

Skylight  
Skylight App



# Skylight App User Guide

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Skylight

## Skylight App



## Product Specifications

- Features: Send Photos, Swipe, Zoom, Heart Button, WiFi, Auto Dimming, Interchangeable Frames
- Skylight Plus: Albums, Videos, Captions, Remote Settings, In-App Slideshow

## Features At A Glance

### Send Photos

1. Use the Skylight app to send dozens of photos at once.
2. Attach up to 25MB of photos when emailing to your unique Skylight email address, and the photos will automatically appear on your Frame.

- **Swipe**

When photos arrive, they'll play in a slideshow. Swipe to view additional photos.

- **Zoom**

To zoom into a photo so it fills the screen, take two fingers (e.g. your two index fingers), and pinch to zoom.

- **Heart Button**

If you love a photo, tap the heart button in the lower-right corner of the screen, and we'll email the sender to tell them you loved it! You can also hide the heart button by going to Settings > Advanced Features.

- **WiFi**

Skylight requires WiFi for initial setup and to receive new photos, but you can still view photos without a WiFi connection.

- **Auto Dimming**

Your Skylight Frame 2 is equipped with an ambient light sensor, which adapts the screen brightness to the lighting in the room to optimize your viewing experience and extend the life of your screen.

- **Interchangeable Frames**

Our Frame 2 device has a magnetic, snap-on frame that can be swapped out for other frame styles, available on [skylightframe.com](https://skylightframe.com).

## Skylight Plus

If you have purchased the Skylight Plus plan, all of the Frames under your account can access these premium features:

- **Albums**

Create, edit, and view photo albums in the app and on your Frame.

- **Videos**

Send videos to your Frame via email, mobile app, or Skylight Web ([app.ourskylight.com](http://app.ourskylight.com)). Video sound can be enabled on your Frame.

- **Captions**

Send photos and videos with captions using the app or Skylight Web.

- **Remote Settings**

Control your Frame settings remotely through the mobile app.

- **In-App Slideshow**

View your slideshow on any mobile device or tablet.

Skylight Plus can also be purchased in-app or on our website. For a complete list of up-to-date Plus features or to buy Plus, visit [www.skylightframe.com/plus](http://www.skylightframe.com/plus).

## Getting Started

1. **Set up your Frame**

Attach the support stand to the back of the device. After setup, you can also use the wall mount hole to mount on the wall.

2. **Connect to power adapter**

Plug the rectangular USB end of the cord into the USB port on the adapter, then plug the round end into the back of your Skylight.

3. **Download the Skylight app (not required)**

Search “Skylight App” in your app store or scan the QR code below. With the app, you can view and send photos to your Frame, like and comment on photos, and more.



Scan to  
download

## Connect to WiFi

1. **Select your network**

A list of available WiFi networks will appear on the right side of the screen. Tap to choose your network from the list. Swipe up if the list is long. If your network does not appear, wait for 30 seconds and check once more.

2. **Enter your password**

If your WiFi requires a password, a prompt will appear. Type in your password using the onscreen keyboard.

## Activate

## 1. Create your Frame's email address

Download the app or visit [ourskylight.com/finalstep](https://ourskylight.com/finalstep) to make an account and activate your Frame. Make sure you select "Frame" for device type.

## 2. Use your code

Once you have created your Frame's email address, our system will give you a 6-digit code. Enter this code on your Frame using the on-screen keyboard.

## 3. Configure Settings

Access your Frame's settings by tapping on the gear icon to find your device's email address and configure your device.

## Share

### • Invite Others

Share your Frame's unique email address with the whole family, or invite them to send directly from the app. The more people you invite, the more photos you'll get!

### • Send Photos

Share photos via email (as attachments) or upload from the app. The subject and contents of an email don't matter – Skylight just grabs attachments.

## Settings

Tap the screen to see the Settings Bar. From here, you can access:

- Delete: Remove photos from your Frame
- Rotate: Rotate photos on your Frame
- Pause: Pause on your favorite photos
- Albums: View and manage your albums (Plus feature)
- Gallery: View all of your photos and albums

## Advanced Features

Change the slideshow speed or shuffle your photos.

## How It Works

Check your Skylight email address, check your WiFi status, or reset your WiFi.

## Sleep Mode

Ensure your Skylight screen goes to sleep at the same time each night and wakes up at the same time each morning.

You can manually enter sleep mode or create an automated sleep schedule for your Frame.

## Need Help

If you have any questions about how to use or set up your Skylight Frame, please visit our User Guide at [skylightframe.com/support](https://skylightframe.com/support). Or contact us at [help@skylightframe.com](mailto:help@skylightframe.com). Make sure to download the Skylight app to get the most out of your Frame!



## WARNING

- **INGESTION HAZARD:** This product contains a button cell or coin battery.
- **DEATH** or serious injury can occur if ingested
- A swallowed button cell or coin battery can cause Internal Chemical Burns in as little as 2 hours.
- **KEEP** new and used batteries **OUT OF REACH** of **CHILDREN**
- Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.

## This product contains non-replaceable batteries

- a) Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- b) Even used batteries may cause severe injury or death.
- c) Call a local poison control center for treatment information.
- d) Battery type (CR1220).
- e) Nominal voltage (3.0V).
- f) Non-rechargeable batteries are not to be recharged.
- g) Do not force discharge, recharge, disassemble, heat above 50° or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.

## RF Exposure Statement

This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

## FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

**NOTE 1:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following

measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NOTE 2:** Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment"

### **ISED Warning**

This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

The device is restricted to indoor use only when operating in the 5150 to 5250 MHz frequency range.

### **SKYLIGHT APPLICATION AND DIGITAL FRAME by GLIMPSE LLC**

IMPORTANT: BY USING YOUR SKYLIGHT APPLICATION AND DIGITAL FRAME YOU ARE AGREEING TO THE TERMS BELOW.

### **THE TERMS Hardware**

#### **DISCLAIMER OF WARRANTY**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE HARDWARE IS PROVIDED "AS IS" WITH ALL FAULTS. TO THE EXTENT PERMITTED BY LAW, THIS DISCLAIMER OF WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. GLIMPSE LLC DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, GLIMPSE LLC LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF SIX MONTHS AND, AT GLIMPSE LLC'S OPTION, THE REPAIR OR REPLACEMENT SERVICES. SOME STATES (COUNTRIES AND PROVINCES) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY (OR CONDITION) MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

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In no event shall GLIMPSE LLC's total liability to you for all damages (other than as may be required by applicable law in cases involving personal injury) exceed the amount of one hundred (U.S.\$100.00). The foregoing limitations will apply even if the above stated remedy fails of its essential purpose.

## **Software**

### **DISCLAIMER OF WARRANTIES**

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CONTENT DISCLAIMER. YOU UNDERSTAND THAT BY USING ANY MEDIA SHARING CAPABILITIES OF THIS DEVICE YOU MAY ENCOUNTER CONTENT THAT MAY BE DEEMED OFFENSIVE, INDECENT, OR OBJECTIONABLE, WHICH CONTENT MAY OR MAY NOT BE IDENTIFIED AS HAVING EXPLICIT LANGUAGE OR CONTENT. NEVERTHELESS, YOU AGREE TO USE THIS PRODUCT AT YOUR SOLE RISK AND THAT GLIMPSE LLC SHALL NOT HAVE ANY LIABILITY TO YOU FOR CONTENT THAT MAY BE FOUND TO BE OFFENSIVE, INDECENT, OR OBJECTIONABLE REGARDLESS OF HOW THAT MATERIAL GOT TO THE DEVICE. IN ADDITION, WHILE GLIMPSE LLC ATTEMPTS TO PROVIDE A GOOD USER EXPERIENCE, WE CANNOT AND DO NOT REPRESENT OR WARRANT THAT THE SERVICES WILL ALWAYS BE SECURE OR

ERROR-FREE OR THAT THE SERVICES WILL ALWAYS FUNCTION WITHOUT DELAYS, DISRUPTIONS, OR IMPERFECTIONS.

#### ALTERNATIVE DISPUTE RESOLUTION.

If a dispute arises, the parties shall use their best efforts to settle the dispute, claim, question, or disagreement first by direct negotiation. If the dispute cannot be settled through direct negotiation within a period of 60 days, the parties agree to try in good faith to settle the dispute by mediation administered by the American Arbitration Association (AAA) under its Mediation Rules located in 120 Broadway, New York, NY 10271 before resorting to binding and final arbitration by the AAA in New York, thereby waiving jury trial and appeal. Arbitration Clause Provisions:

- **Arbitration Disclosure:** By using the Skylight Application and Digital Frame you agree that all disputes arising out of or in connection with the present agreement, or the application therefore or any instrument relating thereto, then either you or third parties involved will have the dispute finally resolved by binding arbitration.
- **Arbitration Provisions:** Any claim, dispute, or controversy arising from or relating to this Agreement, shall be finally settled and binding under the Rules of Arbitration of the AAA by one arbitrator.
- **Documentation:** Each party will, upon written request of the other party, promptly provide the other with copies of all relevant documents. There shall be no other discovery allowed. The arbitration will be based on the submission of documents and there shall be no in-person or oral hearing.
- **Setting Provisions:** The arbitration will be conducted in accordance with the AAA in New York.
- **Number and Selection of Arbitrators:** One arbitrator chosen by the AAA.
- **Costs/awards:** Judgment upon the arbitral award may be entered in any court having jurisdiction over the parties or their assets. The prevailing party shall be entitled to recover its reasonable costs, including witness costs, and attorney fees as part of any award entered by the arbitrator.
- **Procedure:** Except for those procedures specifically set forth herein, the arbitration shall be conducted in accordance with the Rules of Arbitration of the AAA, and New York law.
- **Acknowledgement:** By using the Skylight Application and Digital Frame you acknowledge that you have carefully read this agreement, and that you understand its terms and consequences.

## FAQ

### **Q: Do I need WiFi to use Skylight?**

A: Skylight requires WiFi for initial setup and to receive new photos, but you can still view photos without a WiFi connection.

### **Q: How do I send photos to my Skylight Frame?**


A: You can use the Skylight app to send multiple photos at once or email up to 25MB of photos to your unique Skylight email address for them to appear on your Frame.

### **Q: Can I change the frame on my Skylight device?**

A: Yes, the Skylight Frame 2 has interchangeable frames with magnetic snap-on options available on [skylightframe.com](https://skylightframe.com).

## Documents / Resources



	<p><a href="#">Skylight Skylight App</a> [pdf] User Guide 100-1, 2BF8S-100-1, 2BF8S1001, Skylight, Skylight App, App</p>
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References

- [S Skylight Cloud](#)
- [S Skylight | Digital Picture Frames | Skylight Frame](#)
- [S Skylight | Digital Picture Frames | Skylight Frame](#)
- [User Manual](#)

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