



Shenzhen Dongdeshi Electronic Technology Q1 Wi-Fi Camera User Manual

[Home](#) » [Shenzhen Dongdeshi Electronic Technology](#) » Shenzhen Dongdeshi Electronic Technology Q1 Wi-Fi Camera User Manual 

Contents

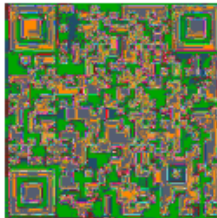
- [1 Shenzhen Dongdeshi Electronic Technology Q1 Wi-Fi Camera](#)
- [2 Connect the device](#)
- [3 Wi-Fi connection operation steps](#)
- [4 AP hotspot without internet operation steps](#)
- [5 Function Description](#)
- [6 Light control instructions](#)
- [7 Alarm description](#)
- [8 Cloud video description](#)
- [9 Cloud storage description](#)
- [10 common problem](#)
- [11 Documents / Resources](#)
- [12 Related Posts](#)

SHENZHEN

Shenzhen Dongdeshi Electronic Technology Q1 Wi-Fi Camera

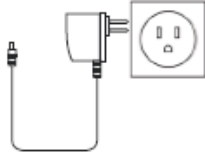


Connect the device



Download APP

Use the mobile phone's "Scan" function to scan the QR code, download and install "V380Pro"

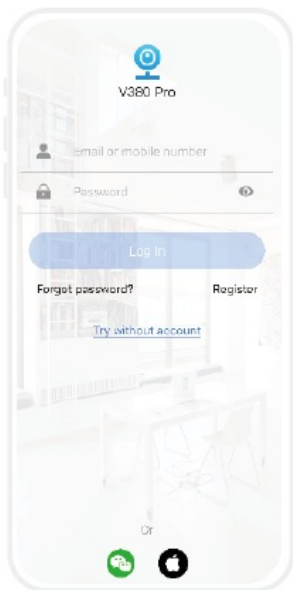


Connect power

Connect the device to the power supply for about 1 minute until the following beep sounds: System startup, system startup is complete, hotspot is being established, hotspot is established

Wi-Fi connection operation steps

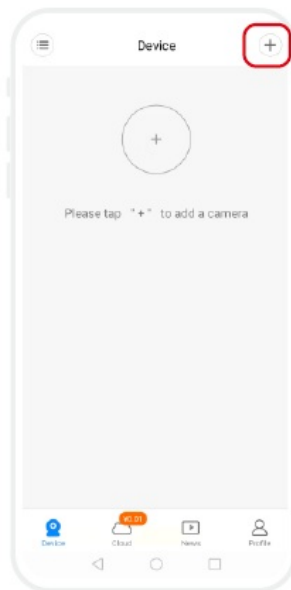
1



Need to register a user first

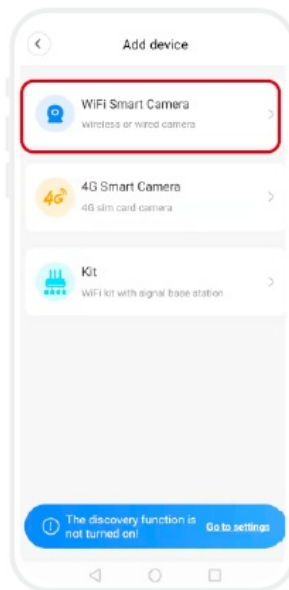
01. Log in to the V380Pro APP again

2



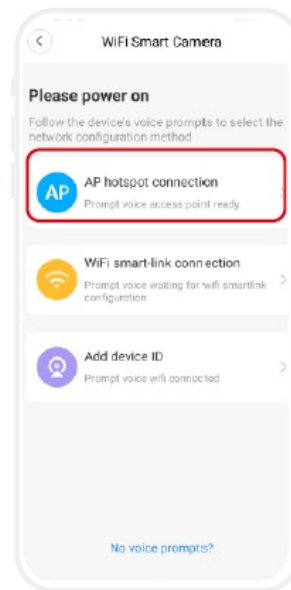
02. Click "+" to add equipment

3



03. Click "Wireless Smart Camera"

4



04. Click "AP Hotspot Connection"

5



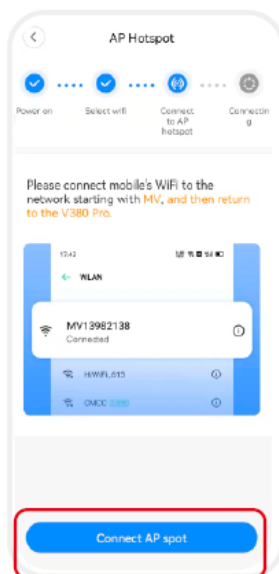
05. Click "Please select your own Wireless network router Wi-Fi name"

6



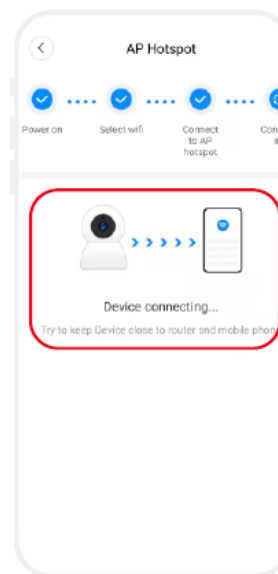
06. Enter the wireless network Click to confirm the router Wi-Fi password

7



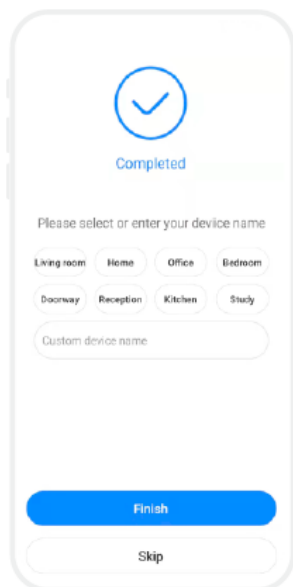
07. Click to connect to the hotspot and turn on the phone System settings, connect mobile phone Wi-Fi To the network beginning with "MV". Go back to the app

8



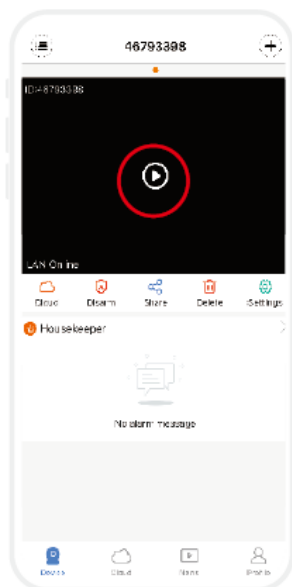
08. At this time, the interface appears that the device is connected Please pay attention to the voice prompt of the camera. (Wi-Fi connection/Wi-Fi connection completed)

9



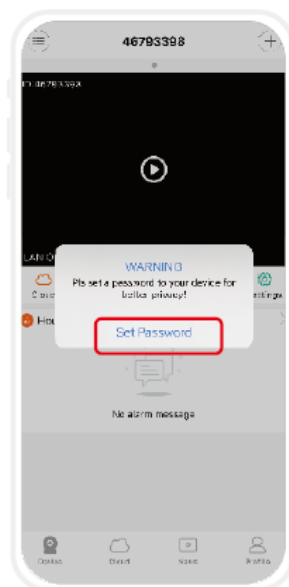
09. It shows that the addition is complete, Device naming, after completion The device will appear on the homepage

10



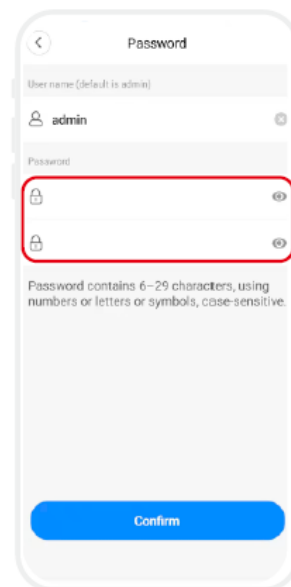
10. Click "Play button"
Set viewing password

11



11. Go to set password
(This password is a viewing password, please remember it)

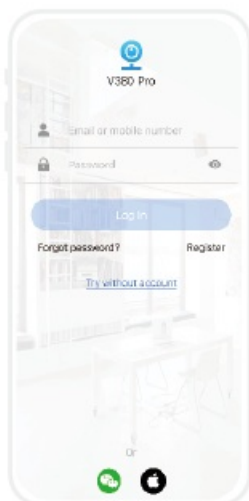
12



12. Please set the device password
To complete

AP hotspot without internet operation steps

1



Need to register a user first

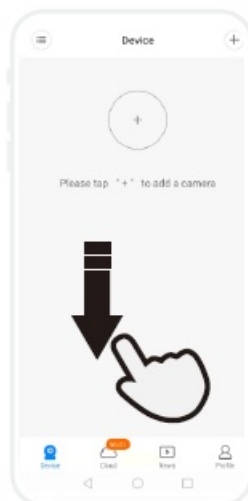
01. Log in to the V380Pro APP again

2



02. Open the phone system settings, Connect mobile phone Wi-Fi to "MV" At the beginning of the network, then open the APP

3



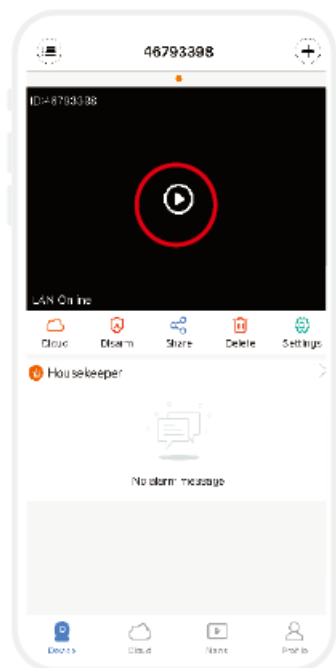
03. Click on the blank space and go down Pull to refresh, you can discover the device


4



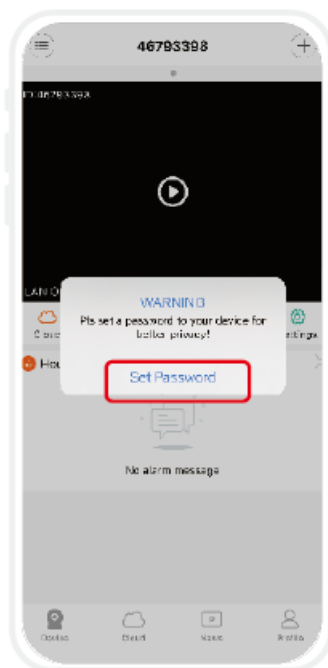
04. Click "+" to add equipment
The phone must always be connected to the WIFI starting with MV. If you disconnect the WIFI at the beginning of the MV, you can neither Watch the monitoring screen

5



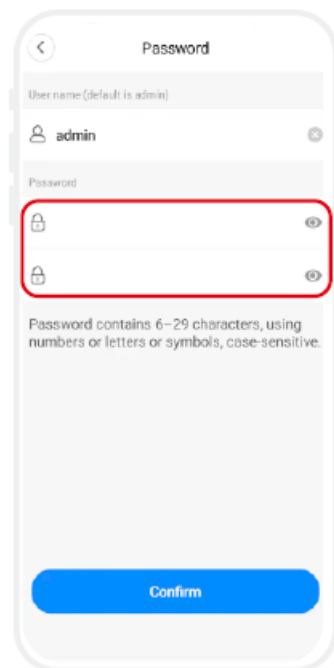
05. Click "  "
Set viewing password

6



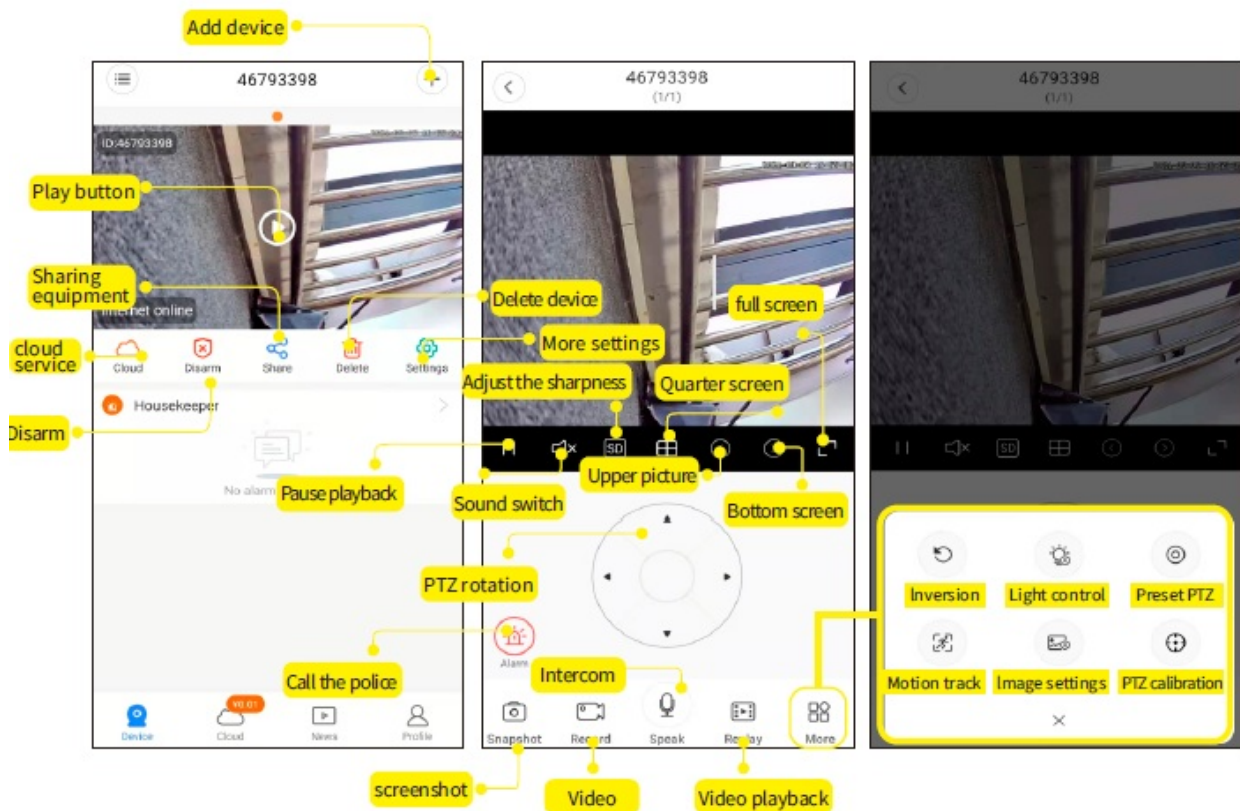
06. Go to set password
(This password is a viewing password, please remember it)

7

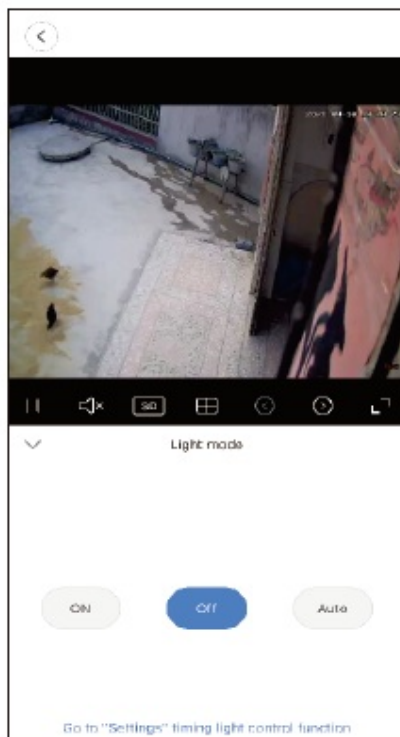


07. Please set the device password
To complete

Function Description



Light control instructions

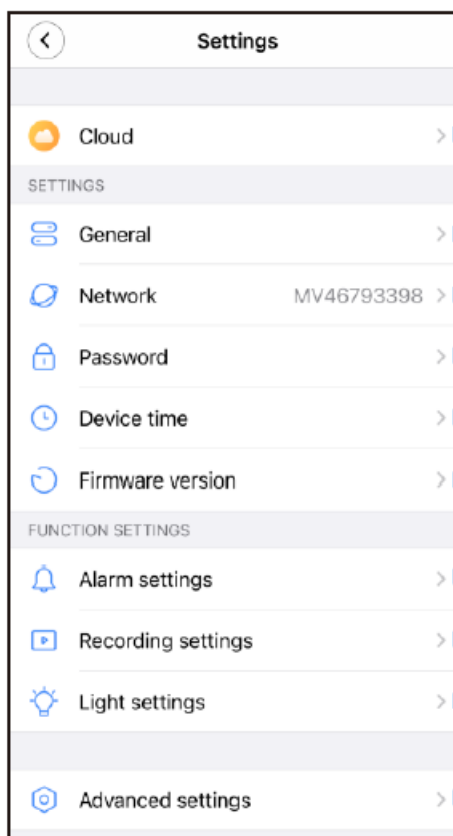


Auto: The default black and white night vision at night, When an object passes by, the full-color night vision is automatically turned on

Normally open: the white light can be turned on manually

Normally off: the white light can be turned off manually

Alarm description



Click on cloud services, you can choose to purchase cloud video and cloud storage packages

Can view device information

Replaceable device network

Device password can be modified

Modifiable device time

Detectable firm ware version

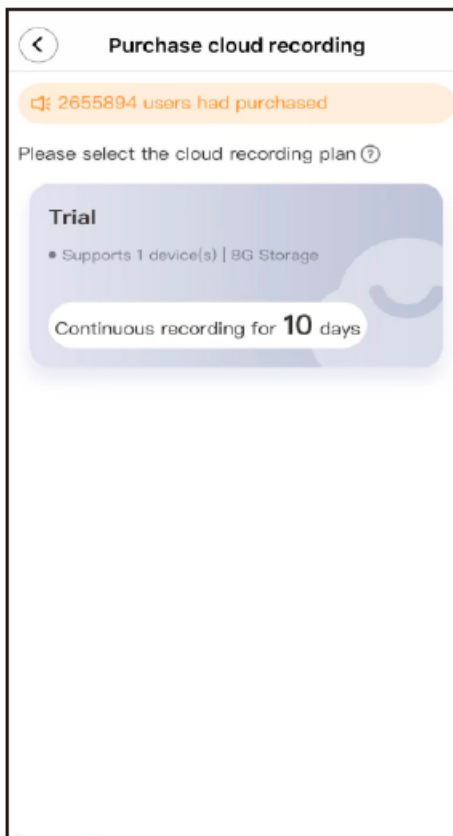
More alarm settings can be turned on and off

Can check the memory card, set the video mode

Can set light sensitivity

Device voice prompt can be set, device language setting

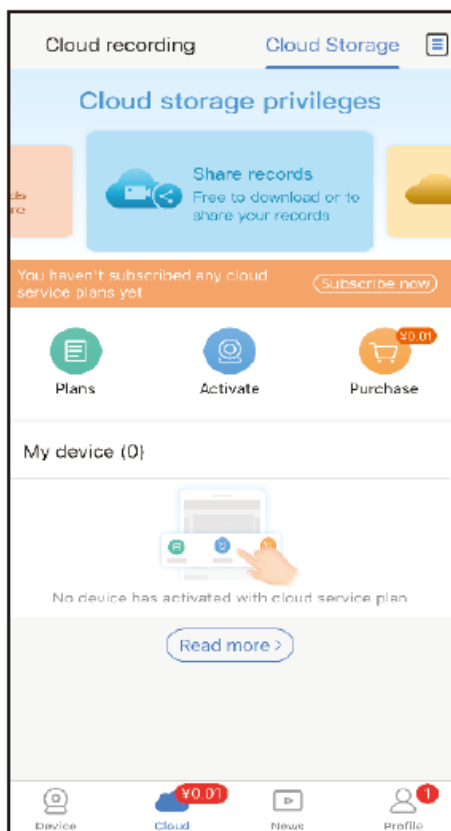
Cloud video description



Cloud storage is 24 hours uninterrupted recording throughout the day
A variety of packages are available for purchase:

8G cloud video experience version	Up to 10 days of uninterrupted recording, Support 1 device.
16G cloud video experience version	Up to 20 days of uninterrupted recording, Support 1 device.
32G cloud video experience version	Up to 30 days of uninterrupted recording, Support 2 device.
64G cloud video experience version	Up to 80 days of uninterrupted recording, Support 4 device.
128G cloud video experience version	Up to 160 days of uninterrupted recording, Support 8 device.

Cloud storage description



<p>Purchase</p>	<p>Click to view a variety of detailed packages, Can choose to buy</p>
<p>Plans</p>	<p>You can view the usage of the purchased package</p>
<p>Activate</p>	<p>You can view the status of the bound devices, And bind the device to use</p>

common problem

problem	Cause/solution
What should I do if the device is unsuccessfully added?	For the first connection between the camera and the router, please connect to the distribution network at close range. Check whether the wifi password is correct and the phone can connect to the network normally. Restart the router, restart the camera, and try to connect to the Internet again.
What if the display device is offline?	First confirm whether the power supply and network are normal. If there is no problem, power off the camera and restart it. For example, the camera voice prompt system is starting, the system is started, the wifi connection is in progress. The camera voice prompts that the wifi connection is not completed, which means that the camera cannot connect to the router wifi. Check if the camera is too far away from the router, the signal is not good, and the camera cannot be connected to the wireless wifi. Or reset the camera to factory settings, and then reconnect to the network.
Watch screen display password What should I do if I make a mistake?	Enter the password input that is prompted to set up on the screen when the camera is connected for the first time. The password is a combination of 6-8 digits in English. The factory default user name of the device is admin, if there is no change, it is the default factory user name admin. If you have forgotten the password, you need to restore the camera to factory settings, find the camera to restore factory settings button. Press and hold for about 10 seconds, and the camera voice prompts to restore the factory settings, you can reconnect to the network settings.

problem	Cause/solution
Memory card shows no storage Or abnormal?	If the memory card has been used in other equipment, you need to insert the memory card into the computer to format it. The camera does not support the insertion and removal of the memory card when the camera is powered on, and the camera needs to be powered off to insert and remove the memory card. The memory card is still not recognized after restarting the camera, please replace it with a new card and test.
What should I do if I cannot receive the warning message?	Confirm whether the system has disabled the message push permission of V380Pro. If you turn it off, please enable the message notification permission in the phone settings. And check whether message push is turned off in the device settings. You need to turn on the alarm function in the camera APP settings to receive alarm messages.
No place to install monitoring Can the network be used?	If it can be used, the mobile phone must be within 10 meters of the camera before it can be used. The camera has its own AP hotspot signal, and the mobile phone can be directly connected for use.
One camera can be multiple phones Watch at the same time?	Yes, it can watch 10 mobile phones at the same time. Download the APP on another mobile phone and log in to the APP as a registered user. Follow the prompts on the first mobile phone to share the device, and enter the account number to immediately share the device with you.

FCC

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Documents / Resources



[Shenzhen Dongdeshi Electronic Technology Q1 Wi-Fi Camera](#) [pdf] User Manual
Q1, 2A3UO-Q1, 2A3UOQ1, Q1 Wi-Fi Camera, Wi-Fi Camera, Camera