



# SKY Devices Elite V55 Smartphone User Manual

[Home](#) » [SKY DEVICES](#) » SKY Devices Elite V55 Smartphone User Manual 

## Contents

- [1 SKY Devices Elite V55 Smartphone User Manual](#)
- [2 General Information](#)
- [3 Safety Warning and Attention](#)
- [4 Precautions](#)
- [5 Your phone](#)
- [6 Phone overview](#)
- [7 Getting started](#)
- [8 Installation](#)
- [9 Using the touchscreen](#)
- [10 Account settings](#)
- [11 References](#)
- [12 Related Posts](#)



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## **General Information**

### **Profile**

Please read this pamphlet carefully in order to make your phone in perfect condition. Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone. Due to different software and network operators, the display on your phone may be different, refer to your phone for details.

## **Safety Warning and Attention**

### **ROAD SAFETY COMES FIRST**

Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving. In some countries, dialing or receiving calls while driving is illegal!

### **SWITCH OFF IN AIRCRAFT**

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky. Please make sure that your mobile phone is powered off in flight.

### **SWITCH OFF BEFORE ENTERING RISKY AREAS**

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant or a place where a blasting process is underway.

### **OBSERVE ALL SPECIAL REGULATIONS**

Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids, and some other electronic medical devices, as it may cause interference with such apparatuses.

### **INTERFERENCE**

The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the

mobile phone and located below the microphone. Do not touch the antenna area during a conversation, lest the conversation quality deteriorates.

### **QUALIFIED SERVICE**

Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on your own may bring great danger and violate the warranty rules.

### **ACCESSORIES AND BATTERIES**

Use only approved accessories and batteries.

### **USE SENSIBLY**

Use only in a normal and proper manner.

### **EMERGENCY CALLS**

Ensure the phone is switched on and in service, enter the emergency number, e.g. 112, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

**Note:** Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.

### **Precautions**

This mobile phone is well designed with fine art. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

- Keep the mobile phone and all its fittings beyond children's reach.
- Keep the mobile phone dry. Keep away from rain, moisture, liquid, or other substances that may corrode electronic circuits.
- Do not use or store the mobile phone in dusty places; lest the active parts of the mobile phone be damaged.
- Do not store the mobile phone in a high-temperature place. High temperatures will shorten the life of electronic circuits and damage the battery and some plastic parts.
- Do not store the mobile phone in a chilly place. otherwise, moisture will be formed inside the mobile phone to damage electronic circuits when the mobile phone is moved to a constant temperature place.
- Do not throw, knock, or shock the mobile phone, as that will destroy the internal circuits and high-precision components of the mobile phone.

### **Your phone**

#### **Phone overview**



## Functions of Keys

The mobile phone provides the following keys:

### Powerkey

The power key is situated on the right side of the phone. While using the phone, you can press this key to lock the screen; if you press and hold this key, a phone-options dialog will pop out. Here, you can select to adjust the profile mode, power off, reboot, or turn on/off airplane mode.

### Volume key

The volume key is situated on the right side of the phone. You can press it to adjust the ringer volume.

## Functions of icons

### Recent icon

Touch this icon to access the options of a selected function;

### Homeicon

Touch it to open the home screen. If you're viewing the left or right extended Home screen, touch it can enter the home screen.

### Back icon

Touch this icon to return to the previous screen;

## Getting started

### Installing the SIM Card and the Battery

A SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK(PIN Unlocking Key), PUK2 (PIN2 Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

### Note

After powering off your mobile phone, wait for a few seconds before removing or inserting a SIM card. Exercise caution when operating a SIM card, as friction or bending will damage the SIM card. Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.

## Installation

- Hold the power key for a while and select power off to power off the mobile phone.
- Take the back cover away.
- Insert the SIM Card into the SIM Card slot light with the corner cutting of the card aligning to the notch of the slot, the gold plate of the small card facing down, and the gold plate of the normal card facing up, till the SIM Card cannot be further pushed in.
- With the metallic contacts of the battery facing the metallic contacts in the battery slot, install the battery.

### **Note**

The SD card is a miniature object. Keep it out of the reach of children for fear that children swallow it!

## **Charging the Battery**

- Your mobile phone can monitor and display the battery state.
- Normally the remaining energy of the battery is indicated by the battery level icon at the upper right corner of the display screen.
- When the battery energy is insufficient, the mobile phone prompts "Battery low".
- Using a travel adapter:
- Install the battery into the mobile phone before charging the battery.
- Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
- Insert the plug of the travel charger into an appropriate power outlet.
- During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.
- The battery icon no longer flickers when the charging process ends. Note:
- Ensure that the plug of the charger, the plug of the earphone, and the plug of the USB cable are inserted in the right direction. Inserting them in the wrong direction may cause charging failure or other problems.
- Before the charging, ensure that the standard voltage and frequency of the local mains supply match the rated voltage and power of the travel charger.

## **Optimizing battery life**

You can extend your battery's life between charges by turning off features that you don't need. You can also monitor how applications and system resources consume battery power.

To guarantee the optimal performance of your battery, please stick to the following rules

- Turn off radios that you aren't using. If you aren't using Wi-Fi®, Bluetooth®, or GPRS, use the Setting application to turn them off.
- Turn down screen brightness and set a shorter screen timeout.
- If you don't need them, turn off automatic syncing for Gmail, Calendar, Contacts, and other applications.

### **Note**

On the Home screen, press the Menu icon, and touch Settings > More>Battery. The Battery Use screen lists the applications that have been using the battery, from greatest to least battery use. The top of the screen displays the time since you were last connected to a charger or, if you're currently connected to one, how long you were running on battery power before you connected to a charger. Then each application or service that used battery power during that time is displayed, in order of the amount of power they used. Touch an application in the Battery Use screen to learn details about its power consumption. Different applications offer different kinds of information.

## **Linking to the Networks and Devices**

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, Wi-Fi® data networks, and Bluetooth® wireless connection devices, such as headsets. You can also connect your phone to a computer, to transfer files from your phone's SD card and share your phone's mobile data connection via USB.

### **Connecting to mobile networks**

When you assemble your phone with a SIM card, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data. Connecting to Wi-Fi® networks Wi-Fi® is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi® router and your surroundings. Touch Settings>Network > Wi-Fi®. Check Wi-Fi® to turn it on. The phone scans for available Wi-Fi® networks and displays the names of those it finds. Secured networks are indicated with a Lock icon.

**Note:** If the phone finds a network that you connected to previously, it connects to it. Touch a network to connect to it. If the network is open, you are prompted to confirm that you want to connect to that network by touching Connect. If the network is secured, you're prompted to enter a password or other credentials.

### **Connecting to Bluetooth® devices**

Bluetooth® is a short-range wireless communications technology that devices can use to exchange information over a distance of about 8 meters. The most common Bluetooth® devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable devices, including laptops and cell phones. Touch Settings> Network > Bluetooth®. Check Bluetooth® to turn it on. You must pair your phone with a device before you can connect to it. Once you pair your phone with a device, they stay paired unless you unpaired them. Your phone scans for and displays the IDs of all available Bluetooth® devices in range. If the device you want to pair with isn't in the list, make it discoverable.

### **Connecting to a computer via USB**

You can connect your phone to a computer with a USB cable, to transfer music, pictures, and other files between your phone's SD card and the computer.

## **Using the touchscreen**

### **Touch-screen lips**

To act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons, you simply touch them with your finger.

### **Touch & hold**

Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs. For example, to open a menu for customizing the Home screen, you touch an empty area on the Home screen until the menu opens.

### **Drag**

Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position.

### **Swipe or slide**

To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch it (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list.

### **Lock screen**

When the Screen lock in the Security setting is enabled, press the Power key to lock the handset. This helps to prevent accidental touching of keys and as well as power saving. When the Sleep function in the Display setting is enabled, after the handset device has been idle for a preset period, the screen will be locked automatically to save power.

### **Unlock screen**

Press the Power key to switch on the handset device. The lock screen appears. Touch and slide right to unlock

the screen, and the screen being locked last time will show.

### **Using the onscreen keypad**

You enter text using the onscreen keyboard. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard. You can also enter text by speaking instead of by typing.

### **To enter text**

Touch a text field, and the onscreen keyboard opens. Some applications open the keyboard automatically. In others, you touch a text field where you want to enter text to open the keyboard.

### **Touch the keys on the keyboard to type**

The characters you've entered appear in the text field, with suggestions for the word you are typing below. Use the Delete icon to erase characters to the left of the cursor. After finishing typing, touch Back icon to close the keyboard. 3.6

### **Dialing Calls**

Dialing a call to a number in the contacts Touch the Phone icon or the phone application icon on the Home screen, then select the Contacts tab. Swipe or slide upward/downward to pick out the target contact. Then you can touch the dial icon to originate a call.

### **Dialing a call to a number in the call log**

Touch the Phone icon or the phone application icon on the Home screen, then select the call log tab. Swipe or slide upward/downward to pick out and touch the target contact. Then you can originate a call.

### **Answering incoming calls**

Touch the Answer icon to answer an incoming call.

Touch the End icon to end the current conversation.

To reject an incoming call, touch the Decline icon.

### **Managing multiple calls**

If you accept a new call when you're already on a call, you can touch the Answer icon to answer the current calls.

### **Using the Menus**

Chrome Browser

You can use Browser to view web pages and search for information on the web. When you open the Browser, your home page opens. The web address (URL) of the current page is displayed at the top of the window.

### **Call History**

You can use this function to manage your calls:

- All: All calls will be on the list.
- Missed: You can view a list of missed calls. If there are some missed calls, you can drag the Column notice down to view it.
- Outgoing: You can view and manage the dialed calls.
- Incoming: You can view and manage the received calls.

### **Camera**

Touch the Camera icon in the main menu interface or on the home screen, the camera opens in Landscape mode, ready to take a picture. In this mode, you can touch the camera icon to take a photo, touch the photo icon, and slide right to switch between photo and video

## Contacts

- In the contacts screen, touch the menu icon and you can perform the following operations
- Contacts to display: you can select the contacts on different groups to display.
- Import.: you can import the contacts from a SIM card or storage; you can also share the visible contacts.
- Blocked numbers: select this option to enter the call firewall.
- Accounts: you can sync with your account.
- Settings: you can set the display options in this interface.
- Send contacts by Messaging: select this function, and then you can choose some contacts to share by messaging
- Batch delete: Select this function, then you can mark the target contacts. To delete all contacts, you just need to touch all at the top of the contacts screen. Last, touch OK and confined to delete contacts.
- Advanced options: you can view the SIM capacity and Clear up contacts

## Gmail

You use the Gmail application to read and send Gmail. There are many Gmail addresses to choose from Touch the Gmail icon to access it. If the Gmail account has not been set up, you can set up a Gmail account in a few steps.

### Account setup

Enter a Gmail address and the account's password.

### Account settings

- Set inbox checking frequency.
- Set Send Gmail from this account by default.
- Set Notify me when Gmail arrives.
- Set Synchronize contacts, calendar, or Gmail from this account.
- Set automatically download attachments when connected to Wi-Fi®.

### Compose and send Gmail To compose and send a Gmail

1. Touch the Create icon to compose a new Gmail.
2. Enter the Gmail address (es) for the intended recipient(s).
3. Touch Menu -+ Attach file to attach a file.
4. Touch Menu -+ Add Cc/Bcc to add copy or blind copy this Gmail to other contacts.
5. After completing the Gmail, Touch send icon to send the Gmail. Touch the folder icon to check the account status. For each Gmail account, there are five default folders, i.e., Inbox, Drafts, Outbox, Send, and Trash folders.
6. To view sent emails, open the Sent folder and tap the refresh icon

## FM Radio

Please plug in the compatible earphones to the device and then turn on the radio. The earphone cable can be used as FM Antenna. Please adjust the appropriate volume when listening to the radio. Continue to use higher volume is harmful for your ear.



## Gallery

Both pictures and videos taken by camera or stored in SD card can be scanned through this function. You also can log in the Google to view the photos in your account.

## Google Play Store

You can download and manage media files through this application. Google, Google Play and other marks are trademarks of Google LLC.

## Appendix

### Appendix 1: Troubleshooting

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.

Fault	Cause	Solution
SIM card error	The SIM card is damaged.	Contact your network service provider
	The SIM card is not in position.	Check the SIM card
	The metal face of the SIM card is polluted.	Clean the SIM card with a clean cloth
Poor received signal quality	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted
	Line congestions occur when you use the mobile phone in high-traffic hours	Avoid using the mobile phone in high-traffic hours
The mobile phone cannot be powered on	The battery energy is exhausted.	Charge the battery
Calls cannot be dialed	Call barring is activated	Cancel call barring
The mobile phone cannot connect the network	The SIM card is invalid	Contact your network service provider
	The mobile phone is not in a service area of the GSM network	Move to the network operator's service area
	The signal is weak	Move to a place where the signal quality is high
The battery cannot be charged	The charging voltage does not match the voltage range indicated on the charger	Ensure the charging voltage matches the voltage range indicated on the charger
	An improper charger is used	Use the charger specially designed for the mobile phone
	Poor contact	Ensure the charger plug is in good contact with the mobile phone

## SPECIFIC ABSORPTION RATE (SAR) CERTIFICATION INFORMATION

This device meets international guidelines for exposure to radio waves This device has been tested and found to comply with the Specific Absorption Rate (SAR) RF exposure requirements set by international agencies.

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## References

- [User Manual](#)

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