Shenzhen Newpas Intelligent Technology Q3PRO Handheld POS Terminal User Manual

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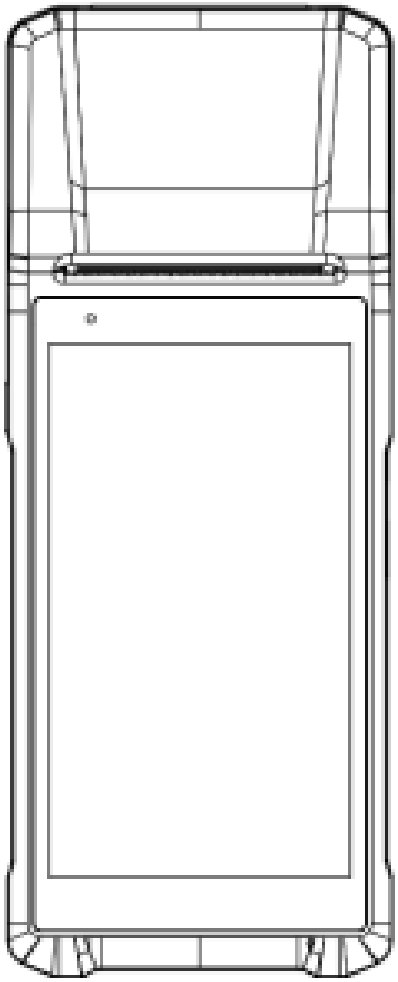
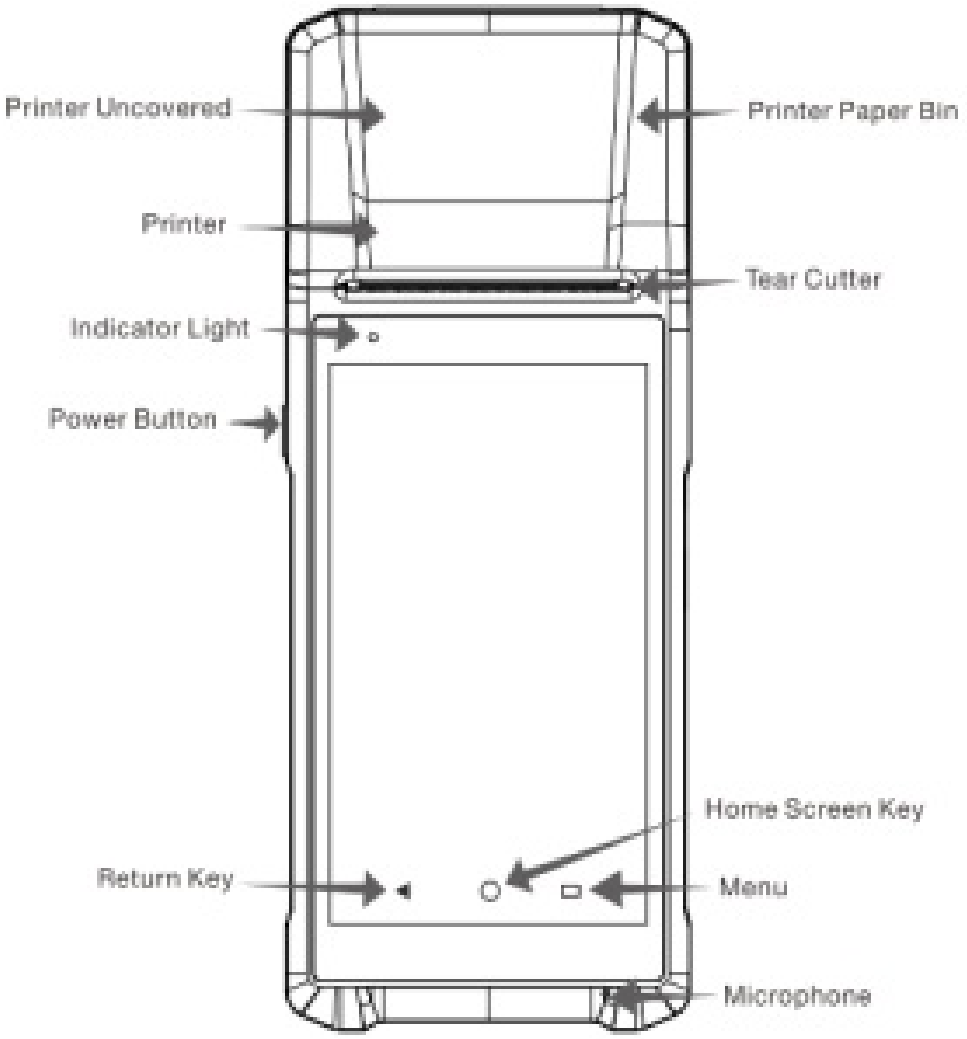


Handheld POS Terminal
User Manual



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Power Button

Short Press: Turn-on Screen / Turn-off & Lock Screen Hold Down: Hold down the power button 3-5 seconds to Power on the 03/O3PRO/ Shut down or Restart the 03/Q3PRO

Note: If the machine hanged or no response, please hold down the power button for 10 seconds to Restart.

Return Key

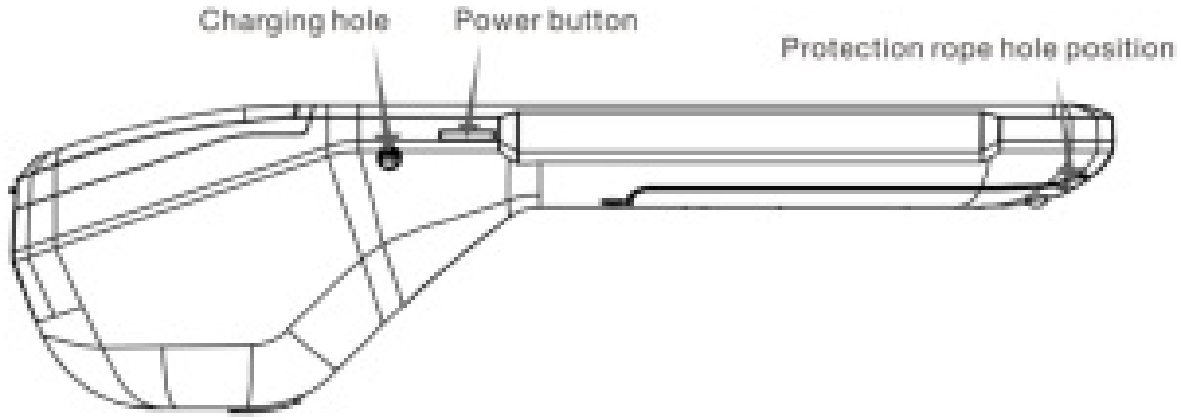
Return to the previous operator interface.

Main Screen Key

Hide all windows and show the main screen.

Menu Key

Have a quick view and get a list of the operating Apps. You can choose or close the Apps.

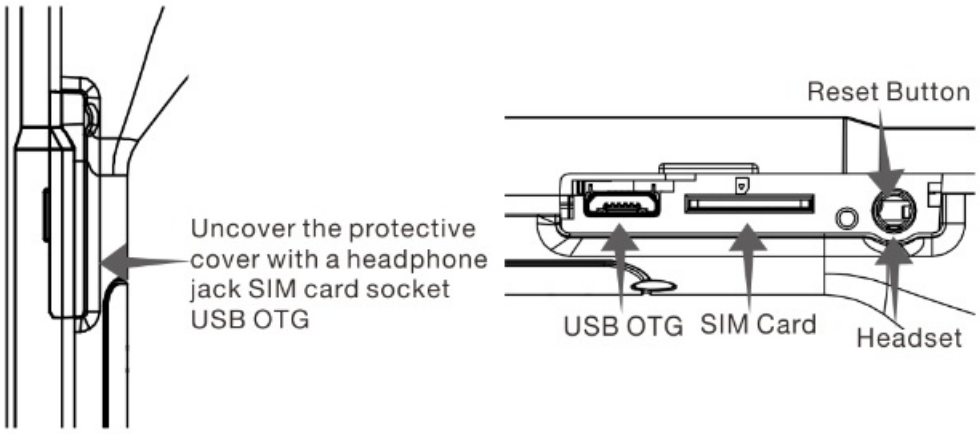


Charge Socket

External diameter: 3.5mm, Internal diameter: 1.35mm, Input: 12V / 1.0A.
The Q3/Q3PRO supports power charge by this socket only, do not support charge by USB. When power charging, the screen would show the battery charging logo. If you do not get this logo after you connect the power adapter, please check all connections carefully.
Warning: Charging by Non Specified power adapter is forbidden.

Phone Out

This socket allows you to connect an earphone or external loudspeaker.

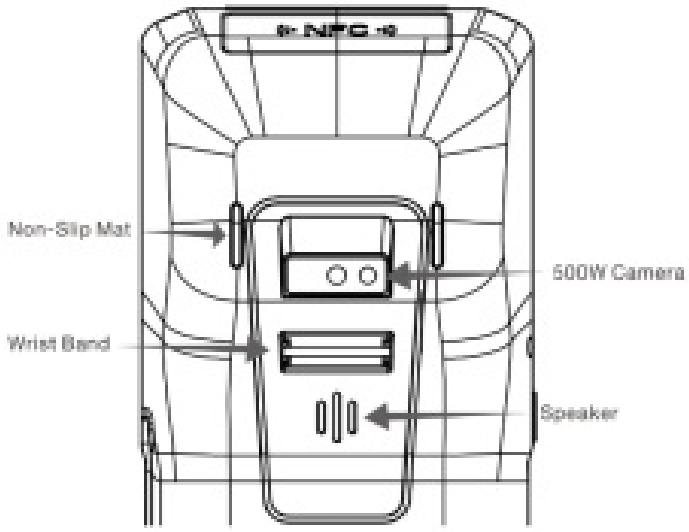


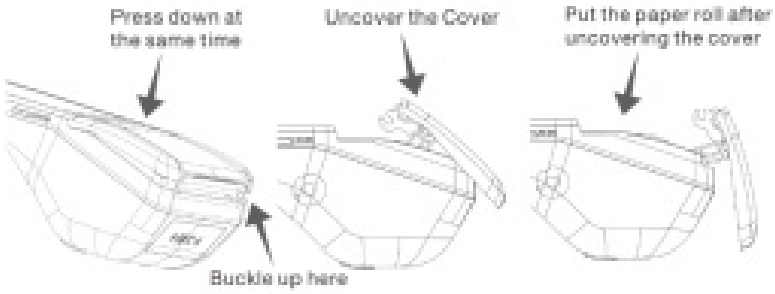
SIM Card Slot

Supports Micro card, 4G / 3G network.
Warning: Please shut down the Q3/Q3PRO before inserting the SIM card, otherwise the card slot would be damaged.

Camera

5,000,000 Pixel fixed focus camera. Supports mobile phone scavenging payment and 2D code scanned. 15CM is the best distance.





Receipt Printer

This is the 58mm high-speed Thermal Receipt Printer, which supports label print. Paper diameter is 57 x 50 mm
To change paper, please open the paper cover, put it in the thermal paper or thermal label, keep a small part of paper out of the paper slot, and close the paper cover.

SETTINGS

The setting of 03/03PRO is similar to our mobile phone
1.4G / 3G setting: Please shut down the machine first, open the cover at the right side, insert the Micro SIM card and close the cover. Turn on the Q3/Q3PRO and the 0/S will recognize the SIM card directly.
2. WIFI setting: Enter the setting menu, turn on WLAN and get into the WLAN setting, choose the connection, and input the password. After verification, the connection can be used

COMMON TROUBLESHOOTING

1. Printer not working Please ensure the paper cover is closed well & whether the paper has been stretched out through the paper cutter.

If the paper feeds normally but prints nothing, please check whether the paper is put in the opposite directions.
2. Touch incorrectly Enter the setting menu, choose the “Display” submenu and calibrate the touch in the “Touch Screen^ section.

WARNING

In order to avoid damages or danger, Nonprofessional Personnel is not allowed to open the device, power adapter, and related accessories. As this is a wireless device, you are suggested not to use its nearby medical devices.
When you found overheating, smoke, or abnormal smell, please shut down the device immediately.
When charging paper, please pay attention to the serrated device to avoid hand scratches.
If possible, please put on a safety protection rope to prevent the machine from falling and being damaged.

DISCLAIMER

Please refer to the material object. The right of interpretation of this document is vested in our company. We reserve the right to amend this instruction without prior notice.

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device. pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on. the user is encouraged to try to correct the interference by one or more of the following measures: — Reorient or relocate the receiving antenna, — Increase the separation between the equipment and receiver, — Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. — Consult the dealer or an experienced radio/TV technician for help This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1)this device may not cause harmful interference, and (2) this device must accept any interference received. including interference that may cause undesired operation,

TECHNICAL SPEC

ITEM	SPEC
0/S	Android 6.0
CPU	4 Core Cortex A531.256 Hz/ 4 Core MTKE113 1.36Hz MT6739MT6761MT6762
RAM	2GB DOR3
Flash	16GB Nand Flash (Optional)
Display	5.5* HD Screen. Highest Resolution 1280 x 720
Touch	G+G Capacitive Multi-Touch
Camera	5MP Auto Focus
Network	GSM: 850/900/1800 WCDMA: B1/B2/B5(orB8) FDD-LTE: B1/B31135/B7/B81B20(PRO) TDD-LTE: B38/1339/1340/1341(PRO) GPS+AGPS
Bluetooth	Bluetooth 3.0
WIFI	WIFI 802.11 b.g n
Speaker	1W Single Channel
Microphone	MIC Input
Button	Power button
I/O	Charging Socket. USB. SIM Slot
Battery	7,4V / 5000mAh
Printer	58mm Thermal Receipt Printer
Printing Speed	Printing Speed SOmm/S.
Work-Life	Work-Life 50 Km
Paper Roll	Max Diameter 50mm
Power Adapter	Input: 100-240V/1.5A 50/60HzOutput: 12V 1.5A
Dimension	209.2mm (L) x 87.4mm (W) x 51.7mm (H)

PACKING CONTENTS

03/03PRO x 1 Unit User Manual x 1 Power Adapter x 1
WARRANTY CARD
Product name: Product number. Product number. Purchase date
Warranty period: From the date of purchase. our company provides a day warranty Service. Free warranty is not provided in the following situations:

- Disassemble and repair the prOduCt without permission,
- Product barcodes. fragile Stickers. damaged. altered Or Incomplete warranty Cards.
- Failure to act as a fault caused by the equipment in accordance with the requirements of the manual.
- Man-made damage due to malfunction caused by water or falling.

- Failure or damage caused by irresistible factors,
- Out of warranty period,

Contact details:

- Contact number:
- Company address:

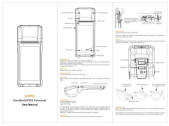
PRODUCT CERTIFICATION

SAR Information Statement

Your Handheld POS Terminal is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluations of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for Handheld POS Terminal employs a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit set by the FCC is 1.6 W/kg. • Tests for SAR are conducted with the Handheld POS Terminal transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the Handheld POS Terminal while operating can be well below the maximum value. This is because the Handheld POS Terminal is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a Handheld POS Terminal is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted a requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this Handheld POS Terminal when tested for worn on the body, as described in this user guide, is 0.67 W/Kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). The maximum scaled SAR in hotspot mode is 0.69 W/Kg. While there may be differences between the SAR levels of various Handheld POS Terminal and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this Handheld POS Terminal with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this Handheld POS Terminal is on file with the FCC and can be found under the Display Grant section of http://vAvw.fcc.gov/ out/flaccid after searching on
FCC ID: 2A2TN-210868 Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at **http://www.wow-com.com**.
• In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional

protection for the public and to account for any variations in measurements. The SAR test distance is 10mm.

Documents / Resources

	Shenzhen Newpas Intelligent Technology Q3PRO Handheld POS Terminal [pdf] User Manual 210868, 2A2TN-210868, 2A2TN210868, Q3PRO Handheld POS Terminal, Handheld POS Terminal

Manuals+,