

# Shelly BLUTRV Gen3 Single Pack Plus BLU Gateway User Guide

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Shelly BLUTRV Gen3 Single Pack Plus BLU Gateway



#### SAFETY INFORMATION

#### **Shelly BLU TRV**

A smart thermostatic radiator valve head with Bluetooth connectivity is Referred to in this document as "the Device"

- This sign indicates safety information.
- This sign indicates an important note.

#### Safety information

For safe and proper use, read this guide, and any other documents accompanying this product. Keep them for future reference. Failure to follow the installation procedures can lead to malfunction, danger to health and life, violation of law, and/or refusal of legal and commercial guarantees (if any). Shelly Europe Ltd. is not responsible for any loss or damage in case of incorrect installation or improper operation of this device due to failure to follow the user and safety instructions in this guide.

- **WARNING!** Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbonzink, or rechargeable batteries.
- **CAUTION!** Use the Device only with batteries that comply with all applicable regulations. Using inappropriate batteries can cause damage to the Device and fire.
- CAUTION! Make sure batteries are installed correctly according to polarity + and -.
- CAUTION! Batteries can emit hazardous compounds or cause fire if not disposed of properly. Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate them.
- CAUTION! Do not use the Device in a damp environment. Do not allow the device to get wet.
- CAUTION! The Device is intended only for indoor use.
- CAUTION! Do not operate covered.
- CAUTION! Do not use the Device if it shows any sign of damage or defect.
- CAUTION! Do not attempt to repair the Device yourself.

#### **BEFORE USE**

Before beginning the installation, make sure you have a Shelly BLU Gateway Gen3, a Bluetooth-to-Wi-Fi adapter.

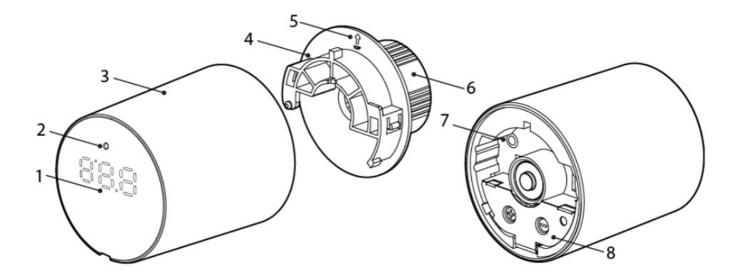
Without the gateway, the Device cannot be used with the Shelly Smart Control application or paired with external sensors. If your device does not come with a Gateway included in the box, you can buy one at <a href="http://www.shelly.com">http://www.shelly.com</a>.

The Device comes with factory-installed firmware. To keep it updated and secure, Shelly Europe Ltd. provides the latest firmware updates free of charge. Access the updates through the Shelly Smart Control mobile application. Installation of firmware updates is the user's responsibility. Shelly Europe Ltd. shall not be liable for any lack of conformity of the Device caused by the failure of the user to install the available updates in a timely manner.

## **Product Description**

Shelly BLU TRV is a smart thermostatic radiator head with Bluetooth connectivity. It controls the temperature of a room by changing the flow of the hot water through the radiator. If needed, the temperature can be changed at any time by turning the Device rotating knob to the left or right, or through your mobile phone, tablet, or PC. The Device can also maintain the room temperature according to a set weekly schedule. It is powered by 2 AA, 1.5 V batteries.

#### **OVERVIEW**



- 1. LED display
- 2. Temperature sensor opening
- 3. Rotating knob
- 4. Backplate
- 5. Alignment mark
- 6. Mounting ring
- 7. Reset button
- 8. Battery compartment

#### **User interfaces**

#### **Reset button**

The reset button is on the back of the TRV's head (Fig. 1/7). To access the button, the head must be separated from the backplate (See Fig. 6). To press the button, use a pointed object, such as a paperclip, pen tip, or a small screwdriver.

- Press once to pair the BLU TRV with another Bluetooth device.
- Press and hold for 30 seconds to factory reset the Device.
- Factory reset will disconnect the Device from the BLE Gateway Gen3 and delete all data.

## **Rotating knob**

The rotating knob is the outer turning shell of the TRV head. It is programmed to setup and control the Device based on the number of rotational steps. For more details, see section Using the rotating knob to operate the device.

## **LED** display

The TRV has a 7-segment LED with 3 indication modes:

- · Steady on
- Blinking
- Off

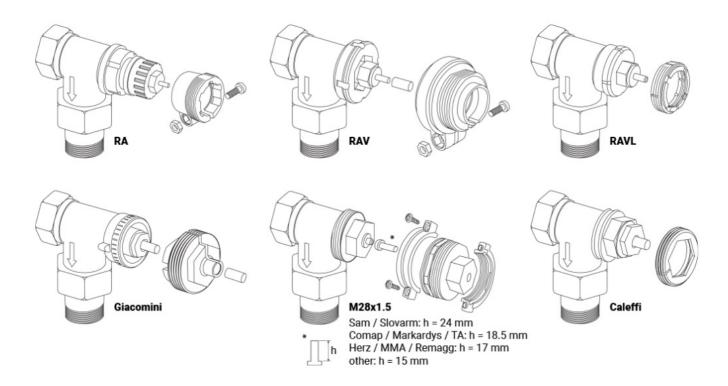
Battery level:	
b_	<50%
b :	50-75%
b∃	>75%

## Installation instructions

- CAUTION! Before beginning the installation, turn off the radiator and make sure it has cooled down.
- **CAUTION!** Mount the TRV head onto the backplate ONLY AFTER the backplate is mounted and secured on the radiator valve.
- CAUTION! Risk of water leakage. If you do not have a thermostatic valve installed on your radiator, call a specialist to replace your valves.

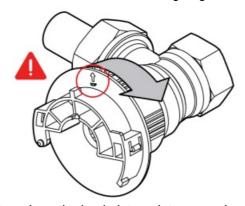
#### Compatible valves

If not sure whether you need an adapter for your radiator valve, check the list of compatible radiator valves by brand and model here: <a href="https://shelly.link/blu/trv\_compatible\_valves">https://shelly.link/blu/trv\_compatible\_valves</a>
If your radiator valves are not compatible, use one of the adapters included in the box. (Fig. 2).



# Installing the backplate

- 1. If your radiator needs an adapter, mount the suitable one (Fig. 2)
- 2. To install the backplate onto the radiator valve, turn the mounting ring clockwise by hand (Fig. 3)

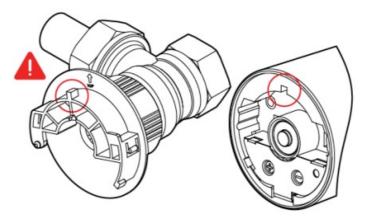


- Make sure that the alignment mark on the backplate points upward.
- 3. Tighten carefully the mounting ring by using an adjustable wrench.
  - Do not over-tighten the ring!

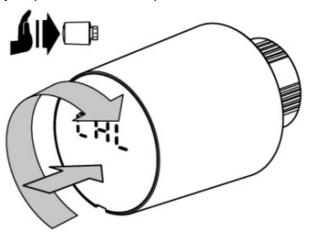
# Mounting the TRV head

The device comes with batteries installed. Before mounting the TRV head onto the backplate, remove the isolation tab from the battery compartment.

1. Align the head and backplate notches (Fig. 4). Then, insert the head on the backplate.



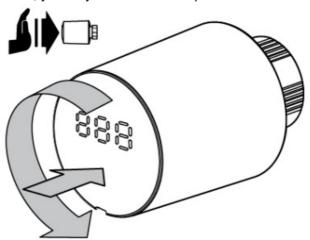
2. Apply moderate pressure with your palm on the front cap and turn the head clockwise until it clicks. (Fig. 5).



# **Calibrating the Device**

- After successfully mounting the head, the TRV automatically starts calibration by turning its motor in both directions. The display shows
- If the calibration is successfully completed, the display shows briefly
- If the calibration fails, the display shows briefly

If the Device does not start calibration, it likely means that the head is not fully tightened onto the backplate. Try to turn it farther. If this does not resolve the issue, repeat the steps from the beginning. To dismount the TRV head, press the front cap and turn the head counterclockwise until it is released (Fig. 6). If the Device is installed with an adapter and reports failed calibration, you may need to install a pin extender from the adapter set (Fig. 2).



Once the calibration is completed successfully, the Device can be used to control temperature.

#### Using the rotating knob to operate the device

To wake up the LEDs, turn the knob at least one step in any direction. The display shows the current temperature.

#### Setting the target temperature

- 1. To increase the temperature, turn the knob to the right.
- 2. To decrease the temperature, turn the knob to the left.
  - Each knob step changes the temperature by 0.1 °C
- 3. Once the target temperature is reached, stop turning the knob. After 3 seconds, the TRV applies the set temperature, and the display confirms the new temperature value.

#### **Turning On/Off Boost mode**

Boost temporarily raises the heating power to quickly increase the room temperature.

1. To turn on the Boost mode, turn the knob for more than 10 steps to the right. The display shows briefly.



2. To turn off the Boost mode, turn the knob for more than 10 steps to the left. The display shows briefly.

## Adding the Device to the Shelly Cloud application

To add the Device to the Cloud application, first you need to pair it with a BLU Gateway Gen3.

- 1. Power up the Gateway by plugging it into a standard USB Type-A port. The blue LED lights up showing that the device is in Access Point (AP) mode.
- 2. To add the Gateway to your Shelly Smart Control, open the application, select Add a new device, and follow the instructions in the app. Once the Device is added to your account, the green LED lights up.
- 3. To access the TRV menu, turn the rotating knob in this order: Left, Right, Left, Right. You can start in either direction.
  - The display will show . Turn the rotating knob to the right until the display shows
  - In 3 sec, the Device will enter Pairing mode for 30 seconds indicated by a blinking

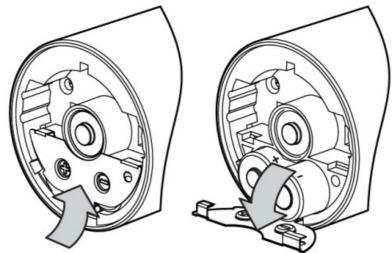


- Alternatively, you can activate pairing mode by pressing the reset button once.
- If pairing times out, the display shows for 3 seconds.
- 4. On the BLE Gateway Gen3, press the Pair button.
- 5. If the pairing is successfully completed, the TRV display shows

- The Device will appear in your Shelly Smart Control app as a BHome component of the BLE Gateway Gen3.
- To make sure that the Device is running on the latest firmware version, go to Device settings > Firmware version > Update.
- For more details on how to control the Device using the Cloud, refer to.
- https://shellyusa.atlassian.net/wiki/spaces/KB/pages/119603206.

## Replacing batteries

- The Device is powered by 2 AA, 1.5 V batteries.
- We recommend using Lithium/Iron Disulfide (Li/FeSz) batteries.
- The Device may not operate with rechargeable batteries.
  - 1. To disassemble the TRV head, press the front cap and turn the head counterclockwise until it is released (Fig. 6).
  - 2. Using your thumbs, press and slide the battery cover up until it pops open (Fig. 7).



- 3. Remove the exhausted batteries and dispose of them according to your local regulations.
- 4. Insert the new batteries following the polarity marking on the battery cover.
- 5. Push and slide the battery cover down until it locks.
- 6. Assemble the TRV head back onto the backplate (Fig. 5).

# **Specifications**

Physical	
Size (HxD):	78 x Ø54 mm / 3.07xØ2.13 in
Weight:	107 g / 3.77 oz
Shell material:	Plastic
Shell color:	White
Mounting ring material:	Nickel-plated brass
Mounting:	M30x1.5
Environmental	
Ambient working temperature:	-20°C to 60°C / 68°F to 140°F
Humidity:	25% to 80% RH
Pollution degree:	2
Electrical	
Power supply:	2x AA, 1.5 V batteries (included)

Estimated battery life:	1 to 2 years depending on usage	
Bluetooth		
Protocol:	BLE 4.2	
RF band:	2400 - 2483.5 MHz	
Max. RF power:	< 5 dBm	
Range:	Up to 30 m / 98 ft outdoors, up to 10 m / 33 ft indoors (depending on local conditions)	
Encryption:	AES (CCM mode)	
Sensors, meters		
Temperature sensor:	Yes	

# **Troubleshooting**

In case you encounter problems with the installation or operation of the Device, check its knowledge base page:

https://shelly.link/blu\_trv

## **FCC**

# **FCC Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

# **FCC Notes**

- This device complies with Part 15 of the FCC Rules.
- Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2)

this device must accept any interference received, including interference that may cause undesired operation.

- The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification or change to this equipment. Such modifications or changes could void the user's authority to operate the equipment.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **Declaration of Conformity**

Hereby, Shelly Europe Ltd. declares that the radio equipment type Shelly BLU TRV is in compliance with Directive 2014/53/EU, 2014/30/EU, 2011/65/EU. The full text of the EU Declaration of Conformity is available at the following internet address:

https://shelly.link/blu\_trv\_DoC

#### **CONTACT INFORMATION**

Manufacturer: Shelly Europe Ltd.

• Address: 103 Cherni Vrah Blvd., 1407 Sofia, Bulgaria

• Tel.: +359 2 988 7435

• E-mail: support@shelly.cloud

Official website: <a href="https://www.shelly.com">https://www.shelly.com</a>

• Changes in contact information are published by the Manufacturer on the official website. All rights to the trademark Shelly® and other intellectual rights associated with this Device belong to Shelly Europe Ltd.

#### **Documents / Resources**



<u>Shelly BLUTRV Gen3 Single Pack Plus BLU Gateway</u> [pdf] User Guide BLUTRV, BLUTRV Gen3 Single Pack Plus BLU Gateway, Gen3 Single Pack Plus BLU Gateway, Single Pack Plus BLU Gateway, BLU Gateway, Gateway

## References

- Shelly Plus RGBW PM web interface guide
- O Confluence
- O Confluence
- User Manual

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