



# Shanghai Moobox Technology H002 Wireless Security Camera User Guide

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**Note: The camera is outdoor rated to IP65.  
Hub only for indoor use.**

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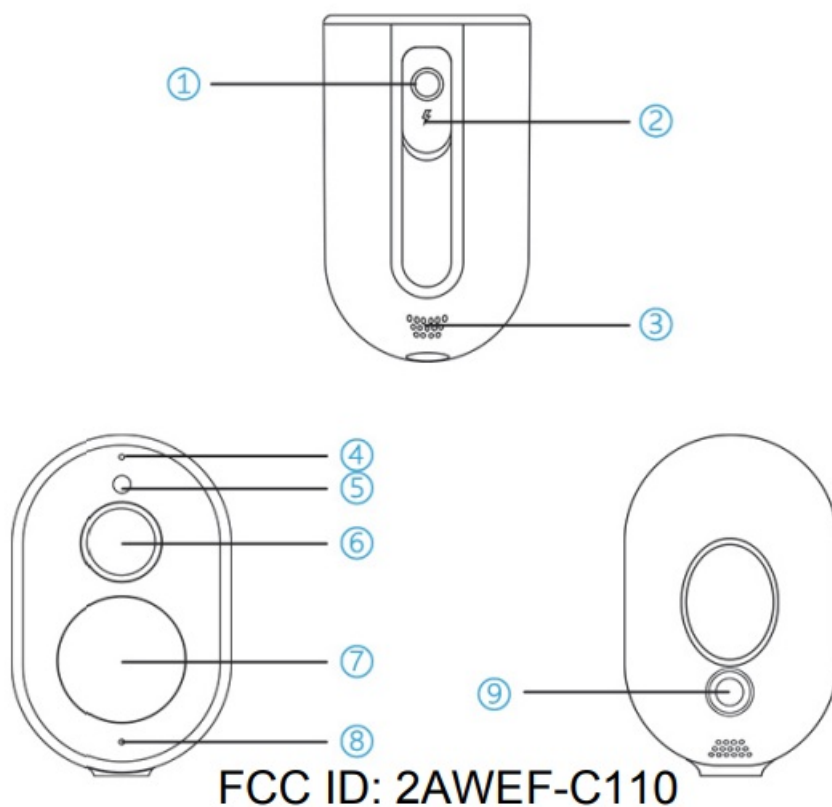
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## Packing List

- Camera (Suit/Camera only) ..... 2 pcs / 1 pcs
- Magnetic mount (Suit/Camera only) ..... 2 pcs / 1 pcs
- Hub (Suit/Camera only) ..... 1 pcs / Opcs
- Hub power adapter (Suit/Camera only) ... 1 pcs / Opcs
- Camera charging cable (Suit/Camera only) ... 1 pcs / 1 pcs
- Hub Ethernet cable (Suit/Camera only) .... 1 pcs / Opcs
- Hub power cable (Suit/Camera only) ..... 1 pcs / 1 pcs
- 3M Sticker (Suit/Camera only) ..... 2 pcs / 1 pcs

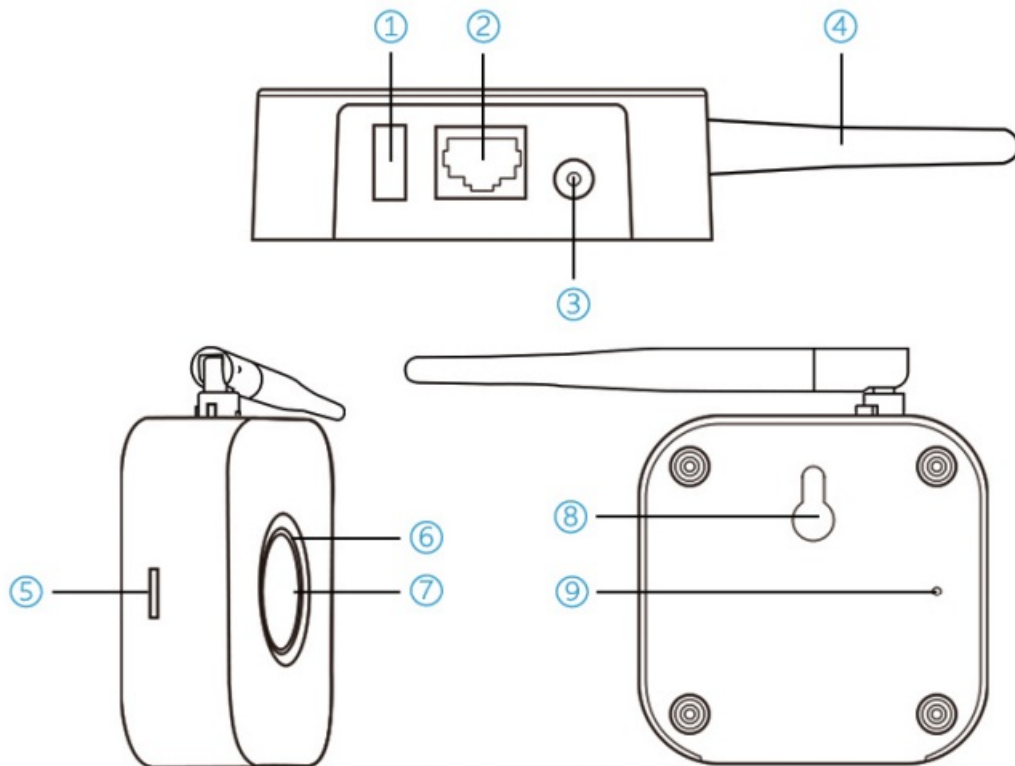
- Mounting screw (Suit/Camera only) ..... 1 pcs / 1 pcs

## Cam Guide



1. Button	2. USB charging port
3. Speaker	4. LED
5. Light sensor	6. Lens
7. CD PIR motion sensor	8. Microphone
9. Screw mount	

## Hub Guide



FCC ID: 2AWEF-H002

1. USB camera charging port	2. Ethernet Port
3. AC Port	4. Antenna
5. Micro SD Slot	6. LED
7. Sync button	8. Hanging hole
9. Reset pinhole	

## LED Guide

### Camera

- Button (A blue LED will blink when the button is pressed )**

Reset camera——Press the button for 8 secs until hearing the voice prompt and release

Turn on——Press the button for 3 secs until the LED light up green and release

Turn off——Press the button for 3 secs until the LED light up red and release

- LED guide:**

On/Off		Syncing with Hub	Charging Camera
Flash blue		Waiting for hub sync	
Green	Turned on successfully	Synced with hub successfully	Fully charged
Red	Turned off successfully	Cannot sync with the hub	Charging

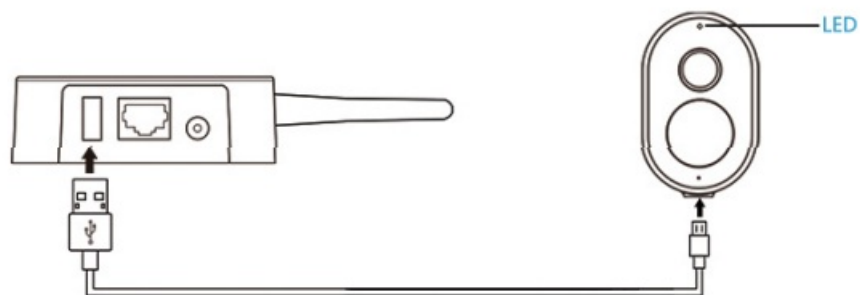
### Hub

- Sync button: press for 2 sec —waiting for camera sync
- Reset button: press for 5 sec reset to factory settings
- LED guide:
  - Spinning blue—waiting for camera sync
  - Flash blue—cannot connect the network
  - Green — synced with camera successfully
  - Red — cannot sync with the camera

## First-time setup

### Charge the camera

- Connect the camera to hub USB port or 5V/1A USB adaptor.  
Charging till LED turns green.



### Install the Home Guards app on your iOS/ Android device

- Scan the QR code below to download the app or search “Home Guards” on your device’s app store.



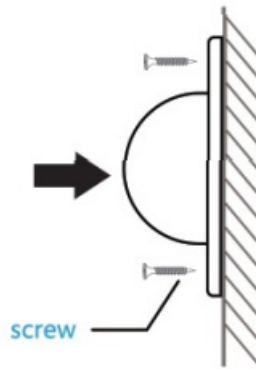
<http://www.imoobox.com/appdownload2.html>

- Create your free Home Guards account via the app.
- Login app and follow the instruction to set up the device.

## Position Camera

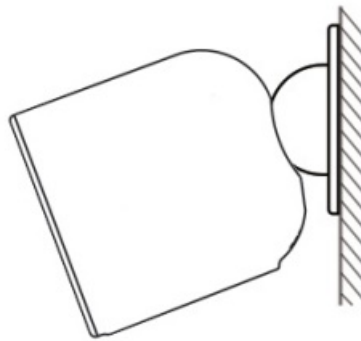
### Fix the mount

- For outdoor use fix the mount to the wall using the supplied screws, not the 3M sticker.



## Position the camera

- The camera attaches magnetically to the mount for ultimate flexibility over placement and orientation.



The camera can also happily sit on a flat surface if you don't wish to wall mount it.

## Important Tips

- The camera cannot be used behind a window as this will render night vision and PIR useless through the glass.
  - The camera is outdoor rated to IP65. Do not place in an exposed location or in the direct path of streaming water. Position under eaves or guttering to prevent water ingress.
  - False alarms may be triggered if the camera is placed in an area subject to high variance in temperatures or strong winds. Re-site if needed.
  - Ensure the camera and hub are within signal range. If the signal quality is low video may drop out or not load. Monitor this via the app and re-site as needed.
- To avoid damage to the lens do not face the camera directly into the line of sight of the sun or other extremely bright light sources.
- Do not dismantle the hub or camera, as this will void your warranty.
  - Max PIR range is BM. If no alerts or recordings ensure the camera is sited within PIR range.

## Basic Troubleshooting

### **Q: The camera is offline or won't sync with the hub.**

- A:
1. Check the camera's battery is charged.
  2. Check whether the camera is already paired with another hub.
  3. Is the camera within signal range of the hub? Bring closer and try again.

### **Q: Movement has occurred but no alerts received?**

- A: Check if the PIR motion detection slider in the app is set to ON.

**Q: The camera LED is light up blue?**

A: The camera and hub may have stopped talking to each other. Power off the hub for a minute and restart. Wait for hub restart to complete. The camera should now automatically re-sync with the hub.

**FCC Statement**

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference,
2. This device must accept any interference received, including interference that may cause undesired operation.

**FCC Radiation Exposure Statement:**


This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator& your body.



**CAUTION**

When bringing in a camera from outdoors for recharge ensure the charging port is dry before connecting the charging cable.

**Documents / Resources**

	<a href="#">Shanghai Moobox Technology H002 Wireless Security Camera</a> [pdf] User Guide H002, 2AWEF-H002, 2AWEFH002, H002 Wireless Security Camera, Wireless Security Camera
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