Shenzhen Wooask Technology G5 Portable Smart AI Voice Photo Translator User Guide

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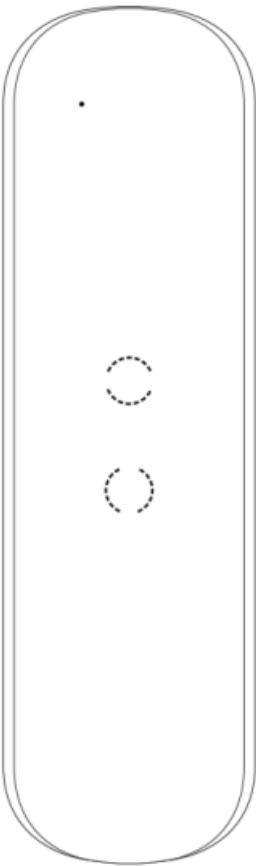
Android User
Scan QR code or Search "Wooask" in Google Play Store to Download Android application to use with AI Translator

Apple iOS User
Scan QR code or Search "Wooask" in Apple App Store to Download iOS application to use with AI Translator

Thank you for using AI Translator.
Please read this guide thoroughly before using.

Contents

About Wooask

Wooask business networking service mobile application lets people to know and meet people from around the world and communicate without language barrier.

Features

- Long usage time, high capacity battery and can be used as portable charger.

- Loud & high sound quality speakers, adapted to open and noisy environment.

- Support multi-languages translation, high correct rates with rapid response time.

- User friendly interface, simple to use.

Preparation Guide

Please follow the following steps before using the AI Translator

- AI Translator must connected to a smart-phone with Bluetooth.
- Install Wooask mobile application.
- Download iOS application from Apple App Store.
- Download Android application from Google Play Store.
- Register in the Wooask application.
- Complete your information during registration or tap "Save" directly into homepage
- Tap "Translator" on the mid-bottom of the navigation bar of application's homepage.
- Hold power key for 2 seconds to turn device power on/off.

Device Guide
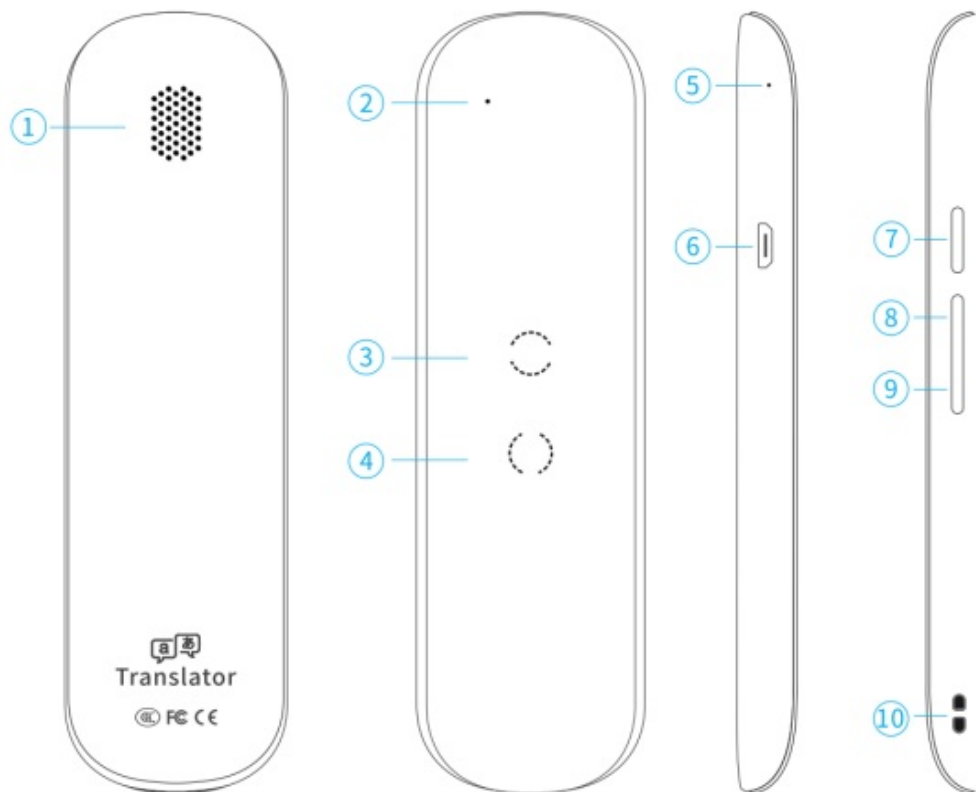
1. Speaker
2. Indication LED
3. Button A
4. Button B
5. Microphone
6. USB
7. Power on Off Key
8. Volume +

9. Volume –
10. Lanyard

Charging Guide

- Red indicating light will be on consistently while being charged.
- Yellow indicating light will be on consistently when charge is completed.
- Tone will be played when battery low.
- A complete charge takes normally 2 hours approximately.
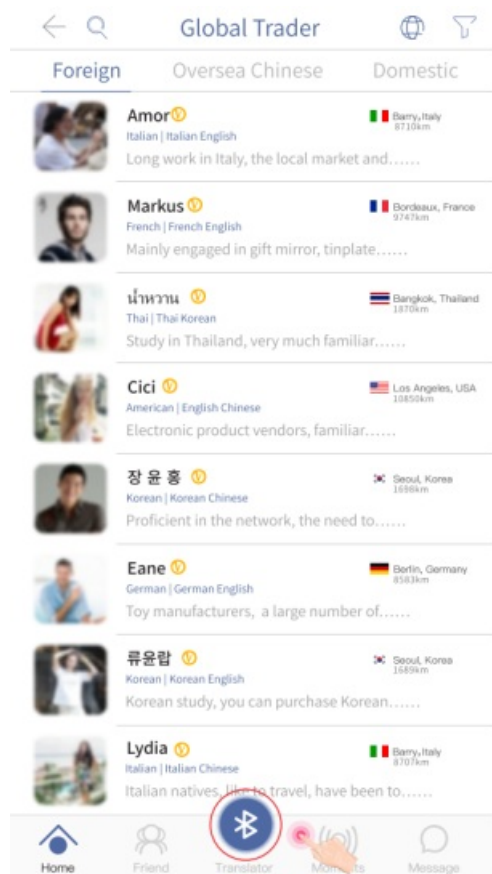
1. Open Wooask mobile application, tap on "Translator" on the bottom center to go into Connect interface
2. Turn on Bluetooth on your phone & Turn on A Translator. Connect to Translator through Bluetooth setting.

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✳ Bluetooth Connect ⬭ 👆

Turn on Bluetooth &Connect
to Wooask Translator

3. When AI Translator is Bluetooth connected to phone, back to Wooask application and wait to be connected to Wooask application. When it is shown "Connected", interface will auto close in 2 second or can be closed manually. (Restart Translator if connection has been unsuccessful to Wooask application.)

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Wooask AI Translator is Connected

User Guide

1. Press and hold power key to turn device power on. (Power on tone will be played)
2. Download and install Wooask Application, Sign-in or Create Account. (Refer to App Guide on next page)
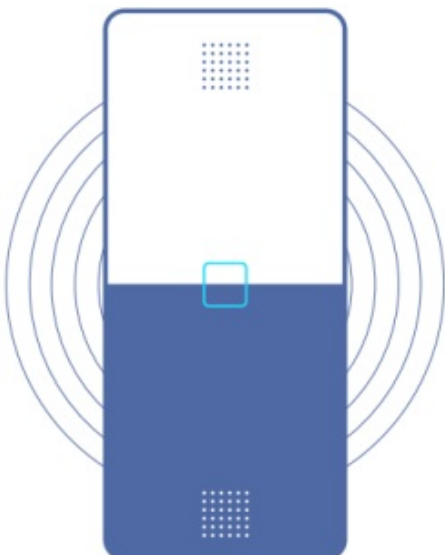3. After Sign-in, tap "Translator" on the mid-bottom of the navigation bar of application's homepage and then tap "Connect Bluetooth" switch and will switch to the Bluetooth setting.
4. Turn on the Bluetooth of your phone and connect to device named "WooAsk". (When device is connected a tone will be played and white indicating light will be on)
5. Return to Wooask application, "Connected" should be shown. (Indicating light turned green) If connection fails, go over and repeat steps andcheck device status.
6. It will enter to Translation dialog UI when Translator and Wooask application are connected. Make sure internet network is available. (4G or LTE network is preferred)
7. Choose Translator Key A and Key B language on the top of the translation dialog UI. (Choose Key A language on the left and Key B language on the left. Key A is on the metal side of the Translator and Key Bis on the opposite side)
8. Press and hold Translator Key (A or B) for one second before speech. (Indicating lights will turns teal when Key is held down)
9. For better correction of speech recognition, speak closely and directly into the microphone, slower the speech pace and keep it within 60 seconds.
10. Make sure speech is completed before re leasing the Key button or else incomplete sentence would occurred. (Indicating lights will return green when key is released)
11. It will automatically translate and read out the result. (Delay may occurred if internet network is not good)
12. Repeat again by tapping on the dialog record. (It cannot be repeat if Tra nslator is disconnected)
13. Volume can be adjusted on both the phone and the Translator.
14. Translator can still be in use even when Wooask application is not opened at current on phone as long as the application progress is running in behind of the phone system. (After Translator is connected to the phone and connected to the applicat ion, it will be still available when the screen of phone is locked)
15. Translator will not be .available for use if phone is in sleep mode even the Translator is connected and application is still running on phone. Simply wake up phone and Translator will be able to be in service again.
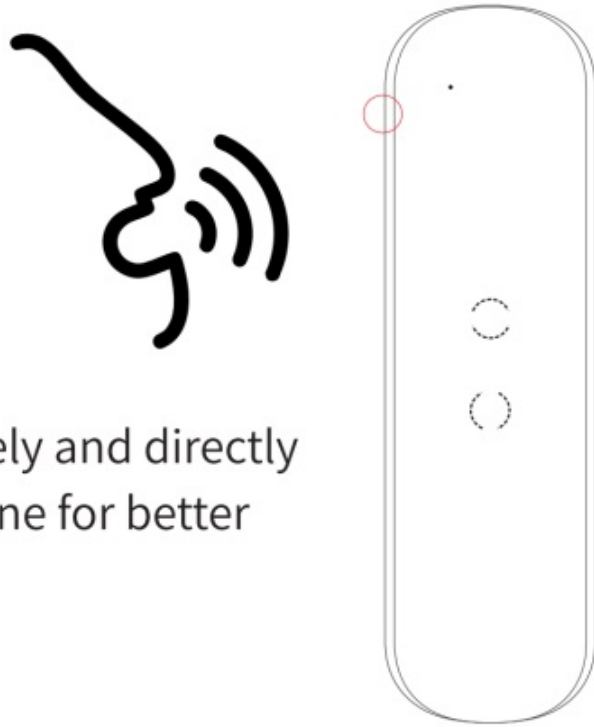
Wooask Mobile Application Guide

Scan QR code on the first page of this user guide or Search "Wooask" in Apple App Store or Google Play Store to Download. Sign-in to your existing account or Create Account with Mobile number or Email.

List of Packaging

1 X AI Translator (Battery built-in),
1 X USB Charging Cable,
1 X User Guide Handbook with Guarantee Certificate.

Reminder:

Please speak closely and directly into the microphone for better recognition.

CAUTION : Held Key for 1 second time or morebefore Speech, otherwise Recognition might be incorrect.

- When Translator is connected light will turn Green. Translator can only be use when it is lit in Green.
- For iOS user, after connected to Wooask iOS application user has to stay on the translator dialog interface while using Translator or else it will not be in serivice. For Android user, Translator is in service once Wooask is connected to Wooask mobile application.

Indication Light

Red light constantly	Charging
Yellow light constantly	Charge Complete
Blue light flashing	Bluetooth ready to pair
White light constantly	Bluetooth connected
Purple light breathing	Sound is being play currently
Green light constantly	AI Translator is connected to Wooask application
Teal light constantly	Talking/ Speech being record/ input for translation

Technical Specification

General	Bluetooth version	BT4.2
	Battery	800mA.h
	Charging	I A Charging current at approximately 2 hours
	Speaker	8Ω1W
	Range	Within 10 meter
	Duration	6 hours continuous usage, 1 month standby time
External	Microphone	Located at the up left side
	Charging Port	Located at the Left side
	Indication LED	Located at the front up left corner
Key/ Button	Power on /off Key	Locatedat the top. Hold to turn power on/off
	Key A	Hold to speech and to be tr anslated in language A
	B Key	Hold to speech and to be trans lated in language B
	Volume +	Press to increase volume
	Volume –	Press to decrease volume

Frequently asked questions

1. **AI Translator does not work?**
   (1) Make sure AI Translator is powered on and battery is not empty.
   (2) Make sure AI Translator is connected properly to your smart-phone.

(3) Make sure AI Translator is connected to global translator. If not, please follow the instructions above and re-connect it.

2. **AI Translator can't be connected to app?**

(1) Make sure AI Translator is within 10m from your smart-phone and there are no physical obstacles. (walls or other electronic devices etc.) between AI Translator and smart-phone.

(2) Make sure AI Translator is not connected to other smart-phones. If yes, please disconnect.

3. **Sound is noisy?**

(1) The effective coverage of Bluetooth signal is 10m with no physical obstacles between devices. To get adequate sound quality, please keep AI Translator as close as possible to your smart-phone.

4. **Why can't I hear anything?**

(1) Make sure AI Translator is properly connected to your phone, then adju st your speaker volume.

5. **if problem still exists, try as following**

(1) Recharge your device.

(2) Turn off the Translator and Bluetooth on your phone. Turn them both back on. Reconnect them aga in.

(3) Delete all existing Bluetooth connections on your phone and reconnect Translator.

Guarantee policy

We will provide our product with following warranty services in accordance with laws related to protection of the rights and interests of consumers and product qualify

1. Within 7 days from the date you received our product, if any performance fault listed in the "Performance Failure Table" occurs on your device, the consumer can claim for a return or replacement.

2. Within 8 to 15 days from t he date you received our product, if any performance fault listed in the "Performance Failure Table" occurs on your device, the consumer can claim for a replacement or maintenance free of charge.

3. Within 12 months from the date you received our product. If any performance fault listed in "Performance Failure Table" occurs on your device, the consumer can claim for maintenance free of cha rge.

Performance failure table

Product name	Performance failure
WooAskAI Translator	Cracks or other damages caused due to product structure or material
	New product does not operate properly with battery charged fresh and full
	Battery cannot be charged
	Bluetooth translator cannot be connected to smartphone
	Device doss not function despite successful settings and connection

Cases not covered under guarantee policy

Cases listed below {but not limited to these cases) are not covered under our guarantee policy and services provided will be charged accordingly

1. Faults or damages caused by unauthorized disassembly, repair, alteration misuse, abuse, liquid infiltration,

accid,ent and use of unauthorized product parts.

2. The guarantee period has expired.

3. Faults not included in "performa nee failure table".

4. When malicious and deliberate alteration or falsification of information on guarantee certificate is verified.

5. The guarantee for products sold to Chinese mainland is only valid within PRC mainland.

Guarantee Certificate

This card is to be filled by distributors and be kept by customers

Name: (Mr./Ms.) _____

Tel:

Customer Address: _____

Zip Code:

Product Model: _____

Manufactur ed in: _____

Dealer:
Dealer Address:
Tel:

Zip Code:
Purchase Date:

Receipt Number:

Attachment:
Signature/Stamp by purchaser

FCC Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
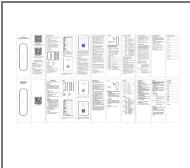**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Documents / Resources

	Shenzhen Wooask Technology G5 Portable Smart AI Voice Photo Translator [pdf] User Guide G5, 2AWHA-G5, 2AWHAG5, G5 Portable Smart AI Voice Photo Translator, Portable Smart AI Voice Photo Translator