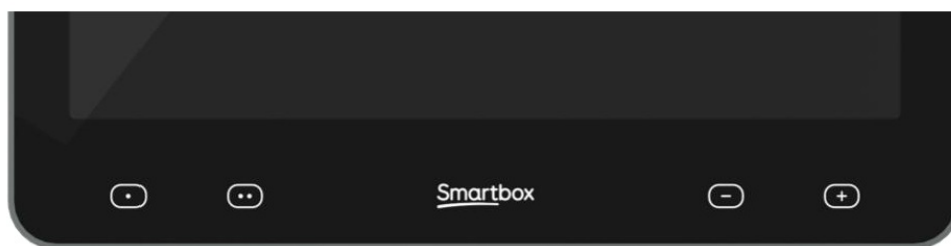
Using a desk, floor, or wheelchair mount

Your Grid Pad is supplied with a mounting plate for both Rehadapt and Daessy, so that you can securely mount and position your device. The mounting plate is attached with three screws (supplied with the mounting plate). Ensure all three screws are secure before mounting your Grid Pad to a stand or mounting system.



Smart Buttons

The front of your Grid Pad has five Smart Buttons that are accessible with eye gaze and touch.



Buttons 1, 2 and the Smartbox button can help you control and navigate your Grid Pad device when using Grid, or they can be customised using Grid's set of powerful commands. You can customise the colour of the smart button highlight as well as add audio feedback. The two Smart volume buttons cannot be customised and offer eye access when using Grid.

Connecting switches

Your Grid Pad has two switch ports that can be configured in Grid.



Switch ports S1 and S2 have an LED indicator above that illuminate when a switch is activated. The Remote Power Button also has two additional switch ports, S3 and S4.

Connecting Eye gaze

If your Grid Pad is supplied with an eye gaze camera it will be connected and ready to use.

You can remove or swap the eye gaze camera.

- Place your Grid Pad face down on a flat surface, ideally a table so the camera is easy to access.
- Raise the stand.
- Loosen the two screws on the back of the camera unit.
- Pull the camera unit away from the Grid Pad.

Changing the stand

Note the additional stand is included when the EG camera is supplied separately.

- Place your Grid Pad on a flat surface with Raise the stand so it is vertical.
- Remove the screw from each side of the stand.
- Pull both sides of the stand outwards at the same time to unhook the stand.

Second screen

The second screen on the back of the Grid Pad can show your Grid messages and Symoji's to the people around you.



The second screen can be toggled on and off in the Grid settings, and using the Set Second Screen command in your grid sets.

Finding your model and serial number

When you contact our Support team, please have your device model and serial number to hand. This helps us identify the device you are having an issue with. You can find the serial number on the back of your Grid Pad.

The serial number for the device is placed under the stand, lift the stand and the serial number is found here:



- **Document:** Grid Pad 13 – Manual – UK – A
- **Device:** GP13A
- **Language:** English
- **Date of issue:** <month> 2024

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This guide provides the basics for getting started with your Grid Pad 13. You can find a complete guide to all the features of your Grid Pad on the

Smartbox Hub:

[Hub.thinksmartbox.com/GridPad13-2nd-gen](https://hub.thinksmartbox.com/GridPad13-2nd-gen)

FAQ:

What should I do if my Grid Pad does not power on?

If your Grid Pad does not power on, ensure that it is charged by connecting it to a power source using the provided power lead. If the issue persists, contact customer support for assistance.


How do I customize the Smart Buttons on my Grid Pad?

To customize the Smart Buttons on your Grid Pad, access the Grid settings within the software interface. Follow the instructions provided to assign specific functions or commands to each Smart Button according to your preferences.

Documents / Resources

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References

-  [Gridpad13 2 Device Database](#)
- [User Manual](#)

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