



# Sky Broadband SR203UK Router WiFi Hub User Manual

[Home](#) » [SKY](#) » Sky Broadband SR203UK Router WiFi Hub User Manual 

## Contents

- [1 Sky Broadband SR203UK Router WiFi Hub User Manual](#)
- [2 Your activation date](#)
- [3 What's included](#)
- [4 You Sky Broadband Hub](#)
- [5 Find your phone socket](#)
- [6 If your phone socket has one port](#)
- [7 Connecting your devices](#)
- [8 Settings](#)
- [9 Resetting your hub](#)
- [10 Security](#)



**Sky Broadband SR203UK Router WiFi Hub User Manual**



## Your activation date

Your hub won't start working until the date you see on the box – it can be any time up to midnight.



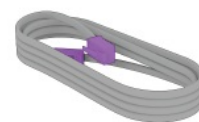
## What's included



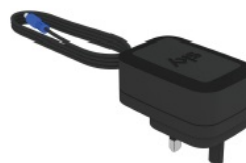
Sky Broadband Hub



Some paperwork



Grey cable



Power cable

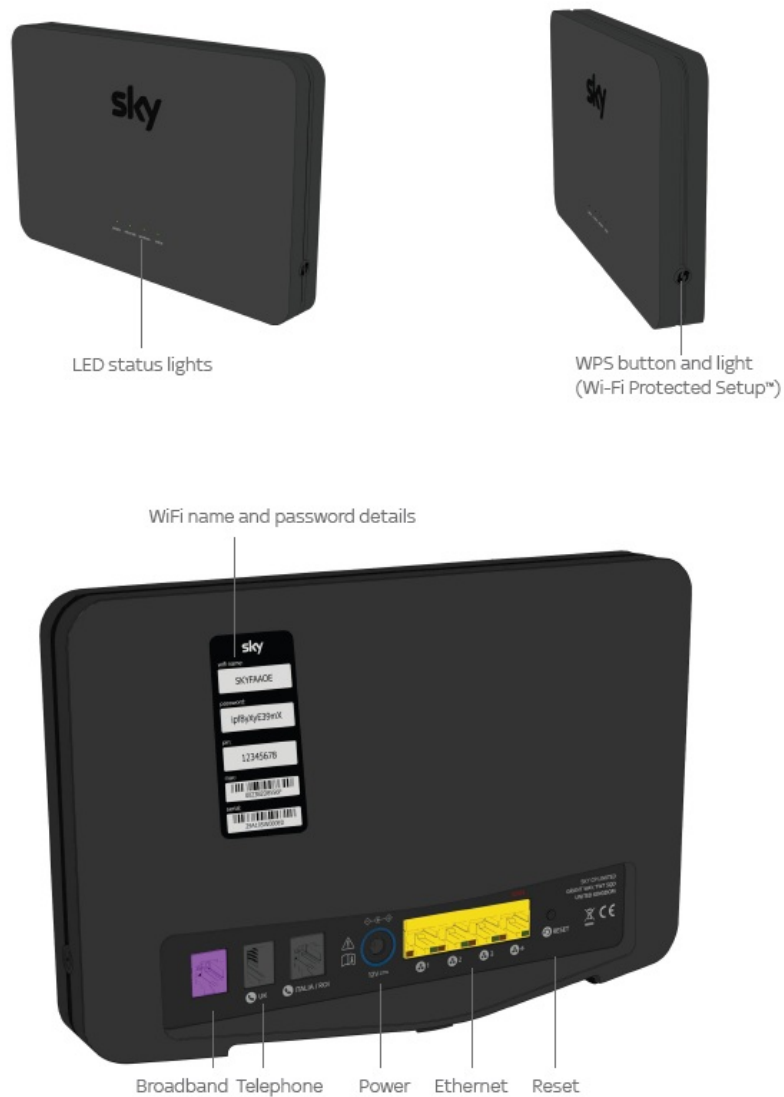


Microfilter

## Warning

Please read the 'Important safety and product information leaflet before installing or using your hub.

## You Sky Broadband Hub

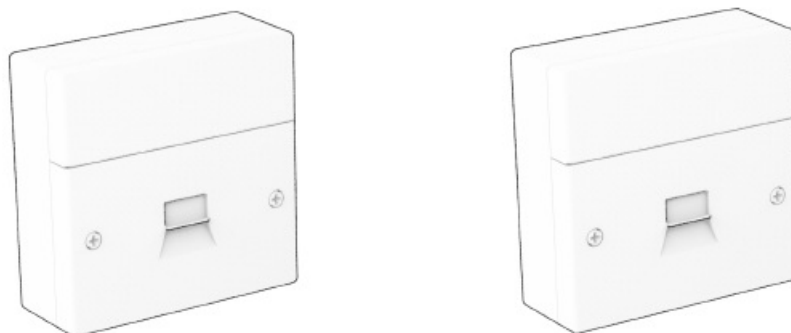


Your hub works best if you leave it switched on all the time. Don't worry if it feels warm – that's normal.

### Find your phone socket

#### Find your main phone socket

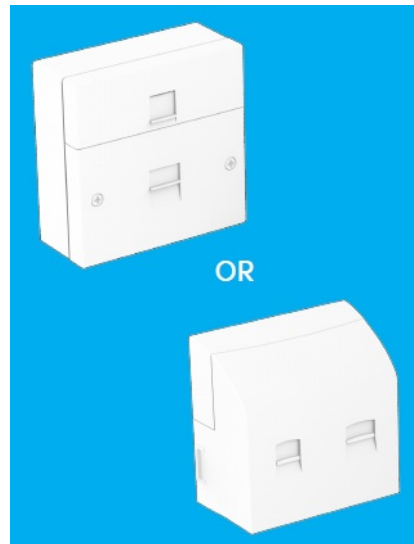
It's usually where the phone line comes into your home and is thicker than the others.



### Unplug whatever's plugged in

Phone cables, broadband equipment, splitters, and so on. If your phone socket looks like this (with two ports), skip

to the 'If your phone socket has two ports' section overleaf

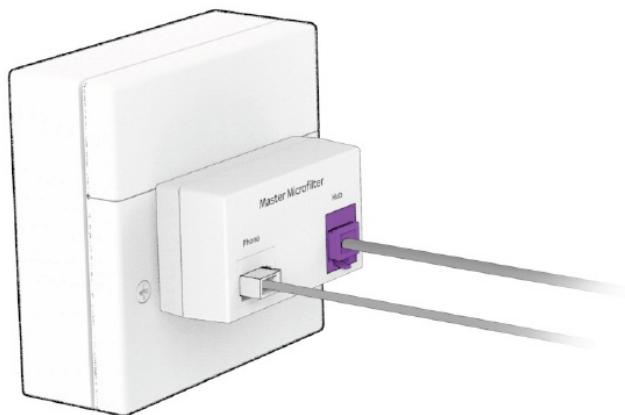


### **If your phone socket has one port**

1. Take the microfilter from the box. Plug it into the phone socket.



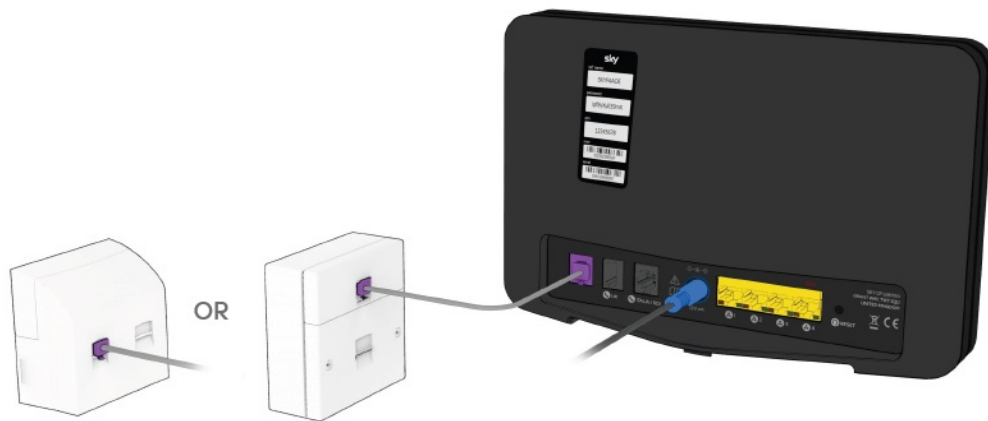
2. Take the grey cable from the box. Plug one of the purple ends into the purple port on your microfilter. Plug the other purple end into the purple port on the back of your hub. If you've unplugged a phone cable or splitter, plug it into the 'Phone' port on the microfilter.



3. Take the power cable from the box. Plug the blue end into the blue port on the back of your hub. Then plug the other end into the mains and switch it on. The power, internet, and wifi lights on the front of your hub should go green after a few minutes. You're good to go. Need more help setting up? Go to [sky.com/hubsetup](https://sky.com/hubsetup)

### **If your phone socket has two ports**

1. Take the grey cable from the box. Plug one of the purple ends into the left or top port of the phone socket. Plug the other purple end into the purple port on the back of your hub.
2. Take the power cable from the box. Plug the blue end into the blue port on the back of your hub.



Then plug the other end into the mains and switch it on. The power, internet, and wifi lights on the front of your hub should go green after a few minutes. You're good to go. Need more help setting up? Go to [sky.com/hubsetup](https://sky.com/hubsetup)




## Connecting your devices

Now your Sky Broadband Hub is set up, you need to connect all your devices to your broadband. Don't forget your Sky TV. Every device is different. But here's how you usually connect to WiFi with a password:

1. Click or tap the WiFi icon.
2. Choose your network from the list and type in your password (it's on the back of your hub or Connect card).

Or, connect with WPS instead, if your device has a WPS (Wi-Fi Protected Setup™) button:

1. Turn on WPS on your device.

2. Hold the WPS button  on the side of your hub for a few seconds, until it starts flashing amber . If it works, the WPS light will go green . If it goes amber or red, it hasn't worked.

For more detailed instructions go to: [sky.com/connectdevices](https://sky.com/connectdevices) for more help.


## Settings

Login to your hub using a device that's connected to your WiFi to change your settings (like your WiFi name or password).

1. Type 192.168.0.1 into a browser address bar.
2. The username is admin and the password is your WiFi password (unless you've changed them).

Changing your WiFi name or password will disconnect all your devices from your WiFi, so you'll need to re-connect them. Go to [sky.com/wifipassword](https://sky.com/wifipassword) for more info.

## Resetting your hub

It's easy to reset your hub if you need to. Hold Reset  on the back of your hub until the power light flashes green (about 10 seconds). Don't unplug or switch off your hub while it resets. The power light will go green when it's done.

### Help

Followed these steps but your hub's still not working.

- Check the My Sky app
- Go to [sky.com/hubsetup](https://sky.com/hubsetup)

### Security



#### **Sky Broadband Shield**

Your broadband comes with Sky Broadband Shield. It lets you control what your family can see or do online, on any device that's hooked up to your WiFi. And it protects you against malware and phishing websites, which could damage your devices or steal personal details. Go to [sky.com/shield](https://sky.com/shield) to find out more.

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