

# SHARK SENA BT Can Pair with Multiple Devices User Guide

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**SHARK SENA BT Can Pair with Multiple Devices** 



## **QUICK REFERENCE**

+ : (+) button
C: Center button

Туре	Operation	Button	Duration
Basic operations	Power on	ⓒ & ❶	Press for 1 second
	Power off	© & <b>+</b>	Single tap
	Volume up/down	<b>●</b> or <b>⊝</b>	Single tap
Phone	Phone pairing	©	Press for 5 seconds
	Answer phone call	©	Single tap
	End phone call	©	Press for 2 seconds
	Reject phone call	©	Press for 2 seconds
	Activate voice assistant	©	Press for 3 seconds
	Speed dial	•	Press for 3 seconds
	Play/Pause music	©	Press for 1 second
	Track forward/back	<b>●</b> or <b>⊝</b>	Press for 1 second
Bluetooth Intercom	Intercom pairing	©	Press for 5 seconds
	Start/end intercom	©	Single tap
Configuration menu		©	Press for 10 seconds

## **BEFORE GETTING STARTED**

#### **SHARKHelmets**

Download the SHARKHelmets app from the Google Play Store or the App Store.





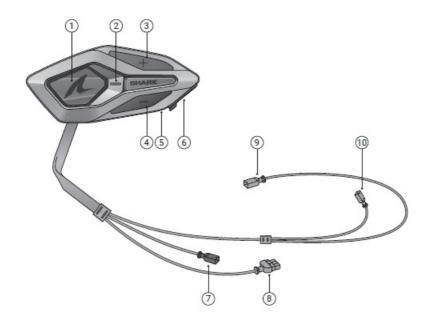
## **SHARK Helmets Device Manager**

Download the SHARK Helmets Device Manager from <u>www.shark-helmets.com</u>

## **ABOUT THE SHARK BT**

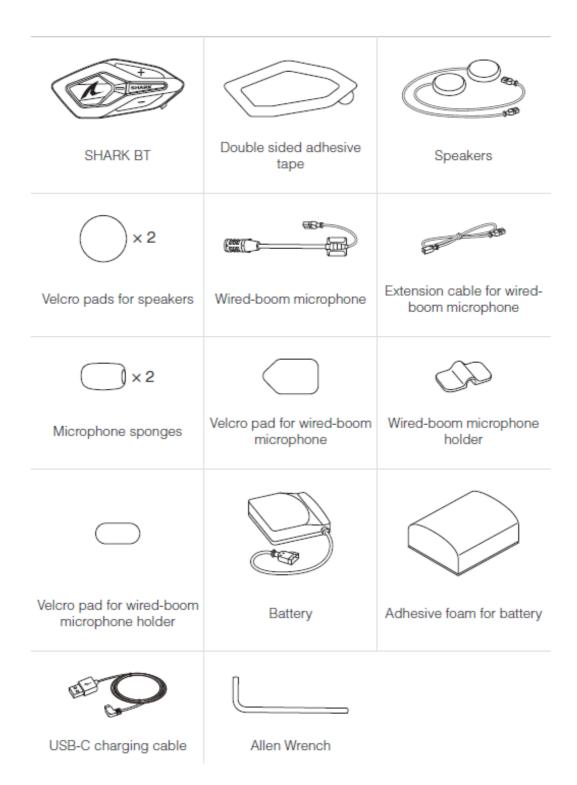
# **Key Features**

- Bluetooth Intercom range: 0.5 mi (0.8 km)
   Advanced Noise Control™
- SHARK fit design
- Bluetooth® version 5.1
- Over-The-Air (OTA) firmware update



- 1. Center button
- 2. Status LED
- 3. (+) button
- 4. (-) button
- 5. Charging LED
- 6. USB-C charging port
- 7. Wired microphone connector
- 8. Battery connector
- 9. Speaker (L) connector
- 10. Speaker (R) connector

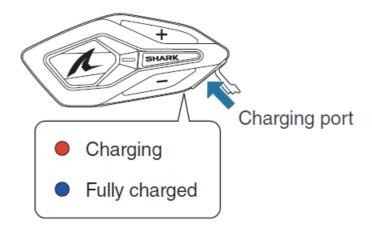
## **Package Contents**



# **BASIC OPERATION**

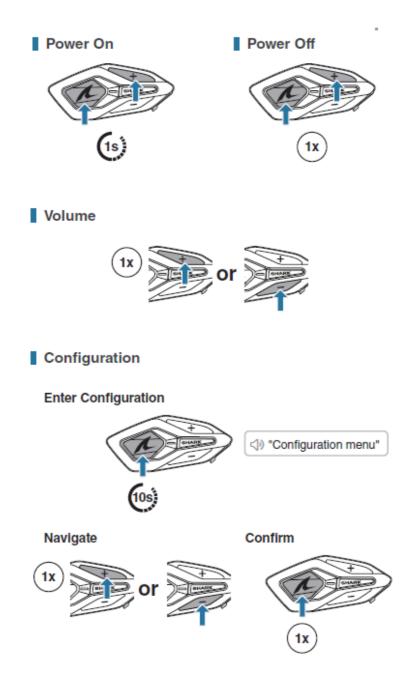
<b>1</b> x	Tap Tap the button the specified number of times	
(1s.)	Press and Hold Press and hold the button for the specified amount of time	
(d)) " "	Voice Prompt	
	LED	

# Charging



It takes 2.5 hours to fully charge.

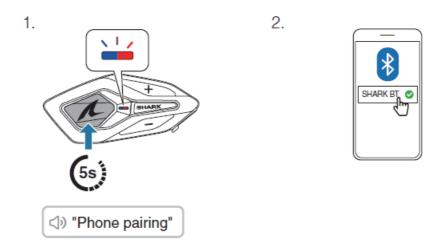
- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, IC, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.



## PAIRING WITH BLUETOOTH DEVICES

When using the SHARK BT with other Bluetooth devices for the first time, they need to be paired. The SHARK BT can pair with multiple devices, including two mobile phones and one GPS. However, it supports only one additional device, alongside a mobile phone, for simultaneous connection.

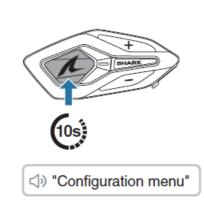
## • Phone Pairing



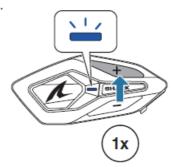
- When you turn on the SHARK BT for the first time or reboot it after a factory reset, the SHARK BT will automatically enter phone pairing mode.
- To cancel phone pairing, press any button.

# **Second Mobile Phone Pairing**

1.



2.

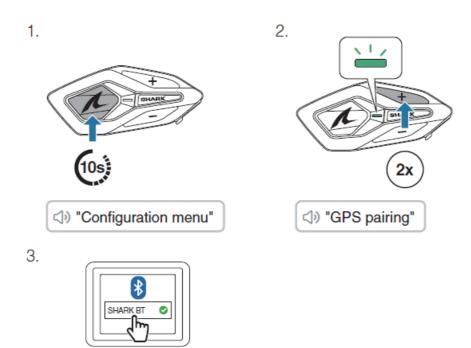


(1) "Second mobile phone pairing"

3.



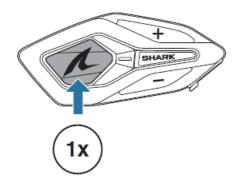
# **GPS Pairing**



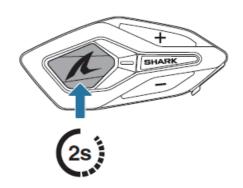
#### **USING WITH A SMARTPHONE**

# Making and Answering Calls

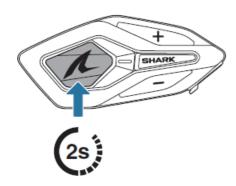




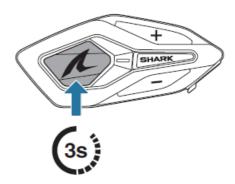
# I End a Call



# Reject a Call



# Activate Voice Assistant



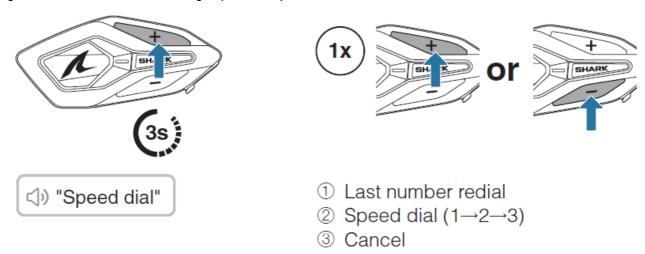
## **Speed Dial**

## **Assign Speed Dial Presets**

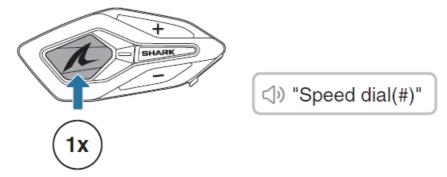
Speed dial presets can be assigned using the SHARKHelmets app.

## **Use Speed Dial Presets**

- 1. Enter into the speed dial menu.
- 2. Navigate forward or backward through speed dial preset.

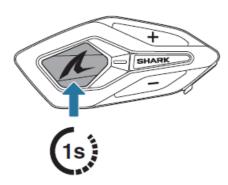


3. Tap the center button to confirm.

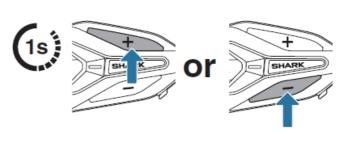


#### Music

# ■ Play/Pause Music



# Track Forward/Backward



#### Start/Terminate Sharing Music

You can start sharing the music with one intercom friend of a two-way intercom conversation.



- Both you and your intercom friend can remotely control music playback such as track forward and track back.
- Music sharing will be paused when you are using your mobile phone or listening to GPS instructions.
- Music sharing will be terminated if the headset starts a multi-way intercom conference.

#### **BLUETOOTH INTERCOM**

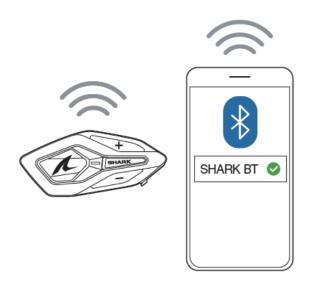
#### **Bluetooth Intercom Pairing**

To have a Bluetooth intercom conversation, you need to pair with the other SHARK headset users. The other user's headset will be added to the intercom pairing list of your SHARK BT, and vice versa. You can add up to 3 headsets to the Bluetooth intercom pairing list, regardless of the headset model.

#### **Using Smart Intercom Pairing (SIP)**

SIP allows you to quickly pair with your friends for intercom communication by scanning a QR code on the SHARKHelmets app.

- 1. Pair the mobile phone with the SHARK BT.
- 2. Open the SHARKHelmets app and tap for both users.





3. Scan the QR code on the other user's app screen.

4.



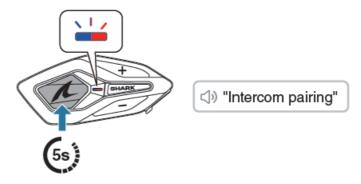
Tap Save and go to the Pairing List tab on the app screen to check if the other headset is listed correctly.

5. Go back to the Scan QR Code tab and repeat the process to pair with another SHARK headset.

#### **Using Buttons**

Bluetooth intercom pairing by SIP is highly recommended, but you can also pair with the other headsets using the button on the SHARK BT.

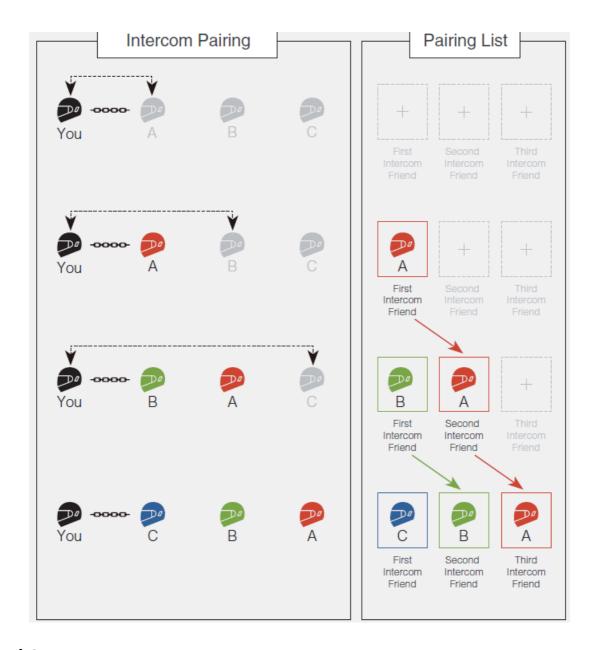
1. You and the other user enter intercom pairing mode by pressing the center button for 5 seconds.



- 2. Wait for a moment until both headsets are paired automatically. It can take some time depending on the surrounding wireless signals, such as Wi-Fi.
- 3. A Bluetooth intercom conversation is automatically established as soon as both headsets are paired successfully.
- 4. To pair with another headset, please repeat the process above.

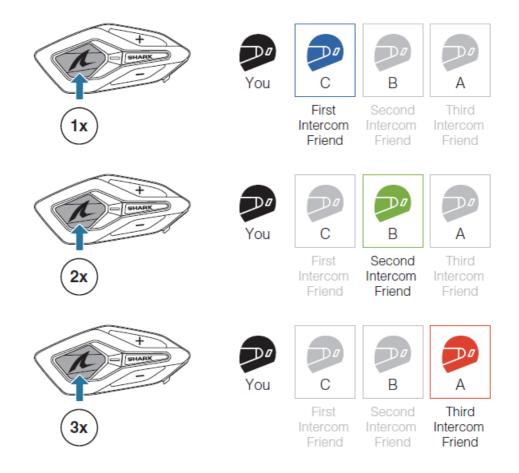
#### **Bluetooth Intercom Pairing List**

- Paired headsets are added to the Bluetooth intercom pairing list of your SHARK BT. Tap on the SHARKHelmets app to check the list.
- The intercom pairing list queue operates on a last-come, first-served basis. If your SHARK BT has multiple paired headsets for intercom conversations, the last paired headset is set as the first intercom friend.



# **Two-Way Intercom**

Start/End Conversation with the Intercom Friend



#### **HD Intercom**

Two-way Bluetooth intercom always operates in HD mode to enhance the intercom audio quality. The HD mode will be temporarily disabled when you enter a multi-way intercom.

## **Multi-Way Intercom**

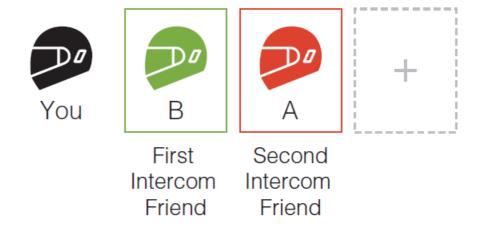
Multi-way intercom enables conference-call-style conversations with up to three other intercom friends simultaneously.

Technically, a multi-way intercom combines a series of two-way intercoms and shares audio. For example, the three-way intercom combines two independent two-way intercoms, while the four-way intercom combines three. While the multi-way intercom is in progress, the mobile phone connection is temporarily disabled. However, as soon as the multi-way intercom terminates, the phone connection will be reestablished.

#### Start a Three-Way Intercom

To start a three-way intercom, one participant has to establish two independent two-way intercoms simultaneously.

1. You already have two other users, A and B, added to your Bluetooth intercom pairing list.



2. You can start an intercom conversation with the first intercom friend, B, by tapping the center button once.



3. While maintaining the intercom conversation, you can establish another intercom conversation with the second intercom friend, A, by double-tapping the center button. Alternatively, the second intercom friend, A, can start an intercom connection to you.



4. Now you and your two intercom friends, A and B, are having a three-way intercom.



#### Start a Four-Way Intercom

You can create only up to two independent two-way intercoms. Therefore, to create a four-way intercom, two participants must establish two independent two-way intercoms and combine them.

While you, A, and B are having a three-way intercom as described in the section above, one of the participants, A, must create a two-way intercom with another user, C.



You and three other users, A, B, and C, now have a four-way intercom.

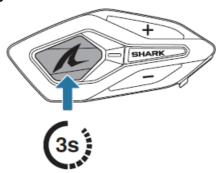


#### **End Multi-Way Intercom**

You can completely terminate the multi-way intercom or disconnect just a specific intercom connection with one of

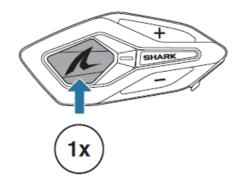
the participants.

#### **Terminate All Intercom Connections**

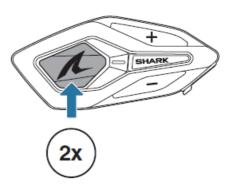


Disconnect a Specific Intercom Connection with One of the Participants





# [ Disconnect A, Second Intercom Friend ]

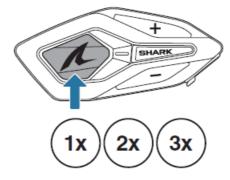


When you disconnect the second intercom friend, A, during the four-way intercom, you will also be disconnected from the third participant, C. This is because the third participant, C, is connected to you via the second intercom friend, A.

#### **Three-Way Conference Phone Call**

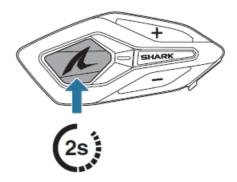
You can have a three-way conference phone call by adding an intercom friend to the mobile phone conversation.

- 1. During a mobile phone call, tap the center button once, twice, or three times to invite one of your intercom friends to the conversation.
- 2. To disconnect the intercom during a conference phone call, tap the center button once, twice, or three times. Invite/Disconnect an Intercom Friend



3. To disconnect the mobile phone call during a conference phone call, tap the center button.

#### **End Phone Call**



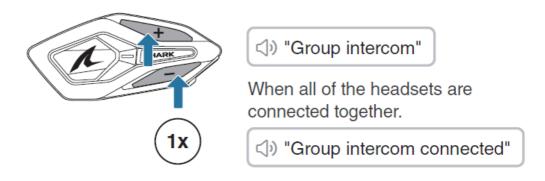
When you have an incoming intercom call during a mobile phone call, you will hear high tone double beeps.

#### **Group Intercom**

Group intercom allows you to instantly create a multi-way conference intercom with three of the most recently paired headsets.

#### **Start Group Intercom**

1. Go through intercom pairing with up to three headsets you want to have group intercom with.



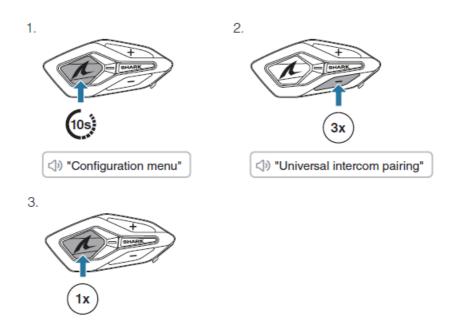
# **Terminate Group Intercom**



## **UNIVERSAL INTERCOM**

Universal intercom allows you to have intercom conversations with headsets from other brands as long as they support Bluetooth Hands-Free Profile (HFP).

#### **Universal Intercom Pairing**



Put the headset from another brand in phone pairing mode and wait a moment until the SHARK BT automatically pairs with it.



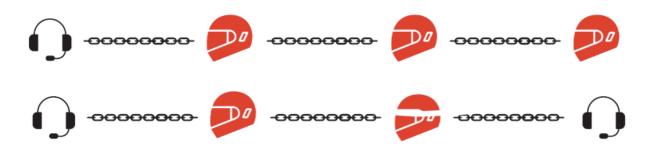
The universal intercom conversation is automatically established as soon as both headsets are paired successfully.

#### Start/End Universal Intercom Conversation

The headset from another brand has now been added to your SHARK BT intercom pairing list, allowing you to start and end universal intercom conversations just as easily as you would with SHARK headsets.

A headset from another brand can join a multi-way intercom, but only one non-SHARK headset can have a direct intercom connection with the SHARK BT.

Below are examples of the four-way Bluetooth intercoms with universal intercom included.



Not all headsets from other brands support multi-way intercom. For details, please refer to the manual for headsets from other brands.

#### **FIRMWARE UPDATE**

#### Over-The-Air (OTA) Update

You can update the firmware via Over-The-Air (OTA) directly from the settings in the SHARKHelmets app.

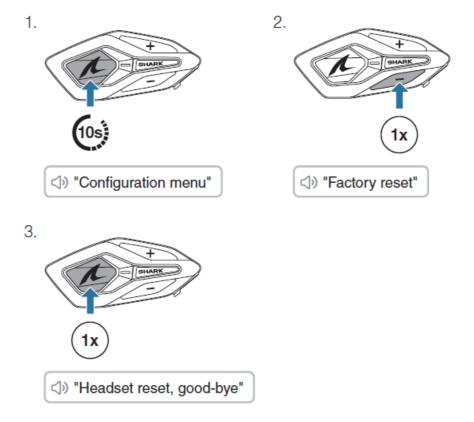
## **SHARK Helmets Device Manager**

You can upgrade the firmware using the SHARK Helmets Device Manager.

#### **TROUBLESHOOTING**

#### **Factory Reset**

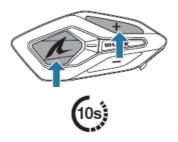
To restore the SHARK BT to its factory default settings, simply use the factory reset feature.



#### **Fault Reset**

If the SHARK BT is on but not responding, you can perform a fault reset to restore normal functionality. Ensure the USB-C charging cable is disconnected, then press the center button and (+) button simultaneously for 10 seconds.

All settings will remain unchanged.



**Documents / Resources** 



## References

- O helmets.com
- User Manual

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