**Manuals+** — User Manuals Simplified.

# SHARP®

# Sharpdesk Installation Guide

**Sharpdesk**

# SHARP®

## Contents

## For first-time users of Sharpdesk

### License Activation

The license activation dialog is displayed when Sharpdesk is started.
Enter the Application Number provided with the product, and you will be authenticated successfully.
(For details on this procedure, refer to the following documents: "Setup Guide".)

## For users of "Network Scanner Tool Lite"

**You need to uninstall (click "Control Panel" and then "Uninstall Program") it in advance in order to use Sharpdesk.**

-  The "Network Scanner Tool Lite" profile cannot be inherited. Before installing Sharpdesk Ver.6.0, note down the settings of the current profile, and recreate the profile after installing Sharpdesk Ver.6.0.

## For users of "Network Scanner Tool Lite"

**You need to uninstall (click "Control Panel" and then "Uninstall Program") it in advance in order to use Sharpdesk.**

-  The "Network Scanner Tool Lite" profile cannot be inherited. Before installing Sharpdesk Ver.6.0, note down the settings of the current profile, and recreate the profile after installing Sharpdesk Ver.6.0.
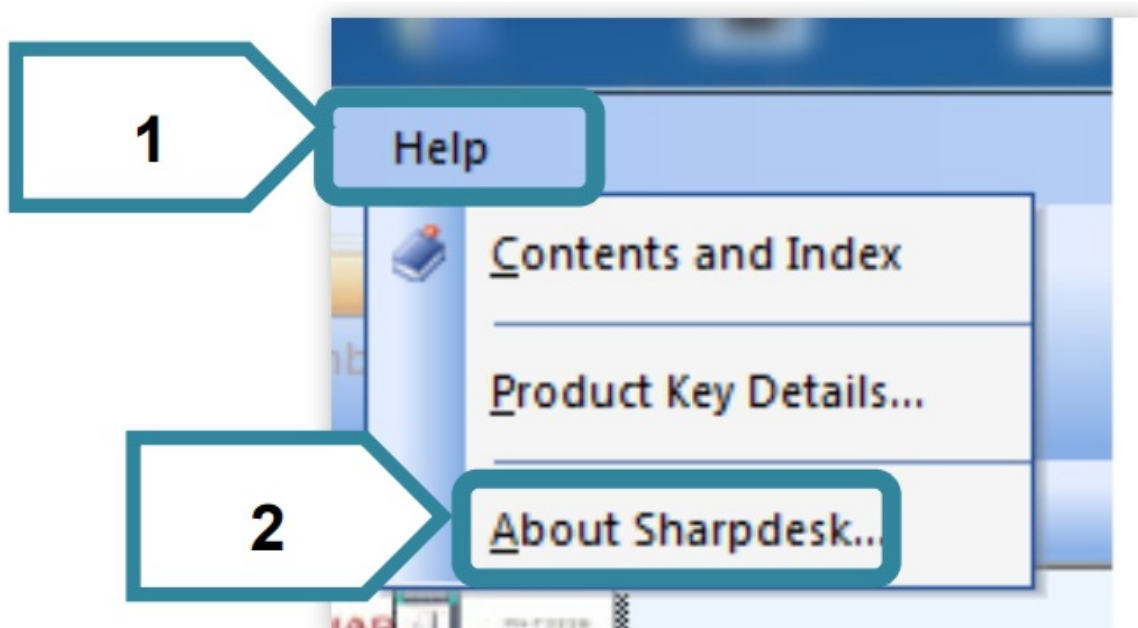
## For users of "Sharpdesk"

You can check the Sharpdesk version by performing the procedure below.
Check the version, and then check the supplementary information for each version.

**Introduction (Checking the Version)**

1. **Start Sharpdesk.**
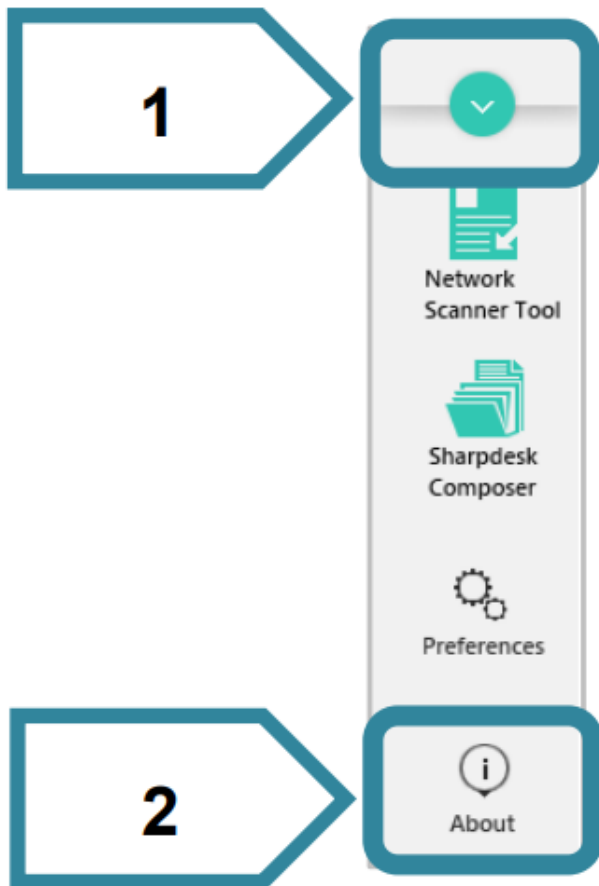2. **Check the Version Information.**

**If there is "Help" at the top:**

1. Click "Help"
2. Click "About Sharpdesk".

**If there is no "Help" at the top:**

1. Open the menu at the bottomright.
2. Click "About".



**Existing users of Sharpdesk Ver.6.0**

**You can update to the latest version (Sharpdesk Ver.6.0). Start the installer to run the installation.**

**Existing users of Sharpdesk Ver.5.1/Ver.5.2**

**You can upgrade for free to a new release of Sharpdesk Ver.6.0.**

1. Start the installer to run the installation.

   • 🖉 The screen prompting uninstallation of Sharpdesk Ver.5.1/5.2 is displayed.
   Finish the installation of Sharpdesk Ver.6.0
2. Uninstall Sharpdesk Ver.5.1/5.2 from Uninstall a program in the Control Panel.
3. Install Sharpdesk Ver.6.0

   • 🖉 If you select to keep the profile of the Network Scanner Tool in step 2, the profile will be inherited.
   • You do not need to enter the Application Number.
   • If you perform an upgrade from Sharpdesk Ver. 5.1 (Build 5.1.0.51) or earlier, some settings will not be inherited. Before upgrading Sharpdesk Ver. 5.2, note down the settings, and configure the settings again after

upgrading the software.

- Settings that are not inherited
    - String specified in "Rename[Postfix]/Rename[Prefix]"
    - Text and image registered in "Stamp"
    - Folder registered in "Folder Shortcut Tree"
    - Multifunction product registered in "MFP Tree"

**Users of Sharpdesk Ver.3.5**

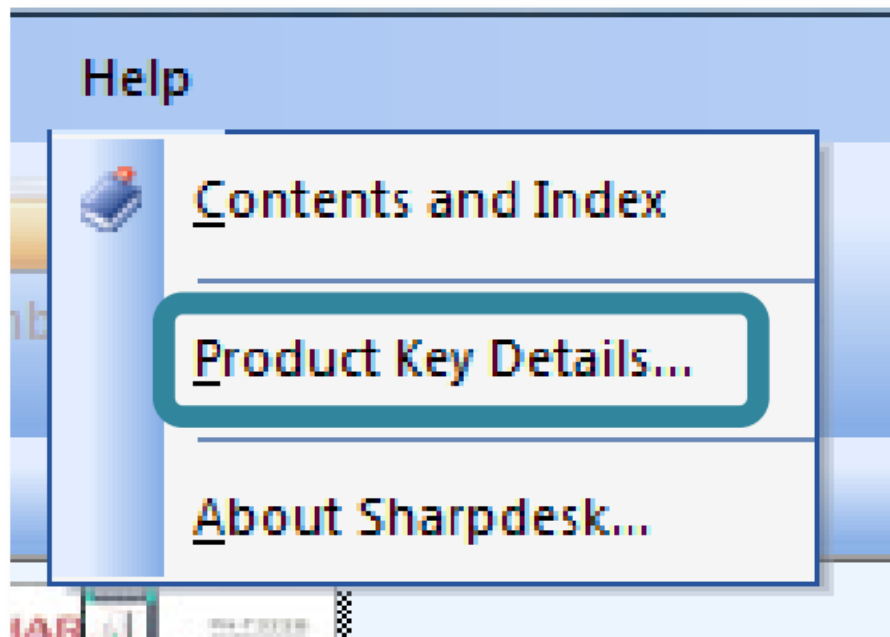**Users who purchased Ver.3.5 can upgrade for free to Sharpdesk Ver.6.0.**
**Users who purchased Ver.3.3 are not eligible for free upgrades.**

- 🖉 You can check the version you purchased by performing the following.

1. Click "Help" on the screen.
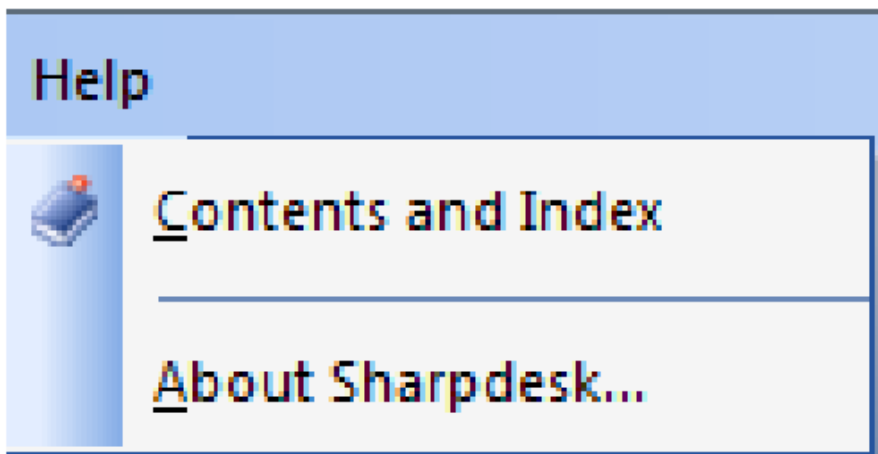2. Check if "Product Key Details" is in the pull-down menu.

If there is a "Product Key Details" item:
**The version you purchased is Ver.3.5.**



If there is no "Product Key Details" item:
**The version you purchased is Ver.3.3.**

**For users who purchased Ver.3.5 and want to use Ver.6.0**

**You can upgrade for free by performing the following procedure.**

1. Start the Sharpdesk Ver.5.2 installer.

   -  The screen prompting uninstallation of Sharpdesk Ver.3.5 is displayed.

   Finish the installation of Sharpdesk Ver.5.2.
2. Uninstall Sharpdesk Ver.3.5 from Uninstall a program in the Control Panel.
3. Install Sharpdesk Ver.5.2.

   -  If you select to keep the profile of the Network Scanner Tool in step 2, the profile will be inherited.

   -  You do not need to enter the Application Number.
4. Start the Sharpdesk Ver.6.0 installer.

   -  The screen prompting uninstallation of Sharpdesk Ver.5.2 is displayed.

   Finish the installation of Sharpdesk Ver.6.0.
5. Uninstall Sharpdesk Ver.5.2 from Uninstall a program in the Control Panel.
6. Install Sharpdesk Ver.6.0

**For users who purchased version Ver.3.3 and want to use Ver.6.0**

**To use Sharpdesk Ver.6.0, you need to purchase Sharpdesk again.**

-  The Sharpdesk (Network Scanner Tool) profile cannot be inherited. Before installing Sharpdesk Ver.6.0, note down the settings of the current profile, and recreate the profile after installing Sharpdesk Ver.6.0.

**Users of versions before Sharpdesk Ver.3.3**

**You need to purchase Sharpdesk again.**

-  The Sharpdesk (Network Scanner Tool) profile cannot be inherited. Before installing Sharpdesk Ver.6.0,

note down the settings of the current profile, and recreate the profile after installing Sharpdesk Ver.6.0.

## Reinstalling Sharpdesk Ver.6.0

- After installing Sharpdesk at the transfer destination, you will need to perform license activation again.

**SHARP**

## Documents / Resources

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|---|---|
| SHARP Sharpdesk® Ver.6.0 Supplementary Information for Installation | **SHARP Sharpdesk** [pdf] Installation Guide<br>Ver.6.0, Sharpdesk |