Manuals+ — User Manuals Simplified.

Shark RV2600WA Series AI Ultra 2-in-1 Robot Self-Empty XL User Manual

Contents

Shark RV2600WA Series AI Ultra 2-in-1 Robot Self-Empty XL User Manual

QUICK START GUIDE
2600WA Series

Have you downloaded the newest version of SharkClean App?

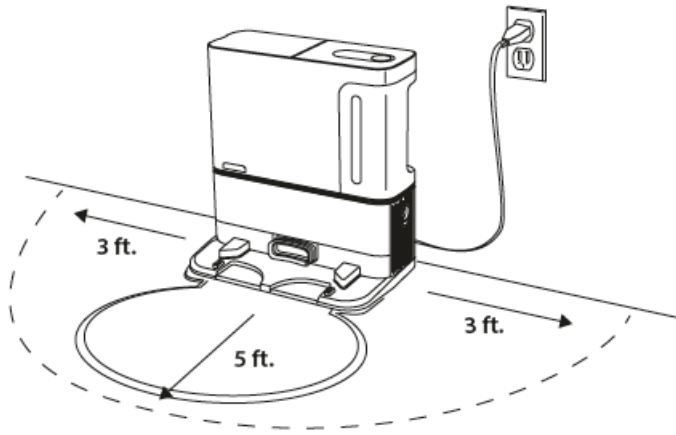Please ensure you have the latest version of the SharkClean app:

Android Play Store: https://play.google.com/store/

Apple iOS: apps.apple.com/us/app/sharkclean/

Robot Setup:
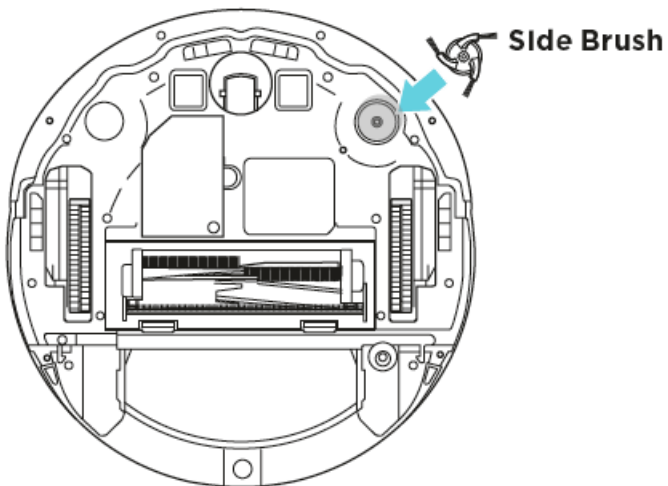
1. Set Up Base + Landing Mat

- Remove protective film from the robot and base.
- Snap together the pieces of the landing mat.
- Place the base on top of the landing mat, in a location with a strong Wi-Fi signal.

2. Attach Side Brush

- Note: Side brush design may vary.

Side Brush

3. Place Robot on Base

INDICATOR
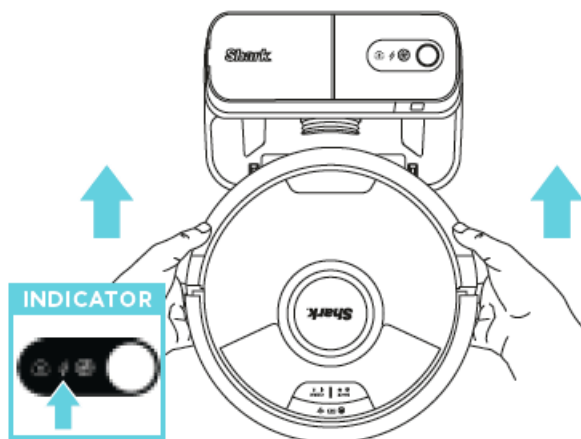
4. Scan the QR code to download the SharkClean® app.

- Complete your robot setup process in the app and learn about mopping mode.
- To get the best cleaning performance from your robot, we recommend downloading the latest version of the SharkClean® app.

App Features

✔ UltraClean
✔ Mapping
✔ Scheduling
✔ No-Go Zones
✔ Carpet Zones
✔ Spot Cleaning

What's Included:

Self-Empty Base
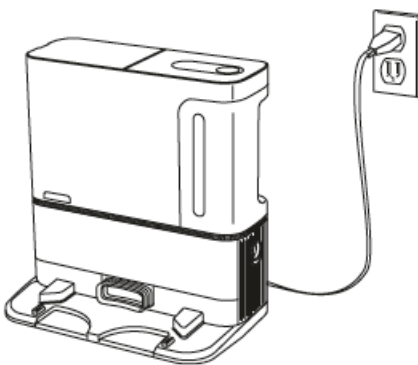
Holds 60 days' worth of debris.

Self-Empty Dust Bin

Enables Self-Empty feature for dry vacuuming.
Note: The Self-Empty Dust Bin comes pre-inserted in the robot.

Mopping Pad

Reusable mopping pad for vacuuming and mopping mode.

Landing Mat
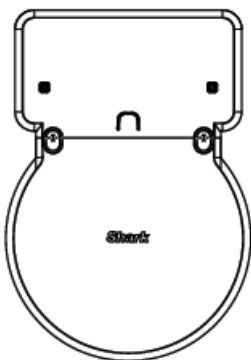
Sits under the Self-Empty Base and robot.

VAC & MOP 2-in-1 Dust Bin
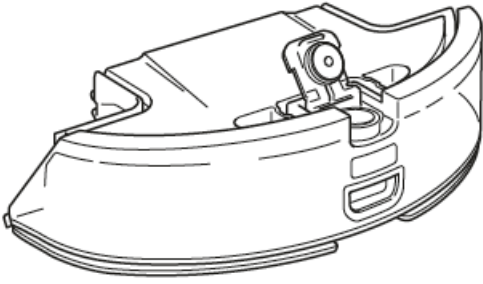
Enables mopping mode while holding dry debris from vacuuming.

Note: The VAC & MOP 2-in-1 Dust Bin will not self-empty.
It will require manual cleaning after use.
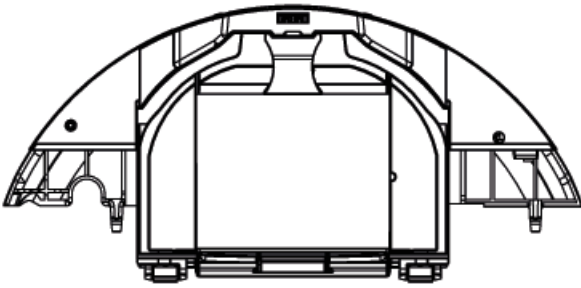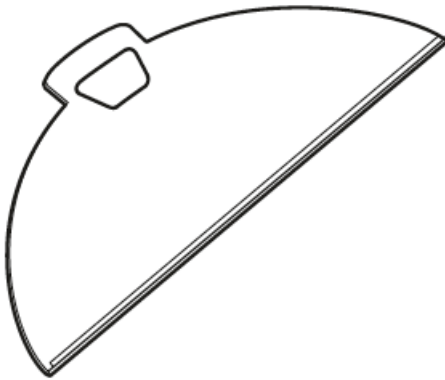
VACMOPTM Bottle

Two Easy Steps If You're Stuck:

1. Visit: **sharkclean.com/support**

- Owner's Guide
- Troubleshooting
- How-To Videos
- FAQs
- Tips & Tricks

2. For additional help, call 1-888-228-5531 for robot support

Maximize Your Robot Experience:

Tips and tricks for getting the most out of your robot.

- To manually turn ON /OFF your robot, hold down the DOCK button for 6-8 seconds.
- Clear the area of cords and wires before each clean.
- Use mopping mode for daily maintenance and stuck-on messes.
- Only use Shark® VACMOPTM cleaning solution or water when mopping.

- Always place your robot on a level surface when performing maintenance.
- Clean brushroll and filter regularly.

FAQs

Maintance Questions:

How do I clean the filter in the robot and how often do I clean it?

Pull filter out of the dust bin by the tabs and lightly tap the filter to remove any debris.
We recommend cleaning the filter every two months and replacing it every 6-12 months. You can purchase a replacement filter from sharkaccessories.com.
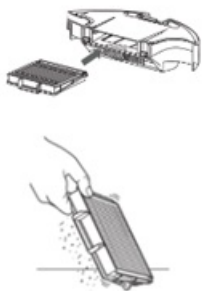
How do I clean the pre motor filter in the base and how often do I clean it?

To clean remove the foam filter and the felt filter beneath it in the base. Wash the filters with only water. Washing with soap may damage them.
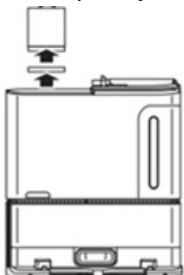
Allow the filters to dry for 24 hours before installing back into the base. After the filters have dried, place the felt filter, followed by the foam filter back into the base. We recommend cleaning the filter every two months and replacing it every 6-12 months. You can purchase a replacement filter from sharkaccessories.com.

How do I clean the post motor filter in the base and how often do I clean it?

Press the button at the rop of the Filter Door, then tilt the door and life it off. Remove the Post-Motor Filter from the base by pulling the tab down. Tap the filters clean over the trash. To reinstall the post-motor filter, insert it into the base and replace the filter door.
We recommend cleaning the filter every two months and replacing it every 6-12 months. You can purchase a replacement filter from sharkaccessories.com.
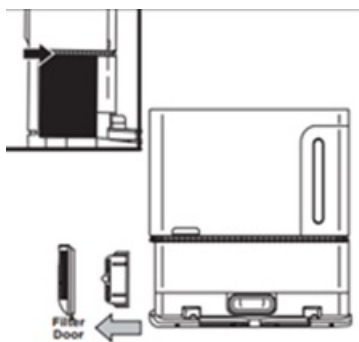
How do I empty the Vac & Mop 2-in-1 Dust Bin and how often should I empty it?

Empty the Vac & Mop 2-in-1 Dust Bin after each use:
1. To remove the dust bin from the back of your robot, press the release button and slide out the bin.
2. Hold the dust bin over the trash.
3. Press and hold the release button again and lift open the dust bin lid.
4. Empty debris into the trash.
5. Clean the area between the filter and the plastic shield.
6. If a wash is desired, first remove the filter. Use a damp cloth and allow it to air-dry 24 hours before reinstalling.

How do I clean the brushroll and how often should I clean it?

We recommend cleaning the brushroll whenever hair or debris is visible.
We also recommend replacing it every 6-12 months and when visibly worn to ensure optimal performance. Before performing any maintenance, turn off your robot by moving your robot off its dock and holding down the "DOCK" button for 5-7 seconds. Next ensure the Vac & Mop 2-in-1 Dust Bin not attached and gently flip the robot upside down.
1.Remove the plastic brushroll cover by pressing on the two tabs and pulling upward.
2.Lift the brushroll from the robot and clear all hair and debris from the brushroll compartment, ensure to check and clear debris from the ends of the brushroll compartment where the brushroll attaches.
3.Remove anything that is wrapped around the brushroll. Clear all hair and debris from around and underneath the brushroll end cap ensuring it rotates freely.
4.Replace the brushroll, being sure to fit the square hole on the end of the brushroll over the square peg in the brushroll compartment, replace the brushroll cover ensuring you hear it click into place.

How do I clean the side brushes and how often should I clean it??

The side brushes need regular cleaning. Replace side brushes when they are visibly worn. Before performing any maintenance, turn off your robot by moving your robot off its dock and holding down the "DOCK" button for 5-7 seconds.
Next ensure the Vac & Mop 2-in-1 Dust Bin not attached and gently flip the robot upside down.
1.To remove the side brush, grip the rubber at the base of the bristles and lift to separate the brush from the robot. Once separated remove all hair and debris from brush.
2.Before reattaching the side brush to the robot check the side brush gear on the robot for any hair or debris.
3.Align the square hole of the side brush with the square post on the bottom of the robot and press until the side brush clicks into place.Spin the side brush to ensure that it is spinning and not jammed.

App Related Faqs

How do I download and use the SharkClean app?

For Apple:
1. Tap on the App Store icon – **Link here to App Store**
2. Search the Apple App Store for "SharkClean".
3. Tap on the SharkClean app.
4. Tap Install on the next page. Installation should begin.
For Android:
1. Tap on the Play Store icon in the Play Store –**Link here to Play Store**

2. Search for "SharkClean."
3. Tap on the SharkClean app.
4. Tap install on the Shark app page. Installation should begin.

How do I know my SharkClean™ app is on the latest version?

Shark® is constantly innovating and will release new versions of SharkClean® app to optimize the best cleaning performance of your robot and provide new features. To ensure you are on the latest version, please search for the SharkClean® app in the app store (Apple) / play store (Android), and check and download for updates.

How do I use my robot with Amazon Alexa?

1. Open the Amazon Alexa app, go to the menu, and select Skills. Or go to the Alexa Skills store on the Amazon website.
2. Search for "Shark Skill".
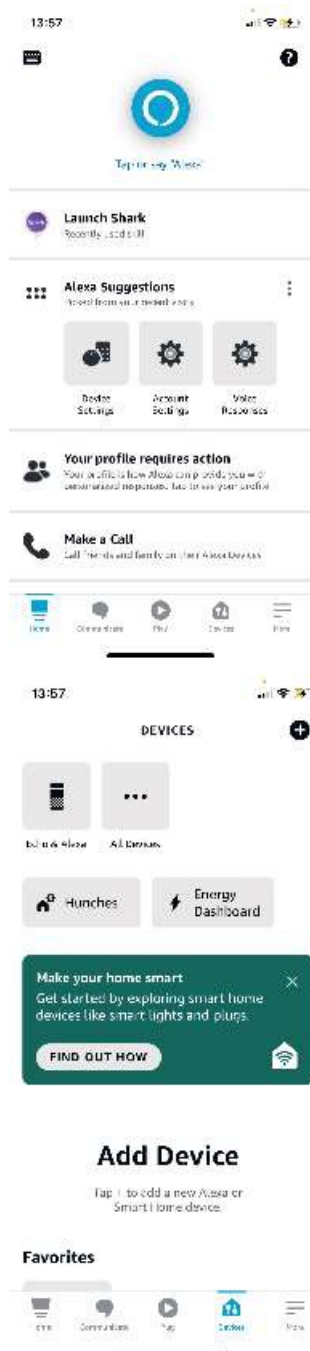
3. Select the Shark Skill to open the detail page, then select the EnableSkill option.
4. Once enabled, you can ask Alexa to control your robot (i.e. "Alexa, tell Shark to start cleaning").

How do I use my robot with Google Assistant?

To set up your robot with the Google Assistant on an Apple device:
1. Download the Google Assistant. Open it, and sign in.
2. Click the "Explore" icon.

3. Search for the "Shark" action and select "Try it".
4. Allow Google to link to your SharkClean account.
5. Sign in to your SharkClean account. This is the same account you used when setting up your Shark robot in the SharkClean app.
6. Click Authorize to link your SharkClean account to the Google Assistant. This allows the Google Assistant to work with your Shark robot.
Congratulations! Your accounts are now linked. Use the voice command
"OK Google, tell Shark to start cleaning" to send your robot into action.

To set up your robot with the Google Assistant on Android:
1. Download the Google Assistant. Open it, and sign in.
2. Click the "Explore" icon.
3. Search for the "Shark" action and select "Link".
4. Sign into your SharkClean account. This is the same account you used when setting up your Shark robot in the SharkClean app.
Congratulations! Your accounts are now linked. Use the voice command
"OK Google, tell Shark to start cleaning" to send your robot into action.

What voice commands can I use with my robot?

Here are the voice commands you can use with your Shark Robot:

Amazon Alexa:
"Alexa, tell Shark to start cleaning."
"Alexa, tell Shark to pause my robot."
"Alexa, tell Shark to pause my bot."
"Alexa, tell Shark to send my robot to the dock."
"Alexa, tell Shark to send my bot to the dock."
"Alexa, tell Shark to find my robot."
Google Assistant:
"OK Google, tell Shark to start cleaning."
"OK Google, tell Shark to pause my robot."
"OK Google, tell Shark to send my robot to the dock."
"OK Google, tell Shark to pause my bot."
"OK Google, tell Shark to send my robot to the dock."
"OK Google, tell Shark to send my bot to the dock."
"OK Google, tell Shark to find my robot."

In mop mode, will my robot vacuum and mop at the same time?

Yes

What is UltraClean Mode™?

UltraClean Mode™ allows your robot to perform targeted cleaning missions around your
home in areas that need a deeper clean. In this mode your robot will use incredible suction to pick up dirt and debris on all floor types—all while methodically cleaning row by row to ensure nothing is missed.
Use UltraClean Mode™ in Zone, Room Select or Spot Clean.
To enable UltraClean Mode™:
1. Open your SharkClean® app.
2. Select the area you want cleaned—a room, a zone, or a spot.

3. Click "ULTRACLEAN" and your robot will begin.

4.Alternatively, holding down the "Clean" button on the robot for 5-7 seconds when the robot is placed in the center of a 5'x5′ area can initatie UltraClean Mode™.
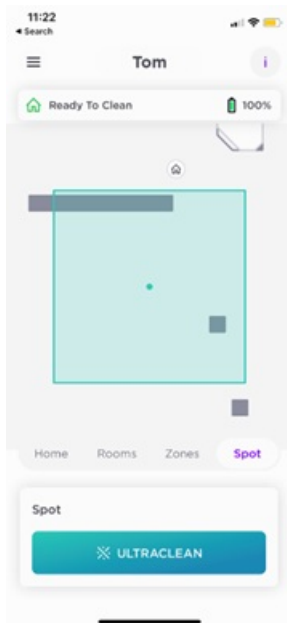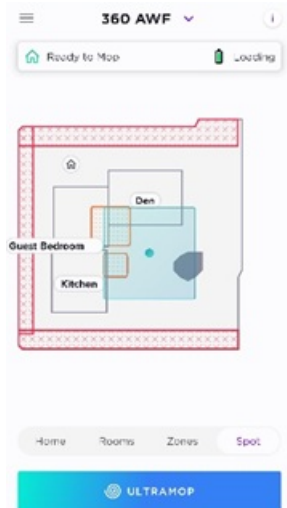
What is UltraMop Mode™?

UltraMop Mode™ allows your robot to perform targeted wet cleaning missions around your home in areas that need a deeper clean. In this mode, your robot will go over areas of your home multiple times, in a swirl pattern, for a more concentrated clean than in normal mode.

Use UltraMop Mode™ in Room Select or Spot Clean.

To enable UltraMop Mode™:

1. Fill the port of the Vac & Mop 2-in-1 Dust Bin with water or a mixture of water and VACMOP Fluid.

2. Attach the Vac & Mop 2-in-1 Dust Bin to your robot.

3. Open your SharkClean™ app.

4. Select the area you want cleaned – spot.

5. Click "ULTRAMOP" and your robot will begin.

6. Alternatively, holding down the "Clean" button on the robot for 5-7 seconds when the robot is placed in the center of a 5'x5′ area can initiate UltraMop Mode™.

What is Recharge and Resume?

With recharge and resume, your robot will return to its base, recharge, and can pickup cleaning from where it left off.

What is Evacuate and Resume?

Evacuate and Resume enables your robot to return to it's base to evacuate the robot dustbin while performing a

cleaning mission and then resume cleaning automatically after.

Can my robot be controlled with multiple mobile phones or other devices?

Yes. In order to control your robot on multiple devices you will need to log in to the SharkClean® app on each device using the same username and password.

How do I adjust my robots cleaning power?

When connected to the app and once your robot begins its cleaning mission, you can adjust the cleaning power to meet your needs.
Max Mode: Better pick-up, but will drain battery faster.
Normal Mode: Balance of pick-up and coverage.
Eco Mode: Cover more area and save battery, but will reduce suction.

How do I select specific rooms to clean?

You can clean specific rooms only if your robot has created a map of your home, and you've added rooms to the map. From the home screen of the SharkClean® app, select the Rooms tab. Next, tap the Rooms you would like to clean on the map and tap the CLEAN button.

How do I schedule a cleaning?

In the app, select "Schedule" from the home screen or from the menu in the top left corner to schedule a whole-home cleaning. Here you can select days of the week and the time of day you would like your robot to clean. You may return to this screen at any time to change your settings or turn off the scheduling feature.

How do I access my latest cleaning report?

1. Open the SharkClean® app (note: if your robot was not paired to the app, you will not be able to see the history).
2. Open the menu in the top left corner of the screen, select History.
4. The history screen will display your robot's cleaning coverage for the last 30 days.
5. Tap the desired day to view the cleaning details.

Note: If you run the robot multiple times in a day, the app will only generate the cleaning details for the most recent run.

Mopping Questions

In mop mode, will my robot vacuum and mop at the same time?

Yes.

Which chemical solution can my robot use to mop the floor?

Use ONLY water or use a mixture of water and Shark VACMOP surface cleaner for the best and safest results

How do I know if the Vac & Mop 2-in-1 Dust Bin is attached properly and my robot is ready to mop?

When the Vac & Mop 2-in-1 Dust Bin is properly attached, the "DOCK" LED on the top of the robot will flash blue briefly. As well, hearing an audible click and visually ensuring the top of dust bin is flush with the robot's diameter means it is properly attached.

Will my robot avoid carpets and rugs while mopping?

This can be done through setting up carpet verification in the SharkClean® app.
To set up Carpet Verification, make sure to follow these steps in the app:
1. Your robot must complete an Explore Run without theVac & Mop 2-in-1 Dust Bin attached.
2. When your robot returns to the base, you can review the map in the app. If you are satisfied with the map, you can add carpet zones.
3. After you set up carpet zones, you can run Carpet Verification to verify whether the robot is honoring the carpet zones you manually placed. If you'd like to update the map at any time, you can delete the map and have the

robot redo an Explore Run. The app will then ask if you want to send your robot on a Carpet Verification Run.
4. After the Carpet Verification Run, you can confirm or edit the carpet zones on the interactive map in the app.
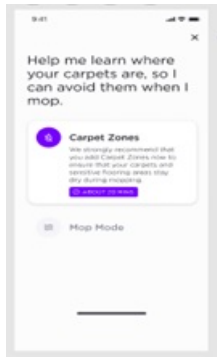
How do ensure my robot maintains optimal traction on the floor?

Flip the robot and with a damp towel, wipe down the caster wheels and the motorized wheels completely and turn the wheels to ensure all surfaces are cleaned. As well, rinse and drain the fluid reservoir with water 2-3 times. Finally, put on a new mopping pad and fill the tank with only water for increased wet traction.

General Questions

How do I prep my home for cleaning?

1. Open interior doors in rooms you want your robot to clean.
2. Remove obstacles such as cords and other small items that are less than 4.5 inches tall.
3. When mopping with Carpet Zones in your robot map, you may need to move carpets and rugs if they are blocking your robot from accessing another room.
4. Remember to add no go zones for areas that you do not want your robot cleaning.

How do I create a map of my home and what is an Explore run?

To clean efficiently, your robot needs to learn the layout of your home. During its first run, called the Explore Run, your robot will create a map of your home.
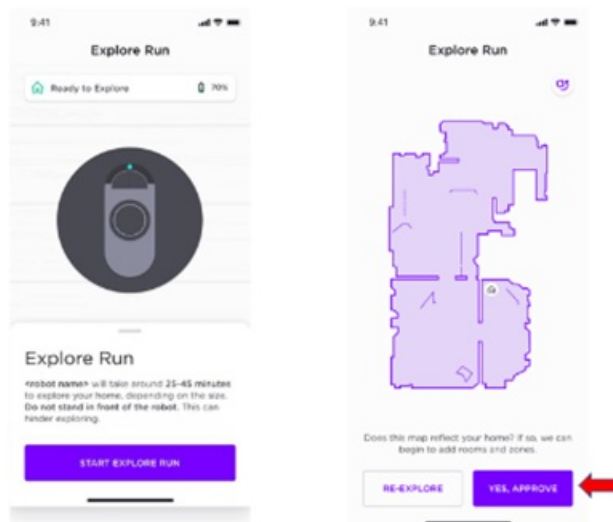
To start an Explore Run, make sure the robot is paired with the app, then follow the instructions on the app. (The app is set to automatically start an Explore Run after the robot is paired.) The Explore Run takes about 20 to 30 minutes to complete, based on the size of your home. Once complete, your robot will return to the dock and the app will display a map of your home. If the map accurately represents the layout of your home, select Approve to save the map.

How do I keep my robot from getting stuck in tight spaces, under furniture or on rug corners?

You can create no-go zones in the SharkClean app to block off problem areas.

Should I do anything if I recently moved large pieces of furniture around in my home, moved the robot's dock, or if the robot isn't cleaning all the areas I expect it to?

For the best cleaning performance you should delete the robots map in the app and re-explore your home to increase the map accuracy.

Can I map multiple floors?

No.

Will my robot fall downstairs?

Your robot's cliff sensors will prevent it from falling off ledges. For the cliff sensors to work properly in any mode, all runners, rugs, or carpets must be at least 8 inches from any stairs/steps. If needed, creating a no-go zone via the app will help create parameters.

Can my robot clean at night, in the dark?

Yes. Shark AI Laser Vision is not dependent on ambient lighting and can navigate your home at night or in low lighting conditions

How do I turn off or quiet the voice on my robot?

Your robot is equipped with voice recordings to assist you with any troubleshooting you may need to perform. If you would like to turn off the voice feature, you may do so in the app.
1. Go to the menu in the top left corner of your home screen on the SharkClean app.
2. Select Settings.
3. Select your robot.
4. Select notification volume. You can lower or raise the volume. Or, to completely turn it off, turn the volume to "0".

How do I charge my robot?

• Make sure the base has power.
• Place the robot on the base so that two metal pads on the bottom of the robot touches the metal contacts on the charging base. When the robot is placed correctly, it will begin to charge
Note: Wait 5 seconds (or longer if the battery is depleted) to readjust the position of the robot on the base as it may take time for the robot to indicate it is charging. If your robot is still not charging, use a clean dry cloth to wipe clean the sensors and the charging pads on the bottom of the robot and the base and try again.

How long will my robot clean before needing to recharge, and how long does it take to charge?

A typical cleaning cycle lasts about an hour. (This varies depending on the cleaning mode you are using and the floor type of your home). Your robot can take up to six hours to fully charge from an empty battery.

How do I send my robot back to its base?

Press the base button on your robot or in the SharkClean® app and your robot will navigate back to the base if the location of the base is saved on the map.
NOTE: Do not pick up your robot if it is running. Place your robot on the base if it has low charge or no charge (one flashing red battery indicator or no indicator lights).

Is there a printed Owners Guide?

n an effort for SharkNinja to be more of a sustainable company, we have moved away from printedd Owners Guides. Please use this link to download printable pdf version.
https://support.sharkclean.com/hc/en-us/sections/4405399628562-Robots

What do the lights on my robot mean?

The LED indicator lights can communicate what the robot's status is as well as errors. Please reference the Owner's Guide for the full details.
https://support.sharkclean.com/hc/en-us/sections/4405399628562-Robots
Alternatively, refer to the troubleshooting guide –> Error notification to learn more
https://support.sharkclean.com/hc/en-us/sections/4405404365458-Robots

Does the Vac & Mop 2-in-1 Dust Bin, auto-empty into the base?

No, the Vac & Mop 2-in-1 Dust Bin needs to be manually emptied.

What is CleanEdge Technology?

CleanEdge Technology uses blasts of air and corner recognition to help remove debris from edges and corners.

Why is there still hair wrapped around the self-cleaning brushroll?

The self-cleaning brushroll reduces hair buildup on the brushroll over time. However, some hair may remain after a cleaning.

Download

Shark RV2600WA Series AI Ultra 2-in-1 Robot Self-Empty XL:

Quick Start Guide – [**Download PDF**]
Owner's Guide – [**Download PDF**]