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## SkyGolf Ultimate Game Tracking System



## Product Usage Instructions

- Now is the time to change your grips if you need to. SkyGolf strongly recommends you do not move SuperTags from club to club.
- If you previously had another brand of tag-in your grips, it's time to change grips. SkyGolf will not take responsibility for grips.
- Keep your clubs with SuperTags out of extreme heat, cold, and moisture. Leaving them in a car trunk or garage in adverse conditions could damage the sensitive components.
- While SuperTags are water-resistant, avoid submerging them in water. Handle your clubs carefully to prevent damaging the electronics.
- When inserting clubs into your bag, avoid slamming them down to prevent impact on the SuperTags.
- DO NOT use the SuperTag as an extension of your grip. This can cause rotation or movement of the SuperTag.

## Important Notice

Before using SuperTags, it is important to read the SuperTag Product Information Guide thoroughly. The technology behind SuperTags is continuously evolving, and updates may be required to access new features, courses, or maintain existing functionality.

**Licensing Note:** The SuperTag software is licensed to you and is subject to the End User License Agreement (EULA). It is not sold and must be used following the EULA.

## **Please Note**

The SkyCaddie iOS Mobile app lacks key features found in our SkyCaddie models, like the PRO 5X, including IntelliGreen, IntelliPath, and Dynamic HoleVue. Upgrade to our award-winning SkyCaddie PRO 5X for these game-enhancing tools.

## **Warranty Void If Opened**

- ANY AND ALL WARRANTIES ARE INVALID ONCE OPENED OR AFTER ANY TAMPERING WITH SCREWS OR SEALS.

## **Compatibility & Top Tips**

SuperTags are currently compatible with the SkyCaddie PRO 5X, the SX550, iOS, and Android. Other select models of SkyCaddie coming soon. GameTrax and SwingTrax for use with Android SkyCaddie Mobile App will only work with an Android phone that has a built-in Gyroscope, Magnetometer & Accelerometer. Most modern Android smartphones come with a gyroscope (gyro) sensor, a Magnetometer & Accelerometer which are used for detecting rotation and orientation. Please check your device via a Google search for that information for your own model.

## **Best Practices**

- **Treat SuperTags as Electronics:** Keep your clubs with SuperTags out of extreme heat, cold, and moisture. Leaving them in a car trunk or garage in adverse conditions could damage the sensitive components.
- **Water Resistance:** While SuperTags are water-resistant, avoid submerging them in water. Handle your clubs carefully to prevent damaging the electronics.
- **Protective Handling:** When inserting clubs into your bag, avoid slamming them down to prevent impact on the SuperTags.

## **SuperTag Specifications**

- Weight: 9 grams (or 0.3 ounces)
- Impact on Club Feel: Positioned at the end of the grip, SuperTags affect less than 1 swing weight, meaning they will not significantly alter the balance of your clubs.

**IMPORTANT:** DO NOT use the SuperTag as an extension of your grip. This can cause rotation or movement of the SuperTag.



## Customer Service

SkyGolf is committed to providing the highest level of customer support. To view the latest version of this guide or to access additional information including product FAQs or to chat with a customer service representative, please visit [www.skygolf.com/mygametrax](http://www.skygolf.com/mygametrax) and click on Support.

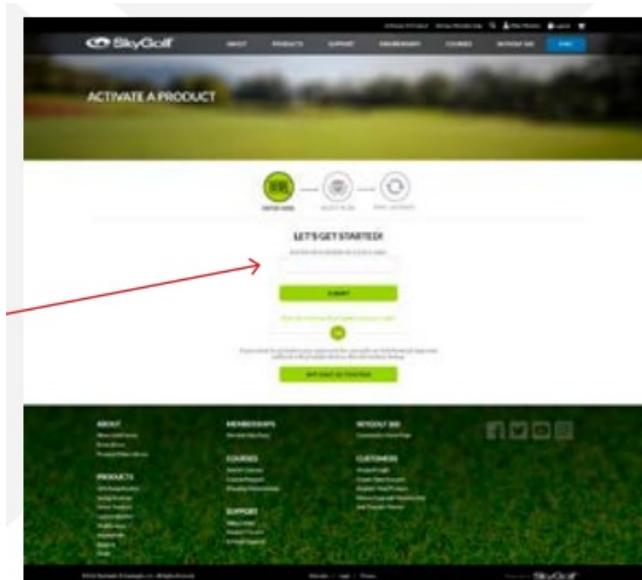
## Getting Started with the iOS SkyCaddie Mobile App

### Creating Your Account and Activating Your Membership

**Note:** If you have Skycaddie mobile installed already, before applying membership to your account at [www.skygolf.com](http://www.skygolf.com), please log out and log back in to Skycaddie Mobile app, and then the membership will be applied.

1. Visit [www.skygolf.com](http://www.skygolf.com)
2. Sign In or Create an Account:
  1. If you already have an account, log in.
  2. If you're new, create a new account by following the on-screen instructions.
3. Activate Your Product:
  1. Once logged in, go to the 'Activate a Product' option in the top menu.
  2. Enter your pre-paid card activation code.

4. Success! Your membership is now added to your account.
5. Download SkyCaddie Mobile:
  1. Go to the Apple Store and download SkyCaddie Mobile.
  2. Log in using your SkyGolf username and password (Do not create a new account here, as it will prevent access to your membership benefits).



**Note:** The in-round golf features for the iOS SkyCaddie Mobile app may differ from those on the SkyCaddie PRO 5X.

## Setting Up SuperTags

### Installing SuperTags

Each SuperTag comes with a lock washer that secures it to your club's grip, preventing unwanted rotation or movement. Follow these steps for proper installation:

1. **Insert the Washer:** Ensure the lock washer's teeth are pointing toward the grip. This will allow the washer to bite into the grip material and prevent movement.
2. **Hold the Club Upside Down:** This position will help you avoid injury from the washer's sharp teeth during installation.
3. **Screw in the SuperTag:** Align the SuperTag with the washer and tighten it securely.

You cannot over-tighten a SuperTag, but if it is under-tightened, it could rotate, leading to inaccurate data capture. Always check that the SuperTag is fully seated flush to the grip.

Watch the Installing SuperTags video [here](#).



## Installing SuperTags on SuperStroke Grips

To install SuperTags on grips like the SuperStroke Putter Grips (with CounterCore weights), follow these steps:

1. Remove the CounterCore Weight using the wrench provided with your SuperStroke grip.
2. Place the Adapter over the hole where the weight was removed.
3. Reinsert and tighten the CounterCore Weight through the adapter.
4. Screw in the SuperTag to the adapter, ensuring it is tight and secure

Watch the Installing SuperTags on a SuperStroke putter video [here](#).



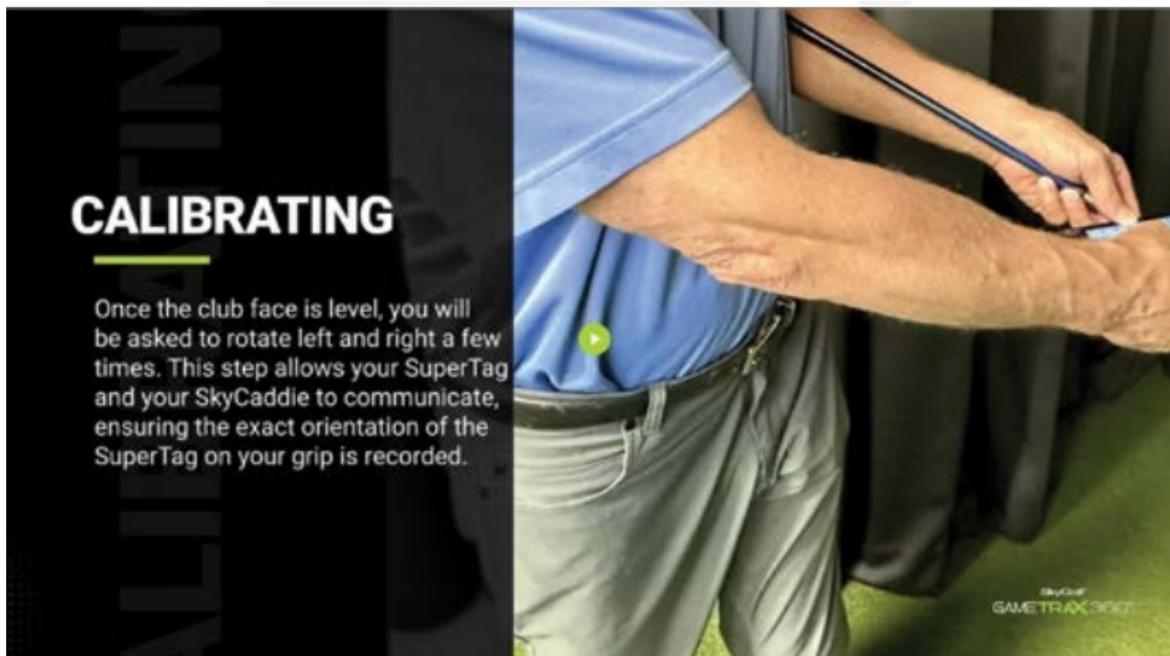
## Calibrating SuperTags

After installation, each SuperTag must be calibrated to your club to ensure accurate tracking. SkyGolf recommends you install and then calibrate each tag.

1. Remove your phone from any carry case or holder and open the SkyCaddie Mobile App.
2. From the menu, navigate to Clubs/Tags and select Setup Tags.
3. Select Club Type: Choose the type of club (Wood, Hybrid, Iron, Putter) that corresponds to the SuperTag you are calibrating. When calibrating a wood or driver, use the O-ring provided to help flatten your iPhone on the club face. This evens out the roll and bulge, giving you a more accurate calibration.
4. Place the phone on the clubface and hold the shaft under your arm (left arm for right-handed golfers, right arm for left-handed golfers).
5. The app will prompt you to level the clubface using an on-screen bubble level.
6. Rotate the club left and right as directed. This allows the SuperTag to determine its orientation on the grip.
7. Save the Calibration. Repeat for each club.

**Important:** If a club's loft is slightly off (e.g., calibrating a 6-iron that's recognized as a 5-iron), you can manually adjust the club type by using the sliding wheel in the app.

Watch the Calibrating SuperTags video [here](#).



## Recalibrating SuperTags

You may need to recalibrate your SuperTags if they move or show unusual data patterns.

1. Go to the Clubs/Tags menu and select the club to recalibrate.
2. Choose the Recalibrate option and follow the same steps as the initial calibration.

**Pro Tip:** If your SuperTag becomes loose or rotated during play, recalibrate to ensure accurate data capture. As a best practice, recalibrate every few rounds.

Watch the Recalibrating SuperTags video [here](#)

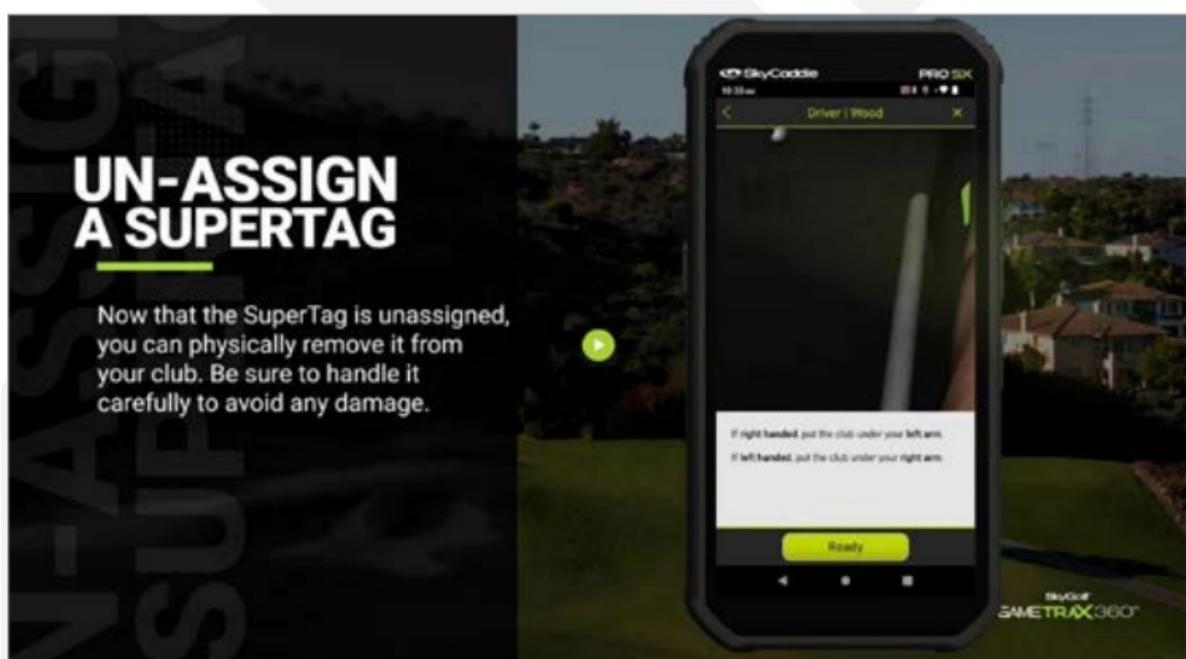


## Unassigning a SuperTag and Moving it to Another Club

To transfer a SuperTag from one club to another (e.g., when purchasing a new driver), follow these steps:

1. Go to the menu and navigate to Clubs/Tags.
2. Select the club with the SuperTag to be moved and choose Remove Club from Bag.
3. Install the SuperTag on your new club and calibrate it as outlined above.

Watch the Unassigning a SuperTag video [here](#).



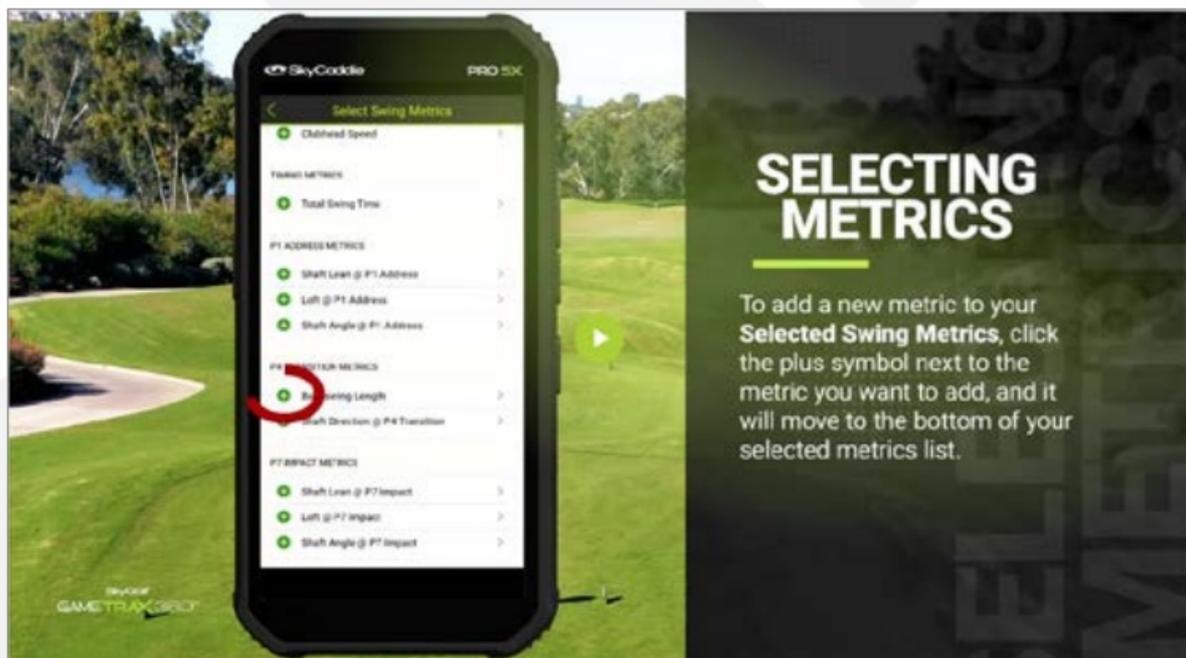
## Selecting Metrics to Track

Customizing the app to track only what you want to track

You can adjust the swing metrics you want to see when viewing a swing by following these steps:

1. Click on the three dots in the top right corner of the screen.
2. Choose “Select Swing Metrics”.
3. Next, choose either “Full Swing” or “Putting”.
4. Click “+” next to the metric you want to add
5. You can rearrange the order of your selected metrics by pressing the three lines to the right and dragging them to your preferred order.

Watch the Select Metrics video [here](#)

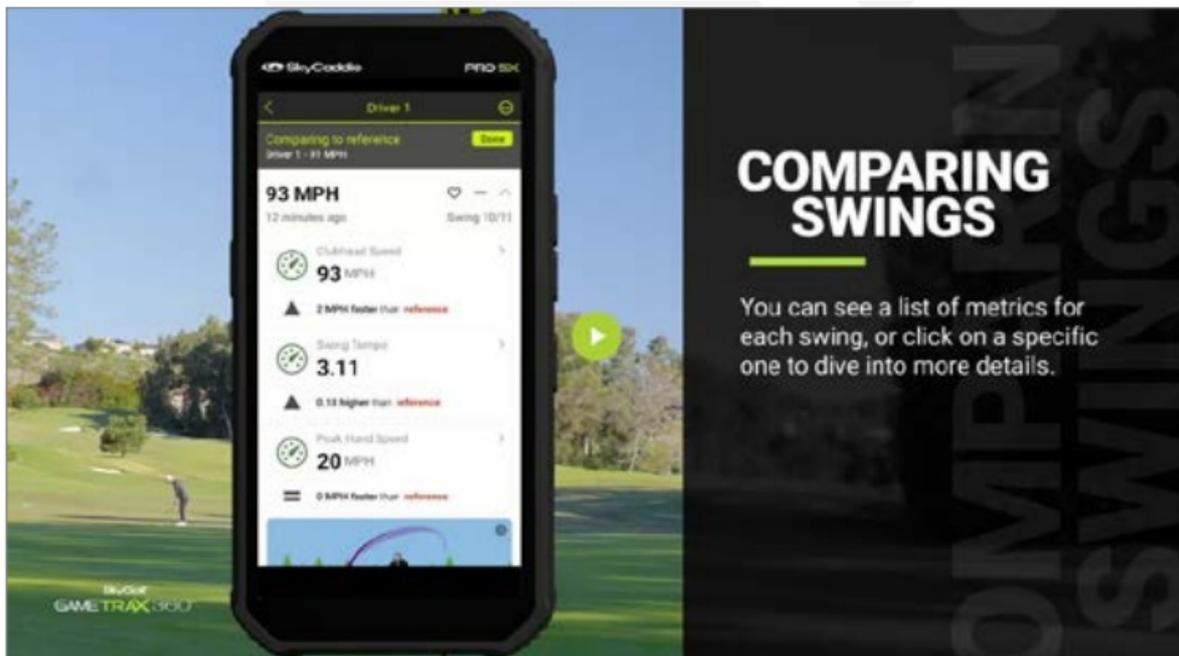


## Comparing Your Swings

There are two ways to compare your swings:

1. Choose a swing you want to use as a reference.
2. Click the three stand-alone dots in the top right corner and select “Compare To This Swing”.
3. Or you can click on the three dots in the circle at the top right and choose a reference swing from either your Favorite Swings or All Shot History

Watch the Comparing Swings video [here](#).



## Using GameTraX 360 on the Course

### GPS Accuracy and Tips for Best Performance

Turn on GPS 10-15 minutes before your round: This allows the GPS to find your location for better accuracy.

**Stay Near Your Phone:** SuperTags connect to your SkyCaddie Mobile App via Bluetooth. Ensure your phone stays within a reasonable distance (e.g., while in a cart or walking) to capture accurate GPS locations for each shot.

### Avoiding False Shot Detection

- **Watch for Club Handling:** If you drop or clang multiple clubs together, the SuperTag might register a false shot. While AI filtering eliminates most of these, be mindful to prevent extra data entry.
- **False Swings:** Air swings or practice swings are generally not recorded, but occasionally they might be logged as shots. Any discrepancies can be fixed during post-round editing.
- **Conceded Putts:** If you concede a competitor's putt and use a club to return the ball, it may be recorded as a shot. Simply delete these false entries after your round.

## Avoiding Missed Shots During a Round

- The SuperTag sensor best performs with a slight pause before each stroke. Example, Putting:
- To help avoid short putts being missed, take your practice strokes at a normal pace, before making your actual putting stroke to sink the putt, take a brief pause, keeping the club still. This will help the SuperTag sensor recognize the real stroke compared to a practice stroke.
- The same process should be adopted for all swings. Practice swing as normal, then slightly pause, keeping the club still, before taking your actual shot.

To begin a round with GameTraX 360 and fully utilize your SkyCaddie and SuperTags, follow the steps below to ensure accurate tracking and make the most out of your game analysis.

- Preparing for Your Round
  1. Before starting, make sure your SkyCaddie Mobile App has a clear view of the sky for optimal GPS accuracy. Turn on your SkyCaddie Mobile App 10-15 minutes before teeing off to allow your phone time to locate satellites and establish your course location.
  2. Check SuperTag Calibration: From the main menu of your SkyCaddie Mobile App, ensure all SuperTags are calibrated and ready.
  3. Icon Status:
  4. Blinking Green: The SuperTag is awake and ready to record data.
  5. Gray Icon: The club has not been moved yet, but the SuperTag will activate once you take the club out of your bag.
- Starting Your Round
  1. From the home screen or menu of your SkyCaddie Mobile App, follow these steps to begin your round:
  2. Select Play Golf: The SkyCaddie will either locate your nearest course or allow you to choose from your list of favorite courses.
  3. Input Round Options: Depending on your course, you may have preset pin positions or green zones available. If your course uses pin sheets, you can enter the pin locations for each green, which will be critical for accurate Strokes Gained

analysis. By default, the system is set to target the center of the green. However, you can adjust the pin positions on each hole for more precise tracking.

4. Set Pin Location (Optional): As you approach each green, you can adjust the pin location if it's not preset. This will provide better accuracy for your shot statistics and strokes gained metrics.

**IMPORTANT:** DO NOT use the SuperTag as an extension of your grip. This can cause rotation or movement of the SuperTag

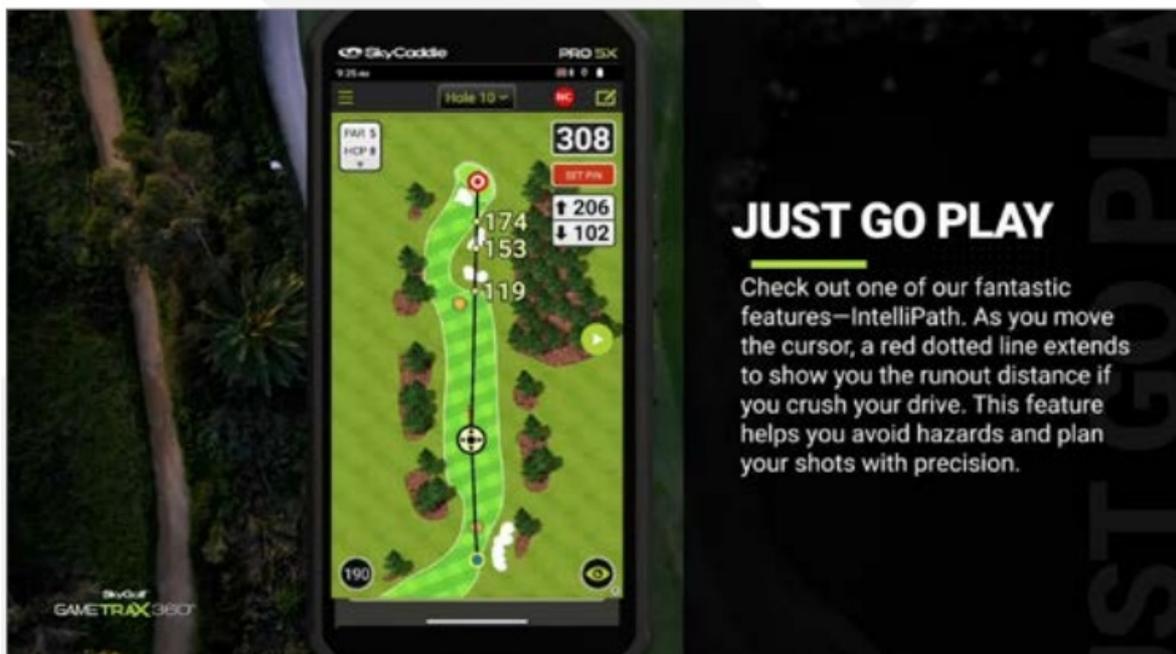
Watch the Setting Pins video [here](#).



- Playing Your Round
  - For the best results, it's recommended to just go play and let your SuperTags automatically capture your shots. SuperTags track each swing, while your SkyCaddie Mobile App records the GPS location of each shot.
  - Keep SkyCaddie Close: Ensure your SkyCaddie Mobile App is always near you while taking shots, so it can accurately record the shot location. If you forget to keep your SkyCaddie nearby, don't worry! You can adjust shot locations later during post-round editing in SkyGolf 360.
  - Check Scorecard: You can periodically check and update your scorecard after each hole or at the end of your round. This will allow you to make any necessary edits, such as adding missed putts.

**Note:** The in-round golf features for the iOS SkyCaddie Mobile app may differ from those on the SkyCaddie PRO 5X.

Watch the Starting a Round video [here](#)



- Maximizing the GameTraX 360 System: GameTraX 360 offers powerful tools to help you improve your game, such as Target View and IntelliPath. These features are designed to help you plan your shots with precision and gather valuable statistics.
  - Using Target View and IntelliPath
  - Move the Target Cursor: Each hole comes with a preset target for tee shots or layup shots on par-5s. To adjust:
    - Press on the target cursor and drag it to your desired location.
    - This will update the distance to your target and show how far you'll have left to the green.
    - IntelliPath: As you move the target cursor, you'll notice a red dotted line extending from your current position to the target. This line gives you a visual representation of the ball's projected path, including how far you can drive before running out of fairway or encountering hazards.
    - For example, if you set your target at 298 yards down the fairway, IntelliPath will show the potential runout if you hit the ball perfectly.

**Note:** The in-round golf features for the iOS SkyCaddie Mobile app may differ from those on the SkyCaddie PRO 5X.

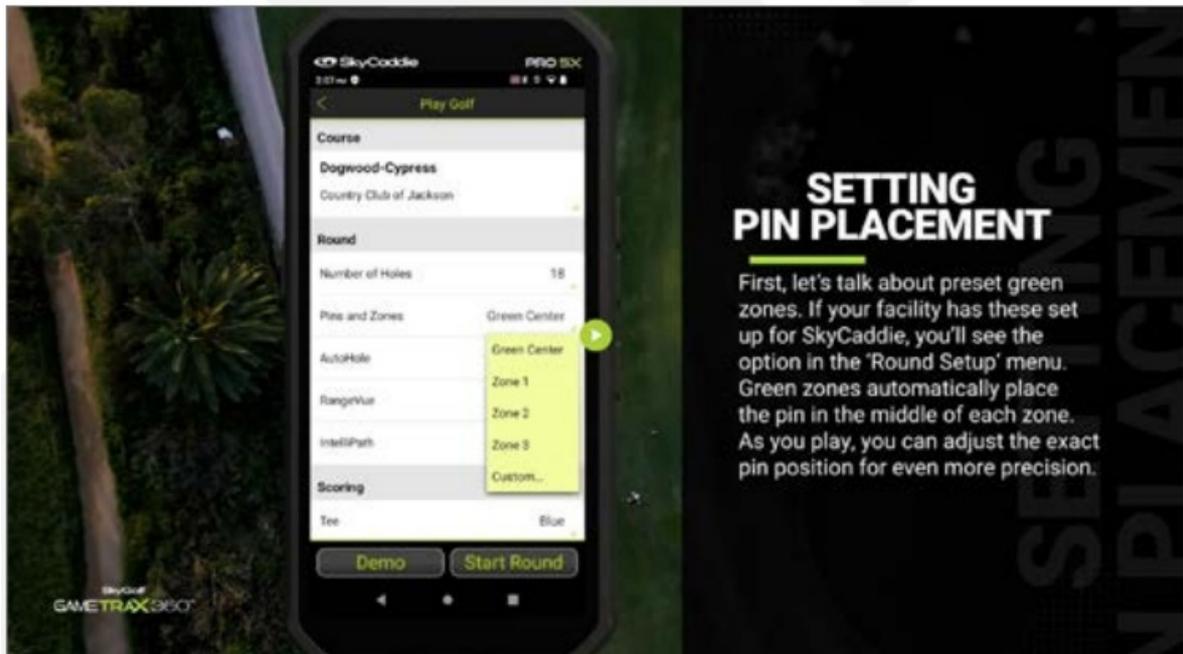
Watch the Target View video [here](#).



- Recording and Analyzing Shots
- Shot Recording: Once you hit your shot, you'll see the club used, the position of the ball, and the swing speed recorded on the screen.
- Distance Tracking: As you walk or ride towards your ball, the SkyCaddie will automatically track the shot distance.  
**Tip:** Adjusting pin locations ensures more accurate Strokes Gained calculations and better data for post-round analysis.
- Setting the Pin Location on the Green. As you approach the green, if the pin location hasn't been set or you want to adjust it, you can manually set the exact pin location:
  - Tap on "Set Pin".
  - Use the crosshair to drag the pin to your preferred location on the green, then tap Set Pin to save.

For example, if you're planning to lay up, you can move the target cursor to a distance of around 160 yards, leaving you with a short approach shot, say 65 yards to the green. After hitting, the system will seamlessly record the club used, swing speed, and shot distance.

Watch the Setting Pins video [here](#).



## SETTING PIN PLACEMENT

First, let's talk about preset green zones. If your facility has these set up for SkyCaddie, you'll see the option in the 'Round Setup' menu. Green zones automatically place the pin in the middle of each zone. As you play, you can adjust the exact pin position for even more precision.

- Putting and Auto Putt. When putting out, it's best to trust your SuperTags to capture the shots. You don't need to constantly check your SkyCaddie Mobile App during play. If the pin location isn't quite right or you miss a putt capture, you can always edit these details post-round in SkyGolf 360. For very short putts, gimmes, or tap-ins that aren't detected, you can use the Auto Putt feature:
  - Open the Scorecard during or after the round.
  - Tap (+) to add any missed putts and ensure your score is accurate.

**Note:** The in-round golf features for the iOS SkyCaddie Mobile app may differ from those on the SkyCaddie PRO 5X.

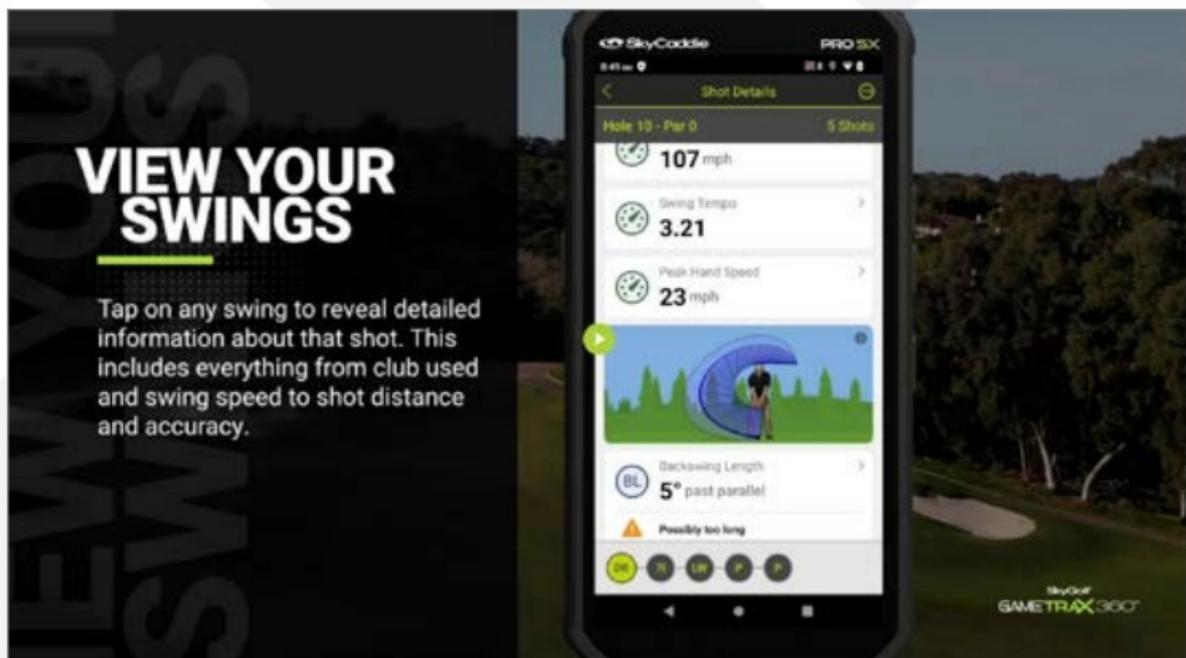
Watch the Auto Putts video [here](#).



- Viewing Swings from Your Round After your round, you can view and analyze each shot captured by the SuperTags in your SkyCaddie Mobile App or in SkyGolf 360.
  - From the home screen, select Recent Rounds.
  - Choose the round you want to review, then tap on Shots.
  - You'll see each shot's data capture point displayed on the hole's map. To view detailed swing information, simply tap on the shot.

This view allows you to analyze every aspect of your round, including swing speed, shot distance, and accuracy. By reviewing your round in detail, you can identify areas for improvement, such as refining your approach shots or increasing driving accuracy.

Watch the View Swings video [here](#).



## Maximizing GameTraX 360

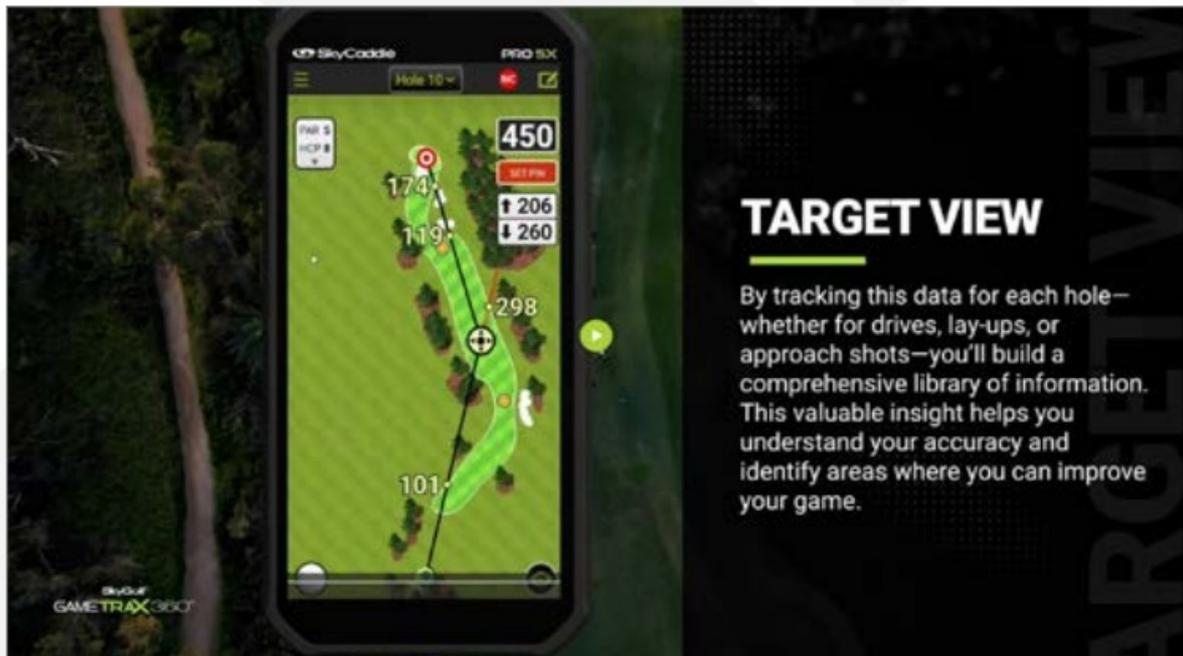
### Target View for Shot and Score Planning

The Target View feature lets you precisely plan and track shots by adjusting your target location. This tool is especially useful for planning layup shots or aggressive approach shots.

1. Move the Target Cursor: Tap and drag the target cursor to your desired shot distance.
2. Update Distance: This updates your shot's distance to the green, layup zones, or hazards.
3. Use IntelliPath: As you adjust the target, a red dotted line will display, showing the projected ball flight path and how much distance remains to hazards or the green.

**Note:** The in-round golf features for the iOS SkyCaddie Mobile app may differ from those on the SkyCaddie PRO 5X.

Watch the Target View video [here](#).



## Using the SkyCaddie Mobile App to Track Shots and Sync Data

To end and save your round:

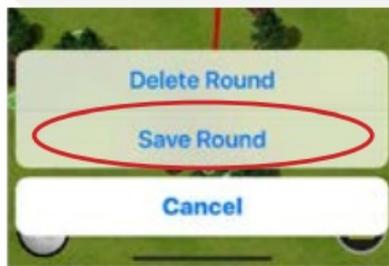
1. Go to the three menu dots in the top right corner



2. Click 'End Round'



3. Click 'Save Round'

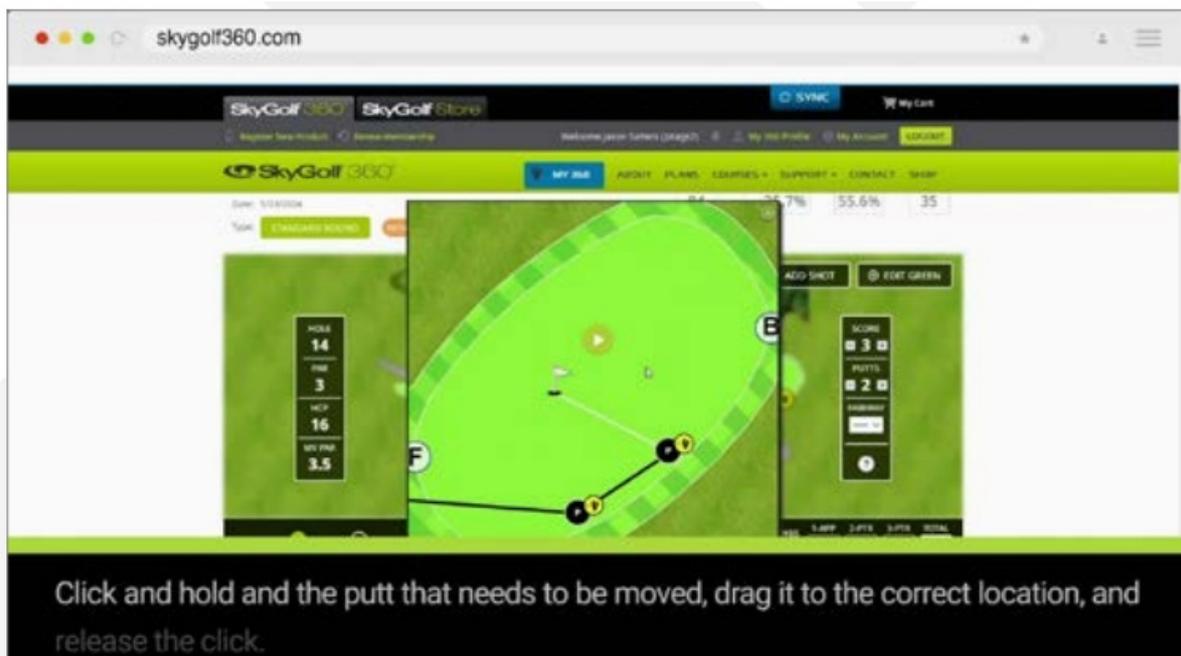


## Post-Round Analysis in SkyGolf 360

Accessing and Reviewing Rounds in SkyGolf 360 After syncing your data via Wi-Fi, log into your SkyGolf 360 account ([sg360.skygolf.com](http://sg360.skygolf.com)):

1. View Recent Rounds: Access the GameTraX 360 section to see a list of rounds played.
2. Select a Round: Click on a round to view detailed stats, shot maps, and your scorecard.
3. Shot and Scorecard Editing:
  1. To move a shot, click and drag the shot to its correct location.
  2. To add a shot, right-click on the hole image, select the club used, and drag the new shot to the correct location.

Watch the Editing Rounds in SkyGolf 360 video [here](#).

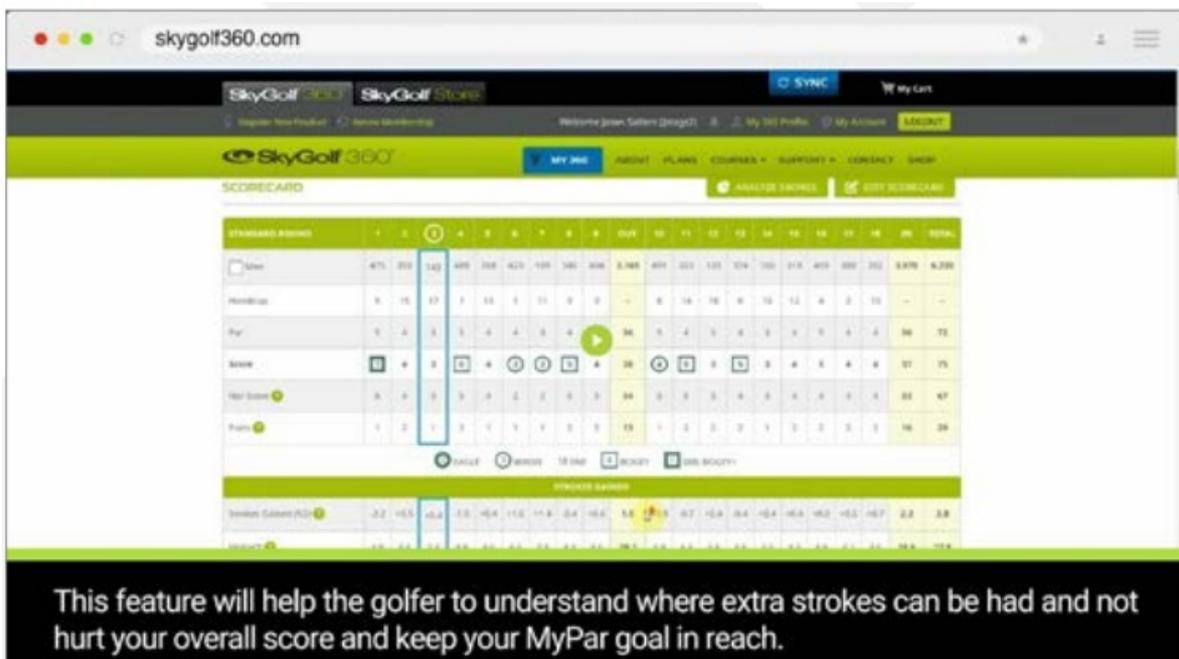


## Adding Penalties and Adjusting Scores

If you encountered penalties (e.g., out-of-bounds or water hazards), these can be added during post-round editing:

1. Click on the hole where the penalty occurred.
2. Add the penalty by selecting Penalty Shot, Out of Bounds, or Water Hazard from the club list.
3. Ensure the shot order is updated to reflect the penalty stroke.

Watch the MyPar video [here](#).



## Strokes Gained & MyPar

Strokes Gained is a key metric to analyze your performance across four areas:

1. Driving
2. Approach
3. Around the Green
4. Putting

With MyPar, you can set a handicap goal, and the system will help you understand where you are gaining or losing strokes compared to golfers in your handicap range.

1. Set Your MyPar Goal: Choose a target handicap (e.g., 5 or 10) in the SkyGolf 360 app.
2. Review Strokes Gained: The system breaks down each round into categories like "Off

the Tee” or “Around the Green,” showing where your strengths and weaknesses lie.

3. Adjust Practice Plans: Use the Strokes Gained insights to focus on areas where improvement is needed.

Watch the Strokes Gained video [here](#).



## Maintenance & Troubleshooting

### SuperTag Maintenance & Troubleshooting

#### Battery Information

SuperTags are powered by long-life batteries that last approximately 2 years, depending on use. SuperTags have no on/ off switch. They use intelligent power management to remain dormant when not in use and wake up when detecting a shot.

#### Troubleshooting Common Issues

1. SuperTag Not Recording Data: If your SuperTag fails to register shots, recalibrate the tag or ensure it is properly tightened.
2. Odd Swing Data: Unusual swing data may indicate that the SuperTag has shifted. Recalibrate the tag to resolve the issue.
3. Waking Up SuperTags: If a SuperTag is not responding (e.g., showing a grey icon), simply remove the club from your bag. The SuperTag should activate and sync with your SkyCaddie.

## **BETA Program Information**

### **Your Role as a Beta Tester**

- As a beta tester, you're a vital part of our development team. Your real-world use and insights will help us fine-tune the final product to ensure it meets both our high standards and your expectations.
- Please report any issues or observations, as they will directly contribute to making GameTraX 360 the best it can be.
- We're grateful for your participation and look forward to your feedback! Thank you for helping us bring GameTraX 360 to golfers around the world.
- On the PGA Tour, the players have ShotLink® to capture detailed data about every shot and every player.
- Now, recreational golfers like you can have the same information, but much more, without distraction and without the hundreds of volunteers needed to operate ShotLink®.

### **Known Limitations and Things to Keep in Mind**

1. **Shot Capture:** GameTraX 360 will accurately capture most, if not all, shots and swings from tee to green, including chips and putts over a few feet. By entering your score and number of putts for each hole in the application during or after your round, our AI will fill in the details for any short or conceded putts and most shots too weak to record. Some shots may not immediately appear on the hole being played. To avoid duplication, just keep playing and do not attempt editing during a round.
2. **Short Putts and Hole Location:** Very short putts and tap-ins might not register; however, AI and our auto-putt technology will fill in those for you during or after your round if you simply complete your scorecard and enter the number of putts. You will need to update the hole location to ensure the accuracy of putting stats for Strokes Gained purposes. This can be done during or after your round via the app or the SkyGolf 360 Cloud ("SG360").
3. **Penalty Strokes:** GameTraX 360 does not automatically record penalties, but will log provisional shots. After your round, you can delete provisional shots if needed and manually add penalties to your score in the application or in SG360. When editing

your round in SG36.0, simply click the Add Penalty Shot button to insert a penalty stroke in the appropriate sequence.

4. Scorecard Accuracy and Interaction During Play: Keeping a simple scorecard within the app to include total score on the hole and number of putts will resolve most potential issues, and with minimal editing, you'll achieve precise data for review. Occasionally, the system will buffer a shot while its validity is re-evaluated before posting. Do not attempt to edit or add shots during a round. Just keep playing and let the system do its work for you.
5. False Shots: While rare, certain actions like knocking a playing companion's ball back with your club after a concession or carrying multiple clubs together may trigger a false reading. Our AI corrects most of these, but you might need to delete occasional extras after your round. Again, we expect our system to far outperform any alternative in the category, and as we get more data through this BETA program to further improve our algorithms, false shots will be even rarer.
6. Air Swings and Practice Swings: Most, if not all, practice swings are ignored during course play, but occasionally one might be recorded. If so, deleting after play is very simple. Air swings can be enabled for practice sessions but will not register during a round.
7. Proximity to Adjacent Tees and Fairways: Should you venture into or near an adjacent fairway or tee box, shots may temporarily appear on the wrong hole. Just continue playing, and this should auto-correct.
8. Pre-Game Prep: As always, for best results, turn on your GPS 10-15 minutes before your round. This ensures optimal accuracy and minimizes any temporary issues. During practice or putting on an adjacent practice green, a few shots may get recorded and temporarily show up on the first hole after play begins. Just ignore and keep playing and the system will sort this out.
9. App Closing and Data Syncing: After finishing your round, leave the app open for a few minutes to allow data transfer and any buffered shots time to post. For SkyCaddie devices, select "Finish Round" and click the Sync button on the main menu of your SkyCaddie to Sync later when Wi-Fi is available.
10. Diagnostic Features: This beta version contains extra diagnostic layers that help identify bugs. Occasionally, these may even cause an issue or crash that wouldn't occur in the final product. If you experience a crash, please upload the data to SG360 for our team's review.

11. SuperTags Care: The SuperTags are durable and water-resistant. However, we advise avoiding submersion or hard impacts to preserve the delicate sensors. It is also advisable to care for your now super-intelligent clubs with the care you would normally provide your other valuable electronic products in terms of handling and storage environment.
12. Pace of Play and Distractions: GameTraX is designed to let you play without distractions from the fun of the game or your companions. While it may be addictive to watch each shot, we strongly recommend you let the system capture your data while you JUST PLAY. Keep up the pace of play, avoid any editing, accept conceded putts, and don't distract others trying to record or adjust the hole locations. The system will automatically complete tap-ins and concessions, and hole locations can be adjusted after the round if you want Strokes Gained to be refined to that degree. Keep it simple, HAVE FUN, and JUST GO PLAY!
13. GameTraX 360 is a System. GameTraX 360 is comprised of multiple parts designed to work together but also independently. Each has unique benefits and does some things better than others. For example, GameTraX with SuperTags is designed for on-course PLAY using either a SkyCaddie or SkyCaddie Mobile App. While SwingTraX 360 is included with GameTraX, it is best used for PRACTICE and to analyze swings after play. When just practicing, you may find using SwingTraX 360 in the SG Mobile app works best for you. After syncing your round from your SkyCaddie, final edits are best done in the SG Mobile app or in the SG 360 Cloud. Detailed analysis, progress tracking, and Strokes Gained insights are best attained in the SG 360 Cloud.

## **FCC STATEMENT**

FCC: X8F-ST01 IC: 12059A-ST01

This product complies with part 15 of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

U.S. FEDERAL COMMUNICATIONS COMMISSION REGULATORY AGENCY

COMPLIANCE This device complies with part 15 of the FCC Rules. Operation is subject

to the following two conditions:

**NOTICE:** The FCC warns that user modifications of this device without the express approval of SkyHawke Technologies could void the user's authority to operate this device. CANADIAN REGULATORY AGENCY COMPLIANCE This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference causing equipment standard entitled: "Digital Apparatus", ICES-003 of Industry Canada.

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GameTraX™ 360, SuperTags™, SkyCaddie®, SkyGolf®, SkyCaddie®, #1 Rangefinder in Golf®, SkyGolf 360™, IntelliGreen®, IntelliPath™, HoleVue®, Dynamic HoleVue™, RangeVue™ and TrueGround® are trademarks of SkyHawke Technologies, LLC.

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7,121,962; 8,758,170; 6,456,938 & Patent

Pending. For product terms and conditions, please visit [www.SkyGolf.com](http://www.SkyGolf.com).

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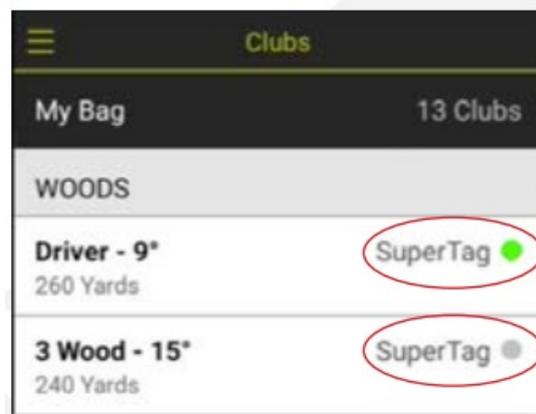
## **CONTACT**

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- For in-depth instructional videos, please visit [www.skygolf.com/GameTraX](http://www.skygolf.com/GameTraX)

## **FAQ**

## FAQs & Additional Resources

For additional questions, video tutorials, and access to support, visit [www.skygolf.com](http://www.skygolf.com).



- Do I need a membership to use SuperTag Sensors?
  - Yes, [see our memberships here](#). If you already have a minimum of a SkyGolf 360 Birdie membership, then access to SwingTraX Practice is already included. If you wish to track your round on course, you will need to upgrade to the SkyGolf 360 Pro X plan.
- My swing data looks really odd, and the data looks weird – what should I do?
  - It is likely that your SuperTag has moved position, and we recommend you recalibrate the SuperTags. It's simple and fast to do. [Watch this video](#) to see how to recalibrate the SuperTags.
- Is my Course mapped to use SuperTags for Gametracking?
  - With over 36,000 ground mapped courses in our library there is a very good chance your course is available however, [please search for your course](#) in our database here to make sure.
- What is Stroked Gained and how will it help me?
  - You can find a detailed description of [Strokes Gained](#) here.
- How do I set the pin placement for more accurate Strokes Gained data?
  - You can [watch this video](#) for a detailed explanation.
- Where do I see all my rounds/stats and club data?
  - Visit [www.skygolf360.com](http://www.skygolf360.com) or your SkyGolf 360 mobile app. You will need to sign in with your SkyGolf user credentials.
- What if I need to edit my game post round?
  - It's easy to make adjustments to your round in SkyGolf 360. [This video](#) will show

you how.

- Do I need Supertags on all my clubs?
  - A full set of SuperTags will allow you to track your complete round and swings for every club. We offer a selection of packages – please visit [www.skygolf.com](http://www.skygolf.com) for more information.
- How to get the most accurate data while tracking your round?
  - SuperTags connect via Bluetooth to your smart phone or compatible SkyCaddie. SuperTags record the shot taken and can store up to 5 shots, however SkyCaddie Mobile App records the GPS location used during game tracking. Therefore, to make sure your shots are recorded in the correct location we recommend that your phone or SkyCaddie stays in close proximity to you as you hit each shot. If needed, you can edit any shot placement via your online player portal at [SkyGolf360.com](http://SkyGolf360.com).

How do I check if my SuperTags are all connected to my SkyCaddie or the SkyCaddie Mobile App?

Green Dot - Blinking green icons mean your tags are awake and ready to use. Gray Dot – The club needs to be taken out of the bag to wake up.

How does my SuperTag communicate with my SkyCaddie?

SuperTag's communicate via a Bluetooth connection to compatible devices therefore your SuperTags should be in close proximity to your handheld devices at all times for 1) transfer of data 2) accurate GPS location when tracking.

Do I need to keep my SkyCaddie close by when playing golf?

The SuperTags record the swing. Your SkyCaddie Mobile App records the GPS location of the shot therefore it is advisable to keep your SkyCaddie near you to record the correct shot location.

Can I change the battery myself?

SkyGolf provides a service for battery replacement.

How many swings can a SuperTag hold before transferring to my SkyCaddie?

The SuperTags will hold 5 swings but remember wherever your location is when you come back into contact with your Skycaddie is where the shots will be recorded. Example: it's cart path only, you don't take your SkyCaddie with you and you take your shot from the middle of the fairway and return to your cart on and the SuperTag communicates with your SkyCaddie, the shot will be recorded on the path.

Can SuperTags be used on the driving range?

Absolutely! It can be used to track all your club data for practice and putting sessions.

Will SuperTags detect all my shots?

Yes, the GameTraX 360 system is designed to detect all your actual golf shots during a round while filtering out practice swings so that you end up with a fully tracked round of golf. If any golf shots are missed, post round editing is simple and easy to do see video here

## Documents / Resources

	<p><a href="#">SkyGolf Ultimate Game Tracking System [pdf] User Guide</a> PRO 5X, SX550, Ultimate Game Tracking System, Game Tracking System, Tracking System</p>
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## References

- [User Manual](#)

Game Tracking System, PRO 5X, SkyGolf, SX550, Tracking System, Ultimate Game Tracking

SkyGolf System

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