



## SHARP SJ-TA30ITXIF-EU Two-Door Refrigerator User Manual

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## SHARP SJ-TA30ITXIF-EU Two-Door Refrigerator User Manual



### CHAPTER -1: GENERAL WARNINGS

Your fridge freezer conforms to current safety requirements. Inappropriate use can lead to personal injury and damage to property. To avoid the risk of damage read this manual carefully before using your fridge freezer for the

first time. It contains important safety information on the installation, safety, use and maintenance of your Fridge Freezer. Retain this manual for future use.



**Warning;** Risk of fire / flammable materials



WARNING: Keep the ventilation openings of the Fridge clear from obstruction.



WARNING: Do not use mechanical devices or other means to accelerate the defrosting process.



WARNING: Do not use other electrical appliances inside the Fridge.



WARNING: Do not damage the refrigerant circuit.



WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.



WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.



WARNING: To avoid personal injury or damage this appliance must be installed in accordance with the manufacturer instructions.



The small quantity of refrigerant used in this fridge is ecofriendly R600a (an isobutene) and is flammable and explosive if ignited in enclosed conditions.

- While carrying and positioning the fridge, do not damage the cooler gas circuit.
- Do not store any containers with flammable materials, such as spray cans or fire extinguisher refill cartridges in the vicinity of the fridge.
- This appliance is intended to be used in household and similar applications such as;
  - staff kitchen areas in shops, offices and other working environments which can be equated with ordinary household
  - farm houses and by clients in hotels, motels and other residential type environments which can be equated with ordinary household
  - bed and breakfast type environments which can be equated with ordinary household      –catering and similar non-retail applications which can be equated with ordinary household
- Your fridge requires a 220-240V, 50Hz mains supply. Do not use any other supply. Before connecting your fridge, ensure that the information on the data plate (voltage and connected load) matches the mains electricity supply. If in doubt, consult a qualified electrician)
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazard involved. Children shall not play with the appliance. Cleaning and user maintenance, shall not be made by children without supervision.
- Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances. Children are not expected to perform cleaning or user maintenance of the appliance, very young children (0-3 years old) are not expected to use appliances, young children (3-8 years old) are not expected to use appliances safely unless continuous supervision is given, older children (8-14 years old) and vulnerable people can use appliances safely after they have been given appropriate supervision or instruction concerning use of the appliance. Very

vulnerable people are not expected to use appliances safely unless continuous supervision is given.

- A damaged power cord /plug can cause fire or give you an electric shock. When damaged it must be replaced, this should only be done by qualified personnel.
- This appliance is not intended for use at altitudes exceeding 2000 m.

**To avoid contamination of food, please respect the following instructions:**

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Store raw meat and fish in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star frozen-food compartments are suitable for storing pre-frozen food, storing or making ice cream and making ice cubes.
- One-, two- and three-star compartments are not suitable for the freezing of fresh food.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

**Disposal**

- All packaging and materials used are environmentally friendly and recyclable. Please dispose of any packaging in an environmentally friendly manner. Consult your local council for further details.
- When the appliance is ready to be scrapped, cut off the electrical supply cable and destroy the plug and cable. Disable the door catch in order to prevent children getting trapped inside.
- A cut-off plug inserted into a 16 amp socket is a serious safety (shock) hazard. Please ensure the cut-off plug is disposed of safely.

**For Denmark products:**

The appliance is equipped with a plug approved in the EU ( EU-Schuko Plug) and can be used in Finland, Norway and Sweden. In Denmark, the appliance is only approved for use with a wall outlet type E or type CEE7 // 7-S with a ground leg. If there is only wall outlet type K at the connection point, Replacing EU-Schuko plug with the Danish plug must be performed by only an authorized service personel. Alternatively, connect a suitable and approved power adapter to transition between Schuko plug and Danish earth system. This adapter (min. 10 amps and up to max. 13 amps) can be ordered via at well assorted whitegoods dealer or authorized electrician. Only with one of these methods it can be ensured that the appliance is the correct safety ground. In the absence of earthing installation, an authorised electrician should carry out an earthing installation. In the case of use without earthing installed, we will not be responsible for any loss of use that may occur.

**Disposal of your old appliance**



This symbol on the product or package shows that the product should not be treated as domestic waste. Instead, it should be taken to applicable waste collection sites that recycle electrical and electronic equipment. Recycling materials will help preserve our natural resources. For more detailed information regarding recycling this product, please contact your local authority, domestic waste disposal service, or the shop where you purchased the product. Please ask your local authority about the disposal of WEEE for reuse, recycle and recovery purposes.

## Notes:

- Please read the instruction manual carefully before installing and using your appliance. We are not responsible for damage resulting from misuse.
- Follow all instructions for your appliance, and keep this manual handy in order to resolve any problems that may occur in the future.
- This appliance is produced to be used in homes and can only be used in domestic environments and for the specified purposes. It is not suitable for commercial use. Such use will nullify the warranty and our company will not be responsible for any losses that occur.
- This appliance is produced for home use and it is only suitable for cooling / storing foods. It is not suitable for commercial or use and / or for storing any substances except for food. Our company is not responsible for any losses due to improper use.



## Safety warnings

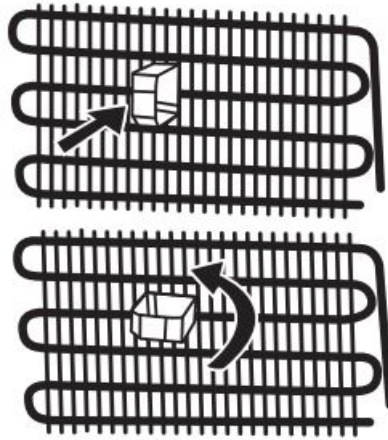
- Do not use an extension cord to connect your fridge freezer to the mains electricity supply.
- Do not use plug adapter.
- A damaged power cord / plug can cause fire or give you an electric shock. If damaged it must be replaced; this should only be done by qualified personnel.
- Never kink the power cord.
- Never touch the power cord / plug with wet hands as this could cause electric shock.
- Do not place glass bottles or beverage cans in the freezer compartment. Bottles or cans may explode.
- When removing ice made in the freezer compartment, do not touch it because it may cause frostbite and / or cuts due to ice formed with sharp edge.
- Do not remove items from the freezer if your hands are damp or wet. This could cause skin abrasions or frostbite.
- Do not refreeze food once it has thawed.

## Installation Information

Before unpacking and manoeuvring your fridge freezer, please take some time to familiarise yourself with the following information.

- Position your fridge freezer out of direct sunlight and away from any heat source such as a radiator.
- Your appliance should be at least 50 cm away from stoves, gas ovens and heater cores, and should be at least 5 cm away from electrical ovens.
- Do not expose your fridge freezer to moisture or rain.
- Your fridge freezer should be positioned at least 20mm away from another freezer.
- Clearance of at least 150 mm is required at the top and back of your fridge freezer. Do not place anything on top of your fridge freezer.
- For safe operation, it is important that your fridge freezer is seated securely and balanced. The adjustable feet are used to level your fridge freezer. Make sure that your appliance is level before placing any foodstuffs inside it.
- We recommend that you wipe all shelving and trays with a cloth soaked in warm water mixed with a teaspoon of bicarbonate of soda before use. After cleaning, rinse with warm water and dry.

- Install using the plastic spacer guides, which can be seen on the condenser at the rear of the appliance. Turn 90 degrees (as shown in the diagram). This will keep the condenser from touching the wall.
- Refrigerator should be placed against a wall with a clearance distance not exceeding 75 mm.



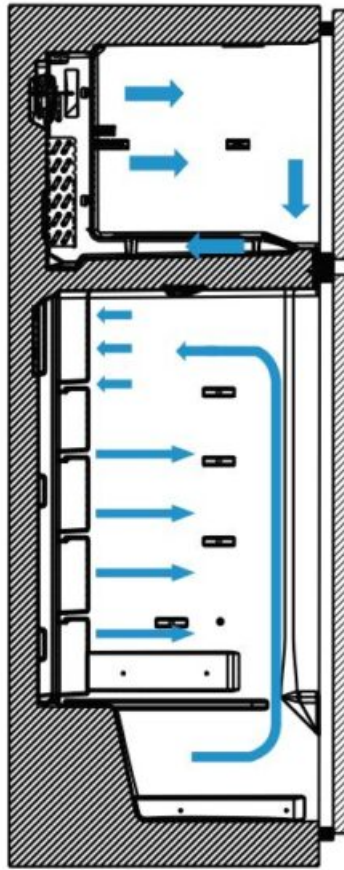
### **Before using your fridge freezer**

- Before setting up your fridge freezer, check for any visible damage. Do not install or use your fridge freezer if it is damaged
- When using your fridge freezer for the first time, keep it in an upright position for at least 3 hours before plugging into the mains. This will allow efficient operation and prevent damage to the compressor.
- You may notice a light odour when using your fridge freezer for the first time. This is perfectly normal and will fade away as the fridge starts to cool.

### **Information about new-generation cooling technology**

Fridge freezers with new-generation cooling technology have a different working system than static fridge freezers. In normal fridge freezers, humid air entering the freezer and the water vapour emanating from the foods, turns into frost in the freezer compartment. In order to melt this frost, in other words defrost, the fridge has to be unplugged. In order to keep foods cold during the defrosting period, the user must store the food elsewhere and the user must clear the remaining ice and accumulated frost.

The situation is completely different in freezer compartments equipped with new-generation cooling technology. With the aid of fan, cold and dry air is blown throughout the freezer compartment. As a result of the cold air that is blown easily throughout the compartment – even in the spaces between shelves – foods are frozen equally and properly. And there will be no frost.



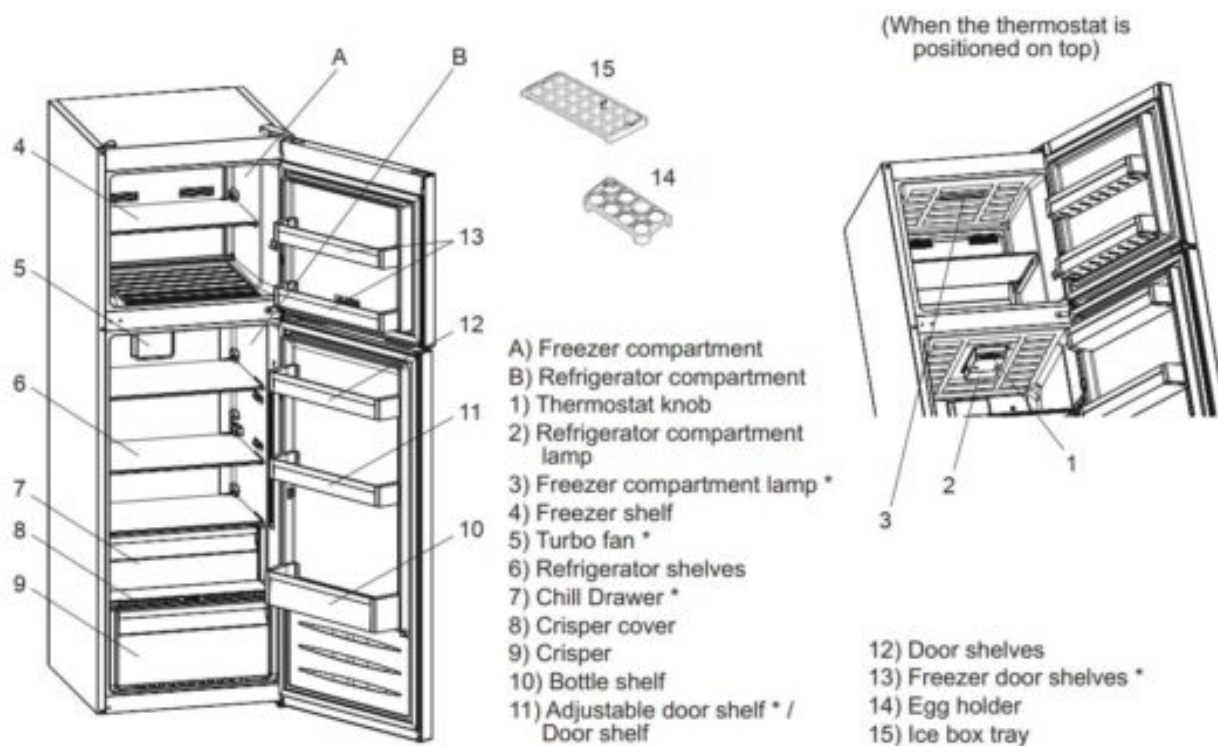
The configuration in the refrigerator compartment will be nearly the same as the freezer compartment. Air emitted by the fan located at the top of the refrigerator compartment is cooled while passing through the gap behind the air duct. At the same time, air is blown out through the holes on the air duct so that the cooling process is successfully completed in the refrigerator compartment.

Holes on the air duct are designed for even air distribution throughout the compartment. Since no air passes between the freezer and refrigerator compartment, odours will not mix.

As a result, your fridge with new-generation cooling technology is easy to use and it offers you an access to a huge volume and aesthetic appearance.

## **CHAPTER -2: YOUR FRIDGE FREEZER**

This appliance is not intended to be used as a built-in appliance.



\* In some models

#### General notes:

**Fresh Food Compartment (Fridge):** Most efficient use of energy is ensured in the configuration with the drawers in the bottom part of the appliance, and shelves evenly distributed, position of door bins does not affect energy consumption.

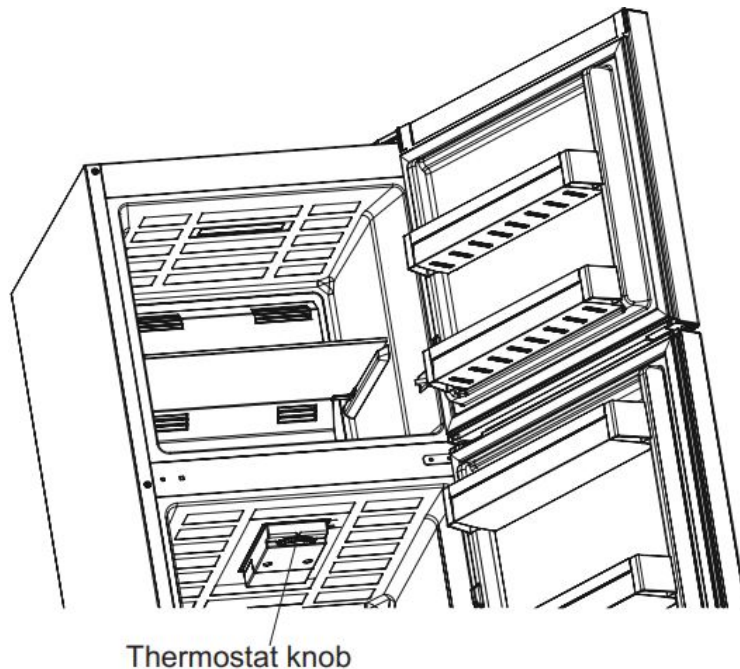
**Freezer Compartment (Freezer):** Most Efficient use of energy is ensured in the configuration with the drawers and bins are on stock position.

This figure has been drawn for information purposes to show the various parts and accessories in the appliance. Parts may vary according to the model of the appliance.

## CHAPTER -3: USING YOUR FRIDGE FREEZER

### Thermostat Setting

Freezer and refrigerator thermostat automatically regulates the inside temperature of the compartments. By rotating the knob from position 1 to 5, colder temperatures can be obtained. In cold seasons, you can set lower positions in order to decrease the energy consumption.



Thermostat knob

#### **Thermostat level;**

1 – 2 : For short-term storage of food in the freezer compartment, you can set the knob between minimum and medium position.

3 – 4 : For long-term storage of food in the freezer compartment, you can set knob medium position.

5 – MAX : For freezing the fresh food. The appliance will work longer. After you get the cold condition you must position it to its original position.

#### **Warnings about temperature adjustments**

- Temperature adjustments should be made according to the frequency the door is opened and the quantity of food kept inside the fridge.
- This fridge is designed to work in all ambient temperatures. If the ambient temperature is colder than -5 °C, preserving food in the refrigerator compartment is not suggested because the foods that you put in the refrigerator compartment will have a temperature close that is too close to the ambient temperature. Consequently, they will freeze. You can keep your foods in your refrigerator compartment up to -5 °C. Thanks to its special algorithm, appliance will keep your food in low ambient conditions (colder than -5°C) without any problem occurring.
- Do not pass to another adjustment before completing an adjustment.
- To be completely cooled, your fridge freezer should be run continuously for up to 24 hours depending on the ambient temperature after being plugged. Keep the doors to your fridge closed as much as possible during this time and only keep a minimal amount of food in it.
- If the unit is switched off or unplugged, you must wait at least 5 minutes before restarting or plugging the unit in again in order not to damage the compressor.
- Your fridge is designed to operate in the ambient temperature intervals stated in the standards, according to the climate class stated in the information label. It is not recommended that fridge freezer should not be operated outside of specified temperature interval in terms of cooling efficiency.
- This appliance is designed for use at an ambient temperature within the 10°C – 43°C range.

#### **Climate class and meaning:**

T (tropical): This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 43 °C.

ST (subtropical): This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 38 °C.

N (temperate): This refrigerating appliance is intended to be used at ambient temperatures ranging from 16 °C to 32 °C.

SN (extended temperate): This refrigerating appliance is intended to be used at ambient temperatures ranging from 10 °C to 32 °C.

**Note:**

This appliance is designed to work at 43 °C ambient temperature. Below -5 °C ambient temperature, do not use refrigerator compartment. When you place your foods into refrigerator compartment, they will freeze. You can continue using freezer compartment.

**Temperature indicator**

In order to help you better set your refrigerator, we have equipped it with a temperature indicator located in the coldest area.

To better store the food in your refrigerator, especially in the coldest area, make sure the message "OK" appears on the temperature indicator. If "OK" does not appear, this means that the temperature setting has not been done properly.

Since "OK" appears in black, it will be difficult to see this indication if the temperature indicator is badly lit. To be able to see this indication properly, there should be enough light.



Each time the temperature setting device is changed, wait for the stabilisation of the temperature inside the appliance before proceeding, if necessary, with a new temperature setting. Please change the position of the temperature setting device progressively and wait at least 12 hours before starting a new check and potential change.

**NOTE:** Following repeated openings (or prolonged opening) of the door or after putting fresh food into the appliance, it is normal for the indication "OK" not to appear in the temperature setting indicator. If there is an abnormal ice crystals build-up (bottom wall of the appliance) on the refrigerator compartment evaporator (overloaded appliance, high room temperature, frequent door openings), set the temperature setting device to a lower position until compressor off periods are obtained again.

**Putting food in the coldest area of the refrigerator**

Your foods will be better stored if you put them in the most appropriate cooling area. The coldest area is just above the crisper.

The following symbol indicates the coldest area of your refrigerator.

To ensure a low temperature in this area, make sure the shelf is located at the the same level as this symbol, as shown in the illustration.

The upper limit of the coldest area is indicated by the lower side of the sticker (head of the arrow). The coldest area upper shelf must be at the same level with the arrow head. The coldest area is below this level.

As these shelves are removable, make sure they are always at the same level with these zone limits described on the stickers, in order to guarantee temperatures in this area.



## Accessories

### Ice tray

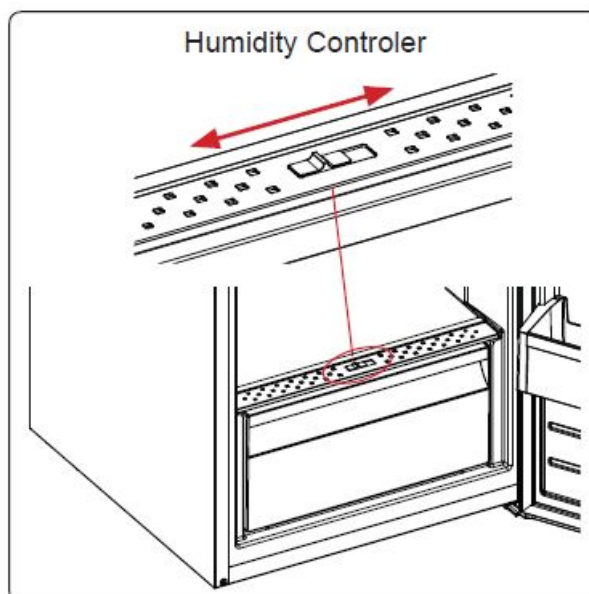
- Fill the ice tray with water and place in the freezer compartment.
- After the water has completely turned into ice, you can twist the tray as shown below to remove the ice cubes.



### Humidity Controller (In some models)

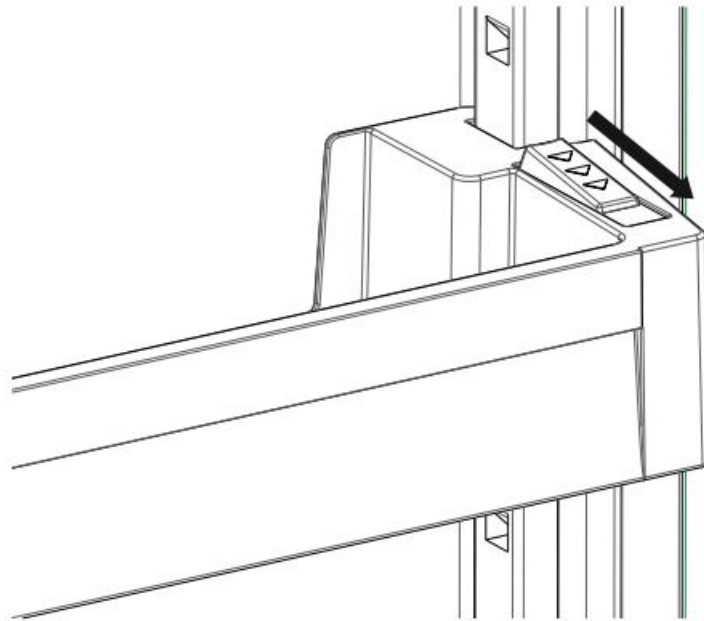
When the humidity controller in the closed position, it allows fresh fruit and vegetables to be stored longer.

In case of the crisper is totally full, the fresh dial is located in front of crisper, should be opened. By means of this the air in the crisper and humidity rate will be controlled and endurance life will be increased. If you see any condensation on glass shelf, humidity control should be taken into the open positions.



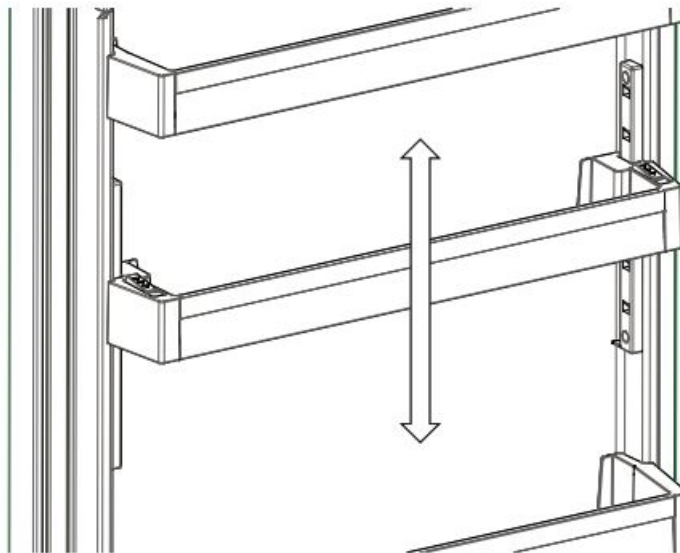
### **Adapti-Lift Door Shelf (In some models)**

Six different height adjustments can be made to provide storage areas that you need by Adapti-Lift. To change the position of Adapti-Lift ; Hold the bottom of the shelf and pull the buttons on the side of the door shelf direction of arrow (Fig.1)



**Fig.1**

Position door shelf the height you need by moving up and down. After you get the position that you want the door shelf, release the buttons on the side of the door shelf (Fig.2) Before releasing the door shelf, move up down and make sure the door shelf is fixed



**Fig.2**

**Note:** Before moving door shelf is loaded, you must hold the shelf by supporting the bottom. Otherwise, door shelf could fall off the rails due to the weight. So damage may occur on the door shelf or rails.

Visual and text descriptions on the accessories section may vary according to the model.  
Humidity Controller

## **Cleaning**

- Make sure to unplug the fridge before cleaning.
- Do not wash your fridge by pouring water .
- You can wipe the inner and outer sides with a soft cloth or a sponge using warm and soapy water.
- Remove the parts individually and clean with soapy water. Do not wash in washing machine.
- Never use flammable, explosive or corrosive material like thinner, gas, acid for cleaning.
- You should clean the condenser with broom at least once a year in order to provide energy saving and increase the productivity.

Make sure that your fridge is unplugged while cleaning.

### **Replacing The LED (if an LED is used as lighting)**

1 LED strip in freezer compartment and 2 LED strips in cooler compartment are used to illuminate your appliance.

Please contact the Sharp help desk as this should be changed by authorized personnel only.

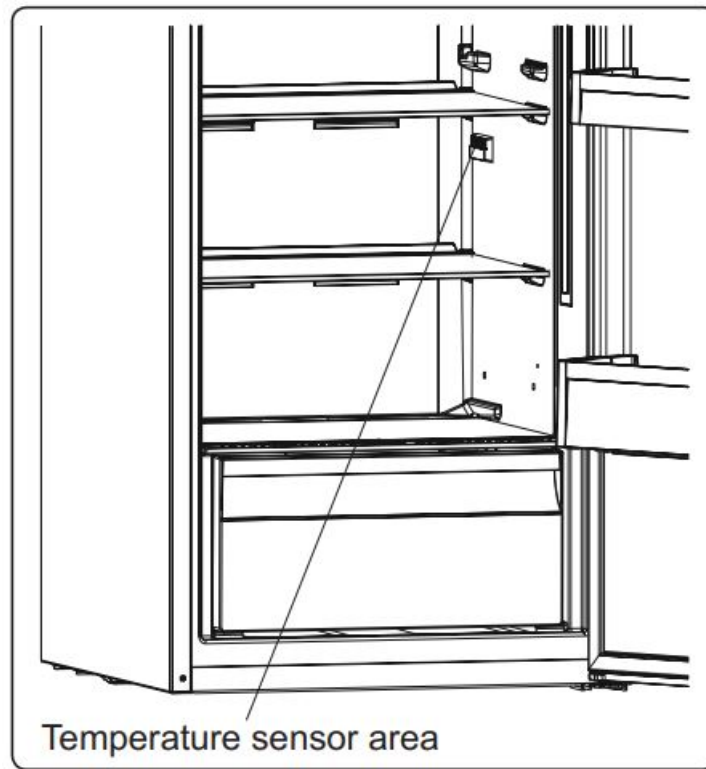
**Note:** Numbers and location of LED strips may change according to different models.

## **CHAPTER -4: FOOD STORAGE GUIDANCE**

It will be enough to set the thermostat to “2 or 3” for fridge to run under normal working conditions.

### **Refrigerator compartment**

- To reduce frost build up never place liquids with unsealed containers in the fridge compartment.
- Allow warm or hot food to cool down before storing. This helps reduce power consumption.
- To avoid frost build-up ensure that nothing is stored touching the back wall.
- The coldest area of the refrigerator is at the bottom. We recommend to use this area to store food that will perish easily, such as fish, ready meals, baked goods or dairy products. The warmest area is the top shelf of the door. We recommend you store butter or cheese here.
- For normal working conditions, it will be sufficient to adjust the temperature setting of your refrigerator to +4 °C.
- The temperature of the fridge compartment should be in the range of 0-8 °C, fresh foods below 0 °C are iced and rotted, bacterial load increases above 8 °C, and spoils.
- Do not put hot food in the refrigerator immediately, wait for the temperature to pass outside. Hot foods increase the degree of your refrigerator and cause food poisoning and unnecessary spoiling of the food.
- Meat, fish, etc. should be store in the chiller compartment of the food, and the vegetable compartment is preferred for vegetables. (if available)
- To prevent cross contamination, meat products and fruit vegetables are not stored together.
- Foods should be placed in the refrigerator in closed containers or covered to prevent moisture and odors.



#### **Important Note:**

- Cover any finished dishes when you put them in the fridge. Place them in the fridge when they are cool, otherwise temperature/ humidity inside the fridge increases and this causes the fridge to operate more. Covering food and beverages also preserves their flavour and aroma.
- Potatoes, onion and garlic shouldn't be kept in the fridge.
- Please avoid the foods from touching to temperature sensor which is located at refrigerator compartment. In order to keep optimum preservation temperature in refrigerator compartment, foods mustn't contact with the sensor.

#### **Freezer compartment**

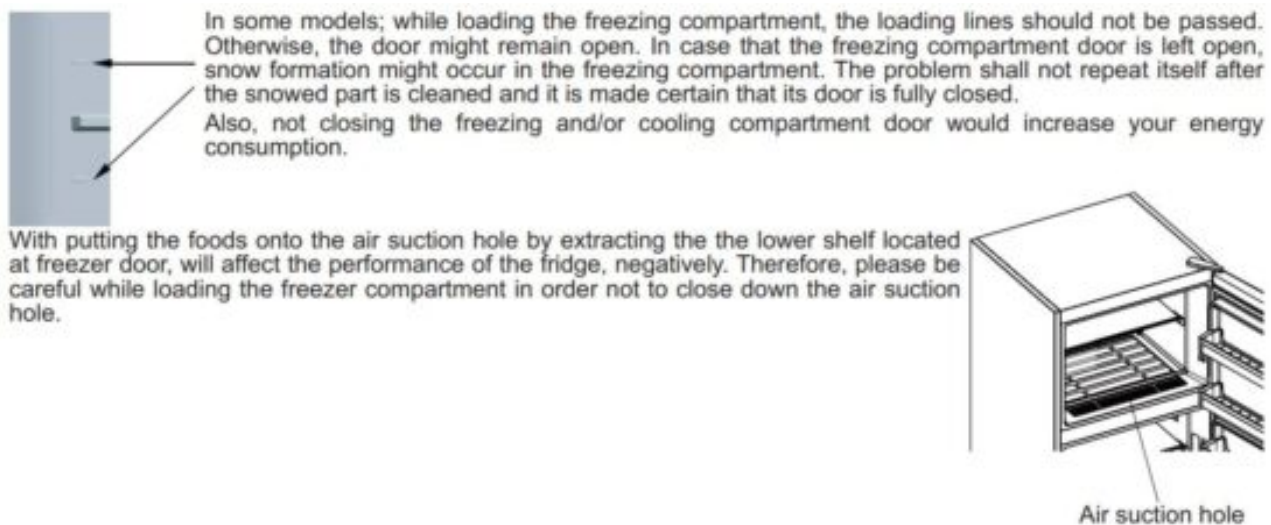
- Use the freezer to store frozen foods for long periods of time and make ice cubes.
- To freeze fresh food – ensure that as much of the surface of food to be frozen is in contact with the cooling surface.
- Do not put fresh food on either side of frozen food as it can thaw it.
- While freezing fresh foods(i.e meat,fish and mincemeat),divide into portion sizes.
- Once the unit has been defrosted replace the foods into freezer and remember to consume them in a short period of time.
- Never place warm food in the freezer compartment.
- The instructions shown on frozen food packages should always be followed carefully and if no information is provided food should not be stored for more than 3 months from the purchased date.
- When buying frozen foods ensure that these have been frozen at suitable temperatures and that the packing is intact.
- Frozen foods should be transported in appropriate containers to maintain the quality of the food and should be stored in the freezer as soon as possible.

- If a package of frozen food shows signs of humidity and abnormal swelling it has been previously stored at an unsuitable temperature and that the contents have deteriorated.
- The storage life of frozen foods depends on the room temperature, thermostat setting, how often the door is opened, the type of food and the length of time required to transport the product from the shop to your home. Always follow the instructions printed on the package and never exceed the maximum storage life indicated.

That; If you decide to open the freezer door again immediately after closing, it may be difficult to re-open. This is normal and after the freezer has reached an equilibrium condition the door will open easily.

#### Important note:

- Frozen foods, when thawed, should be cooked just like fresh foods. If they are not cooked after being thawed they must NEVER be re-frozen.
- The taste of some spices found in cooked dishes (anise, basilica, watercress, vinegar, assorted spices, ginger, garlic, onion, mustard, thyme, marjoram, black pepper, etc.) changes and they assume a strong taste when they are stored for a long period. Therefore, only add a small amount of spice if planning to freeze, or the desired spice should be added after the food has been thawed.
- The storage period of food is dependent on the oil used. The suitable oils are margarine, calf fat, olive oil and butter and the unsuitable oils are peanut oil and pig fat.
- The food in liquid form should be frozen in plastic cups and the other food should be frozen in plastic folios or bags.



## CHAPTER -5: DOOR REVERSAL

### Repositioning the door

- It depends on which fridge freezer you have as to whether it is possible the reverse the doors.
- It is not possible where handles are attached at the front of the appliance.
- If your model does not have handles it is possible to reverse the doors, but this needs to be completed by authorised personnel. Please call Sharp service.

## **CHAPTER -6: TROUBLESHOOTING**

### **If your fridge is not operating;**

- Is there a power failure?
- Is the plug connected to the socket correctly?
- Is the fuse of the socket to which the plug is connected or the main fuse blown?
- Is there any failure at the socket? To check this, plug your refrigerator into a known working socket.

### **If your fridge is not cooling enough;**

- Is the temperature adjustment right?
- Is the door of your fridge opened frequently and left open for a long while?
- Is the door of fridge closed properly?
- Did you put a dish or food on your fridge so that it contacts the rear wall of your fridge so as to prevent the air circulation?
- Is your fridge filled excessively?
- Is there adequate distance between your fridge and the rear and side walls?
- Is the ambient temperature within the range of values specified in the operating manual?

### **If the food in your refrigerator compartment is over cooled**

- Is the temperature adjustment right?
- Are there many food recently put inside the freezer compartment? If so, your fridge may over cool the food inside the refrigerator compartment as it will operate longer to cool these food.

### **If your fridge is operating too loudly;**

**To maintain the set cooling level, compressor may be activated from time to time. Noises from your fridge at this time are normal and due to its function. When the required cooling level is reached, noises will be decreased automatically.**

### **If the noises persist;**

- Is your appliance stable? Are the legs adjusted?
- Is there anything behind your fridge?
- Are the shelves or dishes on the shelves vibrating? Re-place the shelves and/or dishes if this is the case.
- Are the items placed on your fridge vibrating?

### **Normal Noises;**

Cracking (Ice cracking) Noise:

- During automatic defrosting.
- When the appliance is cooled or warmed (due to expansion of appliance material).

Short cracking: Heard when the thermostat switches the compressor on/off. Compressor noise (Normal motor noise): This noise means that the compressor operates normally Compressor may cause more noise for a short time when it is activated.

**Bubbling noise and splash:** This noise is caused by the flow of the refrigerant in the tubes of the system.

**Water flow noise:** Normal flow noise of water flowing to the evaporation container during defrosting. This noise can be heard during defrosting.

**Air blowing noise (normal fan noise):** This noise can be heard in No-Frost fridge during normal operation of the system due to the circulation of air.

**If humidity builds up inside the fridge;**

- Has the food been properly packaged? Have the containers been well dried before they were put into the refrigerator?
- Are the doors of the refrigerator opened very frequently? When the door is opened, the humidity in the ambient air enters the refrigerator. Especially if the humidity rate in the room is too high, the more frequently the door is opened the faster will be the humidification.
- It is normal to have water drops form on the back wall following the automatic defrosting process. (In Static Models)

**If the doors are not opened and closed properly;**

- Do the food packages prevent closing of the door?
- Are the door compartments, shelves and drawers placed properly?
- Are door gaskets broken or torn?
- Is your fridge standing on a level surface?

If the edges of fridge cabinet that the door joint contact are warm;

Especially in summer (hot weather), the surfaces that the joint contact may get warmer during the operation of the compressor; this is normal.

**IMPORTANT NOTES:**

- The compressor protection thermal fuse will cut out after sudden power breakdowns or after unplugging the appliance, because the gas in the cooling system is not stabilised. This is quite normal, and the fridge will restart after 4 or 5 minutes.
- The cooling unit of your refrigerator is hidden in the rear wall. Therefore, water droplets or ice may occur on the rear surface of your fridge due to the operation of the compressor in specified intervals. This is normal. There is no need to start manuel defrost unless the ice formation is excessive.
- Unplug your fridge if you will not be using it for an extended period of time (e.g. during summer holidays). Clean your fridge according to chapter on cleaning and leave the door open to keep humidity and odours from forming.
- The appliance you have purchased is designed for home type use and can be used only at home and for the stated purposes. It is not suitable for commercial or use. If the consumer use the appliance in a way that does not comply with these features, we emphasise that the producer and the dealer shall not be responsible for any repair and failure within the guarantee period.
- If the problem persists after you have followed all the instructions above, please consult an authorised service provider.

## CHAPTER -7: TIPS FOR SAVING ENERGY

1. Always allow foodstuffs to cool before storing in the appliance.
2. Thaw food in the fridge compartment; this helps save energy.

## CHAPTER -8: TECHNICAL DATA

The technical information is situated in the rating plate on the internal side of the appliance and on the energy label.

The QR code on the energy label supplied with the appliance provides a web link to the information related to the performance of the appliance in the EU EPREL database.

Keep the energy label for reference together with the user manual and all other documents provided with this appliance.

It is also possible to find the same information in EPREL using the link <https://eprel.ec.europa.eu> and the model name and product number that you find on the rating plate of the appliance.

See the link [www.theenergylabel.eu](http://www.theenergylabel.eu) for detailed information about the energy label.

## CHAPTER -9: CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, Serial Number and Service Index.

The information can be found on the rating plate. You can find the rating label inside the fridge zone on the left lower side.

The original spare parts for some specific components are available for a minimum of 7 or 10 years, based on the type of component, from the placing on the market of the last unit of the model.

Visit our website to:

[www.sharphomeappliances.com](http://www.sharphomeappliances.com)



### Service & Support

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References

- [SHARP !\[\]\(5c5b11debe870f1cbeef74d608b25445\_img.jpg\) sharphomeappliances.com](#)
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