



Shenzhen Xiwxi Technology S21 TWS Bluetooth Headset User Manual

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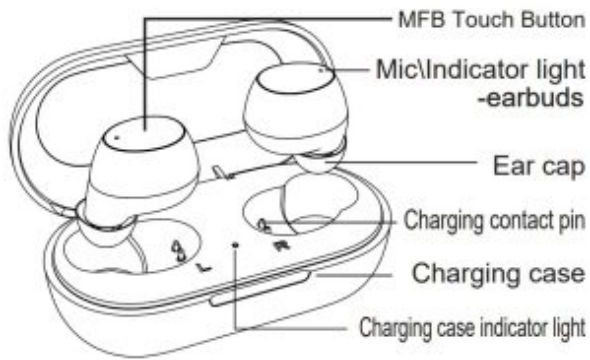
Thanks for using our wireless electronic products. For a good user experience, please read the manual carefully before using the products.

Notice: To avoid unnecessary troubles please do not disassemble these products by yourself and use the standard charger to charge.

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Product Overview



Ear caps

We provide three sizes of ear caps (large, medium and small). Please use the proper size of ear caps to fit your ears to get a better wearing experience.



Earphone operation

Pairing Manual

1. Take out the two earbuds from the charging case and peel off the insulating film.
2. Put the earbuds into the charging case to charge (the earbuds are in charging state).
3. Take out the two earbuds, they will turn on and pair automatically and will be prepared for pairing to the phone (the indicator will turn to red and blue alternately).
4. After successful paired the, indicator of the slave earbud will go off and the indicator of master earbud will turn to red and blue alternately.
5. Turn on the Bluetooth function on your phone and search S21 and connect it.

Tips: If the earphones can't be found and not in the pairing mode, you can double click any earbud to enter the pairing mode.



please restore factory setting!



1. Please turn off the Bluetooth of the mobile phone and the earbud light will flash red / blue. Quickly press the power button of the earbud four times.
2. Please delete all paired records on the phone and re-search S21 after clear the pairing .

Siri and other Voice Assistant

IOS and part of the Android users can triple touch the left or right haptic button to turn on the voice assistant.

Turn ON

Take out the earbuds from the charging case or touch the haptic button for 3 seconds until the indicators flash blue once.

Turn OFF

Put the earbuds into the charging case, they would turn off and start charging, or disconnect the Bluetooth, it will turn off in about 5 minutes.

Charge

Note: Please put both earbuds in the charging case to fully charge them on first use.

Charging earbuds

Rad indicators flash when battery low, please charge in time.

1. Put both earbuds into the charging case, they will charge automatically.
2. Charging will stop when earbuds are fully charged.

Charging Case

Blue indicator flashes when charging case with low battery, please charge in time. Plug the TYPE-C cable into the charging interface and the charging case will charge automatically. (When charge current over 5V 1A, the charging case will limit the current automatically)

LED indicator

Charging case indicator

Status/Indicator

Charging to case: Red light on

Full Battery: Green light on

Charging for earbuds: Red light on

Low Battery: Red light flashes

Earbuds indicator

Status/Light

Turn on: The blue light flashes for 1 second Then the red blue light flashes twice

Turn off: The red light goes out after flashing for one second

Search earbuds: Red and blue light flash alternately

The earbuds connect successfully: After successful pairing, the light of the main ear flashes alternately in red and blue

Connect with mobile phone successfully: The blue light of both earbuds flash once circularly for 6 seconds

Music play: No light

Low battery: Earbud red light flashes once every 6 seconds

Charging: Red light on

Full battery: Red light off

Button Control

Turn on: Hold left/right earbud MTB for 3 seconds

Turn off: Tickle the MFB button for 5 seconds (when it is disconnected.)

Previous song: Tap left earbud power button twice

Next song: Tap right earbud power button twice

Volume+: Hold right earbud power button

Volume-: Hold left earbud power button

Play/pause: Tap left/ right earbud power button once

Pick up phone: Tap left/ right earbud power button once

Hang up phone reject calling: Hold left/right earbud power button for 2 seconds

Voice assistant activation: Tap left/ right earbud power button 3 times

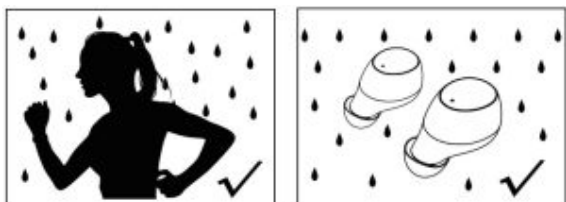
Warm notice

For any single earphone, when it is in standalone mode, you can't use it to play the previous song or decrease the volume.

Parameter specification

Bluetooth version	V5.2+EDR
Transmission range	10mc
Speaker	Φ 6mm*2
Impedance	16 Ω
Music-play time	4 hours
Charging time (Earbuds)	1 hour
Charging time (Charging case)	1 hour
Earbud battery	40mAh*2
Charging case battery	300mAh
Standby time	50 hours (Bluetooth connected state)
Earbud waterproof rate	IPX8
Earbud weight	4.1 g
Earbud size	20x16x24mm

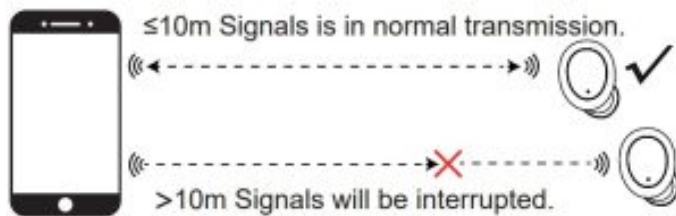
Waterproof



PX8 Waterproof Nano-coating efficiently protects the earbuds from the damage of the splash by sweat and raindrops

No need to worry when you wear it while running, skiing, etc. (not for swimming)

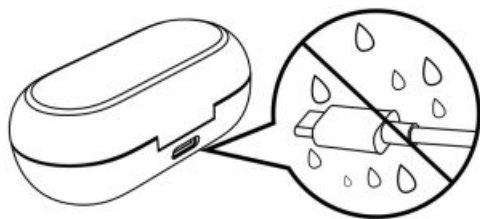
Signal transmission distance shown as below:



Attentions



Please make sure that the headset and USB-C charging port are dry, if there is water, please wipe it with a dry cloth and then put it back Charging case to avoid damage the device.



1. Do not use corrosive liquid to clean this product.
2. If it comes into contact with chemicals, please rub it with a damp cloth wet with clean water.
3. Do not use this product under extreme circumstances for temperature below -10 degree Celsius or above
4. Do not expose the charging case to dripping or splashing water 60 degree Celsius .
5. To avoid explosion, please do not throw this product into fire.
6. To avoid scratches, please do not touch the earbuds with sharp objects.
7. Do not insert objects into the earbuds, otherwise it would cause damage to the internal components.
8. Do not disassemble the earbud.
9. Please keep regular charge to earbuds, don't leave them become empty battery status to keep their lifetime.
10. Please do not charge products with power adapter over 2A current. Excessive current may cause the damage to battery.

Battery Warning



There is a built-in lithium battery in this product. To avoid explosion, do NOT expose the product to strong sunlight, fire or throw it into fire.

Documents / Resources



[Shenzhen Xiwxi Technology S21 TWS Bluetooth Headset](#) [pdf] User Manual
S21, 2ASLT-S21, 2ASLTS21, S21 TWS Bluetooth Headset, TWS Bluetooth Headset