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SMART Remote Management Software User Manual

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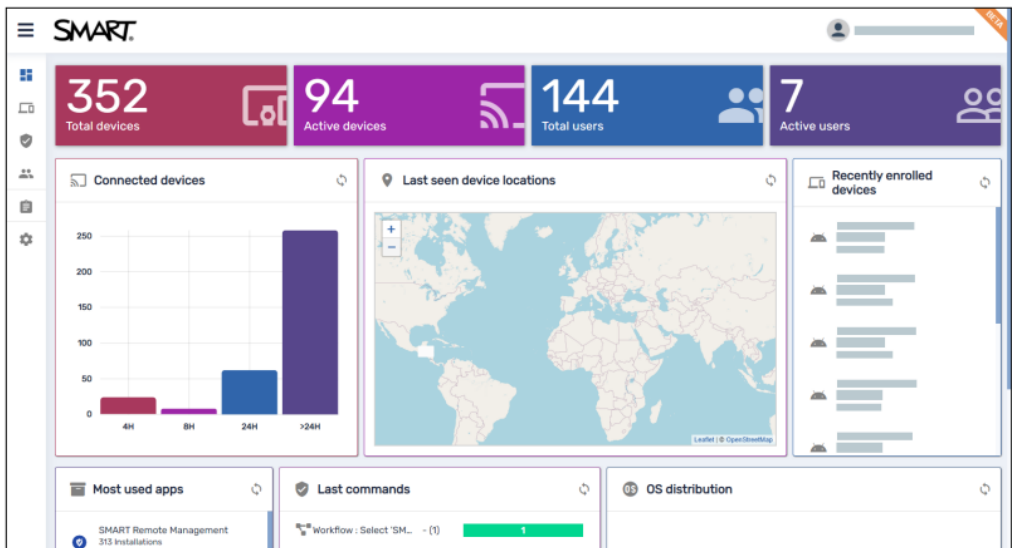**Contents**

User interface comparison

SMART Remote Management

When you first sign in to SMART Remote Management, a window appears. This window includes information about the new user interface and allows you to switch to it.

The new use interface is faster, more secure, and provides new features and capabilities.

This table lists the main differences between the new and existing user interfaces:

Area	New user interface	Existing user interface
Single sign-on (SSO)	Users can sign in to SMART Remote Management using their Google™ or Microsoft® accounts rather than having to use their SMART Remote Management accounts (if set up first by admins).	Users can only sign in to SMART Remote Management using their SMART Remote Management accounts.

Dark theme	You can switch between light and dark themes in the new user interface.	You can't switch between light and dark themes in the existing user interface.
Languages	The new user interface is available in the same languages as the existing one as well as Catalan.	The existing user interface is available in the following languages: • Arabic • Chinese (Simplified) • Chinese (Traditional) • English (US) • English (UK) • French • German • Hebrew • Hungarian • Italian • Japanese • Korean • Polish • Portugese • Russian • Slovak • Spanish • Turkish
Dashboard	The Dashboard view includes the following panels in the new user interface: • Total devices • Active devices • Total users • Active users • Connected devices • Last seen device locations • Recently enrolled devices • Most used apps • Last commands • OS distribution	The Dashboard view includes the following panels in the existing user interface: • Total devices • Active devices • Total users • Active users • Connected devices • Last seen device locations • App stats1 • Last commands • OS distribution

Command access in the Devices view	The following commands are accessible from the toolbar in the Devices view: • Remote • Install package • Advanced message • Device settings • Policies • Workflow All other commands are accessible from the **More actions** ••• menu, and you can pin commonly used commands to the top of the menu.	All commands are accessible from the **Actions** menu.
Device dashboard	In the device dashboard, you can view detailed information about a device and its apps, and you can enable, disable, start, stop, and clear data for specific apps.	In the device dashboard, you can view less detailed information about a device and its apps than in the new user interface, and you can enable, disable, start and stop (but not clear data for) specific apps.
Groups	You can find groups by clicking **Groups** in the Devices view.	You can find groups in the Groups view.
Filters	You can create and save filters using the **Filters** button in the Devices view. You can also filter the OS, Policy-Kiosk, and Tags columns.	You can create and save filters by clicking **FILTERS & GROUPS** in the Devices view.
Triggers	Triggers are referred to as "Schedulers and triggers" in the new user interface.	Triggers are referred to as "Triggers" in the existing user interface.

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Documents / Resources

	[SMART Remote Management Software](#) [pdf] User Manual Remote Management Software, Remote Management, Software

References

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