



## SKY Devices Elite E55 Android Smartphone User Manual

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## General Information

### Profile

Please read this pamphlet carefully in order to make your phone in perfect condition. Our company may change this mobile phone without prior written notice and reserves the final right to interpret the performance of this mobile phone. Due to different software and network operators, the display on your phone may be different, refer to your phone for details.

### Safety Warning and Attentions

Safety warning

#### ROAD SAFETY COMES FIRST

Do not use a hand-held phone while driving. Use hands-free fittings when calls are unavoidable while driving. In some countries, dialing or receiving calls while driving is illegal!

#### SWITCH OFF IN AIRCRAFT

Wireless devices can cause interference in aircraft. Using a mobile phone in flight is illegal and risky. Please make sure that your mobile phone is powered off in flight.

#### SWITCH OFF BEFORE ENTERING RISKY AREAS

Strictly observe the relevant laws, codes, and regulations on the use of mobile phones in risky areas. Turn off your mobile phone before entering a place susceptible to explosion, such as an oil station, oil tank, chemical plant, or a place where a blasting process is underway.

#### OBSERVE ALL SPECIAL REGULATIONS

Follow any special regulations in force in any area such as hospitals and always switch off your phone whenever it is forbidden to use it or, when it may cause interference or danger. Properly use your mobile phone near medical apparatuses, such as pacemakers, hearing aids, and some other electronic medical devices, as it may cause interference with such apparatuses.

#### INTERFERENCE

The conversation quality of any mobile phone may be affected by radio interference. An antenna is built inside the mobile phone and located below the microphone. Do not touch the antenna area during a conversation, lest the conversation quality deteriorates.

## **QUALIFIED SERVICE**

Only qualified personnel may install or repair phone equipment. Installing or repairing the mobile phone on your own may bring great danger and violate the warranty rules.

## **ACCESSORIES AND BATTERIES**

Use only approved accessories and batteries.

## **USE SENSIBLY**

Use only in a normal and proper manner.

## **EMERGENCY CALLS**

Ensure the phone is switched on and in service, enter the emergency number, e.g. 911, then press the Dial key. Give your location and state your situation briefly. Do not end the call until told to do so.

**Note:** Just like all other mobile phones, this mobile phone does not necessarily support all the features described in this manual due to network or radio transmission problems. Some networks even do not support the emergency call service. Therefore, do not rely solely on the mobile phone for critical communications such as first aid. Please consult the local network operator.

## **Precautions**

This mobile phone is well designed with fine art. Please exercise special care when using it. The following suggestions will help your mobile phone survive the warranty period and extend its service life:

- Keep the mobile phone and all its fittings beyond children's reach.
- Keep the mobile phone dry. Keep away from rain, moisture, liquid, or other substances that may corrode electronic circuits.
- Do not use or store the mobile phone in dusty places; lest the active parts of the mobile phone be damaged.
- Do not store the mobile phone in a high-temperature place. High temperatures will shorten the life of electronic circuits and damage the battery and some plastic parts.
- Do not store the mobile phone in a chilly place. Otherwise, moisture will be formed inside the mobile phone to damage electronic circuits when the mobile phone is moved to a constant temperature place.
- Do not throw, knock, or shock the mobile phone, as that will destroy the internal circuits and high-precision components of the mobile phone.

## **Your phone**

### **Phone overview**



## Functions of Keys

The mobile phone provides the following keys:

### Power key

The power key is situated on the right side of the phone. While using the phone, you can press this key to lock the screen; if you press and hold this key, a phone-options dialog will pop out. Here, you can power off, restart, emergency call, or screenshot.

### Volume key

The volume key is situated on the right side of the phone. You can press it to adjust the ringer volume.

### The Google Assistant button

Get more done on the go with help from Google. Easily manage tasks and to-do lists, keep in touch, get answers, and more. Just press and hold the Google Assistant button to get started.

## Functions of icons

### Recent key icon

Touch this icon to access the recent app screen, that lists recently accessed activities and tasks, the user can navigate through the list and select a task to resume, or the user can remove a task from the list by swiping it away;

### Home icon

Touch it to open the home screen. If you're viewing the left or right extended Home screen, touch it can back to the home screen.

### Back icon

Touch this icon to back to the previous screen;

## Getting started

### Installing the SIM Card

A SIM card carries useful information, including your mobile phone number, PIN (Personal Identification Number), PIN2, PUK (PIN Unlocking Key), PUK2 (PIN2 Unlocking Key), IMSI (International Mobile Subscriber Identity), network information, contacts data, and short messages data.

### Note

After powering off your mobile phone, wait for a few seconds before removing or inserting a SIM slot adapter.

Exercise caution when operating a SIM card, as friction or bending will damage the SIM card. Properly keep the mobile phone and its fittings such as the SIM cards beyond children's reach.

## Installation

- Hold the power key for a while and select power off to power off the mobile phone.
- Use the SIM tool to pull out the SIM card slot adapter. 1 slot is used for SIM while the second slot is used as either SIM or SD card.
- Put the SIM Card on the SIM slot adapter, the gold plate of the small card facing down and the gold plate of the normal card facing up.
- Push the SIM slot adapter into the phone and power it on.

### Note:

- The SD card is a miniature object. Keep it out of the reach of children for fear that children swallow it!

## Charging the Battery

- Your mobile phone can monitor and display the battery state.
- Normally the remaining energy of the battery is indicated by the battery level icon at the upper right corner of the display screen.
- When the battery energy is insufficient, the mobile phone prompts "Battery low".
- Using a travel adapter:
- Connect the adapter of the travel charger with the charging slot in the mobile phone. Ensure that the adapter is fully inserted.
- Insert the plug of the travel charger into an appropriate power outlet.
- During the charging, the battery level grids in the battery icon keep flickering till the battery is fully charged.
- The battery icon no longer flickers when the charging process ends.

### Note

Before the charging, ensure that the standard voltage and frequency of the local mains supply match the rated voltage and power of the travel charger.

## Optimizing battery life

You can extend your battery's life between charges by turning off features that you don't need. You can also monitor how applications and system resources consume battery power. To guarantee the optimal performance of your battery, please stick to the following rules:

- Turn off radios that you aren't using. If you aren't using Wi-Fi®, Bluetooth®, or GPRS, use the Setting application to turn them off.
- Turn down screen brightness and set a shorter screen timeout.
- If you don't need them, turn off automatic syncing for Gmail, Calendar, Contacts, and other applications.
- **Note:** On the Home screen, press the Menu icon and touch Settings > Battery>Battery Usage will list the applications that have been using the battery.
- Touch an application in the Battery Usage screen to check details about its power consumption. Different applications offer different kinds of information.

## Linking to the Networks and Devices

Your phone can connect to a variety of networks and devices, including mobile networks for voice and data transmission, Wi-Fi® data networks, and Bluetooth® wireless connection devices, such as headsets. You can also connect your phone to a computer, to transfer files from your phone's SD card and share your phone's mobile data connection via USB.

### **Connecting to mobile networks**

When you assemble your phone with a SIM card, your phone is configured to use your provider's mobile networks for voice calls and for transmitting data.

### **Connecting to Wi-Fi® networks**

Wi-Fi® is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi® router and your surroundings.

Touch Settings>Network & internet>Internet> Wi-Fi®. Check Wi-Fi® to turn it on. The phone scans for available Wi-Fi® networks and displays the names of those it finds. Secured networks are indicated with a Lock icon.

**Note:** If the phone finds a network that you connected to previously, it connects to it. Touch a network to connect to it. If the network is open, you are prompted to confirm that you want to connect to that network by touching Connect. If the network is secured, you're prompted to enter a password or other credentials. Connecting to Bluetooth® devices

Bluetooth® is a short-range wireless communications technology that devices can use to exchange information over a distance of about 8 meters. The most common Bluetooth® devices are headphones for making calls or listening to music, hands-free kits for cars, and other portable devices, including laptops and cell phones. Touch Settings> Connected devices > Pair a new device. You must pair your phone with a Bluetooth® device before you can connect to it. Once you pair your phone with a Bluetooth® device, they stay paired unless you unpaired them. Your phone scans for and displays the IDs of all available Bluetooth® devices in range. If the device you want to pair with isn't on the list, make it discoverable.

### **Connecting to a computer via USB**

You can connect your phone to a computer with a USB cable, pull down the notification click Charging this device via USB tap for more options, and select to Media device(MTP) mode, to transfer music, pictures, and other files between your phone's SD card and the computer.

## **Using the touchscreen**

- Touch-screen tips

### **Touch**

To act on items on the screen, such as application and settings icons, to type letters and symbols using the onscreen keyboard, or to press onscreen buttons, you simply touch them with your finger.

### **Touch & hold**

Touch & hold an item on the screen by touching it and not lifting your finger until an action occurs. For example, to open a menu for Wallpaper & style, you touch an empty area on the Home screen until the menu opens.

### **Drag**

Touch & hold an item for a moment and then, without lifting your finger, move your finger on the screen until you reach the target position.

### **Swipe or slide**

To swipe or slide, you quickly move your finger across the surface of the screen, without pausing when you first touch it (so you don't drag an item instead). For example, you slide the screen up or down to scroll a list.

### **Lock screen**

Press the Power key to lock the screen, this helps to prevent accidental touching. The phone scans for available

Wi-Fi® networks and displays the names of those it finds. Secured networks are indicated with a Lock icon.

**Note:** If the phone finds a network that you connected to previously, it connects to it. Touch a network to connect to it. If the network is open, you are prompted to confirm that you want to connect to that network by touching Connect. If the network is secured, you're prompted to enter a password or other credentials. Connecting to Bluetooth® devices

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### **Using the touchscreen**

Touch-screen tips

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#### **Lock screen**

Press the Power key to lock the screen, this helps to prevent accidental touching the current page is displayed at the top of the window.

#### **Camera**

Touch the Camera icon in the main menu interface or on the home screen, the camera opens in vertical mode, ready to take a picture. In this mode, you can touch the Capture icon to take a photo, and slide right to switch to other camera mode.

#### **Contacts**

In the contacts screen, touch the menu icon and you can perform the following operations:

**Accounts:** you can sync with your Google account contacts.

**Batch delete:** Long press one contact and select more, Select the delete icon to delete marked contacts

#### **Gmail**

Email by Google: secure, smart, and easy to use. Touch the Gmail icon to access it. If the Google Account has

not been set up, you can set up a Google Account in a few steps.

### **Compose and send an email**

To compose and send an email:

1. Touch the Create icon to compose a new email.
2. Enter the email address (es) for the intended recipient(s).
3. Touch Menu → Attach file to attach a file.
4. After completing the email, Touch the Send icon to send the email.

### **FM Radio**

Please plug in the compatible earphones to the device and then turn on the radio. The earphone cable can be used as an FM Antenna. Please adjust the appropriate volume when listening to the radio. Continue to use higher volume is harmful to your ear.

### **Photos**

Photos is a light, fast, and offline gallery optimized for your phone. Your photos will look great with one-tap editing, and easily find that photo with automatic organization.

### **Google Play**

Google Play is your entertainment unbound. It brings together all of the entertainment you love and helps you explore it in new ways, anytime, anywhere.

### **Appendix**

#### **Appendix 1: Troubleshooting**

If you find exceptions when operating the mobile phone, restore the factory settings and then refer to the following table to solve the problem. If the problem persists, contact the distributor or service provider.



<b>Fault</b>	<b>Cause</b>	<b>Solution</b>
SIM card error	The SIM card is damaged.	Contact your network service provider
	The SIM card is not in position.	Check the SIM card
	The metal face of the SIM card is polluted.	Clean the SIM card with a clean cloth
Poor received signal quality	Signals are obstructed. For instance, radio waves cannot be effectively transmitted nearby a high building or in a basement.	Move to a place where signals can be effectively transmitted
	Line congestions occur when you use the mobile phone in high-traffic hours	Avoid using the mobile phone in high-traffic hours
The mobile phone cannot be powered on	The battery energy is exhausted.	Charge the battery
Calls cannot be dialed	Call barring is activated	Cancel call barring

The mobile phone cannot connect the network	The SIM card is invalid	Contact your network service provider
	The mobile phone is not in a service area of the GSM network	Move to the network operator's service area
	The signal is weak	Move to a place where the signal quality is high
The battery cannot be charged	The charging voltage does not match the voltage range indicated on the charger	Ensure the charging voltage matches the voltage range indicated on the charger
	An improper charger is used	Use the charger specially designed for the mobile phone
	Poor contact	Ensure the charger plug is in good contact with the mobile phone

#### SPECIFIC ABSORPTION RATE (SAR) CERTIFICATION INFORMATION

This device meets international guidelines for exposure to radio waves. This device has been tested and found to comply with the Specific Absorption Rate (SAR) RF exposure requirements set by international agencies. Google, Google Play, YouTube, Gmail, and other marks are trademarks of Google LLC.

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#### References

- [User Manual](#)