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Shark IQ Robot Sharkclean App and Robot User Manual

Contents

QUICK START GUIDE

CONNECTING THE SHARKCLEAN™ APP AND ROBOT

Search SharkClean in the app store
and download to get started.

STEP 1	STEP 2	STEP 3
Create An Account	Activate Robot Wi-Fi	Select Robot (Apple iOS Only)
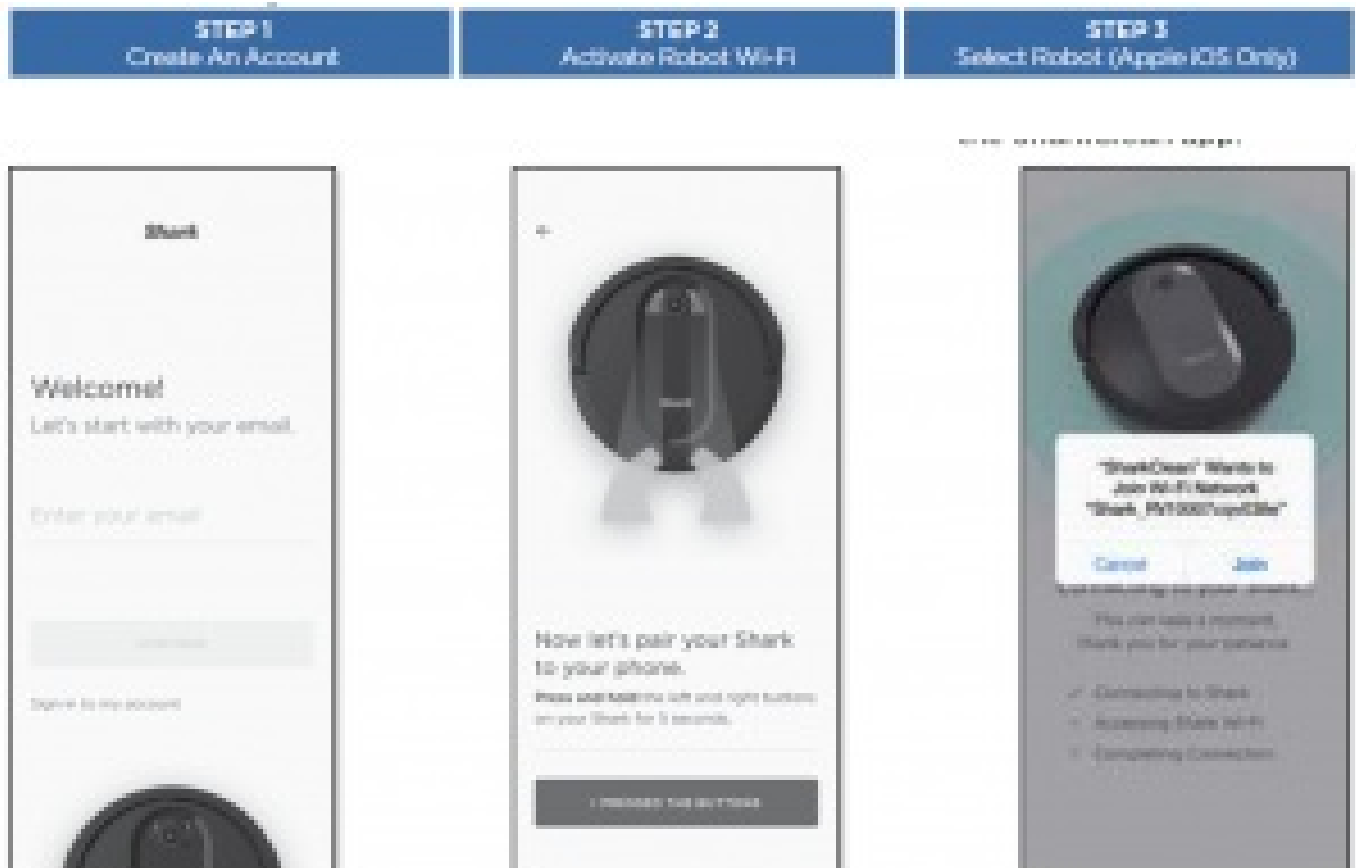
- Open the SharkClean app
  and set up your account.
- Hold down Dock and Clean
  buttons simultaneously
  until your Shark prompts

you with audio, and Wi-Fi
light ( ) on robot blinks
- Exit the app and open
  Wi-Fi settings.
- Select your robot (Ex. Shark_
  RVXXX) from the menu.
- Exit settings and return to
  the SharkClean app.

STEP 4 Connect To Home Wi-Fi	STEP 5 Success!	WI-FI TROUBLESHOOTING

- Select your home Wi-Fi network
  and enter your password.
  NOTE: Most networks are 2.4 GHz. The
  app will not work on 5 GHz network.
- When pairing is complete, the
  Success screen will appear
- CAN'T CONNECT?
  Restart your phone
- Turn off phone, wait a few minutes, then
  turn it back on and connect to Wi-Fi.
  Reboot your robot
- Make sure the power switch on the
  back of the BASE is in the ON position.
- Press the power switch on the side
  of the robot to the OFF position.
  Wait 10 seconds, then press it to
  the (I) ON position.
  Reboot your router
- Unplug the router power cable for 30
  seconds, then plug it back in. Allow
  several minutes for your router to
  reboot completely.
- Two Easy Steps If You're Stuck:
  Having trouble connecting to your
  robot? Call 1-888-228-5531 for robot
  support.
  For additional help, visit: sharkclean.
  com/support
- How-to Videos
- FAQs
- Troubleshooting
- Tips & Tricks

Smart Home Setup

To set up voice control using Google Home or Amazon Alexa, visit sharkclean.com/app for instructions.

CAN'T CONNECT?

Restart your phone

- Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot

- Make sure the power switch on the back of the BASE is in the ON position.

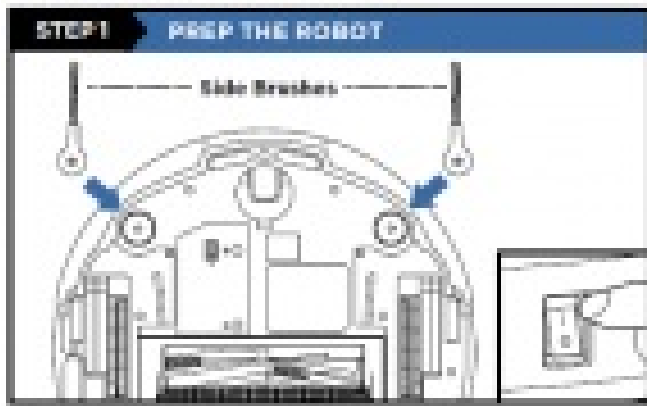- Press the power switch on the side of the robot to the OFF position. Wait 10 seconds, then press it to the (I) ON position.

Reboot your router

- Unplug the router power cable for 30 seconds, then plug it back in. Allow

SETUP

STEP 1 — PREP THE ROBOT

STEP 2 — SET UP THE BASE
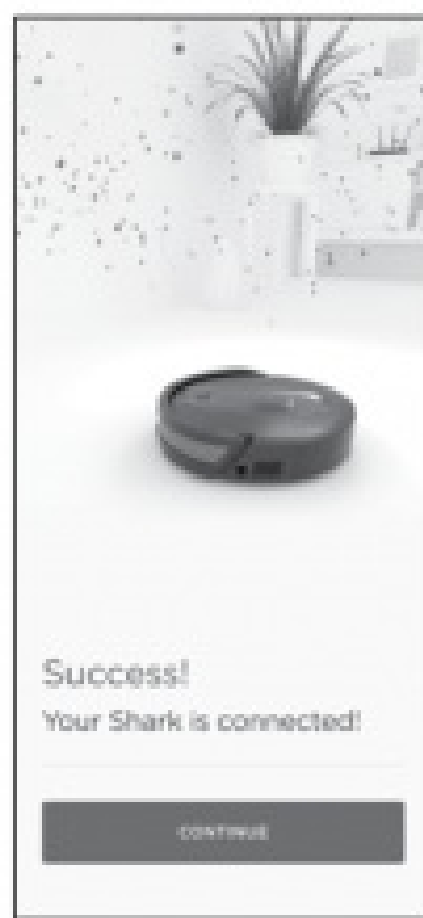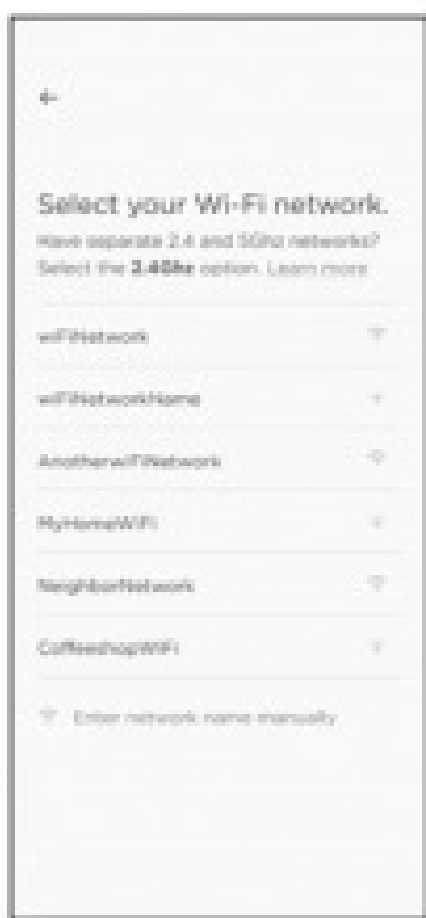
- Remove protective film from robot and base.
- Attach the side brushes to the posts on the bottom of the robot. The side brushes are located in the red packaging.
- Turn on the power by pressing the button on the side of the robot to the (I) ON position

Find a permanent location for the base. Place it with its back against a wall, in an area with a good Wi-Fi signal. Remove any objects that are closer than 3 ft. from either side of the base, or closer than 5 ft. from the front. For best results, set up base on bare floor, or on the SharkMat

STEP 3 — PLUG IN THE BASE

STEP 4 — CHARGE THE ROBOT
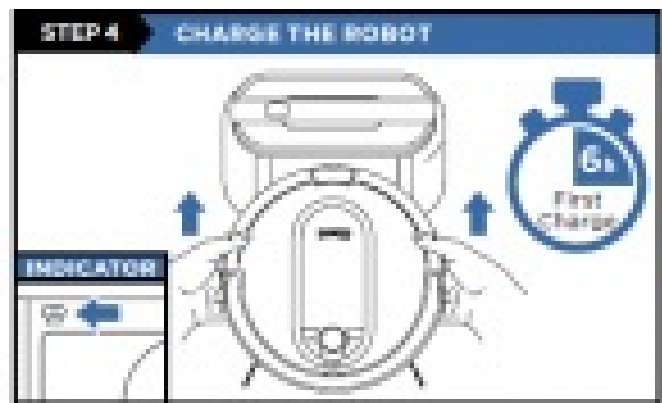
- Plug the base power cord into an electrical outlet.
- Turn the power switch on the back of the base to the (I) ON position.
  The green power indicator light on the base will illuminate when the base has power.

To charge, place robot with its BACK side against base.

- Turn power switches on BOTH robot and base to (I) ON position.
- When charging begins, robot will beep and BLUE charging indicator light on base will PULSE. When robot is fully

charged, light will turn SOLID blue.

NOTE: Every time the robot returns to the dock, it will make a

loud noise as it empties debris. This is normal and no cause for

OPTIMIZING YOUR HOME FOR CLEANING

Clear cords and remove small objects like toys,
clothing, or drapes from floors. Open interior doors
in rooms you want your robot to clean. For best
results, run your robot in well-lit conditions.
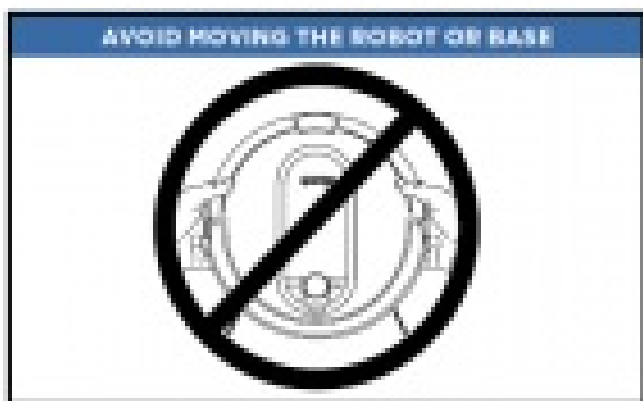
WHAT TO EXPECT

As your robot learns your home, you may need to make some small adjustments to optimize performance

It will take you robot multiple runs to generate
your interactive map, so run it frequently to get the
best map.

For a constant state of clean™, set up a cleaning
schedule in the app.

AVOID MOVING THE ROBOT OR BASE

CHECK BASE FILL LEVEL

While your robot is cleaning, do not pick it up
and move it, or move the charging base—this will
impact the robot's ability to map your home.

During the first few weeks, your robot will empty
more often than usual. Check the fill level regularly.
Home environments vary, and the bin may fill up
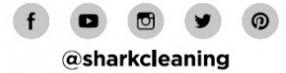quicker in some homes.

LIGHTING CONDITIONS
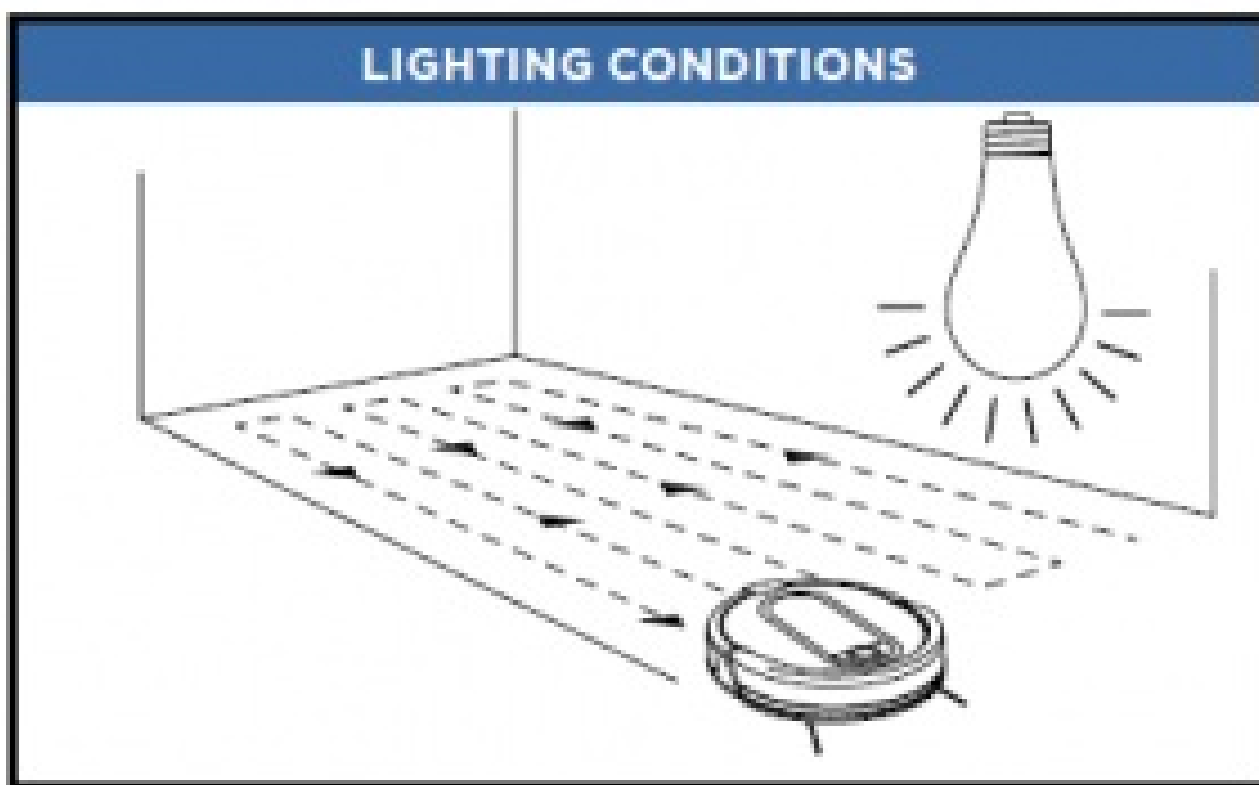
For best results, run your robot in well-lit
conditions. If you run your robot at night, keep
the lights on in the areas to be cleaned.

@sharkcleaning

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