

Contents [[hide](#)]

- [1 Signify MultiOne MyLighting Portal for MultiOne Web and Cloud](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 Instructions MyLighting Portal](#)
- [5 Warranty](#)
- [6 FAQ](#)
- [7 Documents / Resources](#)
 - [7.1 References](#)



Signify MultiOne MyLighting Portal for MultiOne Web and Cloud



Product Information

Specifications

- **Product Name:** MultiOne
- **Access:** Web-based platform
- **Website:** [MultiOne Signify Portal](https://www.multione.signify.com)

Product Usage Instructions

1. Step 1: Accessing MultiOne Web

- To access MultiOne Web, go to <https://www.multione.signify.com>. Click on 'Register' or go to MyLighting Portal via MyLighting: Log On and click 'Register'.

2. Step 2: Registration

- Fill in your credentials on the MyLighting: Registration page, accept the terms and conditions, and then click 'Register'.

3. Step 3: Activation

- Check your email for an activation message from noreply@signify.com. Click on 'Verify' to activate your account.

4. Step 4: Confirmation

- After activation, you will see a confirmation screen. Click 'Continue' to proceed.

5. Step 5: Select Role

- Select the role as OEM. If you have a Signify 8-digit number, choose 'Yes' and enter the number. If not, contact your regional key account managers.
- If you are a new customer, select 'No, I am a new customer', enter your Job Title, and submit the form.


Instructions MyLighting Portal

Registration for MultiOne Web and Cloud

1. **Step 1:** To access MultiOne Web, go to <https://www.multione.signify.com> and click Register or Go to MyLighting Portal via [MyLighting: Log On and click](#) "Register."


MultiOne Web

To enable widgets please [Log On](#) or [Register](#)




Read device

- Read configuration of a device via SimpleSet (NFC)
- Connect to SimpleSet (NFC) reader



Find and select device



- Select a device from the MultiOne database



Load feature file

- Open an earlier created feature file

2. **Step 2:** You will be directed to [MyLighting: Registration](#), and fill in your credentials and accept the terms and conditions, and then click Register.



Registration

First Name

Last Name

Email

Country/Region

Select... ▼

Password

👁

Re-Enter Password

👁

☐ I have read and understood the [Terms and Conditions](#) of MyLighting.

Register

3. **Step 3:** You will receive an activation email from noreply@signify.com as shown picture below, click “Verify and activate my account”

Welcome to Signify MyLighting! Offering easy online access to do all the business activities with Signify, e.g. check product information, price and availability including tracking your delivery goods and finding support.

Want to explore more about what we offer on MyLighting? Please click the button below to activate your account now:

[Verify and activate my account](#)

For your next visit, please bookmark the URL: <https://www.mylighting.signify.com>.
For any assistance, please contact your sales representative.

We are looking forward to seeing you soon!

Best regards,
Signify

- <https://www.mylighting.signify.com>

4. **Step 4:** You will be taken to a confirmation screen. Click “Continue”.

5. **Step 5:** Select role as “OEM”.

- If you know your 8-digit number, please select “Yes, I have a Signify 8-digit number” and fill in accordingly. If you do not have your 8-digit number, please contact your regional key account managers or go to the next step.

The screenshot shows the 'Request Authorization' page in the Signify MyLighting system. The page has a dark header with the Signify logo and a user profile icon. A sidebar on the left contains a search bar and a menu with 'Authorization' and 'Settings'. The main content area is titled 'Request Authorization' and contains the following fields and options:

- Select your role:** A dropdown menu with 'OEM' selected.
- Do you have a Signify 8-digit company number?:** Two radio buttons. The first, 'Yes, I have a Signify 8-digit number', is selected. The second is 'No, I'm a new customer'.
- Signify 8-digit company code*:** A text input field with the placeholder 'Enter your 8-digit company code'.
- Options:** A list of checkboxes:
 - ☒ OEM Applications
 - ☐ Pricing
 - ☐ Order entry
 - ☐ Financial reporting
 - ☐ User admin delegated
- Job Title*:** A text input field.
- Comment:** A large text area.

At the bottom right of the form is a 'Submit form' button.

- If you are a new customer, please click on “No, I am a new customer” and enter

your Job Title and press the submit button.

Request Authorization

In order to access the full personalized MyLighting environment, please define your relationship with Signify

Select your role

I am a: *

OEM ▼

Do you have a Signify 8-digit company number?

☐ Yes, I have a Signify 8-digit number

☒ No, I'm a new customer

Job Title *

Comment

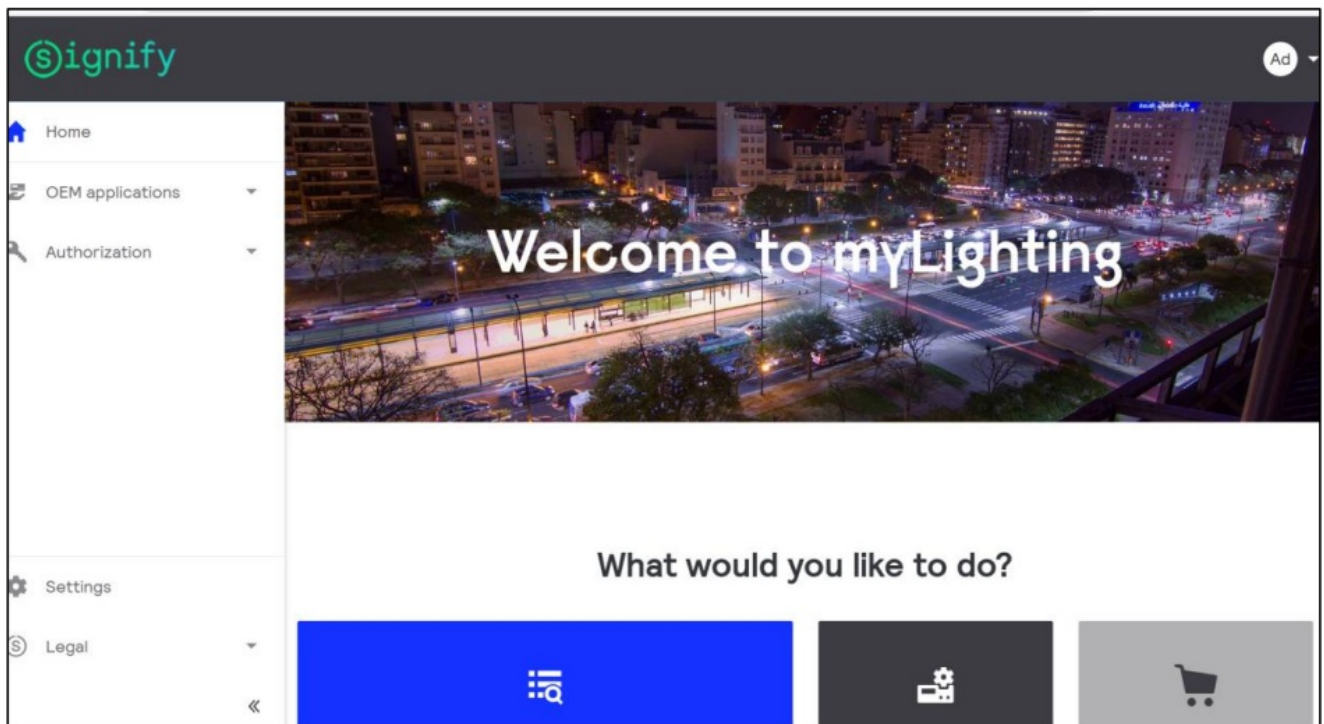
6. **Step 6:** You will see the following message, and you must log off and log on to update your profile.

- **Summary**

Your authorization request has been completed, please log off and on again to update your user profile.

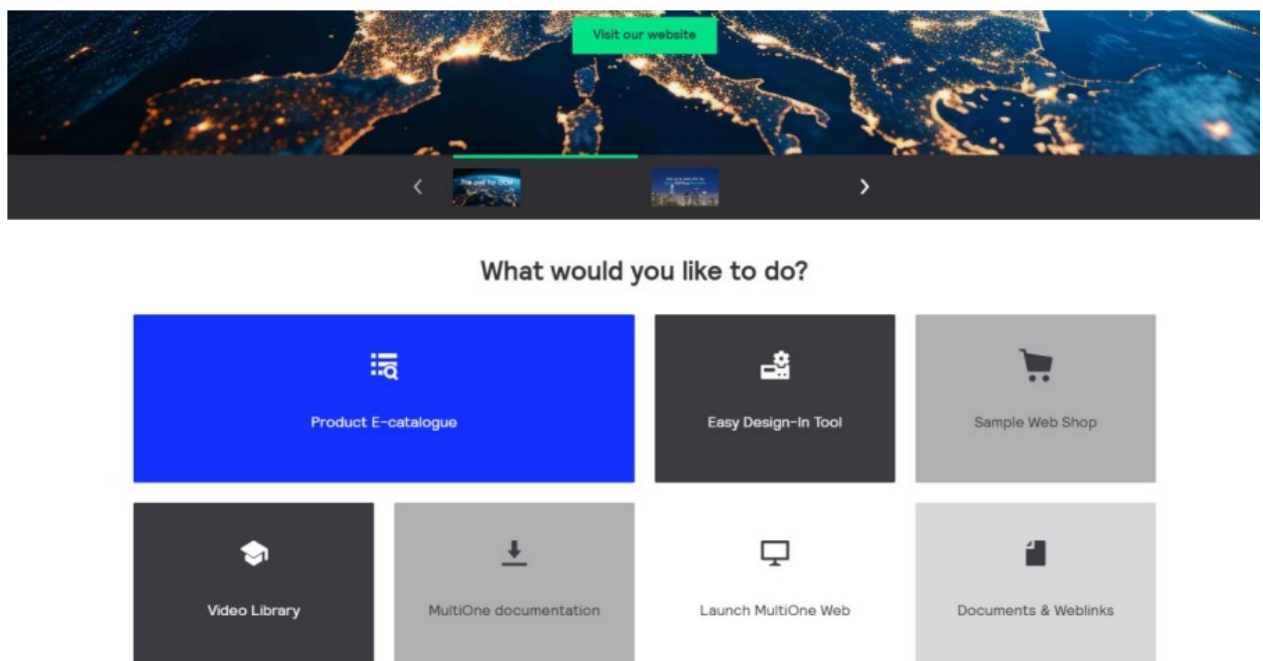


7. **Step 7:** You are now logged in.



8. **Step 8:** You can now continue to use MultiOne Web or MultiOne Cloud.

- For MultiOne web, you can either access [MultiOne](#) link directly and log in with your MyLighting credentials, or you can click the tile with the title “Launch MultiOne Web” as shown below in the MyLighting portal.



Warranty


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FAQ

- **Q: What should I do if I encounter issues during registration?**
 - **A:** If you face any issues during registration, please contact customer support for assistance.
- **Q: Can I use MultiOne on multiple devices?**
 - **A:** Yes, you can access MultiOne Web or Cloud from multiple devices by logging in with your credentials.

Documents / Resources

	signify MultiOne MyLighting Portal for MultiOne Web and Cloud [pdf] User Guide MultiOne MyLighting Portal for MultiOne Web and Cloud, MyLighting Portal for MultiOne Web and Cloud, Portal for MultiOne Web and Cloud, Multi One Web and Cloud
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References

- [User Manual](#)

signify

MultiOne MyLighting Portal for MultiOne Web and Cloud, MultiOne Web and Cloud, MyLighting Portal for MultiOne Web and Cloud, Portal for MultiOne Web and Cloud, signify

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